



6 August 2021

F Greig

By email: fyi-request-16084-8602bfac@requests.fyi.org.nz

Dear F Greig

Re: Official Information Act request

I refer to your request dated 14 July 2021 for “copies of any assessments and reports created regarding Snapper ticketing machines being placed on train platforms at any Metlink station, and any correspondence relating to these ticketing machines as well (emails, text messages, instant messages i.e. Teams/Slack/Google Chat messages, call recordings or transcripts if available, voicemail recordings or transcripts if available)”.

Please find enclosed information that falls within your request.

The following documents have been withheld under s 9(2)(b)(ii) Official Information Act 1982:

- Wellington Station Validator Assessment – prepared for Greater Wellington Regional Council by Scantec, dated March 2021
- Wellington Station Full roll out – Options, greater Wellington Regional council – undated
- Wellington Station – Snapper Validator Assessment - Scantec, undated
- WRS-Ticketing Validator project, Ground Floor Platform 2 & 3 Wellington Railway Station, Building Consent Issue- Rev-0, prepared for Greater Wellington by Interact, April 2021
- 2 Photos of Snapper technology

In addition, references to commercially sensitive projects under s9(2)(b)(ii) on pages 3,6,9,23,28 and 30 of the Volume 1 have been redacted and on page 40 of Volume 3

I draw to your attention your right to have the withholding of the above documents and the redactions reviewed by the Ombudsman.

Yours faithfully

Geraldine Baumann  
Senior Legal Advisor