

Let us know when things change

Let us know if your situation changes, if you get a new job or change your address, phone number or email. Most people find the easiest way to keep their information up to date is online using MyMSD. Even if you're no longer getting payments from us you can still use MyMSD. It's an easy way to check how much you owe or view your payments.

Visit www.my.msd.govt.nz to register or log in.

We're here to help

You may be able to get support from us if you need it. Go to check.msd.govt.nz to check what help you might get from us.

Please feel free to get in touch with us on **0800 558 008**, Monday to Friday, 8:00am to 5:00pm. Keep this letter handy. When you call, we'll ask for your client number, which is 123-456-789.

Nāku iti noa, nā



Mark Hodges
National Manager, Client Support-Debt Management

How to pay

Call us on **0800 558 008** or go to

www.workandincome.govt.nz/repay

We'll help you work out the option that's best for you.

Direct payments from your wages

Talk to us about setting up regular payments from your wages.

Other ways to pay

Set up a payment from your bank account using internet or mobile banking:

- payee name: **Work and Income Debt Management**
- client reference is your client number with a 'D' in front of it: **D1234567890**

If you can't find us, use the following details to set us up as a payee:

- account number: **03 0049 0006243 025**
- account name: **Work and Income Debtor's Payment Account**
- bank and branch: **Westpac, NZ Government Branch, Wellington**
- client reference is your client number with a 'D' in front of it: **D1234567890**

You can also pay online by credit card. However, you could be charged interest if you don't pay this back on time so you need to consider this carefully.

Can't pay online?

Call us on **0800 558 008** if it's not easy for you to pay online and we'll go over other ways you can pay.