



3 August 2021

Matt Brown

By email: fyi-request-16075-7a153ebb@requests.fyi.org.nz

File No: DOIA 2122-0157

Dear Matt

Thank you for your request which was transferred by the New Zealand Trade & Enterprise on 27 July 2021. You requested the following information under the Official Information Act 1982 (the Act):

"a copy of the "Covid-19 Support Instructions" NZTE is using"

Our response

The COVID-19 Support Instructions you refer to can be found in the Immigration New Zealand (INZ) Operational Manual. Your request is refused under section 18(d) of the Act, as the information requested is publicly available at: [Operational Manual - Immigration New Zealand. Issue Date: 21 July 2021](#)

Lists of major government approved programmes, government-approved events and government-to-government agreements can be found under instructions H5.30.15. One of these major government-approved programmes is the New Zealand Trade & Enterprise Investment Attraction Programme.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602. If you wish to discuss any aspect of your request or this response, please contact INZOIAs@mbie.govt.nz.

Yours sincerely



Nicola Hogg
General Manager
Border and Visa Operations
Immigration New Zealand
Ministry of Business, Innovation and Employment



