

## Appendix A- information relating to citizenship by grant applications

### Total paper applications received between 1 December 2020 and 30 September 2021

Month	Auckland	Christchurch	Manukau	Wellington	Total
December 2020	320	151	90	366	927
January 2021	506	201	161	201	1,069
February 2021	504	187	135	174	1,000
March 2021	593	269	133	220	1,215
April 2021	374	147	61	82	664
May 2021	658	172	96	209	1,135
June 2021	680	192	49	231	1,152
July 2021	409	113	-	86	608
August 2021	530	219	4	283	1,036
September 2021	419	280	-	583	1,282
<b>Total</b>	<b>4,993</b>	<b>1,931</b>	<b>729</b>	<b>2,435</b>	<b>10,088</b>

### Total paper Applications Processed between 1 December 2020 and 30 September 2021

Month	Auckland	Christchurch	Manukau	Wellington	Total
December 2020	166	283	184	164	797
January 2021	175	151	301	119	746
February 2021	136	114	285	116	651
March 2021	284	263	190	246	983

<b>April 2021</b>	135	99	105	110	<b>449</b>
<b>May 2021</b>	307	32	87	265	<b>691</b>
<b>June 2021</b>	235	62	5	186	<b>488</b>
<b>July 2021</b>	210	86	-	173	<b>469</b>
<b>August 2021</b>	290	13	-	104	<b>407</b>
<b>September 2021</b>	1	14	-	31	<b>46</b>
<b>Total</b>	<b>1,939</b>	<b>1,117</b>	<b>1,157</b>	<b>1,514</b>	<b>5,727</b>

#### Number of LISOs currently working on paper applications in each office

Office	Number of LISOs
Wellington	17
Christchurch	0
Auckland	1
<b>Total</b>	<b>18</b>

#### Caveats to data

- The month received has been taken by when the paper application was entered into the citizenship system. Please do note, however, that there is often a delay of days to weeks between a paper application arriving in an office and it being entered into the system.
- The office has been determined by the location of the citizenship trained Life and Identity Services Officer (LISO) who is currently assigned to, or had last modified, an application. This is usually the office that an application was submitted to, however, in some instances paper applications are transferred between offices due to varying workloads.
- The month an application was processed refers to when the processing of an application was completed, and sent to the Minister for decision. Please note that applications are not necessarily allocated to a LISO for processing the same month their processing is completed.
- The Manukau citizenship office closed on 18 June 2021, so any applications sitting with Manukau LISOs were transferred to the Auckland office.
- September had a very low number of applications sent for decision due to Covid-19 lockdowns.

- For the staff currently working on paper applications in Wellington, two are LISOs and the remaining 15 are temporary staff. I note that one of the LISOs is mainly providing support to the temporary staff.
- Pre-lockdown there were four LISOs in Auckland working fulltime on paper applications. However, with lockdown restrictions, currently only one of these LISOs is coming into the office to process these applications.