



Lakes District Health Board
Corner Arawa and Ranolf Streets (Pukeroa Street)
Private Bag 3023, Rotorua Mail Centre
Rotorua 3046, New Zealand

21 September 2021

Amy S Van Wey Lovatt

E mail: fyi-request-16696-5b9070cc@requests.fyi.org.nz

Dear Amy

Subject: Official Information Act request re: Datix and cyber attack

Thank you for your request for information under the Official Information Act received by Lakes DHB on 10 September 2021. You have asked:

I am writing to request information regarding the extent to which the Datix Midland Integrated Quality and Risk system (used for reporting complaints and incidents) was compromised by the cyber-attack at Waikato DHB.

I note that Lakes District Health Board, Taranaki DHB, Bay of Plenty DHB and Tairāwhiti District Health Boards all use the same as Datix Midland Integrated Quality and Risk system as Waikato DHB, and some of these reports, when entered, are automatically sent to the Health Quality & Safety Commission.

The Datix regional Incident, Quality & Risk system was not impacted as a result of, or during, the Waikato Security Incident. From a Lakes DHB point of view any of our users with approved access could access the Datix system without limitation. We are unable to comment on what other DHBs may have experienced.

Please note we may publish this letter and enclosed documents (with your personal information removed) on Lakes DHB's website.

Yours sincerely

A handwritten signature in blue ink, appearing to read "Nick Saville-Wood".

Nick Saville-Wood
Chief Executive

Cc: sectoroias@moh.govt.nz

