



17 September 2021

Ref: DOIA 2122-0237

Rachel

fyi-request-16271-c78a4b43@requests.fyi.org.nz

Dear Rachel

Thank you for your email of 3 August 2021, to the Ministry of Business, Innovation and Employment (the Ministry) requesting, under the Official Information Act 1982, the following information:

Could I please ask for the following statistics relating to MIQ vouchers for arrival dates 01 January 2021 to 01 August 2021:

- 1. Total number of MIQ vouchers issued*
- 2. Total number of MIQ vouchers presented or used (rooms were occupied)*

On 20 August 2021, you revised your above request to the following:

- 1. The total number of rooms booked using MIQ vouchers*
- 2. The total number of rooms occupied (excluding those used by emergency voucher holders)*

Please find the Ministry's response below:

The table on page 3 (*Appendix 1*) sets out the following:

- Total number of rooms booked using MIQ vouchers through the Managed Isolation Allocation System (MIAS) from 1 January 2021 to 1 August 2021 as daily totals; and
- Total number of rooms occupied by flight arrivals through the National Border System from 1 January 2021 to 1 August 2021 as daily totals.

The total number of rooms booked by Managed Isolation and Quarantine (MIQ) vouchers and rooms occupied by flight arrivals are calculated from different sets of data. Therefore, for a given arrival date it is possible that 100 rooms booked by MIQ vouchers will not account for exactly 100 rooms occupied by flight arrivals (e.g. people who book a room with an MIQ voucher may not show up as a flight arrival to occupy the room or not be able to board due to a positive pre-departure test, or someone's planned flight arrival and room occupancy is delayed until after midnight and so they are recorded as arriving on a different day than their voucher showed).

The total number of rooms occupied by flight arrivals were short by 12 rooms as there were 12 records in the data set with missing room numbers. This will be negligible on the overall results set out below.



Please also note that a group making multiple bookings for the same arrival date or single stay in a facility are only counted once. Similarly, the table does not count flight crew or cancelled vouchers.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely

A handwritten signature in blue ink, consisting of a series of loops and a long horizontal stroke extending to the right.

Christina Sophocleous-Jones
General Manager, National Operations Services
Managed Isolation and Quarantine

Appendix 1:

Arrival date	Total number of rooms booked using MIQ vouchers (data set: Managed Isolation Allocation System)	Total number of rooms occupied by flight arrivals (data set: National Border System)
1/01/2021	315	254
2/01/2021	305	285
3/01/2021	248	236
4/01/2021	203	189
5/01/2021	240	247
6/01/2021	409	382
7/01/2021	342	345
8/01/2021	196	184
9/01/2021	402	380
10/01/2021	268	262
11/01/2021	241	207
12/01/2021	352	339
13/01/2021	266	260
14/01/2021	273	266
15/01/2021	163	194
16/01/2021	339	325
17/01/2021	295	256
18/01/2021	250	238
19/01/2021	315	315
20/01/2021	265	223
21/01/2021	336	358
22/01/2021	266	243
23/01/2021	287	272
24/01/2021	265	255
25/01/2021	326	296
26/01/2021	294	271
27/01/2021	251	219
28/01/2021	286	269
29/01/2021	211	174
30/01/2021	400	367
31/01/2021	251	208
1/02/2021	336	307
2/02/2021	348	350
3/02/2021	255	233
4/02/2021	281	258
5/02/2021	202	190
6/02/2021	417	418
7/02/2021	277	249
8/02/2021	221	209
9/02/2021	323	297
10/02/2021	277	276
11/02/2021	280	277

12/02/2021	255	238
13/02/2021	307	249
14/02/2021	326	299
15/02/2021	233	203
16/02/2021	327	347
17/02/2021	168	164
18/02/2021	339	292
19/02/2021	284	257
20/02/2021	305	297
21/02/2021	225	200
22/02/2021	291	249
23/02/2021	290	263
24/02/2021	278	267
25/02/2021	288	278
26/02/2021	267	276
27/02/2021	257	243
28/02/2021	315	288
1/03/2021	276	242
2/03/2021	420	422
3/03/2021	227	157
4/03/2021	280	271
5/03/2021	224	216
6/03/2021	351	338
7/03/2021	240	241
8/03/2021	260	240
9/03/2021	248	246
10/03/2021	208	186
11/03/2021	293	299
12/03/2021	250	246
13/03/2021	314	273
14/03/2021	255	244
15/03/2021	251	243
16/03/2021	314	265
17/03/2021	287	259
18/03/2021	387	332
19/03/2021	283	265
20/03/2021	290	329
21/03/2021	299	254
22/03/2021	240	233
23/03/2021	270	260
24/03/2021	250	222
25/03/2021	275	265
26/03/2021	312	305
27/03/2021	256	237
28/03/2021	139	132
29/03/2021	154	169
30/03/2021	144	139
31/03/2021	135	111

1/04/2021	244	233
2/04/2021	311	317
3/04/2021	299	270
4/04/2021	268	214
5/04/2021	290	289
6/04/2021	237	258
7/04/2021	174	141
8/04/2021	267	259
9/04/2021	186	252
10/04/2021	195	131
11/04/2021	128	102
12/04/2021	174	201
13/04/2021	136	147
14/04/2021	147	138
15/04/2021	185	143
16/04/2021	196	206
17/04/2021	114	101
18/04/2021	93	91
19/04/2021	178	205
20/04/2021	146	120
21/04/2021	78	102
22/04/2021	209	178
23/04/2021	198	238
24/04/2021	154	108
25/04/2021	72	76
26/04/2021	189	249
27/04/2021	225	187
28/04/2021	114	146
29/04/2021	210	181
30/04/2021	163	186
1/05/2021	104	79
2/05/2021	72	72
3/05/2021	155	185
4/05/2021	140	84
5/05/2021	81	80
6/05/2021	180	168
7/05/2021	155	199
8/05/2021	121	98
9/05/2021	93	100
10/05/2021	164	208
11/05/2021	144	110
12/05/2021	116	133
13/05/2021	180	160
14/05/2021	173	238
15/05/2021	146	81
16/05/2021	145	158
17/05/2021	179	227
18/05/2021	182	141

19/05/2021	91	124
20/05/2021	195	169
21/05/2021	163	211
22/05/2021	206	148
23/05/2021	107	65
24/05/2021	214	158
25/05/2021	189	189
26/05/2021	110	115
27/05/2021	171	156
28/05/2021	214	264
29/05/2021	199	144
30/05/2021	73	72
31/05/2021	222	265
1/06/2021	155	130
2/06/2021	73	109
3/06/2021	188	167
4/06/2021	262	323
5/06/2021	164	100
6/06/2021	104	104
7/06/2021	202	184
8/06/2021	172	178
9/06/2021	143	180
10/06/2021	203	183
11/06/2021	209	171
12/06/2021	165	180
13/06/2021	124	94
14/06/2021	222	211
15/06/2021	167	166
16/06/2021	140	171
17/06/2021	222	205
18/06/2021	234	293
19/06/2021	196	130
20/06/2021	133	128
21/06/2021	210	207
22/06/2021	144	146
23/06/2021	190	195
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27/06/2021	167	171
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30/06/2021	137	123
1/07/2021	190	183
2/07/2021	151	162
3/07/2021	147	115
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6/07/2021	160	151
7/07/2021	121	138
8/07/2021	205	185
9/07/2021	192	243
10/07/2021	171	130
11/07/2021	84	96
12/07/2021	219	227
13/07/2021	293	317
14/07/2021	315	330
15/07/2021	288	295
16/07/2021	282	296
17/07/2021	280	241
18/07/2021	211	210
19/07/2021	445	439
20/07/2021	264	252
21/07/2021	310	334
22/07/2021	213	193
23/07/2021	243	290
24/07/2021	183	130
25/07/2021	162	163
26/07/2021	185	211
27/07/2021	150	127
28/07/2021	160	182
29/07/2021	230	199
30/07/2021	130	156
31/07/2021	205	164
1/08/2021	183	178