

13 July 2021

Robbie Charles  
fyi-request-15807-7ad78cbc@requests.fyi.org.nz

Tēnā koe Robbie

**Time Extension of your Official Information Act request, reference: GOV-011745**

Thank you for your email of 17 June 2021, asking for the following information under the Official Information Act 1982 (the Act):

*With reference to the table published on the data.govt.nz website on 4 September 2020, regarding spinal injury related claims.*

*For each of the following injury types, please tell me the proportion of claimants that are Maori in the years 2015 to 2020 (by calendar year)*

- *High Level Tetraplegic*
- *Low Level Tetraplegic / High Level Paraplegic*
- *Paraplegic*
- *Incomplete Spinal Cord Injuries*

*For the following payments please tell me the average (mean and median) payments to claimants that are Maori, and to claimants overall, for each of the years 2015 to 2020 (by calendar year)*

- *Other Back and Spine Injuries - Entitlement Payments*
- *Other Back and Spine Injuries - Other Payments*
- *Other Back and Spine Injuries - Medical Payments Only*
- *Other Back and Spine Injuries - No Payments*

**ACC needs extra time**

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 28 July 2021.

This extension is necessary because the consultations required to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit.

Please contact me on [Government.Services@acc.co.nz](mailto:Government.Services@acc.co.nz) if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are not happy with this extension, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Nāku iti noa, nā

A handwritten signature in black ink, appearing to read 'Sasha Wood', written in a cursive style.

Sasha Wood  
**Manager Official Information Act Services**  
Government Engagement & Support