



BAY OF PLENTY
DISTRICT HEALTH BOARD
HAUORA A TOI

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OIA REQUEST

Received: 10 September 2021
Due: 08 October 2021
Response Date: 27 September 2021
Subject: Cyber Security and Datix Midland Integrated Quality & Risk System

In response to your request under the Official Information Act, please find our response below:

Request

I am writing to request information regarding the extent to which the Datix Midland Integrated Quality and Risk system (used for reporting complaints and incidents) was compromised by the cyber attack at Waikato DHB.

I note that Lakes District Health Board, Taranaki DHB, Bay of Plenty DHB and Tairāwhiti District Health Boards all use the same as Datix Midland Integrated Quality and Risk system as Waikato DHB, and some of these reports, when entered, are automatically sent to the Health Quality & Safety Commission.

Response

The Datix regional Incident, Quality & Risk system was not impacted as a result of, or during, the Waikato Cyber Security Incident. From a BOPDHB point of view any of our users with approved access could access the Datix system without limitation. We are unable to comment on what other DHBs may have experienced.

Bay of Plenty DHB supports the open disclosure of information to assist the public understanding of how we are delivering publicly funded healthcare. This includes the proactive publication of anonymised Official Information Act responses on our website. Please note this response may be published on our website. [Official Information Act | Bay of Plenty District Health Board | Hauora a Toi | BOPDHB](#)

You have the right to request the Ombudsman investigate and review our response. www.ombudsman.parliament.nz or 0800 802 602.

Yours sincerely

DEBBIE BROWN

Senior Advisor Governance and Quality

