

3 April 2014

Diana Gomez

fyi-request-1562-b262f038@requests.fyi.org.nz

Dear Diana

Local Government Official Information and Meetings Act 1987

CAS - 233508

Thank you for contacting Auckland Transport on the 24 March 2014 requesting information relating to infringement notice number 3018867728.

My team have investigated the officer's notes and GPS location data. The parking officer has made an error in the chalk time notes and this notice will be cancelled. I am sorry for the inconvenience this matter has caused you.

We further confirm that the notice will be withdrawn from Court, the file will be closed, and you need not appear in Court on 7 April 2014 as earlier advised.

We take parking officer's error very seriously and following this initial investigation, a full investigation will be carried out in Officer's 1217 performance, and appropriate action will be taken.

Should you require any further assistance please do not hesitate to contact our response team at ParkingFines@aucklandtransport.govt.nz

We believe you are satisfied with this outcome and do not wish for us to continue with the LGOIMA. However, should you believe that we have not dealt with your request appropriately you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman and seek an investigation and review in regard to this matter.

Yours sincerely



Trevor Starr
Manager Parking and Enforcement