



COVID-19 Response Weekly Report

11 February 2021

This COVID-19 Response Weekly Report is a new report which combines weekly COVID-19 related reporting from the Ministry of Health, Ministry of Business, Innovation and Employment, Ministry of Foreign Affairs and Trade, and the New Zealand Customs Service.

We are taking an iterative approach, and intend to evolve this as the system matures, and to incorporate feedback.

It is anticipated that future reports will include further information from the New Zealand Customs Service and the Ministry of Foreign Affairs and Trade.

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1. Status Summary

Issue	Sub-Issue				Agency Responsible	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing & Approvals				MoH	<ul style="list-style-type: none"> No barriers anticipated Necessary agreements in place
	Population Definition & Sequencing				MoH	<ul style="list-style-type: none"> Status is improving, but timeline is tight having been brought forward ~2 weeks. Engagement with border agencies and employers underway through several fora
	Distribution & Inventory Management				MoH	<ul style="list-style-type: none"> Complexity of requirements necessitates extensive risk management Final distribution challenges actively being worked on with DHBs
	Health Workforce				MoH	<ul style="list-style-type: none"> DHBs have signalled workforce available for initial vaccinations and COVID-19 specific training starts next week
	Provider Engagement				MoH	<ul style="list-style-type: none"> Tight timeframes for DHBs Plans with the sector being developed Resourcing being increased to support progress
	Registration, Appointment and Immunisation				MoH	<ul style="list-style-type: none"> COVID-19 Immunisation Register on track for go-live next week. Service delivery under development with DHBs
	Post Event				MoH	<ul style="list-style-type: none"> Systems in place for first go-live Work underway for long-term pharmacovigilance solution uplift as programme scales.
Elimination Strategy	Keep it Out				MoH	<ul style="list-style-type: none"> Workforce is under significant pressure. Constant review required across Border Settings, as global context continues to evolve.
	Prepare for it				MoH	<ul style="list-style-type: none"> No barriers anticipated Reviews and scenario planning conducted to support continuous improvement
	Stamp it out				MoH	<ul style="list-style-type: none"> No barriers anticipated Simulation exercises conducted to support continuous improvement
	Manage the Impact				MoH	<ul style="list-style-type: none"> No barriers anticipated to broader program Risks related to vaccine program outlined above

Issue	Sub-Issue				Agency Responsible	Agency Comment on Status
Reducing Transmission Risk	Pullman hotel				MBIE MIQ	<ul style="list-style-type: none"> Awaiting results of the Pullman hotel review to determine when we can safely reopen the facility. Joint advice, from MoH and MBIE, due to the Minister on Friday regarding reopening decision
Large Group Arrivals	Men's Australian Cricket team				MBIE MIQ	<ul style="list-style-type: none"> On track. No issues reported to date
	Women's Rugby World Cup				MBIE MIQ	<ul style="list-style-type: none"> On track. Letter to NZR drafted & scheduled to be sent in time to meet NZR deadlines, subject to Ministerial approval
Security and Enhancement Programme	Install enhanced security technologies				MBIE MIQ	<ul style="list-style-type: none"> Subject to the reliability on the delivery of equipment from overseas. There have been some slight delays and this is being managed by the vendor. Accessibility to sites. The vendor is working at pace across the remaining sites, however, the Pullman Hotel incident has highlighted that if a site is 'locked down' installation work is halted (delayed). All installations expected to be complete late February 2021 – mid March 2021
	MIQ security personnel transition to MBIE security workforce				MBIE MIQ	<ul style="list-style-type: none"> Operations and Security Manager on track to commence February/March 2021 MBIE Security Officer workforce requires technical solution to administer 24/7 rostered workforce – working with AVSEC to receive payroll as a service offering Wellington security officer interviews complete week of 9 February 2021
Safe Travel Zones	Cook Islands travel bubble (two-way)				MFAT	<ul style="list-style-type: none"> NZ technical experts in Cook Islands providing assistance to Health Ministry Briefing to Minister by 22 Feb on Cooks readiness work for two-way QF travel s7(b)(ii)
	Niue travel bubble				MFAT	<ul style="list-style-type: none"> NZ considering information on Niuean border settings and health capacities Agencies to discuss whether a technical visit to Niue is required to achieve assurances for commencement of one-way quarantine-free travel from Niue to NZ Advice to be provided to the Minister
	Trans-Tasman travel bubble				MFAT	<ul style="list-style-type: none"> Talks resumed with Australians; NZ contingency planning work continuing s6(a) s6(a)

Key		
Symbol	Colour	Meaning
	Green	On track, no roadblocks, no significant delays anticipated
	Amber	Slow progression, some delays, some roadblocks present
	Red	Not progressing, on hold, significant delays

2. Ministry of Health Weekly Report



2.1 Items to Note/Updates

2.1.1 Transmission in Managed Isolation and Quarantine Facilities

This item provides you with a summary of COVID-19 transmission that has occurred in Managed Isolation and Quarantine Facilities (MIQF) to date.

Since 26 March 2020, there have been approximately 105,000 people through our 32 MIQF, with approximately 5,500 people currently in these facilities. There are approximately 6,000 staff at the border and in our MIQFs working to keep New Zealanders safe. The Ministry of Health has been working closely with the Ministry of Business, Innovation and Employment (MBIE) and other agencies throughout the response to ensure these workers are protected from COVID-19. Protecting our frontline staff continues to be a top priority in the ongoing effort to eliminate COVID-19.

The Ministry of Health continues to review measures that are in place at the border and in MIQF to stop the spread of COVID-19. This includes infection protection control measures and regular testing of border/MIQF staff.

Overview of in-facility transmission

Seven events of COVID-19 transmission have occurred in our MIQF, and there were ten cases relating to these seven confirmed events. This is summarised in the table below and, as agreed with your office in the week commencing 1 February 2021, is now publicly available on the Ministry of Health's website (<https://www.health.govt.nz/news-media/media-releases/4-cases-covid-19-managed-isolation-0>).

Event	Date	Number of guests infected by source	Number of staff infected by source	Detected	Likely transmission
Rydges Auckland: hotel worker	16 Aug 2020	0	1	Community	Facility
Jet Park Auckland quarantine: healthcare worker	12 Sep 2020	0	1	Community	Facility
Crowne Plaza Christchurch: returnees	18 Sep 2020	1	0	Community	Facility
Sudima Christchurch Airport: international mariners	23 Oct 2020	0	2	Community (staff)	Facility
Jet Park Auckland quarantine: Defence worker	6 Nov 2020	0	1	Community	Facility
Pullman Auckland: SA variant	22 Jan 2021	3	0	Community	Facility
Pullman Auckland: UK variant link to Australian flight	26 Jan 2021	1	0	Facility	Facility

Next steps

The Ministry of Health will continue to work with MBIE and other agencies to strengthen MIQF and protect our workers from transmission.

The Ministry of Health and ESR will continue to monitor cases in MIQF on a weekly basis, to actively seek out any transmission within these facilities.

The Ministry of Health's website will be kept up to date with in-facility transmission details, to keep the public well informed.

Deputy Director-General	Sue Gordon, Deputy Chief Executive, COVID-19 Health System Response, s9(2)(a)
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2.2 Policy/Programme Updates

2.2.1 COVID-19 Operational Determination for use of N95/P2 Particulate Respirators across MIQF

With new variants of SARS-CoV-2 emerging from the Republic of South Africa and the United Kingdom, Infection Prevention and Control (IPC), MIQ, and Science and Technical Advisory groups alongside the All of Government response team to COVID-19 have identified additional IPC strategies to further prevent transmission across and between the workforce and guests within MIQF.

The IPC guidance change affects MIQF staff who have close interactions with returnees in either a managed isolation facility or a managed quarantine facility (including dual purpose facilities).

The change to the guidance is that all MIQF staff who are unable to maintain physical distance should wear N95/P2 respirators, including healthcare workers, drivers and those escorting guests.

The change to the guidance went live on 3 February 2021.

Several factors have prompted the change into extending the use of PPE, particularly N95/P2 particulate respirators, including:

- Emergence of the new B.1.1.7 variant strain is suggestive there is increased transmissibility of this strain. However, there is no current evidence to suggest that it causes more severe disease or increased mortality.
- Increased protection of staff working in MIQF when close contact in confined spaces with returnees is unavoidable.
- Increased localised supply of N95/P2 particulate respirators to some MIQFs indicating variations in use between facilities.
- Growing evidence of the ability of this virus to potentially transmit to others via aerosolised particles. There is concern that the virus, SARS CoV-2, may be spread by the airborne route, such as with measles and pulmonary tuberculosis. In some circumstances, such as closed spaces with poor ventilation, airborne transmission is more likely to occur via the inhalation of these small respiratory droplets that remain suspended in the room air for longer periods of time.

Alongside the guidance change a further decision was made to standardise products and access to PPE for MIQFs. This included ensuring a transition from current ordering arrangements via district health boards (DHBs), to direct supply from the Ministry of Health's central supply. This provides a standardised platform from which to monitor use and access to verified and agreed PPE by the various workers (Health, Defence, Police) within MIQF.

This guidance change was made following conversations the IPC technical advisory subgroup and the clinical and operational governance group, who both supported these changes.

Next steps

We continue to work with the maritime sector on PPE use through the maritime IPC guidance, which is currently being reviewed.

We will continue to monitor PPE requirements and use directly with MIQF.

Deputy Director-General	Sue Gordon, Deputy Chief Executive, COVID-19 Health System Response, s9(2)(a)
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2.2.2 COVID-19 vaccine and immunisation programme

Walkthrough event with health sector and border agencies

A walkthrough event for the end to end rollout of the COVID-19 vaccine took place on 9 February 2021 at the Ministry of Health. A number of delivery partners were involved, including border agencies, DHBs, IMAC, All of Government, members from the Immunisation Implementation Advisory Group (IIAG), and other government agencies.

The session was a valuable mechanism for identifying any areas for improvement and, as a result, the focus for this week will be on making the required updates and finalising the end to end process and sharing standard operating procedures with DHBs. A follow up walkthrough of the updated processes will be run next week.

Health sector and DHB engagement

Communications are regularly being shared with DHBs and the wider health sector. This week you and Hon Andrew Little will write to the DHB board chairs to confirm the role of DHBs and to reiterate the importance of the COVID-19 vaccine and immunisation programme.

The Ministry of Health provided feedback to each DHB on their delivery plans last week and is engaging on these plans through daily meetings with DHBs.

In addition to the weekly health sector newsletters, dedicated weekly primary care webinars will commence from next week to support primary care with information to ensure that they are well prepared for phase 2 and 3 of delivering the vaccine.

Border workforce engagement

Daily meetings have commenced with representatives from the border workforce sector, including both employers and employees. Regular communications have increased over the past week as we approach delivery and work with them to ensure smooth delivery to the border workforce.

Next steps

We will provide you with a further update in the next Weekly Report.

Deputy Director-General	Sue Gordon, Deputy Chief Executive, COVID-19 Health System Response, s9(2)(a)
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2.2.3 Technical Advisory Group: Update

The Technical Advisory Group did not meet in the last week. As a result, there are no recommendations or advice to report on this week. We will provide you with further updates.

Deputy Director-General	Sue Gordon, Deputy Chief Executive, COVID-19 Health System Response, s9(2)(a)
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2.3 Upcoming Publications

Vaccination Data Standard

Formal Title: HISO 10087:2021 COVID-19 Vaccination Data Standard

Proposed date of publishing: 12 February 2021

Context: This standard has been developed to support safe and effective vaccination for COVID-19 in New Zealand. The standard provides a set of data element specifications covering the essential information that is required around the COVID-19 vaccination process. This includes the identification of the patient, the vaccine provider (individual and place), the particular vaccine product, its administration and details of any adverse reactions. There is expected to be limited media interest in this development. However, there will be significant interest from health sector participants in this undertaking. The adoption roadmap for this standard is initially for systems managed by the Ministry. The Ministry will have resources to answer questions about the standard and support the adoption.

Contact: Shayne Hunter, Deputy Director-General, Data and Digital, s9(2)(a)

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3. Managed Isolation and Quarantine Weekly Report



3.1 Top Items to Note

3.1.1 Pullman Update

- With the Pullman managed Isolation facility being empty, we are undertaking the necessary improvements to ensure we can get it back online and respond to the various reviews that have occurred recently.
- The Ministry of Health Technical Advisory Group has provided some initial advice around improvements which we are responding to in advance of it opening. They will then confirm they are satisfied that it can re-open.
- A joint MOH/MBIE MIQ briefing will be provided to your Office on Friday 12 February which will outline what we've learnt, what we've done in response and the risk (if any) associated with re-opening.

3.1.2 Report Back on Managed Isolation and Quarantine (MIQ) Accommodation Cost Savings

- In December 2020, Cabinet directed MBIE to report to the Minister for COVID-19 Response and the Minister of Finance on progress on MIQ accommodation cost savings by early 2021 [MIQ Operating Model and Funding Cabinet paper - CAB-20-MIN-0511]. That paper sought funding to fully resource the MIQ operating model for 18 months, including costs of accommodation, transport, food, security, and health and wellbeing services.
- The current contracts with hotels were due to expire by the end of December 2020 which meant that MBIE had to renew the contracts with the MIQ accommodation providers in good faith before the funding was secured. This meant contracts were renewed with all existing suppliers at the same rates. The contracts are negotiated on a three month basis reflecting the need to implement changes quickly and the next round is set for April 2021.
- With funding secured and a likelihood that we may require some form of MIQ in place for some time, we can explore negotiating longer term contracts (such as 12 months). This may result in some rate reductions. However, these savings may be offset by the ongoing roll out of facility staff receiving the living wage, and compensating providers for increased costs from changing managed isolation requirements.
- The ability to negotiate is also constrained by the limited viable accommodation stock that meets our criteria. Officials are in the process of reviewing the suitability of our accommodation criteria and we will report back to you by 4 March 2021. The outcome of this work may mean we will need to explore alternative accommodation supply options.
- There is likely to be cost savings shortly in the wider MIQ system. For example, MBIE is currently revising the contracts with transport and air charter providers. Officials will keep Ministers regularly updated on MIQ finances.

3.1.3 Security Enhancement Programme Update

CCTV and Associated Technologies Roll-out

- 18 sites are complete and 14 sites are in the process of being implemented.

- Work has recommenced at the Pullman Hotel – estimated completion is 13 February 2021.
- All remaining sites are still on track to be complete by late February – mid-March 2021, subject to reliability on the delivery of equipment from overseas and accessibility to sites.

MIQ Security Personnel Transition to MBIE Security Workforce

- Work continues to reduce MBIE's reliance on contracted security personnel by standing up an MBIE security workforce.
- Interviews for Operations and Security Manager roles are complete. Four Operations and Security Managers (for Rotorua and Hamilton based sites) are due to commence week of 15 February 2021. Offers for remaining Operations and Security Manager positions are in the process of being issued/accepted.
- Interviews for Wellington based MIQ Security Officers completed week of 9 February 2021.
- Work is well underway with AVSEC to provide a rostering and payroll solution as a service to support MBIE's relatively large, 24/7, rostered security workforce.
- A total of 23 of 32 independent site security assessments from security consultancy firm ICARAS have been received. The remaining reports are on track to be received by 12 February 2021.

3.1.4 Accor Hotels Living Wage Announcement

- Accor Hotels (operating 9 managed isolation facilities) has confirmed that since 1 Jan 2021; Accor hotels meet the living wage target/requirements for all employee wages/salaries in MIF/Q under Accor management.
- Hotel employees were notified of this significant increase in wages at the end of November last year.
- The hotels key union partners Unite, have been informed and will likely put out a statement soon congratulating Accor on the living wage move but may also call on MBIE to make all MIQ hotels living wage environments.
- MBIE has engaged previously in initial discussions with hotels around payment of the living wage. These will continue to form basis for discussion during next contracting round of 1 May 2021 – 30 April 2022.
- Accor's move to living wage may have been influenced by these discussions but we should not claim this as a win by us as we believe Accor was already considering this prior to our discussions.
- This move does however support government's priority for broader outcomes in procurement.

3.2 Policy Update

Sports team room restrictions

MIQ has considered whether the room restrictions that apply from the Day 11 – 12 test should be applied to sports teams within the facilities. After receiving public health input, we will not be restricting sports teams to their rooms from the day 11-12 test to their departure. This is because they isolate completely separately to the rest of the facility, and therefore the risk of infection from others within the facility is low. As the day 11-12 room restrictions were brought in specifically to

address the issue of intra-facility infection, it is not necessary to apply them to these groups. This will also allow teams that are approved to train to continue to do so between day 11 and their departures. The first team this will apply to is the Australian cricket team, who arrive Sunday 14 February.

3.3 Large Group Arrivals Update

Summary of approved group arrivals as at 9 February 2021

Group	Date of Arrival	Pax Numbers	Comments
RSE Workers	17 January – 6 March 2021	2,000	The 2,000 RSE workers have been split into three cohorts made up of 4 or 5 flights/groups of people coming from the Pacific Island Nations. In total, each cohort will have up to 624 persons, of 150-156 persons per group. Each group will enter MIQF every 96 hours.
Cricket - English Women's	26 January 2021	28	Due to exit the MIF 10 February subject to negative day 12 results returned.
Cricket - Australian Men's	7 February 2021	35	Day 0/1 test results due 9 February.
Netball - Australia	15 February 2021	30	Exemption signed. Final ops plans underway.
Cricket - Bangladesh Men's	24 February 2021	35	Training approved in principle. Public health assessment to be completed and approved.
Cricket - Australian Women's	13 March 2021	29	Training approved in principle. Public health assessment to be completed and approved.
Indian Charters	Late March 2021	150	Anticipate regular charters of up to 150 pax per charter. Note these are returning New Zealanders who cannot easily access commercial flights out of India.
Refugees quota re-start - Group 1A	23 – 26 February 2021	37	Arrival details confirmed.
Refugees quota re-start - Group 1B	1 March 2021	35	Arrival details to be confirmed beginning of February.
Refugees quota re-start - Group 2	1 April 2021	70	Arrival details to be confirmed 6 weeks prior to arrival.
Refugees quota re-start - Group 3	29 May 2021	70	Arrival details to be confirmed 6 weeks prior to arrival.

3.4 Upcoming Communications Issues and Activities

As at 9 February 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
2 February & 18 February	RSE workers in MIQ	MIQ	Bespoke group communication (i.e. welcome pack)	N
February	A payment survey is sent to returnees who have stayed in a MIF and may have yet to pay the fee	MIQ	Reactive Q&A's	N

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
February	CDHB survey of MIF workers underway January – to be released nationally	Canterbury District Health Board		N
18 February	Brigadier Bliss pōwhiri in Rotorua	MIQ		N
21/28 February	Anniversary of first COVID-19 case suspected/confirmed	DPMC		
7 Feb – 13 March arrivals	Australian Men's Cricket team Australian Women's Cricket team Bangladesh Men's Cricket team Australian Men's Cricket team	MIQ	Bespoke group communication (i.e. welcome pack)	N
16 Feb – 20 May arrivals	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communication (i.e. welcome pack)	N
25 February	MBIE Select Committee	MBIE		N
24 Feb – May	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC

3.5 Fees

3.5.1 Invoicing

- The table below shows the number of invoices issued up to 7 February 2021. These relate to people who arrived in managed isolation up to 24 January 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue
Maritime	926	179	0	0	179	65	\$203,245	95	19
Aircrew	1,710	131	0	93	38	32	\$281,295	2	4
All other arrivals	19,729	15,318	2,179	5,794	7,345	2,212	\$7,256,996	4,613	520
Total	22,365	15,628	2,127	5,887	7,562	2,309	\$7,741,536	4,710	543

3.5.2 Waivers

- The table below breaks down the waiver application information between 11 August 2020 and 7 February 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been

approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total undue financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	4,035	315	3,720	424	3,296	62	2,955	362	341

3.6 Emergency Allocation Applications

- 1,975 applications have been processed since 30 October 2020.
- From the applications processed in the week ending 7 February 2021, 75% of the applications were approved.
- There are 12 applications where we are waiting to receive further information (such as evidence) from applicants.

Emergency Allocation Applications	Weekly Totals	Weekly Totals
	25 January 2021 to 31 January 2021	1 February 2021 to 7 February 2021
Total applications received	152	180
Approved*	78	126
Declined	86	43
Applications processed**	164	169
People declined boarding	0	0

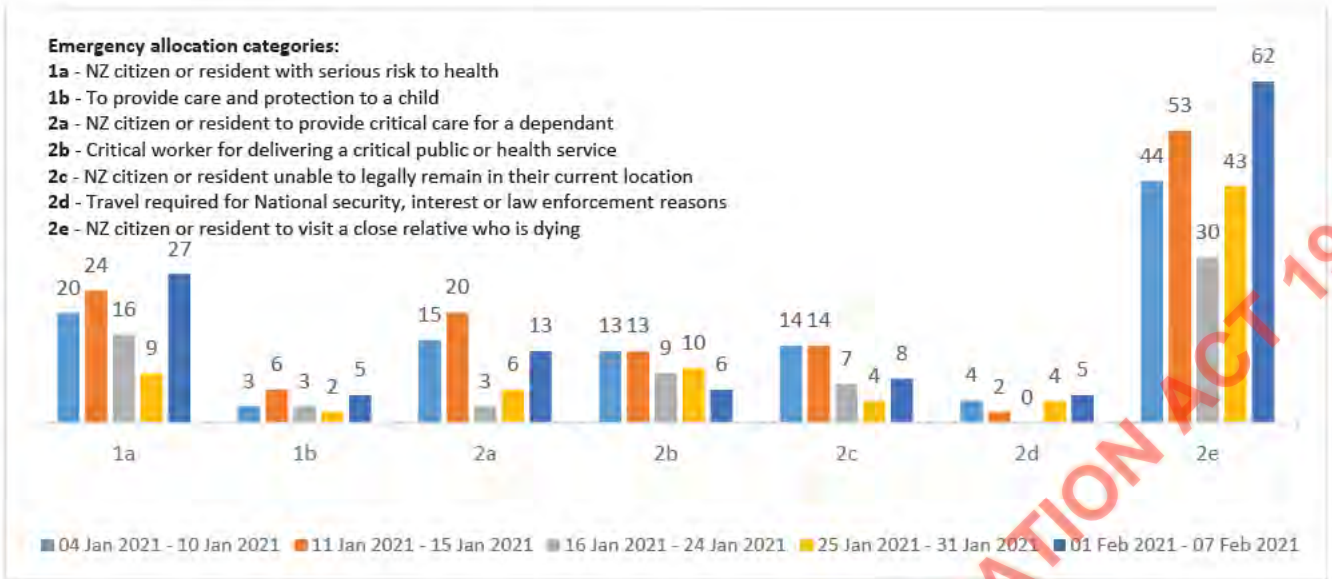
*This number relates to the number of applications which have been approved. Each approval may require one or more rooms from the 150 rooms set aside for Emergency Allocations. We are aiming to report on the number of rooms allocated in the next fortnight.

**Please note that this number does not reflect applications declined at triage stage e.g. incomplete applications, or applications not submitted within seven days of intended departure.

Emergency Allocation Applications	Totals – 30 October 2020 to 7 February 2021
Approved	813
Declined	1,162
Applications processed	1,975
People declined boarding	24

3.6.1 Approvals by Category

- The below chart represents the weekly breakdown of approvals by different categories within the emergency allocation process from 4 January 2021 to 7 February 2021.
- Category 2e, visiting a dying relative, continues to be the most prevalent for applications and approvals while 1a, serious risk to health, increased sharply compared to the previous week.



3.7 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 2 February to 8 February 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
2 February – 08 February					
Complaints	182	41	40	3	184
Improvements	2	1	0	0	1
Compliments	6	0	0	0	6
Total	190	42	40	3	201

- Average number of complaints received each week since the start of MIQ is 107. For the last 4 weeks the average is 180 per week.
- The oldest non ombudsman complaint in the system is from 23 January 2021 (we are waiting for information from another team before responding), and all complaints outside of our 5 working day KPI are being actively worked on.
- The major complaint type this week continues to be the Allocation System (105 out of 182). Complaints increased this week as the availability of vouchers has declined. We continue to receive many complaints about the confusing error message, when a date is booked by another user.
- The number of managed isolation facility complaints also increased this week, mainly from returnees departing the Pullman facility seeking more clarity on instructions for their departure and IPC concerns from the public and returnees.

Advice received by the Minister for COVID-19 Response is available through the following link: covid19.govt.nz/alert-levels-and-updates/proactive-releases/

7. Official Information Act Requests

7.1 Ministry of Health

Date due	Requester	OIA Request	Status
13 November 2020	s9(2)(a)	All records in the possession, custody or control of Hon Chris Hipkins describing the isolation of a SARS-COV-2 virus, directly from a sample taken from a diseased patient, where the patient sample was not first combined with any other source of genetic material (i.e. monkey kidney cells aka vero cells; lung cells from a lung cancer patient)	At Minister's office
15 February 2021	s9(2)(a)	Is the Minister of Health aware in his role of any discussion where psychiatrists and other high-level mental health care would be subsidised by the Government with a similar payment structure to gaining access to normal GP? Is the Minister of Health aware of who proposed such an idea, potential priorities of a solution like this, and other factors surrounding how it would be implemented with its benefits to the public?	In progress
15 February 2021	s9(2)(a)	All documents and communications, provided to and created by the Minister's office, regarding variant or 'super-strain' of the COVID-19 virus since 1 November 2020	In progress
16 February 2021	s9(2)(a)	All advice, briefings, reports, memos, and emails Hon Chris Hipkins has received regarding the COVID-19 vaccine including timeline and forecast arrival/delivery/roll-out dates in New Zealand, between 10 December 2020 and 18 January 2021	In progress
24 February 2021	s9(2)(a)	Justification for limiting our freedom of movement rights contained in section 18 of the Bill of Rights Act 1990	In progress
11 March 2021	s9(2)(a)	The advice given to the Minister and correspondence around compulsory mask use, including on public transport and planes and the compulsory use of QR codes from 1 August until 15 December 2020	In progress

7.2 Managed Isolation and Quarantine

Date due	Tracking Number	Requestor	OIA Request	Status
1 September	2021-0281	s9(2)(a)	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue (reason known)
23 October	2021-0330	s9(2)(a)	MIQ infection prevention audit report, docs, etc. re staff testing, ops etc.	Decision on request sent
10 November	2021-0479	s9(2)(a)	All concerns / issues raised by MBIE regarding the proposed COVID-Card	Under review
14 December	2021-0737	s9(2)(a)	Correspondence with INZ re applications by athlete/sporting organisations	Decision on request sent
23 December	2021-1071	s9(2)(a)	Reasons for extended stays in MIQ facilities between April and November	Minister's office
23 December	2021-0905	s9(2)(a)	Complaints lodged by residents of managed isolation facilities	Minister's office
25 January	2021-0952	Dr Shane Reti (MP)	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
1 February	2021-0984	s9(2)(a)	Number gone through managed isolation and number of who have paid	Minister's office
1 February	2021-0985	s9(2)(a)	Number gone through managed isolation and number of who have paid	Minister's office
5 February	2021-1248	s9(2)(a)	Information on room upgrades at MIQ facilities	Minister's office
11 February	2021-1231	s9(2)(a)	Information on the 'Who's on Location' MIQ System	Drafting
12 February	2021-1235	s9(2)(a)	Numbers regarding Emergency Allocation requests for MIQ	Gathering Information
15 February	2021-1295	s9(2)(a)	Information on the 32 MIQ facilities	Gathering Information
15 February	2021-1287	s9(2)(a)	Documents regarding variant or 'super-strains' of COVID-19	Scoping
15 February	2021-1282	s9(2)(a)	Issues with Isolation exemption application	Scoping
15 February	2021-1278	s9(2)(a)	MIQ facilities operation framework	Drafting
15 February	2021-1267	s9(2)	Details on how much hotels are being paid to operate as MIQ facilities	New item
15 February	2021-1241	s9(2)(a)	Questions relating to MIQ exemptions between 01/03/20 and 03/01/21	Gathering Information
15 February	2021-1250	s9(2)(a)	All communications re: email sent by Kim Baker Wilson on 23 December 2020	Approved
16 February	2021-1307	s9(2)(a)	Number of exemptions given to foreign nationals to enter MIQ	Gathering Information

Date due	Tracking Number	Requestor	OIA Request	Status
16 February	2021-1098	s9(2)(a)	Copy of any incident reports or their equivalent about MIQ bubble breaches	Under review
17 February	2021-1120	s9(2)(a)	All complaints, reports, and/or notifications of assault within MIQ	Approved
18 February	2021-1320	s9(2)(a)	Will people vaccinated against COVID-19 have to quarantine?	Under review
19 February	2021-1331	s9(2)(a)	Information COVID-19 quarantine patients transport from 13 July 2020	Drafting
19 February	2021-1325	s9(2)(a)	Did MIQ Facilities obtain and retain wages subsidies	Drafting
22 February	2021-1342	s9(2)(a)	No. of available, used/filled & not filled spaces in MIQ 1/11/20 to 22/01/21	Scoping
22 February	2021-1343	s9(2)(a)	All info re MIQ officials ministerial advice on 570 fishing crew exemption	Drafting
23 February	2021-1346	s9(2)(a)	All 2020 correspondence with Sealord, Independent fisheries & Maruha Nichiro	Scoping
24 February	2021-1369	s9(2)(a)	Stamford Hotel occupancy rate as MIQ facility, and revenue	Scoping
24 February	2021-1356	s9(2)(a)	MIQ contracts re supplying buses/coaches for transport to/from MIQs	Under review
25 February	2021-1371	s9(2)(a)	Data on COVID-19 test results in MIQs, specifically data on Australia	Scoping
26 February	2021-1387	s9(2)(a)	What penalties did people incur shopping post Pullman Hotel MIQ isolation	Scoping
26 February	2021-1377	s9(2)(a)	Cost paid for unoccupied MIQ hotel rooms broken down by month	Approved
26 February	2021-1374	s9(2)(a)	MIQ incident registers 1.04.20 & 28.01.21 & No of border arrivals w/out voucher	Scoping
1 March	2021-1408	s9(2)(a)	Correspondence relating to granting The Wiggles spots in MIQ (received via twitter)	Scoping
1 March	2021-1398	s9(2)(a)	Encounter between a hotel staff member at the Millenium Hotel & a guest	Scoping
1 March	2021-1399	s9(2)(a)	Breakdown exemptions/waivers for fees by gender since 11 August 2020	Scoping
1 March	2021-1393	s9(2)(a)	Corr etc re 'Bedroom encounter' MIQ staff/returnee incident incl. notes	Scoping
1 March	2021-1397	s9(2)(a)	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Scoping
1 March	2021-1395	s9(2)(a)	Docs etc re face mask correspondence re MIQ staff 'Bedroom encounter'	Scoping
1 March	2021-1388	s9(2)(a)	No. of MIQ persons by country or flight of origin from March 2020-present	Scoping

Date due	Tracking Number	Requestor	OIA Request	Status
1 March	2021-1389	s9(2)(a)	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Scoping
2 March	2021-1400	s9(2)(a)	All documents relating to Trev Pontings declined then accepted application	Scoping
3 March	2021-1420	s9(2)(a)	Documents relating to the MIQ emergency application for Trevor Ponting	Scoping
3 March	2021-1419	s9(2)(a)	Documents about the 7 January incident at the Grand Millennium MIQ	Scoping
3 March	2021-1417	s9(2)(a)	Correspondence to grant The Wiggles MIQ spots	Scoping
4 March	2021-1430	s9(2)(a)	Costs of managed isolation and quarantine	Scoping
5 March	2021-1436	s9(2)(a)	Documents about Tom Abercrombie and other families MIQ exemption request	Scoping
8 March	2021-1415	s9(2)(a)	Decisions around charges for people entering Managed Isolation facilities	Scoping
18 March	2021-1198	s9(2)(a)	Subsequent advice from meetings with iwi about MIQ facilities.	Gathering Information

Note: Any OIA highlighted in bold is a new addition from the previous report.

7.3 COVID-19 Group

Date due	External Reference	Requestor	OIA Request	Status
24 July 2020	OIA20-83	s9(2)(a)	Any reports, briefing documents or documents relating to the military plan to manage the managed isolation and quarantine facilities.	With Minister
17 August 2020	OIA20-79	s9(2)(a)	Under the Official Information Act I request a copy of all reports and advice you have received or provided regarding issues or concerns relating to the management of the country's quarantine and/or managed isolation facilities for travellers entering the country since 1 March 2020. I would expect this to include any advice provided to you by any ministers, including the Prime Minister. I also expect this to include any such advice or reports provided to you by any other government officials, departments or agencies, including DPMC, ODESC, NZDF and the all of government Covid-19 response team headed by John Ombler.	With Minister
26 January 2021	CHOIA2020-31	Chris Bishop	<ul style="list-style-type: none"> • A copy of the COVID-19 Surveillance and Testing Strategy Group report received by you/your office. • In the House last week you made references to having received drafts of the report. I also request copies of the draft reports received by you/your office. • I also request correspondence between you/your office and the Ministry of Health from the date of you receiving the COVID-19 Surveillance and Testing Strategy Group. Please note this should 	With Minister

Date due	External Reference	Requestor	OIA Request	Status
			include emails from you/your office, aide-memories, memos sent to the Ministry and should also include the same from the Ministry of Health to your office.	
15 February 2021		s9(2)(a)	All advice, briefings, reports, memos, and emails regarding the Unstoppable Summer: A COVID-19 Public Service Announcement video, between 20 November 2020 and 10 January 2021 · Cost breakdown of the video (including , but not limited to, total cost, production costs, and how much was spent on collaboration with DJ Macsen)	Drafting
15 February 2021		s9(2)(a)	Re this DJ Macsen video (see link) - was it taxpayer funded? If so, please provide a breakdown of the costs. https://www.newshub.co.nz/home/entertainment/2020/12/ashley-bloomfield-safetymessage-remix-a-hit-at-rhythm-and-vines-festival.html	Drafting
15 February 2021	PMO 2021-002	s9(2)(a)	1) Are you aware in your dealings as the Prime Minister of any conversation that has discussed the idea of you being administered the COVID-19 vaccine with the presence of News media? 2) Have you in your dealings with the aforementioned conversation individuated that you would or would not be administered the COVID-19 vaccine with the presence of News media?	With Minister
22 February 2021	PMO 2021-019	Chris Bishop MP	I refer to this article in which it is reported that you offered President-elect Joe Biden assistance with tackling COVID-19 in the United States (https://www.reuters.com/article/us-health-coronavirus-newzealand-biden-idUSKBN2830VR) Under the OIA I seek copies of correspondence between: •you/your office and the Ministry of Health •you/your office and the Office of the Minister of COVID-19 Response •you/your office and the Minister of Health relating to your offer and any reply from the incoming US administration...	Drafting
16 March 2021	PMO 2021-018	s9(2)(a)	I would like to request, pursuant to the Official Information Act, all documents and communications, provided to and created by the Prime Minister's office, regarding variant or 'super strains' of the Covid-19 virus since November 1, 2020 and the date of this request.	Drafting

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COVID-19 Response Weekly Report

18 February 2021




This COVID-19 Response Weekly Report is a new report which combines weekly COVID-19 related reporting from the Ministry of Health, Ministry of Business, Innovation and Employment, Ministry of Foreign Affairs and Trade, the Border Executive Board and the New Zealand Customs Service.















We are taking an iterative approach, and intend to evolve this as the system matures, and to incorporate feedback.

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1. Status Summary

Key		
Symbol	Colour	Meaning
	Green	On track, no roadblocks, no significant delays anticipated
	Amber	Slow progression, some delays, some roadblocks present
	Red	Not progressing, on hold, significant delays

Issue	Sub-Issue				Agency Responsible	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals				MoH	<ul style="list-style-type: none"> No barriers anticipated Necessary agreements in place for first vaccinations
	Population definition and sequencing				MoH	<ul style="list-style-type: none"> Daily engagement with border agencies and employers underway Technology in place to enable outreach to household contacts; underway this week Evolving updates to testing and border order require reflection in programme
	Distribution and inventory management				MoH	<ul style="list-style-type: none"> Vaccine received and being held centrally, ready for distribution ahead of first vaccinations Distribution dry run held on 16 February 2021 and 17 February 2021 to test systems and processes with DHBs and partners These highlighted several improvements to be incorporated into the rollout
	Health workforce				MoH	<ul style="list-style-type: none"> Training is live and learning packages are being sent to vaccinators and administrators As of Monday 17 February, 123 vaccinators had completed the training
	Provider engagement				MoH	<ul style="list-style-type: none"> Daily engagement with DHBs, with regional 'account managers' in place to work through DHB service delivery and logistics plans for the first vaccinations
	Registration, appointment and immunisation				MoH	<ul style="list-style-type: none"> COVID-19 Immunisation Register has gone live as of 7am Tuesday 16 February. Lists of vaccinators and people to be vaccinated are being loaded this week
	Post Event				MoH	<ul style="list-style-type: none"> Systems in place for first go-live Work underway for long-term pharmacovigilance solution uplift as programme scales
Elimination Strategy	Keep it out				MoH	<ul style="list-style-type: none"> Managed isolation staff workforce is under significant pressure Constant review required across Border Settings, as global context continues to evolve
	Prepare for it				MoH	<ul style="list-style-type: none"> No barriers anticipated Reviews and scenario planning conducted to support continuous improvement
	Stamp it out				MoH	<ul style="list-style-type: none"> No barriers anticipated Simulation exercises conducted to support continuous improvement
	Manage the Impact				MoH	<ul style="list-style-type: none"> No barriers anticipated to broader program Risks related to vaccine program outlined above

Issue	Sub-Issue	Green	Yellow	Red	Agency Responsible	Agency Comment on Status
Roll out of Vaccinations within MIQ	Administering vaccinations to MIQ frontline staff		●		MBIE MIQ	<ul style="list-style-type: none"> On track for rollout on Saturday, planning for remaining rollouts
Reducing Transmission Risk	Pullman hotel	●			MBIE MIQ	<ul style="list-style-type: none"> On track. Has reopened. CCTV installation completed and air filtration in lifts is complete
Security and Enhancement Programme	Install enhanced security technologies		●		MBIE MIQ	<ul style="list-style-type: none"> Alert Level 3 in Auckland requires the vendor to apply to be categorised as an 'essential worker'. Application approved and work expected to recommence 17 February 2021. All installations are expected to be complete late February 2021 – mid March 2021
	MIQ security personnel transition to MBIE security workforce		●		MBIE MIQ	<ul style="list-style-type: none"> Work continues with AVSEC to secure a technical solution to support MBIE Security Workforce Analysis underway to identify MBIE Security Workforce numbers; volume of Security Officers to recruit poses some challenges Inbound dependency on other streams of work can impact the status. The prerequisite activities need to land in order to start moving towards green
Large Group Arrivals	Men's Australian Cricket team	●			MBIE MIQ	<ul style="list-style-type: none"> On track. No issues reported to date
	Women's Rugby World Cup	●			MBIE MIQ	<ul style="list-style-type: none"> On track. Briefing due 17 February 2021 to Mo about Queenstown options and feasibility, following meeting with Minister's Robertson and Nash
	RSE workers	●			MBIE MIQ	<ul style="list-style-type: none"> Groups continue to arrive every four days
Safe Travel Zones	Cook Islands travel bubble (two-way)		●		MFAT	<ul style="list-style-type: none"> NZ experts in Cook Islands until 20 Feb providing assistance to Health Ministry s7(b)(ii) Interim advice to be provided to the Minister on 19 Feb; briefing to Minister by 1 March on Cooks' readiness work for two-way QF travel
	Niue travel bubble	●			MFAT	<ul style="list-style-type: none"> s7(b)(iii) Agencies considering information on Niuean border settings and health capacities and whether a technical visit to Niue is required to achieve assurances for commencement of one-way QF travel from Niue to NZ. General sense forming that technical visit may not be needed prior to commencing one-way QF travel Advice to Minister in coming days proposing next steps towards one-way QF travel, leading to a Cabinet paper for consideration by Cabinet on 8 or 15 March
	Trans-Tasman travel bubble		●		MFAT	<ul style="list-style-type: none"> Still awaiting Australian textual proposals to draft Arrangement; Australians foreshadowing they now prefer text to be less prescriptive s6(a) s6(a)

2. Ministry of Health Weekly Report



2.1 Policy/Programme Updates

2.1.1 COVID-19, Operational Determination for Use of N95/P2 Particulate Respirators across Managed Isolation and Quarantine Facilities

The Ministry of Health and the All-of-Government response team to COVID-19 have identified additional infection protection control (IPC) strategies to further prevent transmission to our border workforce and Managed Isolation and Quarantine Facility (MIQF) guests. Key factors that prompted the additional measures are outlined below:

- The emergence of the higher transmissible COVID-19 strains first identified in the United Kingdom and South Africa.
- The need for increased protection of staff working in MIQF when close contact in confined spaces with returnees is unavoidable.
- Increased localised supply of N95/P2 particulate respirators to some MIQFs, indicating variations in use between facilities.
- Growing evidence of the ability of this virus to potentially transmit to others via aerosolised particles.

Additional IPC strategies that have been implemented in response to these issues are:

- As at 3 February 2021, MIQF staff (including healthcare workers, drivers and those escorting guests) who are unable to maintain physical distance from returnees are now advised to wear N95/P2 respirators.
- PPE will now be directly supplied to MIQFs from the Ministry of Health's central supply, rather than from DHBs. This provides a standardised platform to monitor use and access to verified and agreed PPE by MIQF workers. The transition period started on 8 February 2021 and is scheduled to be completed by 19 February 2021.

Next steps

The Ministry of Health is reviewing maritime IPC guidance which is progressing through final approvals. The Ministry will provide you with an update when this review is complete, which we expect to be next week.

The Ministry of Health will continue to monitor MIQF PPE requirements and use.

2.1.2 COVID-19 Vaccine and Immunisation Programme

Pfizer vaccine arrival

On 15 February 2021 the Pfizer vaccine arrived in New Zealand from Brussels via Singapore and is now the property of the New Zealand Government. The shipment of vaccines was delivered to the HCL storage facility and quality assurance checks were carried out on the vaccine to ensure there had been no variations to temperature. HCL is now preparing the vaccine for distribution to district health boards. Consumables have arrived into New Zealand that will allow vaccinators to administer the vaccine. There are currently enough consumables to cover the first four weeks of vaccine rollout, and we are expecting additional consumables on 22 February 2021, which provide for vaccine delivery until May 2021. Officials have managed to secure 490,000 LDS needles, which will enable vaccinators to draw six doses per vial (rather than the current five) are expected to arrive in New Zealand on 20 February 2021.

Vaccinator workforce training

Vaccinator training is fully operational and as of 17 February 2021, 123 vaccinators and 79 administrators have completed the training, with a further 200 vaccinators and 80 administrators underway. Once vaccinators have completed their training, they can be loaded into the COVID-19 immunisation register.

Dry run events

Further to the walkthrough event last week, additional dry run sessions have taken place this week with delivery partners to ensure we are well prepared for the first vaccine delivery on 20 February 2021. Two dry run sessions have been undertaken:

- Distribution dry run (16 February 2021) – involved shipping consumables and an empty vaccine container to a MIQ facility, as well as an audit of the HCL storage facility to maintain vaccine integrity.
- End to end dry run (17 February 2021) – the Ministry of Health worked closely with some of the first DHBs involved in the roll out to run through a “day in the life” of vaccine delivery, including various scenarios and potential stumbling blocks.

Niue One-way Quarantine Free Travel: Update

s7(b)(iii)

Agencies have been considering detailed information on Niue’s border settings and health system to fully understand these systems and also to determine whether an in-person technical visit to Niue is required to provide the necessary assurances for commencement of one-way quarantine-free travel.

A key consideration is that Niue intends to maintain its current border settings under one-way quarantine-free travel from Niue to New Zealand. Currently Niue’s air border is closed to all arrivals except a weekly flight from New Zealand and the maritime border is closed to all vessels except for scheduled commercial cargo vessels.

On the basis of the information gathered through remote means and by the High Commission in Niue, New Zealand agencies are forming a general sense that a technical visit to Niue may not be needed to provide assurance to Ministers that it is safe to proceed with one-way quarantine-free travel. An in-person technical visit will still be needed prior to commencement of two-way quarantine-free travel.

You will receive a submission in the coming days detailing proposed next steps towards one-way quarantine-free travel and seeking your views. Should you agree to the recommendations in the submission, officials will prepare advice for you to take to Cabinet on 8 March 2021 for consideration of one-way quarantine-free entry from Niue to New Zealand, with a view to commencing quarantine-free entry in mid to late-March 2021. Officials have already briefed Air New Zealand and Auckland Airport in confidence, and initial indications show they will be able to facilitate quarantine-free entry from Niue within the indicated timeframes.

Next steps

We will provide you with a further update in the next Weekly Report.

2.2 Technical Advisory Group: Update

The Technical Advisory Group (TAG) did not meet in the last week. As a result, there are no recommendations or advice to report on this week. TAG is next scheduled to meet on 19 February 2021. The Ministry of Health will provide you with further updates in the next Weekly Report.

2.3 Recent Communications Issues and Activities

As at 15 February 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
14 Feb 21	Auckland February community cases update	MoH	Press release Key message document	Yes
14 Feb 21	Auckland moves to Alert Level 3 and rest of New Zealand to Level 2 at 11.59pm	DPMC	Key message document	Yes
14 Feb 21	Guidance about crossing regional boundaries	DPMC	Sector updates for aged residential care and disability support have been issued by Health	No
14 Feb 21	COVID-19 vaccine updates to border agencies	MoH	Letters (emailed) from Director-General to Chief Executives of border agencies, including content designed for workforce	No

3. Managed Isolation and Quarantine Weekly Report



3.1 Top Items to Note

3.1.1 Pullman Reopening

- We have begun to reoccupy the Pullman Managed Isolation Facility this week. On Tuesday, 98 returnees (in 62 rooms) arrived and on Wednesday 122 returnees (in 90 rooms) arrived.
- The installation of the air filtration systems in the lifts is complete.
- We plan to reoccupy the Pullman to complete capacity from 6 March 2021 at the earliest unless returnees are required to be accommodated there due to unplanned circumstances e.g. a domestic transfer flight gets turned back to Auckland.

3.1.2 Vaccinations update

- The vaccination of the border and MIQ workforce is expected to start from Saturday 20 February 2021.
- MIQ RIQ Leads are working closely with DHBs on the detailed planning of the rollout to our MIQ workforce.
- Ministry of Health are providing communication collateral for distribution to the workforce with information about the vaccination and its rollout.
- Stakeholder engagement is occurring as needed (e.g. unions and hotels).

3.1.3 MIAS release

- Room release occurred on 17 February 2021 for the period 19 February to 3 March 2021.
- We will release 20 rooms a day, total ing 260 rooms across the period.
- Further release for April and May 2021 to occur next.

3.1.4 Capacity

- This week, there were three issues that required us to utilise our contingency. This included:
 - A planned transfer from Auckland to Wellington was cancelled because the originating flight out of Australia was delayed. Therefore, the transfer could not get into Wellington until after the runway was closed. This required the returnees to be located in an Auckland MIF at short notice;
 - A flight arriving from Brisbane in Auckland was cancelled due to the suspension of safe travel with Australia. This was being re-tasked to complete a transfer to Christchurch. The new timing conflicted with the deportee flight which arrived on 17 February 2021 and used the same gate at Auckland airport as the domestic transfers. Therefore this transfer is also cancelled and the returnees will need to be located in an Auckland MIF.
- These occurrences, on the back of utilising contingency whilst the Pullman was closed, highlight the few options available to move capacity between regions, requiring Auckland (and to some extent Hamilton and Rotorua) to maintain a resilient level of contingency rooms.

3.1.5 Security Enhancement Programme Update

CCTV and Associated Technologies Roll-out

- 21 sites are complete, and 11 sites are in the process of being implemented.

- Work is complete at the Pullman Hotel – installation of CCTV and associated technologies completed on 14 February 2021.
- All remaining sites remain on track to be complete by late February – mid-March 2021, subject to reliability on the delivery of equipment from overseas and accessibility to sites.

MIQ Security Personnel Transition to MBIE Security Workforce

- Work continues to reduce MBIE's reliance on contracted security personnel by standing up an MBIE security workforce.
- Four Operations and Security Managers (3 x Rotorua and 1 x Hamilton based sites) commenced week of 15 February 2021. Offers for remaining Operations and Security Manager positions have been sent to successful candidates.
- Interviews for Wellington based MIQ Security Officers were completed week of 9 February 2021. Offers are dependent on Union discussions and AVSEC Payroll as a Service arrangements (see below).
- Work with AVSEC to provide a rostering and payroll solution is progressing well and indications are this solution should be in place mid-March 2021 to support administering MBIE's relatively large, 24/7, rostered security workforce.
- All 32 independent site security assessments from security consultancy firm ICARAS have been received. Analysis is underway to consider the findings in these reports with specific focus on the MBIE Security Workforce numbers and locations

3.1.6 Iwi engagement and Maori Partnership model

- MIQ is developing an MIQ-Māori partnership model work stream. The aim is to:
 - to identify opportunities to strengthen MIQ's partnership with Iwi and Māori, acknowledge the mana of Māori and their status as a Treaty partner and to improve MIQ practice and policy, and
 - prioritise building an engagement platform with Māori, where critical issues concerning MIQ and potentially the Government's wider COVID-19 work can be addressed.
- We will be seeking direction from you on your preference for involvement.
- The proposed work streams include
 - Partnership and engagement;
 - Impact of MIQ on Māori;
 - Cultural responsiveness and inclusiveness;
 - Active protection and equity.
- Engagement this week has included:
 - Head and Deputy Secretary MIQ with Ngāti Whatua Orakei (Auckland – 11 Feb). First engagement between two entities. Culminated in joint opening ceremony of Pullman.
 - Deputy Secretary and GM Operations MIQ with Te Arawa (Rotorua – 18 Feb). Ongoing engagement.

3.2 Policy Update

Information Sharing and COVID-19 Public Health Response 2020 amendment proposals

s9(2)(g)(i)

[Redacted content]

3.3 Large Group Arrivals Update

Summary of approved group arrivals as at 16 February 2021

Group	Date of Arrival	Pax Numbers	Comments
RSE Workers	17-Jan-21 to 6-Mar-21	2,000	The 2000 RSE workers have been split into three cohorts made up of 3 or 5 flights/groups of people coming from the Pacific Island Nations. In total, each cohort will have up to 624 persons, of 150-156 persons per group. Each group will enter MIQ every 96 hours.
Cricket - Australian Men's	7-Feb-2021	35	Day 0/1, 3 & 6 negative, offsite training going well. No issues of significance have occurred whilst in house.
Netball - Australia	15-Feb-21	26	Exemption signed. Final ops plans underway. Arrived via charter into Christchurch, as scheduled. Four team members pulled out last minute. Training exemption approved.
Refugees quota re-start - Group 1A	23-Feb-21 to 26-Feb-21	37	Arrival details confirmed.
Cricket - Bangladesh Men's	24-Feb-21	35	Training approved in principle. Public health assessment to be completed and approved. Exemption with the Minister for signing.
Refugees quota re-start - Group 1B	1 Mar-21	35	Arrival details to be confirmed beginning of February.
Cricket - Australia Women's	13-Mar-21	29	Training approved in principle. Public health assessment to be completed and approved.
Refugees quota re-start - Group 2	1-Apr-21	70	Arrival details to be confirmed 6 weeks prior to arrival.
Refugees quota re-start - Group 3	29-May-21	70	Arrival details to be confirmed 6 weeks prior to arrival.

Current and incoming sports teams

The English Women's cricket team departed MIQ successfully on 9 February 2021. The Australian men's cricket team are successfully training offsite with no significant issues or disruptive behaviour to date. The Australian Diamonds netball team arrived on Monday 15 February 2021 via Charter into Christchurch. The exemption for Bangladesh has been approved by the Minister.

Tokyo 2021 Olympic and Paralympic Games

The two Games have been rescheduled to now take place in July and August, and August and September 2021 respectively. MIQ has been working directly with Sport New Zealand, who are the lead agency for the Games. They have advised that the Minister for Sport and Recreation has requested that work be done to develop a triaged, prioritised, and 'most likely' package of travel necessary.

Sport NZ have advised that their initial assessment has identified a total delegation of 530 people as likely for the Olympic Games and a total delegation of 100 people as likely for the Paralympic Games. The return from each Games, necessary qualification and pre-Games competition travel for each delegation will generate a significant demand for MIQ places. s9(2)(g)(i)

Options are also being explored to develop a phased approach to delegations returns from Japan, including potentially holding athletes in Japan after the Games to support this. MIQ are meeting regularly with Sport New Zealand to stay across the options and final numbers.

Recognised Seasonal Employment (RSE) Arrivals

The last group of RSE workers (155 pax) left MIQ on 17 February 2021. The latest group of workers (155 pax) arrived on 18 February 2021 from Vanuatu and Fiji. Planning had already been in motion for a possible regional lockdown and information has been provided to the industry to support the transfer of employees during the Alert Level 3 lockdown in Auckland. While ARIQCC are managing the continuous in and out flow of workers, this group continues to provide a number of complex challenges for the ARIQCC given the high rates of non English speakers (almost 100%) and smokers (approximately 80% on average).

Recognised Seasonal Employment (RSE) Arrivals

The Public health Risk assessment for the first group who are all coming from Malaysia has been released. Language barriers and translation, coupled with possible higher medical and/or welfare needs will be key risks and will require additional wraparound support. While the cohorts are small, there are a number of languages spoken, some of which are niche. Translation services will be provided on the ground (including Ezispak and in-person translators), as well as translated welcome packs. MIQ are working with the Mangere Refugee Resettlement Centre to understand the group's needs and share services. The Centre will also have a presence onsite at the MIF during check-in and for first few days. They will act as liaisons for refugees, and interface between refugees and MIF staff where required.

3.4 Upcoming Communications Issues and Activities

As at 16 February 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
2 Feb & 18-Feb	RSE workers in MIQ	MIQ	Bespoke group communication (i.e. welcome pack)	N
Feb/Mar	CDHB survey of MIF workers underway January – to be released nationally	Canterbury District Health Board		N
18-Feb	Habeus corpus case in Wellington	MIQ		N

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
18-Feb	First flight of 501 deportees	MIQ		N
18-Feb	Brigadier Bliss pōwhiri in Rotorua	MIQ		N
20-Feb	First MIQ worker vaccinated	MoH, MIQ		N
21/28-Feb	Anniversary of first COVID-19 case suspected/confirmed	DPMC		
7-Feb – 13-Mar arrivals	Australian Men's Cricket team Australian Women's Netball team Bangladesh Men's Cricket team Australian Women's Cricket team	MIQ	Bespoke group communication (i.e. welcome pack)	N
22-Feb 26-Feb 6-Mar	RSE Vanuatu workers RSE Samoa workers RSE Samoa workers	MIQ	Bespoke group communication (i.e. welcome pack)	N
16-Feb -- 20-May arrivals	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communication (i.e. welcome pack)	N
25-Feb	MBIE Select Committee	MBIE		N
24-Feb – May	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC

3.5 Fees

3.5.1 Invoicing

- The table below shows the number of invoices issued up to 14 February 2021. These relate to people who arrived in managed isolation up to 31 January 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue
Maritime	956	179	0	0	179	71	\$226,263	76	32
Aircrew	1,761	138	0	100	38	32	\$281,295	1	5
All other arrivals	22,585	17,216	2,336	7,277	7,603	2,474	\$8,120,943	4,458	671
Total	25,302	17,533	2,336	7,377	7,820	2,577	\$8,628,501	4,535	708

3.5.2 Waivers

- The table below breaks down the waiver application information between 11 August 2020 and 7 February 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total undue financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	4,175	213	3,962	461	3,501	57	3,122	39	379

3.6 Emergency Allocation Applications

- 2,156 applications have been processed since 30 October-2020.
- From the applications processed in the week ending 14 February 2021, 75% of the applications were approved.
- There are 42 applications where we are waiting to receive further information (such as evidence) from applicants.

Emergency Allocation Applications	Weekly Totals	Weekly Totals
	1 February 2021 to 7 February 2021	8 February 2021 to 14 February 2021
Total applications received	180	192
Approved*	126	137
Declined	43	44
Applications processed**	169	181

*This number relates to the number of applications which have been approved. Each approval may require one or more rooms from the 150 rooms set aside for Emergency Allocations.

**Please note that this number does not reflect applications declined at triage stage e.g. incomplete applications, or applications not submitted within seven days of intended departure.

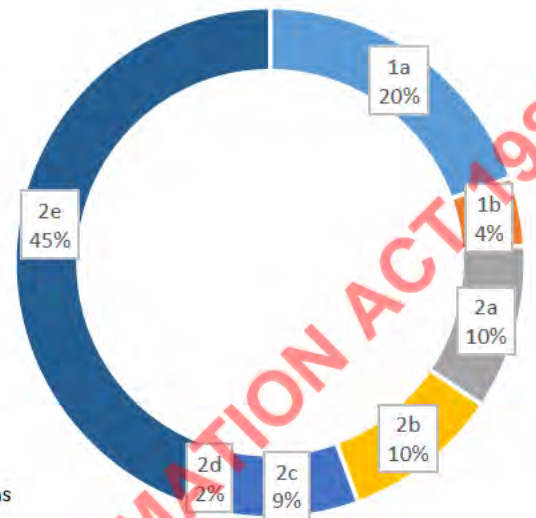
Emergency Allocation Applications	Totals – 30 October 2020 to 14 February 2021
Approved	950
Declined	1,206
Applications processed	2,156
People declined boarding	24

3.6.1 Approvals by Category

- The below chart represents the weekly breakdown of approvals by different categories within the emergency allocation process from 23 December 2020 to 14 February-2021.
- New categories came into force after 10am 04 Dec 2020 and all cases were accessed in CMS after the week beginning 14 Dec 2020.

Chart 1: 65% of Applications were approved under 2e and 1a

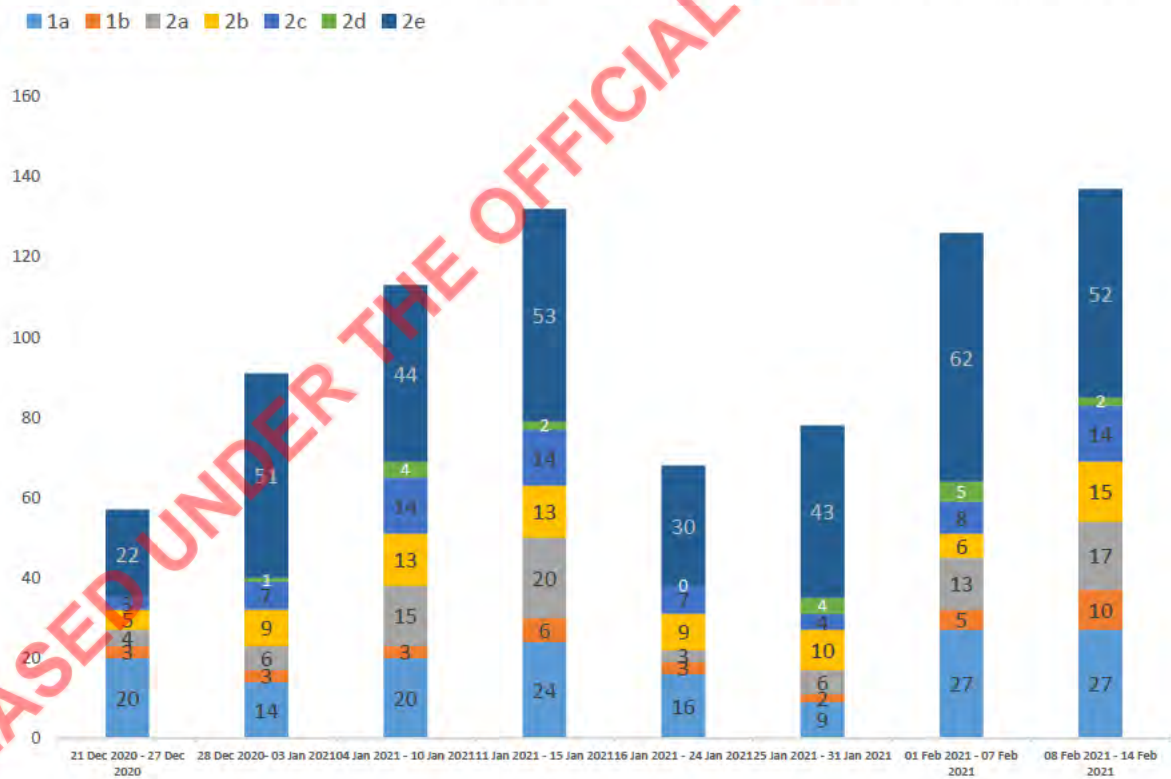
The pie chart represents the total breakdown of **approvals** by the different categories within emergency allocation from **21 December 2020 to 15 January 2021**. At the current stage, MIQ can only provide information relating to categories for the time period after the move to CMS.



Emergency allocation categories:

- 1a** - NZ citizen or resident with serious risk to health
- 1b** - To provide care and protection to a child
- 2a** - NZ citizen or resident to provide critical care for a dependant
- 2b** - Critical worker for delivering a critical public or health service
- 2c** - NZ citizen or resident unable to legally remain in their current location
- 2d** - Travel required for National security, interest or law enforcement reasons
- 2e** - NZ citizen or resident to visit a close relative who is dying

Chart 2: Category 2e and 1a continue to be the most prevalent for applications and approvals.



3.7 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 9 February to 15 February 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
9 February – 15 February					
Complaints	109	22	8	3	155
Improvements	6	0	1	0	5
Compliments	1	0	0	0	1
Total	116	22	9	3	161

- Average number of complaints received each week since the start of MIQ is 107. For the last 4 weeks the average is 166 per week.
- The oldest non ombudsman complaint in the system is from 23 January 2021 (we are waiting for information from MoH to respond), and all complaints outside of our 5 working day KPI are being actively worked on.
- The major complaint type this week continues to be the Allocation System (56 out of 109), although the number of complaints has dropped by nearly half this week. The themes remain the same; the availability of vouchers and the confusing error message when a date is booked by another user.

4. Border Executive Board Report



4.1 Key issues being considered by the Executive Board

4.1.1 Vaccination of the border workforce

- The Border Executive Board has established a Border Sector Vaccination Coordination Group (BSVCG), embedded in the Ministry of Health, with staff from MBIE, Customs and other agencies. It is led by Andrew Milne (MBIE). Within the overall vaccination programme established by the Ministry of Health, its role is to coordinate the implementation of the vaccination programme across the border sector, including MIQ and industry.
 - The BSVCG will ensure there is a consistent approach across agencies and that there is a high level of information provided to border workers about the vaccine and its roll out.
 - Vaccination will commence from Saturday 20 February 2021 with the Jet Park Quarantine facility, and then expand from there across the Auckland, Wellington, Bay of Plenty, Waikato, and Canterbury regions from 22-27 February.
 - Vaccination reporting measures and the means by which vaccination will be passed on to employers for reporting purposes are still under development.

4.1.2 Impact of COVID-19 on border and transport agencies

- A suite of papers are expected to be considered by Cabinet Economic Development Committee on 24 February 2021. These papers relate to the financial sustainability of border and transport agencies following reduced third party revenue from international passenger fees, and cost recovery options. The papers also canvas options for the restart of cost recovery across the border and transport agencies, which could help offset the financial impacts of the loss of third party revenue.
- The information and the financial forecasts in these papers are based on scenarios prepared in September 2020 about the recovery of passenger volumes.
- Officials are currently updating the scenarios. There is considerable uncertainty about passenger volumes, with a key assumption underpinning the volumes being when safe travel zones will become operational and stable. This is particularly volatile.
- Because of this uncertainty, the Executive Board proposes that the scenarios prepared in September continue to be used by agencies for the forthcoming cabinet papers. The updated scenarios – once confirmed – will be used to update Budget 21 proposals.

5. New Zealand Customs Service Weekly Report



5.1 Items to Note/Updates

5.1.1 Maritime Border

- Since the Maritime Border Order came into effect on 30 June 2020 a total of 86 small craft have arrived in New Zealand. As the small craft arrival season draws to an end, the number of arrivals has decreased significantly with only one superyacht currently in isolation at Opuia.

5.1.2 Pre-Departure Testing

- For the period 8 February 2021 to 14 February 2021, there were no infringements issued and two warnings were issued as follows:
 - 10 February – PDT Certificate did not have the specific test type stated, but had other test details and all other data points.
 - 11 February – PDT Certificate did not have a Date of Birth or Passport Number stated but had other test details and all other data points.

Passengers:

	Date	08 Feb	09 Feb	10 Feb	11 Feb	12 Feb	13 Feb	14 Feb	Week Total	%
	Total Passengers	321	441	421	473	365	416	585	3022	
	Passengers subject to PDT	289	249	131	350	168	272	307	1766	58%
Primary Actions (Passport Control)	Test Certificate Verified	268	214	113	312	152	250	254	1563	88.5%
	Exemption Verified	13	10	1	11	8	2	8	53	3.0%
	Referred to Secondary Area for PDT	8	25	17	27	8	20	45	150	8.5%
Secondary Area Actions	Compliant	8	25	16	26	8	20	45	148	98.7%
	Warned	0	0	1	1	0	0	0	2	1.4%
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Crew:

	Date	08 Feb	09 Feb	10 Feb	11 Feb	12 Feb	13 Feb	14 Feb	Week Total	%
	Total Crew	119	130	88	186	116	130	75	844	
	Crew subject to PDT	66	77	42	52	57	66	20	380	45%
Primary Actions (Passport Control)	Test Certificate Verified	66	77	42	38	54	66	20	363	95.5%
	Exemption Verified	0	0	0	0	3	0	0	3	0.8%
	Referred to Secondary Area for PDT	0	0	0	14	0	0	0	14	3.7%
Secondary Area Actions	Compliant	0	0	0	14	0	0	0	14	100.0%
	Warned	0	0	0	0	0	0	0	0	0.0%
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

9. Official Information Act Requests

9.1 Ministry of Health

Date due	Requester	OIA Request	Status
13-Nov-20	s9(2)(a)	All records in the possession, custody or control of Hon Chris Hipkins describing the isolation of a SARS-COV-2 virus, directly from a sample taken from a diseased patient, where the patient sample was not first combined with any other source of genetic material (i.e. monkey kidney cells, ka vero cells; lung cells from a lung cancer patient)	At Minister's office
24-Feb-21	s9(2)(a)	Justification for limiting our freedom of movement rights contained in section 18 of the Bill of Rights Act 1990	At Minister's office
8-Mar-21	Chris Bishop	All advice from officials to your office about "been using that channel (COVAX facility) to see if we can seek additional quantities of the Pfizer vaccine earlier"	In progress
11-Mar-21	s9(2)(a)	The advice given to the Minister and correspondence around compulsory mask use, including on public transport and planes and the compulsory use of QR codes from 1 August until 15 December 2020	In progress
16-Mar-21	s9(2)(a)	Documents regarding a national database to support the roll out of the COVID-19 vaccine, between 1 January 2020 and 15 February 2021	In progress

9.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in bold is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
1-Sep-20	s9(2)(a)	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue (reason known)
23-Oct-20	s9(2)(a)	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc.	Under review
10-Nov-20	s9(2)(a)	All concerns / issues raised by MBIE regarding the proposed COVID-Card	Under review
14-Dec-20	s9(2)(a)	Correspondence with INZ re applications by athlete/sporting organisations	Decision on request sent
23-Dec-20	s9(2)(a)	Complaints lodged by residents of managed isolation facilities	Minister's office
25-Jan-21	Dr Shane Reti (MP)	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information

Date due	Requestor	OIA Request	Status
5-Feb-21	s9(2)(a)	Information on room upgrades at MIQ facilities	Under review
15-Feb-21	s9(2)(a)	Information on the 32 MIQ facilities	Under review
15-Feb-21	s9(2)(a)	Documents regarding variant or 'super-strains' of COVID-19	Gathering Information
15-Feb-21	s9(2)(a)	Issues with Isolation exemption application	Minister's office
15-Feb-21	s9(2)(a)	MIQ facilities operation framework	Drafting
15-Feb-21	s9(2)(a)	Questions relating to MIQ exemptions between 01/03/20 and 03/01/21	Gathering Information
15-Feb-21	s9(2)(a)	All communications re: email sent by Kim Baker Wilson on 23 December 2020	Minister's office
16-Feb-21	s9(2)(a)	Number of exemptions given to foreign nationals to enter MIQ	Minister's office
16-Feb-21	s9(2)(a)	Copy of any incident reports or their equivalent about MIQ bubble breaches	Under review
17-Feb-21	s9(2)(a)	All complaints, reports, and/or notifications of assault within MIQ	Approved
18-Feb-21	s9(2)(a)	Will people vaccinated against COVID-19 have to quarantine?	Minister's office
19-Feb-21	s9(2)(a)	Information COVID-19 quarantine patients transport from 13 July 2020	Drafting
19-Feb-21	s9(2)(a)	Did MIQ Facilities obtain and retain wages subsidies	Drafting
22-Feb-21	s9(2)(a)	No. of available used/filled & not filled spaces in MIQ 1/11/20 to 22/01/21	Gathering Information
22-Feb-21	s9(2)(a)	All info re MIQ officials ministerial advice on 570 fishing crew exemption	Drafting
23-Feb-21	s9(2)(a)	All 2020 correspondence with Sealord, Independent fisheries & Maruha Nichiro	Gathering Information
24-Feb-21	s9(2)(a)	Samford Hotel occupancy rate as MIQ facility, and revenue	Gathering Information
24-Feb-21	s9(2)(a)	MIQ contracts re supplying buses/coaches for transport to/from MIQs	Under review
26-Feb-21	s9(2)(a)	What penalties did people incur shopping post Pullman Hotel MIQ isolation	Scoping
26-Feb-21	s9(2)(a)	Cost paid for unoccupied MIQ hotel rooms broken down by month	Under review
26-Feb-21	s9(2)(a)	MIQ incident registers 1.04.20 & 28.01.21 & No of border arrivals w/out voucher	Drafting

Date due	Requestor	OIA Request	Status
1-Mar-21	@AllCultsAreBad	Correspondence relating to granting The Wiggles spots in MIQ (received via twitter)	Gathering Information
1-Mar-21	s9(2)(a)	Encounter between a hotel staff member at the Millenium Hotel & a guest	Scoping
1-Mar-21	s9(2)(a)	Breakdown exemptions/waivers for fees by gender since 11 August 2020	Under review
1-Mar-21	s9(2)(a)	Corr etc re 'Bedroom encounter' MIQ staff/returnee incident incl. notes	Scoping
1-Mar-21	s9(2)(a)	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Scoping
1-Mar-21	s9(2)(a)	Docs etc re face mask correspondence re MIQ staff 'Bedroom encounter'	Scoping
1-Mar-21	s9(2)(a)	No. of MIQ persons by country or flight of origin from March 2020-present	Scoping
1-Mar-21	s9(2)(a)	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Scoping
1-Mar-21	s9(2)	Details on how much hotels are being paid to operate as MIQ	Under review
2-Mar-21	s9(2)(a)	Further questions in response to 2021 2022 re: MIQ spaces for America's Cup	Drafting
2-Mar-21	Chris Bishop	All documents relating to Trev Pontings declined then accepted application	Scoping
3-Mar-21	s9(2)(a) lton	Documents relating to the MIQ emergency application for Trevor Ponting	Scoping
3-Mar-21	s9(2)(a)	Documents about the 7 January incident at the Grand Millennium MIQ	Scoping
3-Mar-21	s9(2)(a)	Correspondence to grant The Wiggles MIQ spots	Scoping
4-Mar-21	s9(2)(a)	Costs of managed isolation and quarantine	Drafting
5-Mar-21	s9(2)(a)	What advice was given/research conducted regards alternative MIQ options	Drafting
5-Mar-21	s9(2)(a)	Documents about Tom Abercrombie and other families MIQ exemption request	Scoping
8-Mar-21	s9(2)(a)	Decisions around charges for people entering Managed Isolation facilities	Gathering Information
9-Mar-21	s9(2)(a)	Copy of application made by Stamford Plaza hotel to be MIQ facility	Gathering Information
9-Mar-21	s9(2)(a)	Questions related to billing of MIQ spaces	Scoping

Date due	Requestor	OIA Request	Status
9-Mar-21	s9(2)(a)	MIQ data regards capacity/occupancy as well as special allocation requests	Scoping
9-Mar-21	s9(2)(a)	In depth information relating to the Covid-19 response	Drafting
10-Mar-21	s9(2)(a)	Info relating to Ricardo Menéndez March and MIQ slot	Scoping
10-Mar-21	Chris Bishop	Green MP Mr Ricardo Menendez March MIQ application	Scoping
10-Mar-21	s9(2)(a)	MP's return to New Zealand through the MIQ system	Scoping
10-Mar-21	s9(2)(a)	Numbers of nurses, doctors and immigration staff working at MIQ facilities	Scoping
10-Mar-21	s9(2)(a)	Explanation of consultation with overseas residents re MIQ allocation	Scoping
11-Mar-21	s9(2)(a)	Correspondence from Jan Logie to MBIE relating to Ricardo Menéndez March	Scoping
11-Mar-21	s9(2)(a)	Info relating to the MIQ Allocation System	Scoping
11-Mar-21	s9(2)(a)	listing the MIQ hotels to which passengers arrived on certain flights	Scoping
11-Mar-21	s9(2)(a)	Info relating to MIQ spots available over past 3 months	Scoping
11-Mar-21	s9(2)(a)	List of amendments made to MIQ facilities/hotels paid for by Government	Scoping
11-Mar-21	s9(2)(a)	Information on the 'Who's on Location' MIQ System	Under review
12-Mar-21	s9(2)(a)	MIQ for maritime arrivals; email communications	Scoping
12-Mar-21	s9(2)(a)	How many complaints about MIAS system to MIQ	Scoping
12-Mar-21	s9(2)(a)	MIQ - exemptions under Category Class 2C for returning NZ citizens	Scoping
12-Mar-21	s9(2)(a)	Comms and information between Maritime and MBIE	Scoping
12-Mar-21	s9(2)(a)	MIQ - Exemptions for emergency allocations for citizens returning home	Scoping
12-Mar-21	s9(2)(a)	Info between the wiggles and event managers for entering MIQ	Scoping
12-Mar-21	s9(2)(a)	Returning citizens that are seafarers to MIQ	Scoping
12-Mar-21	s9(2)(a)	Comms between Air NZ and MBIE MIQ - essential workers	Scoping

Date due	Requestor	OIA Request	Status
12-Mar-21	s9(2)(a)	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Scoping
12-Mar-21	s9(2)(a)	Numbers regarding Emergency Allocation requests for MIQ	Under review
18-Mar-21	s9(2)(a)	Subsequent advice from meetings with iwi about MIQ facilities.	Gathering information

9.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
27-Dec-20	s9(2)	...all documentation pertaining to the [COVID-19] response and recovery efforts that your organisation has been involved in 2020.	
12-Jan-21	s9(2)	"Re this DJ Macsen video (see link) - was it taxpayer funded? If so, please provide a breakdown of the costs. https://www.newshub.co.nz/home/entertainment/2020/12/ashley-bloomfield-safetymessage-remix-a-hit-at-rhythm-and-vines-festival.html "	Extended
12-Jan-21	s9(2)	All advice, briefings, reports, memos, and emails regarding the Unstoppable Summer: A COVID-19 Public Service Announcement video, between 20 November 2020 and 10 January 2021 - Cost breakdown of the video (including , but not limited to, total cost, production costs, and how much was spent on collaboration with DJ Macsen)	Extended
15-Jan-21	s9(2)	I would like to request, pursuant to the Official Information Act, all documents and communications, provided to and created by the Prime Minister's office, regarding variant or 'super-strains' of the Covid-19 virus since November 1, 2020 and the date of this request.	Requestor has been asked to narrow the scope of his request by 2 February 2021.
21-Jan-21	Bishop	"Under the OIA I seek all briefings received by you since you obtained your Ministerial warrants relating to pre-departure testing for travellers to New Zealand. I also seek briefings relating to your announcements of "Extra (day zero or day one) tests" see https://www.beehive.govt.nz/release/additional-covid-19-tests-returnees-higher-risk-countries "	Drafting extension will completing consultations.
3-Feb-21	s9(2)	"Dear Prime Minister You are reported in today's news as asserting "Getting vaccinated will save lives, and this is the next job of the team of five million." Please would you provide under the OIA a) copies of all evidence and research you have relied on to make this assertion including any information on the vaers website an other Vax injury websites you have considered; b) copies of any information about Vax effectiveness, safety,vax injury and/ or any uncertainties you or your advisors have been provided with but which have not been factored into your advice to the NZ public; c) any alternatives to mass Vaccination that we considered and information to show why these are not being promoted and d) copies of your draft and final briefing notes on this matter	Shifted to transfer deadline
7-Feb-21	s9(2)(a)	When is New Zealand opening their borders?	Awaiting advice on response from COVID-19

Date due	Requestor	OIA Request	Status
			Response Team. MBIE (INZ) confirmed should not be transferred to them.
8-Feb-21	s9(2)	"I am writing to request the following three items: One: Copies of all COVID-19 Weekly Situation Updates from August to October 2020 inclusive. Two: Copies of all COVID-19 Weekly Monitoring Reports from August to October 2020 inclusive. Three: Copies of these two Cabinet papers and their associated minutes: Cabinet paper #1: "Responding to new cases of COVID-19 in the community" from July 2020 Cabinet paper #2: "Implementing a rapid response to COVID-19 cases in the community and refinements of COVID-19 Alert Level settings" from August 2020	Found proactively released information (2 Cabinet papers and regular updates). Query about items 1 and 2 with COVID-19 Response Team.
9-Feb-21	s9(2)	"I'm making this enquiry to determine the differences between the Covid-19 Response Unit business unit established as a response to the Roche/Simpson report and the earlier Covid-19 Group business unit established 1 July 2020. If you could please help me understand: •The roles and responsibilities of the new unit compared to the old unit •Who the Deputy Chief Executive, COVID-19 Group (established 1 July) reports to and who the leader of the new business unit will report to, or if this will be the same •The terms of reference of the unit established 1 July •The terms of reference of the unit established in response to the Roche/Simpson report	
10-Feb-21	s9(2)(a)	Over the past 12 months, how many people have arrived into MIQ from Australia? And of that number, how many tested positive to COVID-19?	

9.4 New Zealand Customs Service

Date due	Requestor	OIA Request	Status
25-Feb-2021	s9(2)(a)	Requests advice and information sent or received by Customs since 1 January 2020 as reports, briefings, memos, evaluations, assessments, and analysis about: • the effect of COVID-19 on the importation of illicit drugs into New Zealand; and • how transnational organised crime groups are targeting New Zealand's borders following COVID-19.	In progress
8-Mar-2021	s9(2)(a)	Requests the following: • a copy of the Border Executive Board's Terms of Reference • a copy of the Venter Consulting report: "Review of COVID-19 Border Measures – Tranche One (Aviation)" • documents that explain Customs' strategies to mitigate and respond to "risk at the maritime border of the impending arrival of small craft during the yacht season", attributed to Customs during its interview with	In progress

		the COVID-19 Surveillance Plan and Testing Strategy Group on 1 September 2020.	
8-Mar-2021	s9(2)(a)	Requests the following: <ul style="list-style-type: none">• various questions regarding the number of private yachts and small craft arriving in New Zealand since the Maritime Border Order (No 2) came into effect• all communications between Customs and the company Xerra Earth Observation Institute since the beginning of October 2020.	In progress

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982



COVID 19 Response Weekly Report

25 February 2021

RELEASED UNDER THE OFFICIAL INFORMATION ACT 1982

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1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Issue	Sub Issue	●	●	●	Agency Responsible	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●			MoH	<ul style="list-style-type: none"> Formal monthly meetings with all 4 vendors completed Discussion instigated regarding Pacific permissions and indemnities
	Population definition and sequencing		●		MoH	<ul style="list-style-type: none"> Daily engagement with border agencies and employers underway Data loads underway, some data quality issues creating significant work to identify cohorts and then get lists of vaccinators and people to be vaccinated into the CIR
	Distribution and inventory management		●		MoH	<ul style="list-style-type: none"> Second delivery of Pfizer vaccine received and being held centrally, ready for distribution Distribution started 19th Feb with vaccinators practice session and officially from the 20th Feb at Jet Park. Distributed to other nationwide sites during the week Pick and Pack process and distribution running smoothly to other locations
	Health workforce	●			MoH	<ul style="list-style-type: none"> Good numbers of vaccinators are available for the initial drops – 417 as of 24 Feb 2021 – with training continuing
	Provider engagement		●		MoH	Daily engagement with DHBs, with regional 'account managers' in place to work through DHB service delivery and logistics plans
	Registration, appointment and immunisation	●			MoH	<ul style="list-style-type: none"> COVID-19 Immunisation Register is live and capturing event effectively Work underway to look at future service delivery models
	Post Event			●	MoH	<ul style="list-style-type: none"> Work underway for long-term pharmacovigilance solution uplift as programme scales
Elimination Strategy	Keep it Out		●		MoH	<ul style="list-style-type: none"> Workforce is under significant pressure. A paper on current state is planned for 5 Mar Recent end-to-end review of MIQF undertaken, various initiatives to implement
	Prepare for it	●			MoH	<ul style="list-style-type: none"> No barriers anticipated Reviews and scenario planning conducted to support continuous improvement
	Stamp it out	●			MoH	<ul style="list-style-type: none"> No barriers anticipated. Contact Tracing functioning well, ongoing opportunities for improvement being identified Simulation exercises conducted to support continuous improvement
	Manage the Impact	●			MoH	<ul style="list-style-type: none"> No barriers anticipated to broader program Risks related to vaccine program outlined above

Issue	Sub Issue				Agency Responsible	Agency Comment on Status
Roll out of Vaccinations within MIQ	Administering vaccinations to MIQ frontline staff				MBIE MIQ	<ul style="list-style-type: none"> Initial phase is on track. Detailed planning of rollout continues with yet some issues to be addressed One of the challenges faced is getting our people scheduled in - we are working with the MoH and DHBs to ensure they have up to date workforce information which they can then use to contact our people with details on how they can book in their vaccination. This then enables our workforce to get scheduled in. Alongside that there is also communications support being put in place to keep staff informed on how they can book in
Reducing Transmission Risk	Pullman hotel				MBIE MIQ	<ul style="list-style-type: none"> The Ministry of Health's Technical Advisory Group is considering what remediation requirements may be necessary at the Pullman following the onsite assessment of the air flow rates of the en-suite exhausts The air filtration units were delivered on Wednesday 24 Feb 2021. They will be installed in the corridors over a number of days No further returnees will go into this facility until any necessary remediation is completed as a result of the assessment
	Implementing booking systems for exercises and breaks				MBIE MIQ	<ul style="list-style-type: none"> Fully implemented. All 32 MIFs have a booking system for exercise and smoking breaks to ensure cohorts do not mix during these periods
Large Group Arrivals	Women's Rugby World Cup				MBIE MIQ	<ul style="list-style-type: none"> Officials have provided a letter outlining possible MIQ options and processes. Event organisers are seeking confirmation of allocation and training by 8 Mar 2021, but this may not be able to be met. Ministers Robertson, Nash and Hipkins are providing a letter to the organisers confirming NZ's commitment to host the tournament in the future The teams will need to enter MIQ from late July 2021 through to early Sept 2021
	Olympians/Paralympians				MBIE MIQ	<ul style="list-style-type: none"> Sport NZ is seeking confirmation of allocation for players going offshore for qualifiers and the team returning from the Games. Also seeking confirmation of training, while in MIQ which cannot be done until closer to the arrival Groups will return from the Games from late July through to early Sept 2021. In addition, groups will be returning in the lead up to the Games
	RSE workers				MBIE MIQ	<ul style="list-style-type: none"> While planning remains on track, and groups continue to arrive every four days, the industry is seeking additional allocation to make up for workers that did not travel at the last minute
Security Enhancement Programme	Install enhanced security technologies				MBIE MIQ	<ul style="list-style-type: none"> 21 of 32 sites complete and installation at all remaining sites are in-flight There may be issues with sourcing all of the equipment from overseas Remaining installations are on track to be complete mid-March 2021

Security Enhancement Programme	MIQ security personnel transition to MBIE security workforce		●		MBIE MIQ	<ul style="list-style-type: none"> 28 of 32 MBIE Operations and Security Managers have accepted offers, with 5 x managers on-board. MBIE is working through the remaining candidates to confirm appointments and on boarding and induction scheduled March 2021 Analysis continues to identify MBIE Security Workforce numbers; noting the volume of Security Officers to recruit poses some challenges Inbound dependency on other streams of work can impact the status (e.g. Rostering and Payroll solution and Union discussions). Prerequisite activities need to land in order to start moving towards green
Staff testing	Extending testing		●		MBIE MIQ	<ul style="list-style-type: none"> We are working with MoH about the proposed expanded definition of the testing order to identify the impact on MIQ contractors and sub-contractors as it is currently uncertain
MIQ capacity	Charter flights		●		MBIE MIQ	<ul style="list-style-type: none"> Increasing difficulty in getting returnees into Wellington and Christchurch Working with Auckland airport to balance inbound passenger numbers against Auckland's capacity to transport returnees to the regions
Contracting hotels	Renewing contracts		●		MBIE MIQ	<ul style="list-style-type: none"> Contract discussions for the next renewal period (1st May 2021 – April 2022) are due to begin this week
	Move towards living wage		●		MBIE MIQ	<ul style="list-style-type: none"> 10 properties are paying the living wage with 3 looking at how they will introduce it Of note some properties have indicated they will be seeking a rate increase in order to pay the living wage
Safe Travel Zones	Cook Islands travel bubble (two way)		●		MFAT	<ul style="list-style-type: none"> Ministry of Health experts have returned from Rarotonga where they were supporting Cook Islands' COVID readiness work s7(b)(ii) [REDACTED] A draft omnibus Cabinet paper will be provided to you on 1 March on STZ initiatives including Cook Islands' readiness and contingency planning
	Niue travel bubble	●			MFAT	<ul style="list-style-type: none"> On the basis of the information gathered through remote means and by the High Commission in Niue, New Zealand agencies have concluded it is possible to proceed with one-way quarantine-free travel (this information-gathering did not include a technical visit, but such a visit will be required prior to commencement of two-way travel) The draft omnibus Cabinet paper to be provided to you on 1 March on STZ initiatives will recommend Cabinet agreement to proceed with one-way quarantine-free travel
	Trans Tasman travel bubble		●		MFAT	<ul style="list-style-type: none"> s6(a) [REDACTED] Officials continue work on response frameworks, and are engaging with Australia at technical level on issues around transits and air crew eligibility. Officials have met with insurance industry representatives The draft omnibus Cabinet paper to be provided to you on 1 March on STZ initiatives will report on progress and outstanding TTCSTZ issues.

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2. Ministry of Health Weekly Report



2.1 Items to Note/Updates

2.1.1 Publication of Fortnightly COVID-19 Disease Indicator Summary Reports

Ministry of Health is planning to release five fortnightly COVID-19 disease indicator summary reports (indicator reports) on its website covering the period from 4 Dec 2020 to 11 Feb 2021 (publication of these reports was halted over the Christmas/New Year break).

These reports were developed based on the recommendations in the Rapid Audit of Contact Tracing for COVID-19 in New Zealand and provide an end-to-end view of the public health response to COVID-19.

The key points of interest for each fortnightly report are:

- Reporting period 4 Dec 2020 – 17 Dec 2020:
 - No community cases were reported for this period.
 - There were 42 cases in Managed Isolation and Quarantine Facilities (MIQF) during this period.
- Reporting period 18 Dec 2020 – 31 Dec 2020:
 - No community cases were reported for this period.
 - There were 49 cases in MIQF during this period.
- Reporting period 1 Jan 2021 – 14 Jan 2021:
 - No community cases were reported for this period.
 - There were 73 cases in MIQF during this period.
- Reporting period 15 Jan 2021 – 28 Jan 2021:
 - This reporting period includes three community cases related to the Pullman Hotel returnees.
 - The system and community level indicators S001, S002, and C001 are low due to the delayed identification of these cases following symptom onset and a test sample being taken. For one case the time between symptom onset and test sample taken was nine days, and for the other two cases the time between symptom onset and test sample taken was seven days.
 - For the laboratory level indicator (L001), 100 percent of test results were notified by hour 42. The test result for the first community case did not meet the 24-hour target, however this result was notified within 48 hours of the test sample being taken.
 - There were 53 cases in MIQF during this period.
- Reporting period 29 Jan 2021 – 11 Feb 2021:
 - This reporting period involves one community case who was isolating as a close contact at the time of notification. As a result, this case has no associated close contacts and some indicator metrics have no data available.
 - The community level indicator C001 is below target for this period. The time between the symptom onset date and test sample taken date for the positive result for the case was five days. However, the case was tested as a close contact on days one and three after becoming symptomatic and returned a negative result for each test. They were tested again on day five following symptom onset, and at this point returned a positive result.

Removal of MIQ indicators

All indicators were developed to measure the performance of the contact tracing system in a community setting and some are not relevant in an MIQ setting. The National Investigation and Tracing Centre is proposing to remove seven of the 12 indicators from the MIQ section of the report. These indicators, along with the rationale for the metrics not being reported, are outlined in the table below:

Table of MIQ indicators and rationale for removal

Indicator	Rationale for removal
S001 - Time from exposure to contact isolation / quarantine	Not relevant as contacts from flights/transit are isolated in MIQF
S002 - Time from case first symptom to contact isolation / quarantine	Not relevant as contacts from flights/transit are isolated in MIQF
S003 - Time from test sample taken to close contact isolation / quarantine	Not relevant as contacts from flights/transit are isolated in MIQF
C001 - Time from first symptom to test sample taken for positive cases	Not relevant as testing is completed on a routine basis in MIQF (Day 0/1, Day 3 - Day 12, as well as an additional Day 6/7 test for Close Contacts)
P002 - Time from case notification to isolation / quarantine of contact	Not relevant as contacts from flights/transit are isolated in MIQF
P003 - Time from close contact identification to isolated / quarantined	Not relevant as contacts from flights/transit are isolated in MIQF
P005 - Regular monitoring and follow up of cases and contacts completed	Not relevant as all cases and close contacts are regularly monitored and undergo testing on a routine basis within facilities

Next steps

s9(2)(f)(iv)

2.1.2 Consumer Perspectives of Long COVID-19

The Ministry of Health has received results from an informal survey that was undertaken to identify the experiences of a small group of New Zealanders who have been part of a network of COVID-19 'long haulers', people who have had COVID-19. This is the first information we have from people who have had COVID-19.

This survey was carried out by Jenene Crossan, who was one of the early confirmed cases of COVID-19 in New Zealand, and who has experienced ongoing health impacts since. 'Long hauler' is a colloquial term for a person experiencing ongoing symptoms after acute COVID-19.

Findings indicate that some participants have been experiencing persistent illness and debilitating symptoms. These symptoms have presented across different areas of the body on an intermittent, recurring and relapsing basis. Some participants noted a gradual increase in symptoms overtime.

The most reported physical issues were cognitive, fatigue, headaches, heart rate irregularities and breathing issues. Mental health was also a common area of concern. A key theme was participants expressing a need for there to be an acknowledgment that long COVID-19 exists.

Due to the sample size and informal nature of this survey these results are indicative only. The characteristics of the symptoms noted however, are reflective of current literature.

Next steps

The Ministry of Health will work with this consumer group to help understand the requirements for longitudinal research study of the impact people diagnosed for COVID-19 in New Zealand.

2.2 Policy/Programme Updates

2.2.1 Class Exemption for Funeral Directors and Embalmers to Travel Between Alert Level Three and Other Areas

On 17 Feb 2021, the Director-General of Health used his powers to grant funeral directors and embalmers a business class exemption under clause 34 of the COVID-19 Public Health Response Act Order. This enables funeral directors (as recognised by the Funeral Directors Association New Zealand) to travel in and out of the Auckland regional boundary to hold funerals and tangihanga. This was in response to a series of requests from the Funeral Directors Association New Zealand (FDANZ) to the Ministry of Health, to address issues that were identified in previous outbreaks.

The Ministry of Health has been working closely with FDANZ and the wider sector to support them in the instance of a change of alert levels where imposed restrictions impact on their work. On 30 Nov 2020, the Ministry of Health hosted a funeral/tangihanga directors engagement event, which focused on issues experienced during higher alert levels and identified areas for improvement.

Key issues and points made at the event by FDANZ are outlined below:

- Difficulties emerged from the lockdown regulations and boundary restrictions, limiting the ability of funeral directors to transport the deceased across regional boundaries. Funeral directors were not listed as an essential health service during the alert levels, which prevented them from having blanket exemptions to cross regional boundaries.
- Restrictions were followed by members of FDANZ but the issues around enforcing compliance led to non-adherence from other groups such as non-members of the association.
- While other funeral directors can be used in certain regions, it is not ideal for families and whānau to switch funeral directors when alert levels change suddenly, given the sensitive nature of funerals and tangihanga. This is particularly challenging for Māori whānau, given the cultural importance of tangihanga and funeral providers.

Given the wider implications of being classified as an essential health care worker, this status has not been granted to funeral directors and embalmers. Their status as essential workers and the border exemption will allow them to sufficiently carry out their work.

2.2.2 COVID-19 Vaccine and Immunisation Programme

Vaccines and consumables

On 23 Feb 2021 the second shipment of Pfizer vaccine arrived in New Zealand. There are currently enough consumables to cover vaccine delivery until May 2021. On 23 Feb 2021, 490,000 LDS needles were delivered which will allow vaccinators to draw six doses per vial. These will be rolled out to vaccinators over the coming week.

As of 24 Feb 2021, more than 1,000 people have received the COVID-19 vaccination.

Vaccinator workforce training

Vaccinator training is fully operational and, as at 24 Feb 2021, 417 vaccinators and 211 administrators have completed vaccine training, with a further 99 vaccinators and 13 administrators currently undertaking training. Once vaccinators have completed their training, they can be loaded into the COVID-19 Immunisation Register.

Ongoing policy work

Equity - Last week the Ministry of Health held a hui with Māori experts and a workshop on the Disability Strategy. The Ministry of Health is also progressing the service specifications for provider support to Māori health and Pacific health providers.

Portfolio and purchasing - Advice on the portfolio of vaccines was sent on 22 Feb 2021, and further advice on Astra Zeneca options is planned for 26 Feb 2021. Officials are looking into the availability of consumables and cold storage to inform optimal delivery schedules, and working with the Ministry of Foreign Affairs and Trade on potential routes for donation of surplus vaccine doses.

Provision of vaccines for the Pacific - Advice is planned for the Vaccine Ministers' meeting on 26 Feb 2021, seeking agreement to initial conversations with Pacific partners. These conversations will inform the future direction for providing vaccines to the Pacific.

Sequencing framework - A Cabinet paper on the sequencing framework is planned for 1 Mar 2021. Officials are also working on guidance to support decision-making on Tier One and Tier Two of the sequencing framework.

Next steps

We will provide you with a further update in the next Weekly Report.

2.3 Technical Advisory Group: Update

Both the Technical Advisory Group (TAG) and the COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 19 Feb 2021.

TAG discussed the recap of rapid advice provided regarding p2/n95 masks in general practice, an update on the surveillance and testing strategy, an update on the current outbreak response, an update on the vaccine programme, and also discussed the virus incubation period following emerging evidence on this topic.

The Chief Science Advisor provided CVTAG with an update on the vaccination programme. Discussion covered the science update on vaccine candidates, vaccine studies in children, post-event pillar including research expected to occur through Vaccine Alliance Aotearoa New Zealand, and the baseline adverse event survey.

Next steps

We will provide you with further updates in the next Weekly Report.

2.4 Recent Communications Issues and Activities

As at 22 Feb 2021

Date	Activity	Lead agency	Comms material	Ministerial Involvement
Week of 22 Feb 2021	Stakeholder communications to support upcoming improvements to the required testing order (impacts for border sector)	MoH	Electronic letters and emails Updates to MoH website	No
Internal review on 22 Feb 2021 for delivery date of 4 March 2021	COVID-19 testing guidance refresh	MoH	Electronic letters and emails Updates to MoH website	No
23 Feb 2021	Ventilation changes to Pullman MIQF before further cohorts of people are accommodated, including installation of additional filtration systems and changes to testing regimen	Joint MBIE/MoH	Communication to guests and staff of Pullman explaining upcoming changes Reactive media lines	Ongoing media queries
Delivery date TBC (paused due to regional alert level changes last week)	Saliva testing update for stakeholders on how this is bedding in at quarantine/dual use facilities	MoH	Electronic letters and emails	TBC

3. Managed Isolation and Quarantine Weekly Report



3.1 Top Items to Note

3.1.1 Managing our MIQ capacity

- The current process for managing capacity across regions requires us to conduct an assessment of all international flights arriving in Auckland and determine if passengers can be domestically transferred to the regions. As there are only limited direct flights into these regions, we utilise charter flights to get other returnees into these regions.
- Our two Wellington managed isolation facilities will be operating at reduced occupancy levels over the coming week. This is due to the difficulty in synchronising domestic charter flights and international flights through Auckland International Airport to Wellington.
- There are only 189 rooms in Wellington (114 at the Grand Mercure and 75 in the Bay Plaza); missing just one transit flight has a significant impact on our occupancy for this region.
- The next flight is scheduled to arrive into Wellington on 28 Feb 2021.
- While we have fewer returnees in these facilities we will be undertaking IT upgrades and vaccinating the staff who work in these facilities, and trialling cohorting.
- In addition, one transfer flight through Auckland International Airport to Christchurch was cancelled on 23 Feb 2021, resulting in these returnees completing their stay in Auckland managed isolation facilities. This was due to poor weather conditions impacting on an aircraft arriving from Australia in time to complete this transfer.
- Further advice will be provided to you shortly about current and forecast MIQ system capacity, capacity management and upcoming voucher releases.

3.1.2 Pullman update

- The Ministry of Health's Technical Advisory Group has stated that as all test results to-date have been negative for both flights 1 and 2 (including both the day zero and day three tests), and in light of the range of other mitigations we have in place, the day 6/7 testing of the current returnees at the Pullman is no longer warranted.
- The air filtration units were delivered on the 24 Feb 2021. They will be installed in the corridors over a number of days. Letters were provided to returnees and staff about this installation occurring.
- No further returnees will be onboarded at the Pullman until any necessary remediation is completed as a result of the assessment.

3.1.3 Vaccinations update

- The vaccination of the MIQ workforce commenced successfully as planned in Auckland on Saturday 20 Feb 2021 and continues.
- All other regions commence their roll out of the vaccination to the MIQ workforce vaccination during the week beginning 22 Feb 2021.
- MIQ RIQ Leads continue to work closely with DHBs on the detailed planning of the rollout.
- One of our challenges is getting our people scheduled in. We are working with the Ministry of Health and DHBs to ensure they have up to date workforce information which they can then use to contact our people with details on how they can book in their vaccination. This then enables our workforce to get scheduled in.
- Ministry of Health continue to provide communication collateral for distribution to the workforce and their whanau, providing information on how they can book in.
- Stakeholder engagement is occurring as needed (e.g. unions and hotels).

3.1.4 Security Enhancement Programme Update

CCTV and Associated Technologies Roll out

- 21 sites are complete (an estimated 55% of our room capacity), with one site in Christchurch due to be finished this week. The 11 remaining installations are progressing concurrently.
- The 21 sites completed represent 65% of sites. The three largest hotels are yet to be completed.
- Remaining sites are on track for completion around mid-March 2021 (subject to delivery of equipment from overseas and accessibility to sites).

MIQ Security Personnel Transition to MBIE Security Workforce

- Analysis of the findings of the 32 site security assessments from security consultancy firm ICARAS is underway. Security personnel numbers and composition at site regional and national levels are being worked through (noting these numbers are affected by changes to operating practices at sites). There is a specific focus on contracted security personnel numbers as a basis for regional and national recruitment campaigns to stand-up the MBIE security workforce.
- Current status of MBIE Operations and Security Managers recruitment summarised below:
 - 28 of 32 offers accepted:
 - 2 x offers declined
 - 1 x offer on hold
 - 1 x offer waiting for response
 - 3 x Rotorua managers on board
 - 1 x Hamilton manager on board
 - 1 x Christchurch manager on board
 - Remaining confirmed managers on board 22, 24 and 29 Mar 2021
- Union discussions around the MBIE Security Officer workforce are expected to be finalised early/mid-March 2021 including confirming employment Terms & Conditions (Note: we are substantially adopting AVSEC Officers Terms & Conditions in order to use AVSEC rostering and payroll technology solution).
- Work continues with AVSEC to establish a rostering and payroll solution. This is still on track to be in place by mid-March 2021.

3.2 Policy Update

Review of room restrictions

Room restrictions have been in place since 1 Jan 2021 for arrivals from the United Kingdom and United States, and since 18 Jan 2021 for all arrivals required to undergo day 0/1 testing. Those restrictions apply until the person returns an initial test. In response to the Northland case, on 30 Jan 2021 room restrictions were implemented for returnees between their day 11/12 test to the time of their departure.

All of the room restrictions were implemented as temporary measures in response to developing situations, and on the basis they would be kept under regular review. The room restrictions have been kept in place while various pieces of system wide work has been progressed. MBIE (MIQ) and the Ministry of Health have now begun reviewing the room restrictions. We will advise you of the outcome of this review in the briefing being prepared on review of room restrictions and report back on strengthening MIQ actions.

3.3 Large Group Arrivals Update

Summary of approved group arrivals as at 23 Feb 2021

Group	Date of Arrival	Pax Numbers	Comments
RSE Workers	17 Jan to 6 Mar 2021	2,000	The 2000 RSE workers have been split into three cohorts made up of 4 or 5 flights/groups of people coming from the Pacific Island Nations. In total, each cohort will have up to 624 persons, of 150-156 persons per group. A group will enter MIQ every 96 hours
Cricket - Australian Men's	7 Feb 2021	35	Departed MIQ on 21 Feb 2021
Netball - Australia	15 Feb 2021	30	Offsite training has commenced
Refugees quota re-start - Group 1A	23 to 26 Feb 2021	32	Arrival details confirmed. Due to positive test results, the number of arrivals has reduced from 37 to 32. Place for these individuals will be confirmed for a later date
Cricket - Bangladesh Men's	24 Feb 2021	35	Training approved in principle. Public health assessment to be completed and approved. Exemption with the Minister for signing
Refugees quota re-start - Group 1B	1 Mar 2021	39	Arrival details to be confirmed
Cricket - Australian Women's	13 Mar 2021	29	Training approved in principle. Public health assessment to be completed and approved
Refugees quota re-start - Group 2	1 Apr 2021	70	Arrival details to be confirmed 6 weeks prior to arrival
Refugees quota re-start - Group 3	29 May 2021	70	Arrival details to be confirmed 6 weeks prior to arrival

Current and incoming sports teams

The Australian Men's Cricket team departed MIQF successfully on 21 Feb 2021. The Australian Diamonds have commenced training off-site with no significant issues to date.

The Bangladesh Cricket team arrived directly into Christchurch on 24 Feb 2021 on a commercial Singapore Airlines flight. All travellers provided negative COVID-19 tests pre-departure. COVID-19 testing will be completed on days 0/1, 3, 6, 12. Serology was also completed on arrival. It has been advised that eight of the travellers have previously tested positive for COVID-19. In addition, to serology testing, the individuals have their full documentation confirming their subsequent negative test results and approval to travel.

The team will only be able to form 5 bubbles of 7 people, following a negative day 6 test and confirmation from a medical officer of health that they are unlikely to transmit COVID-19. As with all sports teams, there will be increased static security guards on their floor and monitoring of CCTV while they are in MIQ.

3.4 Upcoming Communications Issues and Activities

As at 22 Feb 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
Feb/Mar 2021	CDHB survey of MIF workers underway January – to be released nationally	Canterbury District Health Board		N
21/28 Feb 2021	Anniversary of first COVID-19 case suspected/confirmed	DPMC	TBC	
Late Feb 2021	Cohort and room allocation changes - TBC	MIQ	TBC	
22 Feb 2021 26 Feb 2021 6 Mar 2021	RSE Vanuatu workers RSE Samoa workers RSE Samoa workers	MIQ	Bespoke group communication (i.e. welcome pack)	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communication (i.e. welcome pack)	N
25 Feb 2021	MBIE Select Committee	MBIE		N
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC
9 Mar 2021	Testing updates – TBC	MIQ	Proactive communications and engagement	TBC
25 Mar 2021	MIQ Fee changes	MIQ/Ministry of Education	Proactive communications and engagement	N

3.5 Fees

3.5.1 Invoicing

- The table below shows the number of invoices issued up to 21 Feb 2021. These relate to people who arrived in managed isolation up to 7 Feb 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue
Maritime	978	184	0	0	184	74	\$236,784	79	31
Aircrew	1,856	146	0	72	74	32	\$281,295	37	5
All other arrivals	24,134	18,322	2,441	8,062	7,819	2,724	\$8,925,332	4,222	873
Total	26,968	18,652	2,441	8,134	8,077	2,830	\$9,443,411	4,338	909

3.5.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 21 Feb 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total undue financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	4,327	81	4,246	506	3,740	72	3,326	434	414

3.6 Emergency Allocation Applications

- 2,332 applications have been processed since 30 Oct 2020.
- 196 applications were received in the week ending 21 Feb 2021 and 176 applications were processed.
- From the applications processed in the week ending 21 Feb 2021, 65% of the applications were approved.
- There are 65 applications where we are waiting to receive further information (such as evidence) from applicants.

Emergency Allocation Applications	Weekly Totals 15 Feb 2021 to 21 Feb 2021	Year to Date Totals 30 Oct 2020 to 21 Feb 2021
Approved	114	1,064
Declined	62	1,268
Applications processed*	176	2,332

*This number relates to the number of applications which have been approved. Each approval may require one or more rooms from the 150 rooms set aside for Emergency Allocations.

- Of the 114 approved applications from 15 Feb 2021 to 21 Feb 2021, 119 rooms were approved. The Emergency Allocation team has manually matched the approved application (114) with the MIAS system to retrieve the group/accommodation data and the flight arrival data as well as verifying each Emergency Allocation approval letter. Please consider all the caveats before using this data as is all dependent on user inputting the data.

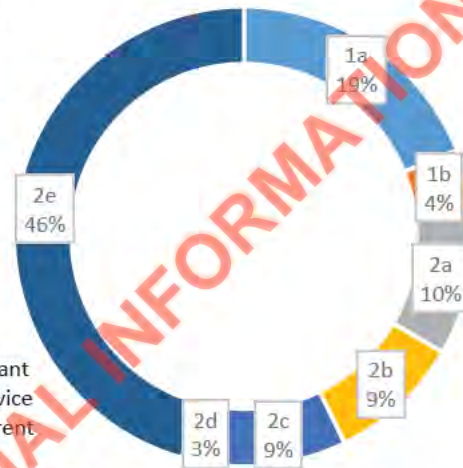
Total Rooms Approved	119
Room Allocated in MIAs (Room allocations have confirmed in MIAs)	100
Cancelled by the applicant (Booked room was cancelled by the applicants)	2
Await flight details or MIAs registrations from the applicants to complete the room allocation process	17

Approvals by Category

- The below chart represents the weekly breakdown of approvals by different categories within the emergency allocation process from 21 Dec 2020 to 21 Feb 2021.
- New categories came into force after 10am 4 Dec 2020 and all cases were accessed in CMS after the week beginning 14 Dec 2020.

Chart 1: 65% of Applications were approved under 2e and 1a

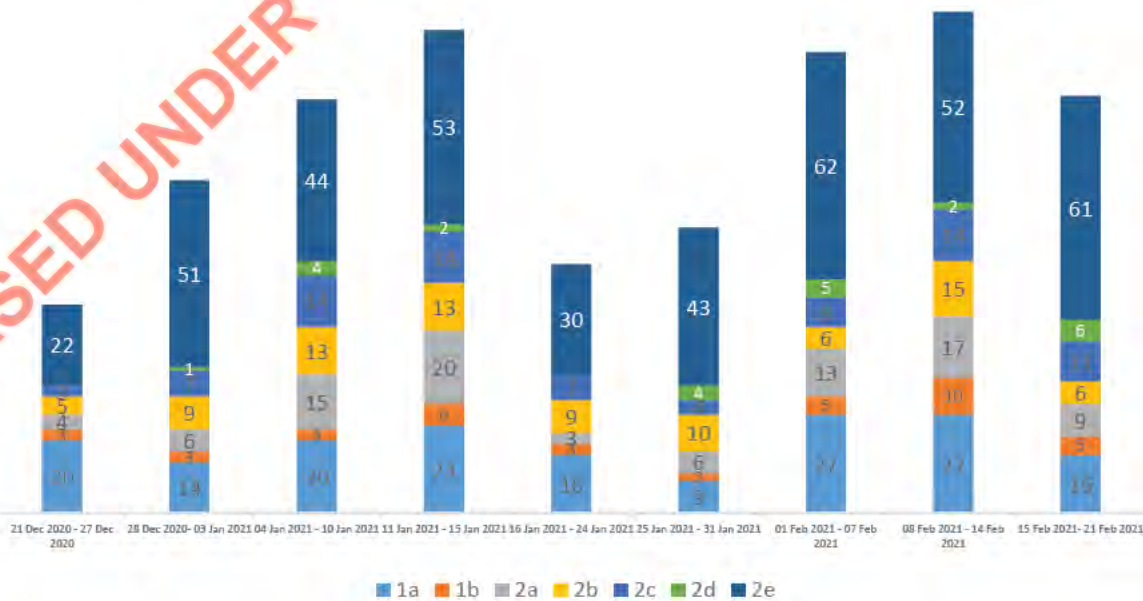
The pie chart represents the total breakdown of approvals by the different categories within emergency allocation from 21 December 2020 to 21 Feb 2021. At the current stage, MIQ can only provide information relating to categories for the time period after the move to CMS.



Emergency allocation categories:

- 1a** - NZ citizen or resident with serious risk to health
- 1b** - To provide care and protection to a child
- 2a** - NZ citizen or resident to provide critical care for a dependant
- 2b** - Critical worker for delivering a critical public or health service
- 2c** - NZ citizen or resident unable to legally remain in their current location
- 2d** - Travel required for National security, interest or law enforcement reasons
- 2e** - NZ citizen or resident to visit a close relative who is dying

Chart 2: Category 2e and 1a continue to be the most prevalent for applications and approvals.



3.7 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 16 Feb to 22 Feb 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
16 Feb 2021 – 22 Feb 2021					
Complaints	152	36	28	7	119
Improvements	3	0	0	0	2
Compliments	2	0	0	0	3
Total	157	36	28	7	124

- Average number of complaints received each week since the start of MIQ is 109. For the last 4 weeks the average is 155 per week.
- The oldest non ombudsman complaint in the system is from 14 Feb 2021 and all complaints outside of our 5 working day KPI are being actively worked on.
- The major complaint type this week continues to be the Allocation System (65 out of 152). The themes remain the same; the availability of vouchers and the confusing error message when a date is booked by another user.

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4. Border Executive Board Report



4.1 Key Issues Being Considered by the Executive Board

4.1.1 Vaccination of the border workforce

- The Border Executive Board has provided advice to Ministers about how public service border agencies are working to maximise uptake of the vaccine by border and Managed Isolation and Quarantine (MIQ) workforces within current employment legislation.
- This follows Cabinet's agreement to a multi-faceted approach to maximise uptake of COVID-19 vaccines by border and MIQ workforces, including reasonable application of levers under employment legislation.
- Despite these steps, for a variety of reasons, it may be that some workers choose not to initially receive the vaccine. Allowing a sufficient period of time for workers to have questions and concerns answered may allow workers to become more comfortable with vaccination.
- The Border Executive Board has recommended that public service agencies have an eight week period to work with those workers who may initially not be vaccinated.
- Further work is being undertaken on the other options that Cabinet asked officials to progress, including:
 - Whether the current leave support schemes for COVID-19 could be modified to provide paid time off in case of adverse reactions to COVID-19 vaccination; and
 - The legal framework that could be used to prevent non-vaccinated workers from working in Tier 1A roles.

4.1.2 Verification of health requirements

- International travellers are currently required to provide certain information to enter New Zealand, including evidence of pre-departure testing (unless exempt) and other information sought on the arrival card. In the future, this information requirement may include a traveller's COVID-19 vaccination status.
- Work is commencing to look at options to digitise the collection of this information to support the movement of passengers across the border and standardise the information collected.
- The Border Executive Board will keep you updated about this work.

5. New Zealand Customs Service Weekly Report



5.1 Items to Note/Updates

5.1.1 Maritime Border – Damaged Vessel

- The *RV Taharoa Eos* is a Singaporean flagged vessel which collects ironsand ore for export from the offshore port terminal at Taharoa. The vessel is currently in Tasman Bay as it has suffered hull damage with a 5.8m crack below the waterline amidships that will take approximately 6-8 days to complete a full repair.
- A team of technicians has been flown out to the vessel to assist with repairs. Customs, Maritime NZ, and the Ministry of Health are monitoring the situation as this is not a vessel normally boarded by border agencies and there may also be safety issues if repairs are not successful.

5.1.2 Maritime Border – s6(c)

- s6(c) [Redacted]
- s6(c) [Redacted]
- s6(c) [Redacted]

5.1.3 Pre-Departure Testing

- For the period 15 Feb 2021 to 21 Feb 2021, one infringement and three warnings were issued:
 - 19 Feb – One infringement for \$300 to a passenger who had arrived without having undertaken a pre departure test.
 - 15 Feb – Passenger warned as no Date of Birth on PDT Certificate which was viewed via a mobile app.
 - 16 Feb – Crew member warned. PDT documents lost during travel but crew member was able to provide text message of a negative COVID-19 test result.
 - 21 Feb – Crew member warned. PDT documents lost during travel but crew member was able to provide text message of a negative COVID-19 test result.

Passengers:

	Date	15 Feb	16 Feb	17 Feb	18 Feb	19 Feb	20 Feb	21 Feb	Week Total	%
	Total Passengers	318	473	217	613	410	417	358	2806	
	Passengers subject to PDT	250	278	78	320	248	221	221	1616	57.6%
Primary Actions (Passport Control)	Test Certificate Verified	219	247	74	298	236	210	196	1480	91.5%
	Exemption Verified	6	12	2	7	6	6	8	47	3.0%
	Referred to Secondary Area	25	19	2	15	6	5	17	89	5.5%
Secondary Area Actions	Compliant	24	19	2	15	5	5	17	87	97.8%
	Warned	1	0	0	0	0	0	0	1	1.1%
	Infringement	0	0	0	0	1	0	0	1	1.1%
	Prosecution	0	0	0	0	0	0	0	0	0

Crew:

	Date	15 Feb	16 Feb	17 Feb	18 Feb	19 Feb	20 Feb	21 Feb	Week Total	%
	Total Crew	106	130	93	161	89	114	84	777	
	Crew subject to PDT	45	79	35	62	39	48	20	328	42.2%
Primary Actions (Passport Control)	Test Certificate Verified	45	78	35	62	39	48	19	326	99.4%
	Exemption Verified	0	0	0	0	0	0	0	0	0%
	Referred to Secondary Area	0	1	0	0	0	0	1	2	0.6%
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	%
	Warned	0	1	0	0	0	0	1	2	100%
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

6. Ministry of Foreign Affairs and Trade



6.1 Items to Note/Updates

6.1.1 Vaccines: COVAX announcements and dose donation

- COVAX is on track to deliver its first doses to Ghana and Cote D'Ivoire this week, and will begin to administer doses in these countries from Monday. COVAX will publish a press release on Wednesday night (New Zealand time) to mark the occasion. Officials are preparing reactive media/social media lines for Ministers to welcome the start of vaccinations through COVAX.
- COVAX is expected to publish the full list of dose allocations up to May 2021 for all participants (including New Zealand) later this week. This will confirm New Zealand's allocation of AstraZeneca doses, and announce our Pfizer allocation for the first time. Officials are confirming timing of the COVAX publication and will provide further reactive media lines to Ministers to manage and sensitivities around "over-purchasing" ahead of dose donation decisions and further purchase announcements next week.
- Officials continue to work on possible pathways for donation of surplus doses, including whether it is possible to earmark donations through COVAX to the Pacific. Previous pandemics have taught us that dose donation is incredibly complex, not least due to liability and indemnity arrangements associated with the use of vaccines in a third country. Reaching a solution will require willingness and flexibility from a range of partners, including vaccine companies, to overcome a variety of legal, logistical and timing barriers.

Advice received by the Minister for COVID-19 Response is available through the following link: covid19.govt.nz/alert-levels-and-updates/proactive-releases/ and www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

9. Cabinet Report Backs

Title	Agency	Date due to Minister's Office	Key Contact	Purpose of Paper	Agency Comment
Minister of Health to report to Cabinet early in 2021 on the work that Dr Don Matheson is leading to strengthen the public health response to COVID-19	MOH	28 Feb 21	Don Matheson, DDG Public Health and Primary Care Transformation		
MOH to report to the Minister of Finance and the Minister of COVID-19 Response by June 2021 on the costs of providing health services in MIQ and how these are tracking against available funding	MOH	30 Jun 21	Sue Gordon, Deputy Chief Executive, COVID-19 Health System Response, s9(2)(a)		

10. Official Information Act Requests

10.1 Ministry of Health

Date due	Requester	OIA Request	Status
13 Nov 20	s9(2)(a)	All records in the possession, custody or control of Hon Chris Hipkins describing the isolation of a SARS-COV-2 virus, directly from a sample taken from a diseased patient, where the patient sample was not first combined with any other source of genetic material (i.e. monkey kidney cells aka vero cells; lung cells from a lung cancer patient)	At Minister's office
8 Mar 21	s9(2)(a)	Documents regarding a national database to support the roll out of the COVID-19 vaccine, between 1 January 2020 and 15 February 2021	In progress
8 Mar 21	Chris Bishop	All advice from officials to your office about "been using that channel (COVAX facility) to see if we can seek additional quantities of the Pfizer vaccine earlier"	In progress
11 Mar 21	s9(2)(a)	The advice given to the Minister and correspondence around compulsory mask use, including on public transport and planes and the compulsory use of QR codes from 1 August until 15 December 2020	In progress
16 Mar 21	s9(2)	Information about recent changes to WHO criteria for the PCR testing, and copies of any analysis and actions in response. Information about PCR testing methodology. Copies of information given to PCR test recipients. Copies of protocol used for testing the Papatōetoe family of three who recently tested positive, their results, and all your email and other correspondence and advice received about options for managing these cases	In progress
23 Mar 21	Chris Bishop	Copy of advice referenced in WPQ 197 (2021) and WPQ 198 (2021)	In progress

10.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
1 Sep 20	s9(2)(a)	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	MIQ infection prevention audit report, docs, etc. re staff testing, op et	Under review
10 Nov 20	s9(2)(a)	All concerns / issues raised by MBIE regarding the proposed COVID-Card	Under review
14 Dec 20	s9(2)(a)	Correspondence with INZ re applications by athlete/sport ng organisations	Under review
23 Dec 20	s9(2)(a)	Complaints lodged by residents of managed isolation facilities	Under review
25 Jan 21	Dr Shane Reti (MP)	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Minister's office
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Minister's office
5 Feb 21	s9(2)(a)	Information on room upgrades at MIQ facilities	Under review
16 Feb 21	s9(2)(a)	Copy of any incident reports or their equivalent about MIQ bubble breaches	Under review
22 Feb 21	s9(2)(a)	All info re MIQ officials ministerial advice on 570 fishing crew exemption	Drafting
23 Feb 21	s9(2)(a)	All 2020 correspondence with Sealord, Independent fisheries & Maruha Nichiro	Gathering information
24 Feb 21	s9(2)(a)	Stamford Hotel occupancy rate as MIQ facility, and revenue	Gathering information
24 Feb 21	s9(2)(a)	MIQ ontracts re supplying buses/coaches for transport to/from MIQs	Under review
26 Feb 21	s9(2)(a)	What penalties did people incur shopping post Pullman Hotel MIQ isolation	Scoping
26 Feb 21	s9(2)(a)	MIQ incident registers 1.04.20 & 28.01.21 & No of border arrivals w/out voucher	Drafting
1 Mar 21	@AllCultsAreBad	Correspondence relating to granting The Wiggles spots in MIQ (received via twitter)	Gathering information
1 Mar 21	s9(2)(a)	Encounter between a hotel staff member at the Millenium Hotel & a guest	Drafting
1 Mar 21	s9(2)(a)	Corr etc re 'Bedroom encounter' MIQ staff/returnee incident incl. notes	Gathering information

Date due	Requestor	OIA Request	Status
1 Mar 21	s9(2)(a)	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Gathering information
1 Mar 21	s9(2)(a)	Docs etc re face mask correspondence re MIQ staff 'Bedroom encounter'	Drafting
1 Mar 21	s9(2)(a)	No. of MIQ persons by country or flight of origin from March 2020-present	Scoping
1 Mar 21	s9(2)(a)	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Scoping
1 Mar 21	s9(2)	Details on how much hotels are being paid to operate as MIQ	Under review
2 Mar 21	s9(2)(a)	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Under review
2 Mar 21	Chris Bishop	All documents relating to Trev Pontings declined then accepted application	Drafting
3 Mar 21	s9(2)(a)	Documents relating to the MIQ emergency application for Trevor Ponting	Drafting
3 Mar 21	s9(2)(a)	Documents about the 7 January incident at the Grand Millennium MIQ	Drafting
3 Mar 21	s9(2)(a)	Correspondence to grant The Wiggles MIQ spots	Gathering information
4 Mar 21	s9(2)(a)	Costs of managed isolation and quarantine	Under review
5 Mar 21	s9(2)(a)	What advice was given/research conducted regards alternative MIQ options	Gathering information
5 Mar 21	s9(2)(a)	Documents about Tom Abercrombie and other families MIQ exemption request	Gathering information
8 Mar 21	s9(2)(a)	Decisions around charges for people entering Managed Isolation facilities	Gathering information
9 Mar 21	s9(2)(a)	Copy of application made by Stamford Plaza hotel to be MIQ facility	Gathering information
9 Mar 21	s9(2)(a)	Questions related to billing of MIQ spaces	Scoping
9 Mar 21	s9(2)(a)	MIQ data regards capacity/occupancy as well as special allocation requests	Drafting
10 Mar 21	s9(2)(a)	Info relating to Ricardo Menéndez March and MIQ slot	Scoping
10 Mar 21	Chris Bishop	Green MP Mr Ricardo Menendez March MIQ application	Scoping
10 Mar 21	s9(2)(a)	MP's return to New Zealand through the MIQ system	Scoping

Date due	Requestor	OIA Request	Status
10 Mar 21	s9(2)(a)	Numbers of nurses, doctors and immigration staff working at MIQ facilities	Scoping
10 Mar 21	s9(2)(a)	Explanation of consultation with overseas residents re MIQ allocation	Scoping
11 Mar 21	s9(2)(a)	Correspondence from Jan Logie to MBIE relating to Ricardo Menéndez March	Scoping
11 Mar 21	s9(2)(a)	Info relating to the MIQ Allocation System	Scoping
11 Mar 21	s9(2)(a)	Info relating to MIQ spots available over past 3 months	Scoping
11 Mar 21	s9(2)(a)	List of amendments made to MIQ facilities/hotels paid for by Government	Scoping
11 Mar 21	s9(2)(a)	Information on the 'Who's on Location' MIQ System	Under review
12 Mar 21	s9(2)	Managed isolation requests handled personally by the CEO	Gathering information
12 Mar 21	s9(2)(a)	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Scoping
12 Mar 21	s9(2)(a)	Analysis on MIQ decision to only open up spaces three months out	Scoping
12 Mar 21	s9(2)(a)	MIQ for maritime arrivals; email communications	Scoping
12 Mar 21	s9(2)(a)	How many complaints about MIAS system to MIQ	Gathering information
12 Mar 21	s9(2)(a)	MIQ - exemptions under Category Class 2C for returning NZ citizens	Scoping
12 Mar 21	s9(2)(a)	Comms and information between Maritime and MBIE	Scoping
12 Mar 21	s9(2)(a)	MIQ - Exemptions for emergency allocations for citizens returning home	Scoping
12 Mar 21	s9(2)(a)	Info between the wiggles and event managers for entering MIQ	Scoping
12 Mar 21	s9(2)(a)	Returning citizens that are seafarers to MIQ	Scoping
12 Mar 21	s9(2)(a)	Comms between Air NZ and MBIE MIQ - essential workers	Scoping
12 Mar 21	s9(2)(a)	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Scoping
12 Mar 21	s9(2)(a)	Numbers regarding Emergency Allocation requests for MIQ	Under review
15 Mar 21	s9(2)(a)	Information on the 32 MIQ facilities	Under review

Date due	Requestor	OIA Request	Status
15 Mar 21	s9(2)(a)	Questions relating to MIQ exemptions between 01/03/20 and 03/01/21	Gathering information
17 Mar 21	s9(2)	Decision makers decisions on complaint CAF-002761-G1C1	Scoping
17 Mar 21	s9(2)(a)	Report describing the required modifications to the Pullman building	Scoping
17 Mar 21	s9(2)(a)	Paying living wage to hotel workers at MIQ	Scoping
18 Mar 21	s9(2)(a)	Request for data and figures for no. of people working in MIQ facilities	Scoping
18 Mar 21	s9(2)(a)	Family and domestic violence incidents that has occurred at MIQ	Scoping
18 Mar 21	s9(2)(a)	Process that guides the allocation of MIQ hotels to particular flights	Gathering information
18 Mar 21	s9(2)(a)	Reasons why Ms Lucinda Baulch is being unlawfully detained at MIQ	Scoping
18 Mar 21	s9(2)(a)	Subsequent advice from meetings with iwi about MIQ facilities	Gathering information
18 Mar 21	s9(2)	How many people entered MIQ and have not been released back into society	Scoping
19 Mar 21	s9(2)(a)	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	Scoping
19 Mar 21	s9(2)(a)	Information COVID quarantine patients transport from 13 July 2020	Drafting
22 Mar 21	s9(2)(a)	# of available, used/filled & not filled spaces in MIQ 1/11/20 to 22/01/21	Gathering information

10.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
7 Dec 20	Bishop	<ul style="list-style-type: none"> • A copy of the COVID-19 Surveillance and Testing Strategy Group report received by you/your office. • In the House last week you made references to having received drafts of the report. I also request copies of the draft reports received by you/your office. • I also request correspondence between you/your office and the Ministry of Health from the date of you receiving the COVID-19 Surveillance and Testing Strategy Group. Please note this should include emails from you/your office, aide-memoirs, memos sent to the Ministry, and should also include the same from the Ministry of Health to your office. 	With Minister
27 Dec 20	s9(2)	...all documentation pertaining to the [COVID-19] response and recovery efforts that your organisation has been involved in 2020.	Drafting

Date due	Requestor	OIA Request	Status
12 Jan 21	s9(2)	Re this DJ Maccsen video (see link) - was it taxpayer funded? If so, please provide a breakdown of the costs. https://www.newshub.co.nz/home/entertainment/2020/12/ashley-bloomfield-safetymessage-remix-a-hit-at-rhythm-and-vines-festival.html	Drafting
12 Jan 21	s9(2) ()	All advice, briefings, reports, memos, and emails regarding the Unstoppable Summer: A COVID-19 Public Service Announcement video, between 20 November 2020 and 10 January 2021. Cost breakdown of the video (including, but not limited to, total cost, production costs, and how much was spent on collaboration with DJ Maccsen)	Drafting
15 Jan 21	s9(2)	I would like to request, pursuant to the Official Information Act, all documents and communications, provided to and created by the Prime Minister's office, regarding variant or 'super strains' of the Covid-19 virus since November 1, 2020 and the date of this request.	Drafting
21 Jan 21	Bishop	Under the OIA I seek all briefings received by you since you obtained your Ministerial warrants relating to pre-departure testing for travellers to New Zealand. I also seek briefings relating to your announcements of "Extra (day zero or day one) tests" see https://www.beehive.govt.nz/release/additional-covid-19-tests-returnees-higher-risk-countries	Drafting
1 Feb 21	s9(2)	How many communications staff were employed by the the COVID-19 AoG Response Group since its establishment. - how many of these are employed on a contract basis? - how many of these staff are employed to deal with the media, how many with public engagement, and how many deal with internal comms? - what are the salary bands of communications staff ? - how many staff are tasked with handling and delivering OIA requests?	Drafting
8 Feb 21	s9	I am writing to request the following three items: One: Copies of all COVID-19 Weekly Situation Updates from August to October 2020 inclusive. Two: Copies of all COVID-19 Weekly Monitoring Reports from August to October 2020 inclusive. Three: Copies of these two Cabinet papers and their associated minutes: Cabinet paper #1: "Responding to new cases of COVID-19 in the community" from July 2020 Cabinet paper #2: "Implementing a rapid response to COVID-19 cases in the community and refinements of COVID-19 Alert Level settings" from August 2020	Scoping
9 Feb 21	s9(2)	I'm making this enquiry to determine the differences between the Covid-19 Response Unit business unit established as a response to the Roche/Simpson report and the earlier Covid-19 Group business unit established 1 July 2020. The roles and responsibilities of the new unit compared to the old unit •Who the Deputy Chief Executive, COVID-19 Group (established 1 July) reports to and who the leader of the new business unit will report to, or if this will be the same •The terms of reference of the unit established 1 July •The terms of reference of the unit established in response to the Roche/Simpson report	Scoping

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Date due	Requestor	OIA Request	Status
15 Feb 21	Unknown	One: The Cabinet paper and associated minute related to the decision to move the Auckland Region to COVID-19 Alert Level 3 and the rest of the country to Alert Level 2 on 14 February 2021. Two: A copy of Cabinet's National Resurgence Response Plan for COVID-19. Three: A copy of each of: -The COVID-19 Weekly Situation Update produced in the period 7-14 February 2021 -The COVID-19 Weekly Monitoring Report produced in the period 7-14 February 2021	Drafting
19 Feb 21	s9(I would separately like to ask for advice received by the Ministry, correspondence and reports within the Ministry, and advice provide by the ministry, including to the minister, on the question of allowing masks to be removed on urban public transport services, to allow consumption of onboard (old alcohol and refreshments)	Scoping

(0.4 New Zealand Customs Service

Note: Any OIA highlighted in bold is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
25 Feb 21	s9(2)(a)	Requests advice and information sent or received by Customs since 1 January 2020 as reports, briefings, memos, evaluations, assessments, and analysis about: <ul style="list-style-type: none"> the effect of COVID-19 on the importation of illicit drugs into New Zealand; and how transnational organised crime groups are targeting New Zealand's borders following COVID-19. 	Extended
8 Mar 21	s9(2)	Requests the following: <ul style="list-style-type: none"> a copy of the Border Executive Board's Terms of Reference a copy of the Venter Consulting report: "Review of COVID-19 Border Measures – Tranche One (Aviation)" documents that explain Customs' strategies to mitigate and respond to "risk at the maritime border of the impending arrival of small craft during the yacht season". 	In progress
8 Mar 21	s9(2)(a)	Requests the following: <ul style="list-style-type: none"> various questions regarding the number of private yachts and small craft arriving in New Zealand since the Maritime Border Order (No 2) came into effect all communications between Customs and the company Xerra Earth Observation Institute since the beginning of October 2020. 	In progress
22 Mar 21	Simon O'Connor MP	Any and all reports, briefings, memos, analysis, advice, cabinet papers and any other information the New Zealand Customs Service has received in relation to the rapid Covid-19 immunity testing currently being developed by Orbis Diagnostics and IDEMIA.	In progress



COVID-19 Response Weekly Report

4 March 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Issue	Sub Issue	Last Week	→ This Week	Agency Responsible	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> Formal monthly meetings with all four vendors completed Discussion instigated regarding Pacific permissions and indemnities
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> Daily engagement with border agencies and employers continues Communications sent to border workers to enable outreach to household contacts; vaccinations underway this week. Northern region District Health Boards (DHBs) standing up additional large sites to increase throughput of household contacts Updates to the sequencing framework continue this week for decision at Cabinet
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> Third drop of Pfizer received and ready for distribution as needed We continue to run dry run distribution tests for new DHBs and sites as they come online Programme focus on developing processes and technology to scale to more sites
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> Training is live and learning packages are being sent to vaccinators and administrators As at 2 March, 718 vaccinators and 342 administrators have completed vaccine training, with a further 110 vaccinators and 19 administrators currently undertaking the training
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> Daily engagement with DHBs, with regional 'account managers' in place to work through DHB service delivery and logistics plans for vaccinations Engaging with DHBs on service delivery models for Tiers 2 and 3 and general population
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> COVID-19 Immunisation Register (CIR) went live as of 7am 16 February 2021 and is working well Next updates to CIR expected mid-March to enable GP notifications
	Post event	●	●	MoH	<ul style="list-style-type: none"> Work underway for long-term pharmacovigilance solution uplift as programme scales
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> Workforce is under significant pressure. Discussions ongoing with DHB Chief Executives Constant review required across border settings, as global context continues to evolve Independent reviews concluding regarding any additional measures that could be put in place Air and maritime border Orders being updated
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Review of Surveillance Strategy underway
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Initial advice on Alert Levels and increasing QR Code scanning provided
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated to broader programme Risks related to vaccine program outlined above

Issue	Sub Issue	Last Week	This Week	Agency Responsible	Agency Comment on Status
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> The vaccination of the MIQ workforce has commenced across all sites and is progressing as expected We are working with MoH to determine the number of MIQ workforce who have received the vaccination so we can follow up with the remaining workforce to ensure they have been provided with the opportunity to book in Data and reporting challenges are currently preventing a large number of vaccinating records being linked to an employer so it is challenging to understand where uptake is low across the system. More information is included in the report
	MIQ security personnel transition to MBIE security workforce	●	●	MBIE MIQ	<ul style="list-style-type: none"> Transition to an MBIE security workforce continues against plan (more detail in MIQ Top Items to Note) Dependency on other streams of work can impact the status (e.g. Rostering and Payroll solution and Union discussions). Prerequisite activities need to land in order to move towards green
Facilities Improvements	Reducing Transmission Risk - Pullman hotel	●	●	MBIE MIQ	<ul style="list-style-type: none"> The air filtration units are installed on levels 2, 3, 4 5 and 6 and in the elevators. They are expecting to install more this week The Ministry of Health's Technical Advisory Group has reviewed the remedial action required for the Pullman. Initial concerns were raised around this remedial action occurring whilst returnees are present. We are providing further advice to the TAG around how this could be managed safely. We are looking to provide assurity so the TAG can approve a staged remedial maintenance plan allowing some occupancy until completion at the end of May/June 2021 (depending on equipment procurement)
	Install enhanced security technologies	●	●	MBIE MIQ	<ul style="list-style-type: none"> 21 of 32 sites complete and installation at all remaining sites are in-flight (2 additional sites expected to be complete this week). There may be issues with sourcing equipment from overseas. Remaining installations are on track to be complete mid-March 2021.
Large Group Arrivals	Olympians/Paralympians	●	●	MBIE MIQ	<ul style="list-style-type: none"> Sport NZ is seeking confirmation of allocation for players going offshore for qualifiers and the team returning from the Games. Also seeking confirmation of training while in MIQ, which cannot be done until closer to the arrival Groups will return from the Games from late July through to early Sept 2021. In addition, groups will be returning in the lead up to the Games
	RSE workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> Last group will arrive on 6 Mar 2021 and will exit MIQ on 20 Mar 2021 The industry is seeking additional allocation to make up for workers that did not travel at the last minute
MIQ Capacity	Charter flights	●	●	MBIE MIQ	<ul style="list-style-type: none"> There is difficulty in getting returnees into Wellington and Christchurch It is a very dynamic situation with regular changes to internationally arriving flights, shift in passenger numbers and changing schedules which makes it difficult to synchronise domestic charter flights and international flights through Auckland International Airport. Management of this is ongoing

Issue	Sub Issue	Last Week	This Week	Agency Responsible	Agency Comment on Status
MIQ Capacity	Capacity in rooms	-	●	MBIE MIQ	<ul style="list-style-type: none"> We are projecting a peak of 4,268 occupied rooms in the next 14 days (as at the 3rd of March). We are currently managing the situation as to whether the Pullman will be offline fully for the next 9-10 weeks or whether it can be re-filled to 50 per cent While MIQ generally carries around 400 rooms in contingency there are a number of issues that impact this such as the difficulty to get regular domestic charter flights through Auckland International Airport to Christchurch and Wellington. Management of this is ongoing. Additionally, with the Pullman going offline we will need to carefully consider how we manage contingency and operational capacity in the medium term. We will provide a briefing on capacity and contingency in order to provide the fuller context [ref: Ref 2021-2362 in upcoming briefings] This Friday (5 March), the April and May balance of rooms (up to 3,300 per day) will be released. Please note, rooms set aside for Emergency Allocations and Large Groups are not included in the amounts released online. Up to 3,300 rooms will be released across each month for June and July from early next week. This will be a staggered release, across multiple time zones to ensure everyone can have a fair chance to access these vouchers
Contracting hotels	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> Formal contract discussions for the next renewal period (1st May 21– April 22) have commenced this week
	Move towards living wage	●	●	MBIE MIQ	<ul style="list-style-type: none"> 10 facilities are paying the living wage with 3 looking to introduce it Of note, some hotel providers have indicated they will be seeking a rate increase in order to pay the living wage
MIQ Fees	MIQ Fee increase	-	●	MBIE MIQ	<ul style="list-style-type: none"> The release advising of the increase in fees for temporary visa holders has raised concerns amongst the aviation and maritime sectors and the impact this will have on the viability of routes. We have provided advice to you including options to consider the industry concerns The remaining work to progress the fees increase is progressing and we expect the regulation changes will be confirmed by 25 March
Safe Travel Zones	Cook Islands travel bubble (two way)	●	●	MFAT	<ul style="list-style-type: none"> s7(b)(ii) This aspect will be taken up in a draft omnibus Cabinet paper to be provided to you shortly
	Niue travel bubble	●	●	MFAT	<ul style="list-style-type: none"> Officials advice is that one-way QFT from Niue to New Zealand commence from 19 March as an interim step until full two-way QFT can be achieved s7(b)(ii)
	Trans Tasman travel bubble	●	●	MFAT	<ul style="list-style-type: none"> s6(a) s6(a) These aspects will be taken up in a draft omnibus Cabinet paper to be provided to you shortly

2. Ministry of Health Weekly Report



2.1 Items to Note/Updates

2.1.1 Enhancements to the Wellbeing Check Following Departure from Managed Isolation and Quarantine

Late last year a post-managed isolation and quarantine facility (MIQF) departure wellbeing check was introduced to help mitigate potential risk associated with the possibility COVID-19 may have taken slightly longer to incubate in a few people.

Using the contact details held in the National Border System, each returnee was being emailed a questionnaire three days after their departure from an MIQF to check for symptoms and confirm their wellness. If the questionnaire was not completed, a follow up phone call was undertaken on Day 5.

The email questionnaire on Day 3 results in an approximate 50 percent response rate and a further 33 percent of returnees responded to the phone call.

For the period from 14 December 2020 to 10 January 2021, a wellbeing check record was created for 11,301 returnees. Within this group, 504 did not provide a phone number and 289 did not provide an email address.

The Ministry of Health has looked at how it can increase uptake and compliance with the wellbeing check, including how to ensure all those departing provide correct contact details. The enhancements that will be implemented are:

- Strengthening the messaging about the importance of being aware of health symptoms, being contactable, and completing the wellbeing check process.
- Further strengthening measures to verify contact details are correct before individuals leave MIQF.
- Bringing forward the email questionnaire to Day 2, sending a reminder email on Day 3, and repeated phone calls from Day 4 if this is not completed. If there is no response, we will increase the number of call attempts over a longer period.
- SIM cards could be provided for departees who have no phone number (noting that the email questionnaire would still be required for those without phones).
- The email questionnaire is to be translated into key languages and presented in such a way as to support cultural considerations (noting this may have significant system implications and time delays to implement).

Additionally, there will be increased staffing for the additional activity of monitoring, escalation, and follow-up for non-responders.

Next steps

The Ministry of Health will continue to review the wellbeing check process and ensure a high response rate is maintained, and that any further opportunities for improvements are taken up.

2.2 Policy/Programme Updates

2.2.1 COVID-19 Vaccine and Immunisation Programme

Phase 1 vaccine roll-out

As at 1 March 2021, 6,693 people have received their first dose of the vaccine, which is 40.5 percent of Tier 1 (data as at 28 February 2021). Of those vaccinated, ten percent are Māori, 12 percent are Pacific, and 26 percent are Asian.

COVID-19 vaccination and immunisation programme team

An Operations Centre starts this week in the Ministry of Health to manage the Phase 1 vaccine roll-out and to ensure it continues to run smoothly. Alongside this work on Phase 1, the team is also working towards scaling up vaccine delivery for Phase 2 of the programme.

Provision of vaccines to Polynesia

In the week commencing 22 February 2021, Vaccine Ministers agreed to the Ministry of Health engaging in initial conversations with six Polynesian countries. There are sufficient vaccine supplies to provide full population coverage for the Realm (Cook Islands, Niue and Tokelau), Samoa, Tonga and Tuvalu if requested. The Ministry of Health is engaging with these six countries this week and will work in partnership to determine their vaccine preparedness and when they can expect to receive vaccines.

Equity

Last week the Ministry of Health held a hui with Māori experts and a workshop on the disability strategy. This week the Ministry of Health is working on service specifications for provider support to Māori health and Pacific health providers and engaging further with the disability sector.

Next steps

The Ministry of Health will provide you with a further update in the next Weekly Report.

2.3 Technical Advisory Group: Update

The Technical Advisory Group (TAG) did not meet in the last week. As a result, there are no recommendations or advice to report on this week.

TAG is next scheduled to meet on 5 March 2021. The Ministry of Health will provide you with further updates in the next Weekly Report.

2.4 Recent Communications Issues and Activities

As at 1 March 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
27 Feb 21	Alert level change communications including locations of interest and establishment of regional boundaries	MoH	Media stand up Press release Electronic letters and emails to impacted sectors (including Auckland Regional Council and disability services) Updates to Ministry of Health website	Prime Minister's office and Minister for COVID-19 Response's office
28 Feb 21	Guidance for Healthline and public/other agencies for people who have been in Auckland	MoH	Emails Update to Ministry of Health website	No
1 March 21	Guidance for primary care on additional symptoms to look out for	MoH	Email, signed by Caroline McElnay, Director of Public Health	No
4 March 21	Updated testing guidance issued	MoH	Electronic letters and emails, updates to Ministry of Health website	TBC

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3. Managed Isolation and Quarantine Weekly Report



3.1 Top Items to Note

3.1.1 Vaccine Update

- The vaccination of the MIQ workforce has commenced across all sites and is progressing to plan.
- MIQ RIQ Leads continue to work closely with DHBs on logistics as the rollout progresses.
- Ministry of Health continue to provide communication collateral for distribution to the workforce and their whanau, providing information on how they can book in – this enables our workforce to get scheduled in.
- While there are continued challenges in getting people scheduled in, Ministry of Health and DHBs continue to contact the workforce using a range of channels, including directly, with information on how to book in which we are supporting through MIQ specific communications.
- Data and reporting challenges are currently preventing a large number of vaccinating records being linked to an employer so it is challenging to understand where uptake is low across the system.
- Stakeholder engagement is occurring as needed (e.g unions and hotels).

3.1.2 Pullman Update

- Current returnees are due to depart the facility and it will be empty by Sat 6th Feb 2021.
- Remedial maintenance of the ventilation system will commence after the returnees have departed.
- TAG has initial concerns and no further returnees will be on-boarded at the Pullman until either the work is completed, or sufficient processes and procedures have been put in place to justify to the TAG that incidental work and limited occupancy can occur concurrently.
- We will provide future advice to you before this decision are taken.

3.1.3 Auckland to Rotorua Rest Stop

- Hamilton Airport will host a new rest stop located adjacent to Hamilton Jet Park MIQF. This will replace the existing Waharoa site near Matamata.
- Site works are commencing 4 Mar 2021 and the rest stop is intended to be operational for MIQ coach transfers by mid-next week.

3.1.4 Security Enhancement Programme Update

CCTV and Associated Technologies Roll out

- 21 sites are complete (an estimated 55% of our room capacity). There were some delays with the Christchurch site last week. The delay was the result of some issues with the new CCTV server that s9(2)(b)(ii) had problems resolving (intermittent performance type issues) and a replacement server had to be shipped to site and the faulty server swapped out. This site and an additional site at Rotorua are expected to be finished this week (taking the estimated room capacity to 62%).
- The 21 sites completed represent 65% of sites. The three largest hotels are still yet to be completed (Crown Plaza, Stamford Plaza and Grand Millennium, all located in Auckland).
- Remaining sites are on track for completion around March 2021 (subject to delivery of equipment from overseas and accessibility to sites).

MIQ Security Personnel Transition to MBIE Security Workforce

- Analysis of the 32 site security assessments from security consultancy firm ICARAS is informing the MBIE security workforce requirements. The need for 16 Wellington based Security Officers has been confirmed and offers are being made to suitable candidates.
- Current status of MBIE Operations and Security Managers recruitment summarised below:
 - 29 of 32 offers accepted, with 5 managers on board.
 - Interviews for the remaining positions are being scheduled for next week.
 - Preparation for onboarding and induction for the Operations and Security Managers is on track for 22, 24 and 29 March 2021.
- 47% of the overall workforce are directly employed by government (NZDF, AVSEC and MBIE) with the balance as contracted security personnel. Of this 47%:
 - 1% is MBIE (with this percentage increasing over the coming weeks e.g. Operations & Security Manager and Security Officer recruitment).
 - 24% is AVSEC
 - 75% is NZDF.
- Union discussions have progressed and the employment agreement is being finalised. Work is also being finalised with the AVSEC rostering and payroll solution. These are on track to be in place by mid-March 2021.

3.1.5 Occupancy of MBIE Buildings under Level 2

- Under Alert Level Two (AL2), some MBIE buildings have needed to be reconfigured. From previous experience it is difficult for MBIE to meet its compliance obligations under WorkSafe's safe working conditions for COVID AL2 in both Stout Street and Pastoral House and we are therefore operating at an approximate 75% occupancy rate as opposed to a 100%, with the balance of the staff working from home. People are also able to work from home if they are vulnerable, or have vulnerable people in their household/bubble.
- The key issues with both of these buildings relate to safely managing staff through choke points such as entrances, exits and lifts where social distancing is difficult, especially during peak times, as all staff need to swipe in individually, hand sanitise and record their visit on the COVID tracer app.

- The lifts in Pastoral House are particularly difficult to manage as they cannot be programmed to limit the number of occupants to 3 per lift (as opposed to 8-10). During the last round of AL2 staff were experiencing up to 20 minute delays in getting people from the lobby to their floors and we had to use security guards to marshal people into the lifts in the correct numbers. We haven't experienced this during the current AL2.
- We have also had a health and safety complaint raised by staff in our Tauranga regional office where the office is at maximum capacity under normal circumstances and it is impossible to meet the social distancing requirements with a full complement of staff.
- MBIE has a Flexible Working Policy in place with approximately 1000 staff having formal agreements in place, many of which facilitate some working from home. Managers and staff are well versed in working remotely. Managers haven't reported any productivity concerns so far.

3.2 Large Group Arrivals Update

Summary of approved group arrivals as at 2 March 2021

Group	Date of Arrival	Pax Numbers	Comments
RSE Workers	17 Jan to 6 Mar 2021	2,000	The 2000 RSE workers have been split into three cohorts made up of 4 or 5 flights/groups of people coming from the Pacific Island Nations. In total, each cohort will have up to 624 persons, of 150-156 persons per group. A group will enter MIQ every 96 hours. The Final RSE flight will arrive on 6 Mar 2021 and will exit MIQ on 20 Mar 2021. By project end date the number of RSE workers in NZ by country estimated at: Samoa (775), Fiji (70), Vanuatu (1,167), and totalling 2,012 people. Note that by the final exit, a total of 2,025 MIQ spaces will have been utilised due to last minute non-arrivals whose rooms could not be filled.
Netball Australia	15 Feb 2021	30	Offsite training has commenced.
Refugees quota re-start - Cohort 1A	23 to 26 Feb 2021	27	The number of arrivals has reduced from 37 to 27 due to pre-departure testing. Places for these individuals will be confirmed for a later date. As at midday 2 Mar 2021 there have been <u>no</u> positive COVID Day 0/1 or Day 3 results returned while in MIF.
Cricket - Bangladesh Men's	24 Feb 2021	35	Day 0/1 and 3 tests all returned negative. Day 6 testing taking place 02 Mar. If negative, the team will be able to train from day 7 on-site, day 8 off-site. No behavioural issues to report.
Cricket - Australian Women's	1 Mar 2021	29	Training approved in principle. Public health assessment to be completed and approved.
Refugees quota re-start - Cohort 1B	16 - 20 Mar 2021	44	Arrival details to be confirmed. Cohort to absorb additional 9 pax as emergency cases, accounting for delays from previous cohort.
Refugees quota re-start - Cohort 2	1 Apr 2021	70	Arrival and Cohort details to be confirmed.
Refugees quota re-start - Cohort 3	29 May 2021	70	Arrival and Cohort details to be confirmed.

3.3 Upcoming Communications Issues and Activities

As at 2 March 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
Mar 2021	CDHB survey of MIF workers underway January – to be released nationally	Canterbury District Health Board		N
Mar 2021	Cohort and room allocation changes TBC	MIQ	TBC	
22 Feb 2021 26 Feb 2021 6 Mar 2021	RSE Vanuatu workers RSE Samoa workers RSE Samoa workers	MIQ	Bespoke group communication (i.e. welcome pack)	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communication (i.e. welcome pack)	N
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC
2 Mar 2021	MIQ Fee changes from 25 March 2021	MIQ/Ministry of Education	Proactive communications and engagement	N
1 Apr 2021	Emergency Allocation changes - TBC	MIQ	Proactive communications and engagement	N

3.4 Fees

3.4.1 Invoicing

- The table below shows the number of invoices issued up to 28 Feb 2021. These relate to people who arrived in managed isolation up to 14 Feb 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue
Maritime	997	184	0	0	184	87	\$260,256	69	28
Air crew	1,910	150	0	76	74	32	\$281,295	37	5
All other arrivals	25,363	19,329	2,523	8,645	8,161	3,090	\$10,121,207	4,211	860
Total	28,270	19,663	2,523	8,721	8,419	3,209	\$10,662,758	4,317	893

3.4.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 28 Feb 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total undue financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	4,461	109	4,352	519	3,833	71	3,402	448	431

3.5 Emergency Allocation Applications

- 2,616 applications have been processed since 30 Oct 2020.
- 198 applications were received in the week ending 28 Feb 2021 and 132 applications were processed.
- From the applications processed in the week ending 28 Feb 2021, 71% of the applications were approved.
- Following a detailed review of previous data between 11 Jan 2021 and 31 Jan 2021, approximately 114 approvals were not included in the weekly report. This has been rectified below.

Emergency Allocation Applications	Weekly Total 22 Feb 2021 to 28 Feb 2021	Year to Date Totals 30 Oct 2020 to 28 Feb 2021
Approved	94	1,306
Declined	38	1,310
Applications processed*	132	2,616

*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within seven days of intended departure.

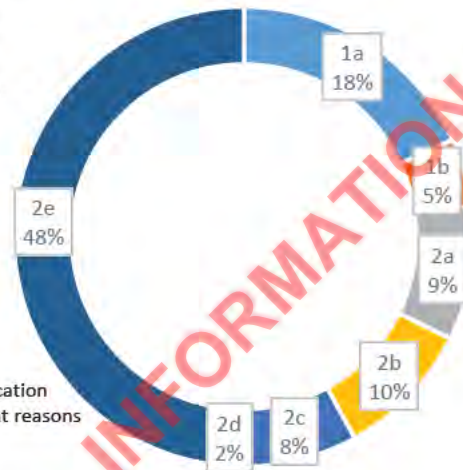
Total Rooms Approved	94
Room Allocated in MIAS	69
Cancelled by the applicant	2
Await flight details or MIAS registrations from the applicants to complete the room allocation process	23

Approvals by Category

- The below chart represents the weekly breakdown of approvals by different categories within the emergency allocation process from 21 Dec 2020 to 28 Feb 2021.

Chart 1: 66% of Applications were approved under 2e and 1a

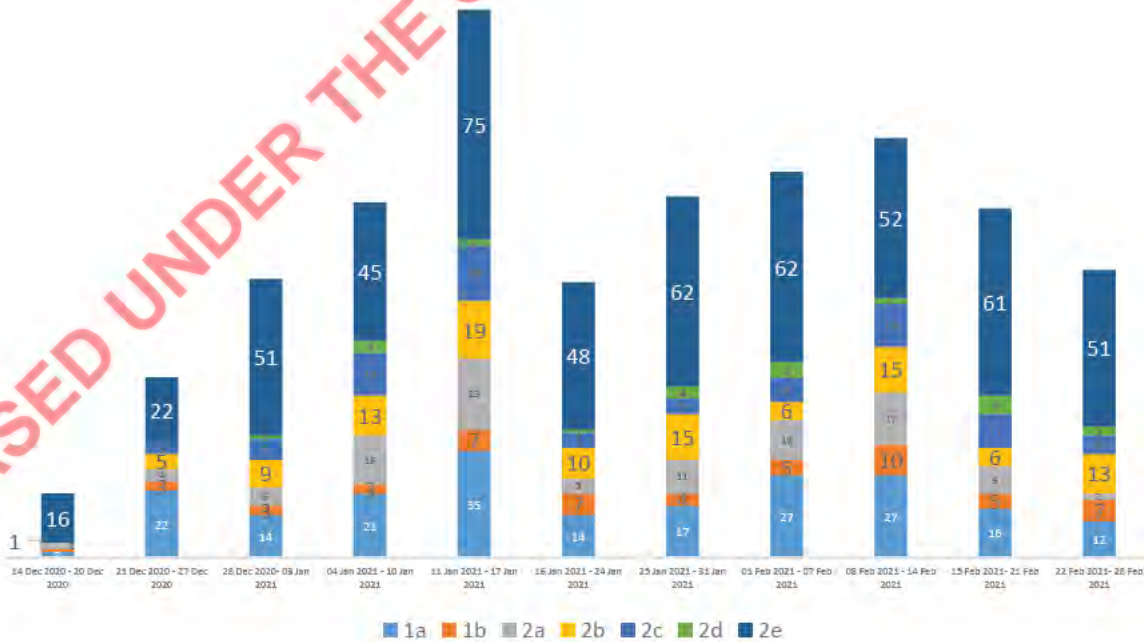
This pie chart represents the total breakdown of approvals by the different categories within emergency allocation from 14 December 2020 to 28 Feb 2021. Currently, MIQ can only provide information relating to categories for the time period after the move to CMS.



Emergency allocation categories:

- 1a - NZ citizen or resident with serious risk to health
- 1b - To provide care and protection to a child
- 2a - NZ citizen or resident to provide critical care for a dependant
- 2b - Critical worker for delivering a critical public or health service
- 2c - NZ citizen or resident unable to legally remain in their current location
- 2d - Travel required for National security, interest or law enforcement reasons
- 2e - NZ citizen or resident to visit a close relative who is dying

Chart 2: Category 2e and 1a continue to be the most prevalent for applications and approvals.



3.6 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 23 Feb to 1 Mar 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
23 Feb 2021 – 1 Mar 2021					
Complaints	129	27	22	0	162
Improvements	1	0	0	0	1
Compliments	5	0	0	0	5
Total	135	27	22	0	168

- Average number of complaints received each week since the start of MIQ is 110. For the last 4 weeks the average is 143 per week.
- The oldest non ombudsman complaint in the system is from 16 Feb 2021 and all complaints outside of our 5 working day KPI are being actively worked on.
- This week we have received 129 new complaints and have resolved 162 complaints. 58% (75 out of 129) of these complaints were regarding MIAS/vouchers/special allocations.
- Continuous improvement – we have used data collected from the CMS to inform the creation of a complaints avoidance register for continuous improvement initiatives. Some changes have already been implemented, including updating our application outcome email notifications to more clearly communicate the reason for application decline decisions.

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4. Border Executive Board Report



4.1 Key Issues Being Considered by The Executive Board

4.1.1 Vaccination of the Border Workforce

- The Border Executive Board is preparing a paper for you to take to Cabinet on 8 March 2021 that outlines options to maximise the uptake of COVID-19 vaccination by border workers.
- This follows advice from the Board to joint Ministers on 19 February 2021 on a preferred approach to maximising take-up of vaccinations - including adopting an 'Educate, Expect, Support' approach, and allowing sufficient time (eight weeks) to work with those workers who may be initially hesitant about receiving the vaccine.
- The Cabinet paper currently being prepared outlines those actions that can be taken under existing employment levers where workers are hesitant to be vaccinated, and it also discusses options to strengthen levers through either primary legislation or an order
- The paper recommends that officials continue work to maximise the uptake of vaccination by border workers and report back to Cabinet on progress.

4.1.2 Border Executive Board Setup

- Sarah Holland from the Department of the Prime Minister and Cabinet has been appointed as the Interim Executive Director of the Border Executive Board for the next three months.
- Recruitment for the permanent Executive Director is underway.

5. New Zealand Customs Service Weekly Report



5.1 Items to Note/Updates

5.1.1 Maritime Border – Lessons Learnt Meeting

- The Ministry of Business, Innovation and Employment will facilitate a meeting on 8 March 2021 regarding the small cruise vessel Le Laperouse which had been scheduled to arrive in New Zealand on 30 January 2021.
- Following Immigration New Zealand's decision to decline visa applications for 61 of the crew, the vessel did not enter New Zealand and sailed to New Caledonia.
- The meeting will cover decisions made by Immigration New Zealand regarding visas for the crew, and by the Ministry of Health regarding the exemption of the vessel from the COVID-19 Public Health Response (Maritime Border) Order. It will also discuss any lessons learnt that could be valuable for future cruise vessel visits to New Zealand.
- Representatives from both the cruise industry and the decision-making agencies will be in attendance.

5.1.2 Pre-Departure Testing

- For the period 22 February 2021 to 28 February 2021, two infringements and four warnings were issued:
 - 23 Feb – Two passengers travelling together were issued infringements. These passengers had PDT results on a phone in a foreign language which were translated by a Customs officer; the details were deficient in that no date of birth or passport numbers were noted and there was no test type recorded.
 - 23 Feb – Passenger warned as their PDT documentation did not specify test type (simply nasal swab and negative).
 - 23 Feb – Passenger warned as they are s9(2)(a) who has been subject to regular COVID tests and was obliged to provide weekly test results for work. PDT Certificate had no laboratory or test type noted; passenger was also able to provide weeks of results s9(2)(a).
 - 25 Feb – Passenger warned as no date of birth or passport number on PDT Certificate.
 - 26 Feb – Passenger warned as test type was not approved for New Zealand purposes but was negative. PDT certificate was in a foreign language and translated by a Customs officer.

Passengers:

	Date	22 Feb	23 Feb	24 Feb	25 Feb	26 Feb	27 Feb	28 Feb	Week Total	%
	Total Passengers	477	394	365	513	453	355	486	3043	
	Passengers subject to PDT	293	226	231	300	212	250	226	1738	57.1%
Primary Actions (Passport Control)	Test Certificate Verified	272	187	211	255	195	222	207	1549	89.1%
	Exemption Verified	8	8	9	17	2	5	7	56	3.2%
	Referred to Secondary Area	13	31	11	28	15	23	12	133	7.7%
Secondary Area Actions	Compliant	13	27	11	27	14	23	12	127	95.5%
	Warned	0	2	0	1	1	0	0	4	3.0%
	Infringement	0	2	0	0		0	0	2	1.5%
	Prosecution	0	0	0	0	0	0	0	0	0

Crew:

	Date	22 Feb	23 Feb	24 Feb	25 Feb	26 Feb	27 Feb	28 Feb	Week Total	%
	Total Crew	101	135	114	151	107	96	83	787	
	Crew subject to PDT	39	77	58	74	52	54	23	377	48.0%
Primary Actions (Passport Control)	Test Certificate Verified	39	75	58	74	41	53	23	363	96.2%
	Exemption Verified	0	0	0	0	11	0	0	11	3.0%
	Referred to Secondary Area	0	2	0	0	0	1	0	3	0.8%
Secondary Area Actions	Compliant	0	2	0	0	0	1	0	3	100%
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

6. Ministry of Foreign Affairs and Trade



6.1 Items to Note/Updates

6.1.1 COVAX

- The first vaccination using COVAX doses took place this week in Abidjan, Cote D'Ivoire, marking the beginning of the global roll-out to developing countries. In the first COVAX distribution round (Q1/Q2), Tuvalu, Tonga, Kiribati, Federated States of Micronesia and Samoa are slated to receive their full COVAX allocation (covering 20% of their populations) using the AstraZeneca vaccine. Vanuatu will receive doses for 16% of their population Fiji will receive 6%, Solomon Islands 8%, and Papua New Guinea 3%. To take up their allocation, countries must sign a liability and indemnity agreement and provide proof of any national regulatory authorisation. New Zealand has confirmed with COVAX that we will not take up our allocation of first-round AstraZeneca doses.
- COVAX has also invited participants to opt-in (on a non-binding basis) to purchasing the Novavax vaccine, with a deadline of 12 March. A further opportunity to opt-in to the Janssen (Johnson & Johnson) vaccine, which was recently approved for emergency use by the US FDA, is expected soon. MOH officials are working on advice to Ministers on the Novavax purchase opportunity.

6.1.2 Pacific

- Officials from MFAT and the Ministry of Health are holding initial meetings with vaccine manufacturers to confirm our interest in dose donation to Polynesia and to map out the information requirements and legal steps needed to make this possible, including to square away the issue of indemnity.

6.1.3 Intellectual Property and Calls for a "People's Vaccine"

- The World Trade Organisation (WTO) remains divided on South Africa and India's proposal to allow countries to waive core intellectual property (IP) rules in the Trade Related Aspects of Intellectual Property Agreement in response to COVID (TRIPS waiver). This comes alongside calls from NGOs and civil society groups, including Oxfam and Médecins Sans Frontières, for New Zealand to back the TRIPS waiver proposal and support a "people's vaccine" – open access to vaccine IP in order to increase global manufacturing capacity.
- New Zealand remains open to any proposal that supports equitable access to COVID-19 vaccines while also concerned about the impact a TRIPS waiver could have on investment in innovation, manufacture and distribution. No compromise or alternative approach has yet been suggested on either side of the discussion in the WTO context, and officials are engaging with Australia, Canada, Mexico, Chile, Norway and others on potential paths forward.
- The TRIPS waiver issue, alongside more general calls for a people's vaccine, speaks to the need to ensure that developing countries are not left behind as wealthy nations recover from the pandemic. In this regard, New Zealand continues to work through multiple channels to facilitate the movement of medicines and other essential goods through trade facilitation, tariff liberalisation, and removal of export restrictions. New Zealand is also active as a donor and participant in the COVAX Facility to support equitable access to vaccines, and remains committed to ensuring early access to vaccines for the Pacific region. Officials are progressing work with COVAX and other international partners and organisations on pathways for donation of doses that are surplus to the needs of New Zealand and Polynesia.

6.1.4 Australia

- Australia has received an initial quantity (300,000 doses) of the AstraZeneca vaccine. Australian officials have advised that they are expecting to launch their AstraZeneca roll-out once the Therapeutic Goods Administration (TGA, Medsafe equivalent) has completed its final checks, likely by the end of this week. We understand Health Minister Hunt will be among the first to receive the AstraZeneca vaccine. Australia is focused on building public confidence in the AstraZeneca vaccine particularly following less favourable media coverage on the efficacy of the vaccine coming out of some European countries. New Zealand officials have given Australia a low-key heads-up about our decision to decline delivery of our COVAX AstraZeneca doses, cognisant of the impact this – if announced – could have in Australian media. Australia was grateful for the heads-up.

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Advice received by the Minister for COVID-19 Response is available through the following link: [covid19.govt.nz/alert-levels-and-updates/proactive-releases/](https://www.covid19.govt.nz/alert-levels-and-updates/proactive-releases/) and www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

9. Cabinet Report Backs

Title	Agency	Date due to Minister's Office	Key Contact	Purpose of Paper	Agency Comment
Minister of Health to report to Cabinet early in 2021 on the work that Dr Don Matheson is leading to strengthen the public health response to COVID-19	MOH	28 Feb 21	Don Matheson, DDG Public Health and Primary Care Transformation		
MOH to report to the Minister of Finance and the Minister of COVID-19 Response by June 2021 on the costs of providing health services in MIQ and how these are tracking against available funding	MOH	30 Jun 21	Sue Gordon, Deputy Chief Executive, COVID-19 Health System Response, s9(2)(a)	To include review of MIQ spending more generally	

10. Official Information Act Requests

10.1 Ministry of Health

Date due	Requester	OIA Request	Status
13 Nov 20	s9(2)(a)	All records in the possession, custody or control of Hon Chris Hipkins describing the isolation of a SARS-COV-2 virus, directly from a sample taken from a diseased patient, where the patient sample was not first combined with any other source of genetic material (i.e. monkey kidney cells aka vero cells; lung cells from a lung cancer patient)	At Minister's office
8 Mar 21	s9(2)(a)	Documents regarding a national database to support the roll out of the COVID-19 vaccine, between 1 January 2020 and 5 February 2021	In progress
11 Mar 21	s9(2)(a)	The advice given to the Minister and correspondence around compulsory mask use, including on public transport and planes and the compulsory use of QR codes from 1 August until 15 December 2020	In progress
16 Mar 21	s9(2)	Information about recent changes to WHO criteria for the PCR testing, and copies of any analysis and actions in response. Information about PCR testing methodology. Copies of information given to PCR test recipients Copies of protocol used for testing the Papatoetoe family of three who recently tested positive, their results, and all your email and other correspondence and advice received about options for managing these cases	In progress
23 Mar 21	Chris Bishop	Copy of advice referenced in WPQ 197 (2021) and WPQ 198 (2021)	

10.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
1 Sep 20	s9(2)(a)	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	MIQ infection prevention audit report, docs, etc. re staff testing, ops etc	Under review
10 Nov 20	s9(2)(a)	All concerns / issues raised by MBIE regarding the proposed COVID Card	Under review
14 Dec 20	s9(2)(a)	Correspondence with INZ re applications by athlete/sporting organisations	Under review
23 Dec 20	s9(2)(a)	Complaints lodged by residents of managed isolation facilities	Under review
25 Jan 21	Dr Shane Reti (MP)	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Minister's office
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Minister's office
5 Feb 21	s9(2)(a)	Information on room upgrades at MIQ facilities	Minister's office
16 Feb 21	s9(2)(a)	Copy of any incident reports or their equivalent about MIQ bubble breaches	Minister's office
24 Feb 21	s9(2)(a)	MIQ contracts re supplying buses/coaches for transport to/from MIQs	Under review
1 Mar 21	s9(2)(a)	Encounter between a hotel staff member at the Millenium Hotel & a guest	Under review
1 Mar 21	s9(2)(a)	Corr etc re 'Bedroom encounter' MIQ staff/returnee incident incl. notes	Under review
1 Mar 21	s9(2)(a)	Docs etc re face mask correspondence re MIQ staff 'Bedroom encounter'	Under review
1 Mar 21	s9(2)(a)	No. of MIQ persons by country or flight of origin from March 2020-present	Under review
1 Mar 21	s9(2)	Details on how much hotels are being paid to operate as MIQ	Minister's office
2 Mar 21	s9(2)(a)	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Under review
3 Mar 21	s9(2)(a)	Documents about the 7 January incident at the Grand Millennium MIQ	Under review
4 Mar 21	s9(2)(a)	Costs of managed isolation and quarantine	Minister's office
5 Mar 21	s9(2)(a)	What advice was given/research conducted regards alternative MIQ options	Gathering information
5 Mar 21	s9(2)(a)	Documents about Tom Abercrombie and other families MIQ exemption request	Drafting

Date due	Requestor	OIA Request	Status
8 Mar 21	s9(2)(a)	Decisions around charges for people entering Managed Isolation facilities	Approved
9 Mar 21	s9(2)(a)	Copy of application made by Stamford Plaza hotel to be MIQ facility	Gathering information
9 Mar 21	s9(2)(a)	Questions related to billing of MIQ spaces	Scoping
9 Mar 21	s9(2)(a)	MIQ data regards capacity/occupancy as well as special allocation requests	Drafting
10 Mar 21	s9(2)(a)	Info relating to Ricardo Menéndez March and MIQ slot	Scoping
10 Mar 21	Chris Bishop	Green MP Mr Ricardo Menendez March MIQ application	Scoping
10 Mar 21	s9(2)(a)	MP's return to New Zealand through the MIQ system	Scoping
10 Mar 21	s9(2)(a)	Numbers of nurses, doctors and immigration staff working at MIQ facilities	Scoping
10 Mar 21	s9(2)(a)	Explanation of consultation with overseas residents re MIQ allocation	Gathering information
11 Mar 21	s9(2)(a)	Correspondence from Jan Logie to MBIE relating to Ricardo Menéndez March	Scoping
11 Mar 21	s9(2)(a)	Info relating to the MIQ Allocation System	Scoping
11 Mar 21	s9(2)(a)	Info relating to MIQ spots available over past 3 months	Scoping
11 Mar 21	s9(2)(a)	List of amendments made to MIQ facilities/hotels paid for by Government	Scoping
11 Mar 21	s9(2)(a)	Information on the 'Who's on Location' MIQ System	Under review
12 Mar 21	s9(2)	Managed isolation requests handled personally by the CEO	Drafting
12 Mar 21	s9(2)(a)	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Drafting
12 Mar 21	s9(2)(a)	Analysis on MIQ decision to only open up spaces three months out	Gathering information
12 Mar 21	s9(2)(a)	MIQ for maritime arrivals; email communications	Gathering information
12 Mar 21	s9(2)(a)	How many complaints about MIAS system to MIQ	Drafting
12 Mar 21	s9(2)(a)	MIQ - exemptions under Category Class 2C for returning NZ citizens	Gathering information
12 Mar 21	s9(2)(a)	Comms and information between Maritime and MBIE	Drafting
12 Mar 21	s9(2)(a)	MIQ - Exemptions for emergency allocations for citizens returning home	Gathering information
12 Mar 21	s9(2)(a)	Returning citizens that are seafarers to MIQ	Drafting
12 Mar 21	s9(2)(a)	Comms between Air NZ and MBIE MIQ - essential workers	Gathering information
12 Mar 21	s9(2)(a)	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Drafting
12 Mar 21	s9(2)(a)	Numbers regarding Emergency Allocation requests for MIQ	Under review
15 Mar 21	s9(2)(a)	Information on the 32 MIQ facilities	Under review

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Date due	Requestor	OIA Request	Status
15 Mar 21	s9(2)(a)	Questions relating to MIQ exemptions between 01/03/20 and 03/01/21	Gathering information
16 Mar 21	s9(2)(a)	MP Menendez-March's application for MIQ and his partners visa application	Scoping
17 Mar 21	s9(2)	Decision makers decisions on complaint CAF-002761-G1C1	Scoping
17 Mar 21	s9(2)(a)	Report describing the required modifications to the Pullman building	Scoping
18 Mar 21	s9(2)(a)	What qualifies for 'Seriously ill' & Waiver assessment & checklist form	Scoping
18 Mar 21	s9(2)(a)	Request for data and figures for no. of people working in MIQ facilities	Scoping
18 Mar 21	s9(2)(a)	Family and domestic violence incidents that has occurred at MIQ	Scoping
18 Mar 21	s9(2)(a)	Process that guides the allocation of MIQ hotels to particular flights	Gathering information
18 Mar 21	s9(2)(a)	Reasons why Ms Lucinda Baulch is being unlawfully detained at MIQ	Scoping
18 Mar 21	s9(2)(a)	Subsequent advice from meetings with iwi about MIQ facilities	Gathering information
19 Mar 21	s9(2)(a)	How many stayed in NZ MIQ & now in system w/ Aussie passports or are aussie	Scoping
19 Mar 21	s9(2)(a)	End of Month data for 2020 (as far back as you hold the data) for exact #	Scoping
19 Mar 21	s9(2)(a)	Transcript of 7/01/21 Grand Millenium incident & corr etc ricardo march MIQ	Scoping
18 Mar 21	s9(2)	How many people entered MIQ and have not been released back into society	Scoping
19 Mar 21	s9(2)(a)	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	Scoping
19 Mar 21	s9(2)(a)	Information COVID quarantine patients transport from 13 July 2020	Drafting
22 Mar 21	s9(2)(a)	Confirmation letter of son's MIQ dates/hotel & destination once departed	Scoping
22 Mar 21	s9(2)(a)	# of available, used/filled & not filled spaces in MIQ 1/11/20 to 22/01/21	Gathering information
23 Mar 21	s9(2)(a)	Cost of keeping Aussie woman in MIQ for 28 days due to refusal of test	Scoping
23 Mar 21	s9(2)(a)	MIQ info re extended stays due to refused test	Scoping
23 Mar 21	s9(2)(a)	Breakdown of MIQ paid vs not paid & comparison of cost vs. money collected	Scoping
24 Mar 21	s9(2)(a)	All Memos etc re advice to MIQ for controls around guest interactions	Scoping
24 Mar 21	s9(2)(a)	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Scoping
24 Mar 21	s9(2)(a)	Stamford Hotel occupancy rate as MIQ facility, and revenue	Drafting
25 Mar 21	s9(2)(a)	Amount paid by returnees/amount owed/amount overdue for stays at MIQ	Scoping
25 Mar 21	s9(2)(a)	# of returnees billed more than once for MIQ stays	Scoping
25 Mar 21	s9(2)(a)	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Scoping
29 Mar 21	s9(2)(a)	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Under review
29 Mar 21	s9(2)(a)	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Gathering information

Date due	Requestor	OIA Request	Status
30 Mar 21	@AllCultsAreBad	Correspondence relating to granting The Wiggles spots in MIQ	Drafting
31 Mar 21	s9(2)(a)	Correspondence to grant The Wiggles MIQ spots	Drafting
1 Apr 21	Chris Bishop	All documents relating to Trev Pontings declined then accepted application	Drafting
7 Apr 21	s9(2)(a)	all info re MIQ officials ministerials advice on 570 fishing crew exemption	Drafting
9 Apr 21	s9(2)(a)	Documents relating to the MIQ emergency application for Trevor Ponting	Drafting
12 Apr 21	s9(2)(a)	Info between the wiggles an event managers for entering MIQ	Drafting
22 Apr 21	s9(2)(a)	All 2020 corr with SeaLord, Independent fisheries & Maruha Nichiro	Gathering information

10.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
7 Dec 20	Bishop	<ul style="list-style-type: none"> •A copy of the COVID-19 Surveillance and Testing Strategy Group report received by you/your office. •In the House last week you made references to having received drafts of the report. I also request copies of the draft reports received by you/your office. •I also request correspondence between you/your office and the Ministry of Health from the date of you receiving the COVID-19 Surveillance and Testing Strategy Group. Please note this should include emails from you/your office, aide-memoirs, memos sent to the Ministry, and should also include the same from the Ministry of Health to your office. 	With Minister
27 Dec 20	s9(2)	...all documentation pertaining to the [COVID-19] response and recovery efforts that your organisation has been involved in 2020.	QA
12 Jan 21	s9(2)	Re this DJ Macsen video (see link) - was it taxpayer funded? If so, please provide a breakdown of the costs. https://www.newshub.co.nz/home/entertainment/2020/12/ashley-bloomfield-safetymessage-remix-a-hit-at-rhythm-and-vines-festival.html	Drafting
12 Jan 21	s9(2)	All advice, briefings, reports, memos and emails regarding the Unstoppable Summer: A COVID-19 Public Service Announcement video, between 20 November 2020 and 10 January 2021 · Cost breakdown of the video (including , but not limited to, total cost, production costs, and how much was spent on collaboration with DJ Macsen)	Drafting
1 Feb 21	s9(2)	How many communications staff were employed by the the COVID-19 AoG Response Group since its establishment. How many of these are employed on a contract basis? How many of these staff are employed to deal with the media, how many with public engagement, and how many deal with internal comms? What are the salary bands of communications staff ? How many staff are tasked with handling and delivering OIA requests?	QA
8 Feb 21	s9	<p>I am writing to request the following three items:</p> <p>One: Copies of all COVID-19 Weekly Situation Updates from August to October 2020 inclusive.</p> <p>Two: Copies of all COVID-19 Weekly Monitoring Reports from August to October 2020 inclusive.</p> <p>Three: Copies of these two Cabinet papers and their associated minutes:</p> <p>Cabinet paper #1: "Responding to new cases of COVID-19 in the community" from July 2020</p> <p>Cabinet paper #2: "Implementing a rapid response to COVID-19 cases in the community and refinements of COVID-19 Alert Level settings" from August 2020</p>	Scoping

Date due	Requestor	OIA Request	Status
9 Feb 21	s9(2)	I'm making this enquiry to determine the differences between the Covid-19 Response Unit business unit established as a response to the Roche/Simpson report and the earlier Covid-19 Group business unit established 1 July 2020. If you could please help me understand: <ul style="list-style-type: none"> •The roles and responsibilities of the new unit compared to the old unit •Who the Deputy Chief Executive, COVID-19 Group (established 1 July) reports to and who the leader of the new business unit will report to, or if this will be the same •The terms of reference of the unit established 1 July •The terms of reference of the unit established in response to the Roche/Simpson report 	Scoping
15 Feb 21	Unknown	One: The Cabinet paper and associated minute related to the decision to move the Auckland Region to COVID-19 Alert Level 3 and the rest of the country to Alert Level 2 on 14 February 2021. Two: A copy of Cabinet's National Resurgence Response Plan for COVID-19. Three: A copy of each of: The COVID-19 Weekly Situation Update produced in the period 7-14 February 2021 -The COVID-19 Weekly Monitoring Report produced in the period 7-14 February 2021	Drafting
15 Jan 21	s9(2)	I would like to request, pursuant to the Official Information Act, all documents and communications, provided to and created by the Prime Minister's office, regarding variant or 'super-strains' of the Covid-19 virus since November 1, 2020 and the date of this request.	Drafting
19 Feb 21	s9(2)	I would separately like to ask for advice received by the Ministry, correspondence and reports within the Ministry, and advice provided by the ministry, including to the minister, on the question of allowing masks to be removed on urban public transport services, to allow consumption of onboard sold alcohol and refreshments.	Drafting
21 Jan 21	Bishop	Under the OIA I seek all briefings received by you since you obtained your Ministerial warrants relating to pre-departure testing for travellers to New Zealand. I also seek briefings relating to your announcements of "Extra (day zero or day one) tests" see https://www.beehive.govt.nz/release/additional-covid-19-tests-returnees-higher-risk-countries	Drafting
22 Feb 21	s9(2)	Is the Australian woman now held in the Wellington quarantine facility (Mercure) <ol style="list-style-type: none"> 1. Doing so at taxpayer expense? 2. Why has she not been deported for failing to comply with NZ quarantine specifications? 3. How long does the health ministry or border agencies intend to hold her? 4. Once she does give a result she will be released into the community what was her reason to travel here as obviously she's not in a hurry to leave quarantine? So what makes it so essential to remain keeping this person? 5. Is it true that this person is in fact leaving the facility anyway? 6. Does this person have a relationship with any health official or political official? 	Scoping
23 Feb 21	s9(2)	I am very interested in the government Covid-19 strategy Please could you provide the following information: <ol style="list-style-type: none"> 1) information to show how the NZ Covid 19 response including strategy and messaging was developed and who was involved in this including messaging such as "stay home- stay safe" , and messaging that the Covid vaccine is "safe and effective" 2) where expertise was sourced, including internal govt and external sources 3) any international strategic, communications etc advice used to develop NZ Covid-19 strategy and messaging 4) the budget for external advice and actual expenditure to date. 	Scoping
23 Feb 21	s9(2)	Please disclose any advice and reports you have received concerning the possibility of undetected community transmission of Covid-19 in New Zealand since February 2020.	Scoping

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10.4 New Zealand Customs Service

Date due	Requestor	OIA Request	Status
25 Feb 21	s9(2)(a)	Requests advice and information sent or received by Customs since 1 January 2020 as reports, briefings, memos, evaluations, assessments, and analysis about: <ul style="list-style-type: none">the effect of COVID-19 on the importation of illicit drugs into New Zealand; andhow transnational organised crime groups are targeting New Zealand's borders following COVID-19.	Extended
8 Mar 21	s9(2)	Requests the following: <ul style="list-style-type: none">a copy of the Border Executive Board's Terms of Referencea copy of the Venter Consulting report: "Review of COVID-19 Border Measures – Tranche One (Aviation)" documents that explain Customs' strategies to mitigate and respond to "risk at the maritime border of the impending arrival of small craft during the yacht season".	In progress
8 Mar 21	s9(2)(a)	Requests the following: <ul style="list-style-type: none">various questions regarding the number of private yachts and small craft arriving in New Zealand since the Maritime Border Order (No 2) came into effect all communications between Customs and the company Xerra Earth Observation Institute since the beginning of October 2020.	In progress
22 Mar 21	Simon O'Connor MP	Any and all reports, briefings, memos, analysis, advice, cabinet papers and any other information the New Zealand Customs Service has received in relation to the rapid Covid-19 immunity testing currently being developed by Orbis Diagnostics and IDEMIA.	In progress

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COVID-19 Response Weekly Report




11 March 2021























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1. Status Summary

Key		
Symbol	Colour	Meaning
	Green	On track, no roadblocks, no significant delays anticipated
	Amber	Slow progression, some delays, some roadblocks present
	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency Responsible	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals			MoH	<ul style="list-style-type: none"> Additional agreement with Pfizer for 8.5 million doses announced on Monday 8 March Discussions underway regarding Pacific permissions and indemnities
	Population definition and sequencing			MoH	<ul style="list-style-type: none"> Sequencing framework agreed at Cabinet on Monday 8 March. Public facing communications materials expected in the next week
	Distribution and inventory management			MoH	<ul style="list-style-type: none"> Fourth drop of Pfizer received and ready for distribution as needed We continue to run dry run distribution tests for new DHBs and sites as they come online Programme focus on developing processes and technology to scale to more sites
	Health workforce			MoH	<ul style="list-style-type: none"> Training is live and learning packages are being sent to vaccinators and administrators As at 8 March (end of day), 933 vaccinators have completed vaccine training
	Provider engagement			MoH	<ul style="list-style-type: none"> Daily engagement with DHBs, with regional 'account managers' in place to work through DHB service delivery and logistics plans for vaccinations Engaging with DHBs on service delivery models for Tiers 2 and 3 and general population
	Registration, appointment and immunisation			MoH	<ul style="list-style-type: none"> COVID-19 Immunisation Register (CIR) went live as of 7am 16 February 2021 and is working well Next updates to CIR expected evening of 9 March to enable GP notifications, features to support planning for distribution and additional fields for medical events
	Post event			MoH	<ul style="list-style-type: none"> Work continues for long-term pharmacovigilance solution uplift as programme scales
Elimination Strategy	Keep it out			MoH	<ul style="list-style-type: none"> Workforce is under significant pressure. Discussions ongoing with DHB CEs Constant review required across border settings, as global context continues to evolve Independent reviews concluding regarding any additional measures that could be put in place Air and Maritime Border Orders being updated
	Prepare for it			MoH	<ul style="list-style-type: none"> No barriers anticipated Review of Surveillance Strategy Underway
	Stamp it out			MoH	<ul style="list-style-type: none"> No barriers anticipated Initial advice on Alert Levels and increasing QR Code scanning provided
	Manage the impact			MoH	<ul style="list-style-type: none"> No barriers anticipated to broader programme Risks related to vaccine program outlined above

Focus Area	Sub-Focus Area	Last Week	This Week	Agency Responsible	Agency Comment on Status
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> The vaccination of the MIQ workforce continues to progress as expected There remain a large number of vaccination records not linked to an employer which means we are unable to determine the actual uptake across the MIQ workforce. We continue to work with MoH to help identify and link these people so we can ensure any remaining people are provided with the opportunity to book in More information is included in the report
	MIQ security personnel transition to MBIE security workforce	●	●	MBIE MIQ	<ul style="list-style-type: none"> Transition to an MBIE security workforce continues against plan Dependency on other streams of work can impact the status (e.g. Rostering and Payroll solution and Union discussions). Prerequisite activities need to land in order to move towards green
	Hotels moving towards living wage	●	●	MBIE MIQ	<ul style="list-style-type: none"> 14 facilities are paying the living wage with 3 looking to introduce it Of note, some hotel providers have indicated they will be seeking a rate increase in order to pay the living wage. Linked to renewing contracts. Discussions underway on how we can get this introduced
Operations	Capacity	●	●	MBIE MIQ	<ul style="list-style-type: none"> As at 9 March, we are projecting a peak usage of 4,305 rooms for the fortnight. Last Thursday and Friday a voucher release took place for approximately 100 additional rooms in Mar 2021. The demand on the MIAS site was overwhelming with 100,000 user sessions between midnight Thursday and midnight Friday. This was double the previous peak demand June and July 2021 spaces will be progressively released throughout this week to cover global time-zones and ensure users have multiple opportunities to access vouchers There is ongoing difficulty in synchronising flights between Auckland, Wellington and Christchurch. Management of this is ongoing
	Reducing Transmission Risk - Pullman hotel	●	●	MBIE MIQ	<ul style="list-style-type: none"> Now that the Pullman is empty, work has commenced on the remedial action The work has been split into three phases, with a review following the completion of phase one. We are exploring a possible option to partially fill the facility before all of the work has been completed
	Install enhanced security technologies	●	●	MBIE MIQ	<ul style="list-style-type: none"> 23 of 32 sites are complete (representing 64% of room capacity) and installation at all remaining sites are in-flight (2 additional sites expected to be complete this week) There may be issues with sourcing equipment from overseas. The risk is being managed by our vendor, s9(2)(b)(ii) Remaining installations are on track to be complete mid-Mar 2021
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> Formal contract discussions for the next renewal period (1st May 2021 – April 2022) are continuing this week. We are expecting to have met with all 32 hotel providers by end of this week.

Focus	Sub-Focus Area	Last Week	This Week	Agency Responsible	Agency Comment on Status
Large Group Arrivals	Olympians/Paralympians	●	●	MBIE MIQ	<ul style="list-style-type: none"> Sport NZ is seeking confirmation of allocation for players going offshore for qualifiers and the team returning from the Games. They may also seek training while in MIQ, which cannot be confirmed until closer to arrival Groups will return from the Games from late July through to early Sept 2021. In addition, groups will be returning from qualifiers in the lead up to the Games from April until June 2021 The request for manual allocations scheduled to be considered at the next Border Exceptions Ministerial Group meeting on 17 Mar 2021
	RSE workers	●	●	MBIE MIQ	<ul style="list-style-type: none"> The last group arrived on 6 Mar 2021 and is scheduled to exit MIQ on 20 Mar 2021
Safe Travel Zones	Cook Islands travel bubble (two way)	●	●	MFAT	<ul style="list-style-type: none"> s7(b)(ii) This aspect has been taken up in a draft Cabinet paper provided to you this week
	Niue travel bubble	●	●	MFAT	<ul style="list-style-type: none"> On March 10, the Cabinet Social Wellbeing Committee agreed to commence one-way QFT to New Zealand from Niue from Friday 19 March 2021. Officials will provide you with an Air Border Order exemption notice for signing on 11 March 2021 s7(b)(ii)
	Trans Tasman travel bubble	●	●	MFAT	<ul style="list-style-type: none"> s6(a) Officials held preliminary talks with Australian officials last week about the role and composition of the Joint Committee. Officials propose to work towards finalising a flexible Arrangement with Australia to allow each side to decide its own responses to outbreaks in the bubble. s6(a) Officials will update Cabinet on progress on the Arrangement and the possibility of a unilateral approach in early April 2021. These aspects have been taken up in a draft Cabinet paper provided to you this week.

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2. Ministry of Health Weekly Report



2.1 Items to Note/Updates

2.1.1 Intensive Care Unit COVID-19 Clinical Working Group

This item informs you that the Ministry of Health is reconvening an Intensive Care Unit (ICU) COVID-19 Clinical Working Group (the working group) to finalise and seek sector agreement on a tool that was developed during 2020 for the prioritisation of ICU resources in COVID-19 pandemic overflow conditions.

Composition of the working group will reflect the Ministry of Health's obligation to honour Te Tiriti o Waitangi partnership principles as well as multidisciplinary clinical expertise. It is intended that a New Zealand national guideline/tool be provided for equitable ICU prioritisation that provides consistency of practice across the country, while taking into account local circumstances.

The working group will be initially split into two streams, one clinical, and one on the social determinants of health, and how to operationalise equity principles alongside the clinical prioritisation criteria that are already in use.

Next steps

Invitations to nominate members to the working group will be sent to stakeholder groups. Stream 1 (ethics and equity) will meet on 16 April 2021 and 21 May 2021. Stream 2 (clinical) will meet on 14 May and 28 May 2021. Following these meetings, the working group will convene together to finalise the guideline/tool.

2.1.2 Publication of Fortnightly COVID-19 Disease Indicator Summary Reports

The Ministry of Health intends to release two fortnightly COVID-19 disease indicator summary reports (indicator reports) on the Ministry's website covering the period from 29 January 2021 to 25 February 2021.

These reports were developed based on the recommendations in the Rapid Audit of Contact Tracing for COVID-19 in New Zealand and provide an end-to-end view of the public health response to COVID-19 for cases and close contacts.

We have received feedback from the offices of Hon Chris Hipkins and Hon Dr Ayesha Verrall, which has been incorporated into the reports.

The key points of interest for these reports are:

29 January to 11 February 2021

- This reporting period involves one community case who was isolating as a close contact at the time of notification. As a result, this case has no associated close contacts and some indicator metrics have no data available.
- The community level indicator C001- Time from first symptom to test sample taken for positive cases is below target for this period, however this does not accurately reflect the performance of the system because the time between the symptom onset date and test sample taken date for the positive result for the case was five days. The case was tested as a close contact on days 1 and 3 after becoming symptomatic and returned a negative result for each test. They were tested again on day 5, and at this point returned a positive result.

- There were 27 cases in managed isolation and quarantine facilities (MIQF) during this period.

12 February 2021 to 25 February 2021

- This reporting period includes 11 community cases (cases A – J) related to the February 2021 South Auckland cluster and associated close contacts.
- Indicators S001 – Time from exposure to contact isolation/ quarantine, S002 – Time from case first symptom to contact isolation / quarantine, and C001 – Time from first symptom to test sample taken for positive cases are low due to the delayed identification of initial cases following symptom onset.
- The key contact tracing indicator of 80 percent of close contacts to be in isolation or quarantine within 48 hours of case notification to a public health unit is at 87 percent for this period.
- There were 32 cases in MIQF during this period.

Next steps

The report will be released on the Ministry of Health's website in the week commencing 15 March 2021.

2.2 Policy/Programme Updates

2.2.1 COVID-19 Vaccine and Immunisation Programme

Phase 1 vaccine rollout

As at 10 March 2021, 17,973 people have received their first dose of the vaccine. Of those vaccinated, ten percent are Māori, ten percent are Pacific, and 22 percent are Asian. Vaccinations took place over a total of 44 sites across Northern, Midland, Central and Southern DHBs since the start of the vaccine and immunisation programme.

In the week commencing 6 March 2021 there will be an effort to increase vaccination capacity in South Auckland to vaccinate household contacts of border workers and healthcare workers more quickly. There has been considerable Māori and Pacific engagement in the design of this project to ensure it is accessible and encourages wide uptake.

COVID-19 vaccination and immunisation programme team

An Operations Centre is now up and running to manage the Phase 1 vaccine rollout. This week, the design and build side of the programme is continuing to work on the design of vaccination events and building the required technology systems for the wider population rollout.

Purchase of additional Pfizer vaccine doses

An additional agreement was signed with Pfizer last week for 8.5 million additional doses of the vaccine. These doses are expected for delivery in Quarters 3 and 4 this year and will make the Pfizer vaccine the main vaccine used in New Zealand's immunisation programme.

Provision of vaccines to Polynesia

Associate Minister of Health Hon Aupito William Sio and the Ministry of Health engaged in discussions with Polynesian partners last week. Individual country planning is now underway and will be detailed in a Cabinet paper later this month.

Equity

Work is underway on the Disability Strategy and a framework for supported decision-making and informed consent.

Next steps

We will provide you with a further update in the next Weekly Report.

2.3 Technical Advisory Group: Update

COVID-19 Vaccine Technical Advisory Group meeting

The key items that were discussed at the COVID-19 Vaccine Technical Advisory Group (CV TAG) meeting on 2 March 2021 were:

- vaccination during pregnancy
- vaccine deployment during an outbreak
- concomitant delivery of COVID-19 vaccine and other vaccinations, such as tetanus or influenza
- observation time after vaccination
- vaccination of children.

CV-TAG made the following recommendations:

1. Concomitant delivery of COVID-19 vaccine and other vaccinations: CV TAG recommended amending current advice of waiting two weeks between vaccinations as this may be resulting in unnecessary delays in vaccination. They are proposing softening the wording so that vaccinators know that concomitant delivery is acceptable

The proposed wording is as follows:

- If it is not practicable to keep a two-week gap between vaccines, then do not delay.
 - If a live vaccine has been administered, wait a month before giving a COVID-19 vaccine but if not practicable, then do not delay.
 - If a COVID-19 vaccine is administered first, then maintain a two-week gap before any other vaccines.
2. Observation time after vaccination: Currently, the CV TAG recommends 30 minutes observation time for everyone, but this is difficult to implement and causing delays. CV TAG recommends changing the observation time to 20 minutes, to be in line with other New Zealand vaccinations, and 30 minutes for rural areas and people with a history of allergic reactions.

Technical Advisory Group meeting

The key item that was discussed at the TAG meeting on 5 March 2021 was Alert Level options.

2.4 Recent Communications Issues and Activities

As at 8 March 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
6 Mar 21	Section 70 notice published	Health	Update to Ministry website https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-response-planning/covid-19-epidemic-notice-and-orders	No
15 Mar 21	Pullman hotel/MIQF reopening	Joint Health and MBIE	Communications plan in development, including draft statement for Minister's office TAG will meet on 10 March 2021 to determine next steps	Yes

3. Managed Isolation and Quarantine Weekly Report



3.1 Top Items to Note

3.1.1 Vaccinations update

- MIQ RIQ Leads continue to work closely with DHBs on logistics as the rollout progresses to ensure our workforce are receiving booking invites and are available to attend.
- We are running two webinars for our workforce this week to encourage uptake by providing the opportunity for staff to get more information and ask questions.
- Data and reporting challenges are currently preventing a large number of vaccinating records being linked to an employer, so it is challenging to understand where uptake is low across the system – we are working with Ministry of Health to get the records linked so we are able to identify our workforce uptake.
- The round of 2nd doses will begin next week. Ministry of Health has the lead on this.
- Stakeholder engagement is occurring as needed (e.g. unions and hotels).

3.1.2 Unaccompanied minors in MIQ

- There has been recent interest by the Ombudsman's Office and the Office of the Children's Commission about children staying in Managed Isolation and Quarantine facilities (MIQFs).
- On 7 Mar 2021, The Children's Commission released the report "Children's Rights in the COVID-19 Response", which covered, inter alia, how children's rights are being upheld and monitored in MIQFs. In addition, The Ombudsman carried out a follow up "visit" (via zoom) of the s9(2)(c) on 3 Mar 2021. The s9(2)(c) is where unaccompanied minors returning to New Zealand are predominantly located. This was further to a physical visit to the s9(2) in Dec 2020.
- We are working closely with the both the Children's Commission and Ombudsman's Office on children in MIQFs. In advance of any recommendations from the Ombudsman's Office, MIQ continues to develop a programme of work to ensure that MIQ meets its obligations under the MBIE Child Protection Policy, and the United Nations Convention on the Rights of the Child, including the development a Welcome Pack for children, further enhancing children's access to education and IPC approved play resources as well as exercise areas.
- MIQ is also streamlining the process where legal guardians or approved caregivers are able to enter MIQFs to join an unaccompanied child or young person. In the situation where unaccompanied children are under 14 years, with no legal guardian or caregiver able to join them, we are working on strengthening this process and engaging with Oranga Tamariki.

3.1.3 MIQ Business Continuity Plan

- We are continuing to strengthen our business continuity planning based on a review by BECA of our critical operational functions, including MIQ Ops, RIQCCs, MIFs and support functions carried out by external organisations.
- Work has also begun on a Facility Outage Plan (FOP). The objective of the FOP is to enable re-allocation of returnees across regions at short notice.
- MIQ are included in the overall MBIE Incident Management Response.

3.1.4 MIQ Assessment

- The Chief Executive of the Ministry of Business, Innovation & Employment has commissioned an assessment of the Managed Isolation and Quarantine (MIQ) facilities and operating model. The terms of reference have been shared with your office.
- The assessment is examining the end-to-end efficiency of the Operating Model, specifically the operational roles (cross agency) involved in the management of the facilities, front line, support and management functions.
- The assessment is currently being undertaken by two external reviewers (Murray Jack and Katherine Corich). A draft report for comment is expected this week.

3.1.5 Estimates production

- For Budget 2021, MBIE MIQ will be seeking your approval on the financial and non-financial details of MIQ related COVID-19 Response appropriations that will be published on Budget Day. These will be included in the Supplementary Estimates of Appropriation 2020/21 and the Estimates of Appropriation 2021/22.
- Timelines for the work are yet to be confirmed by Treasury but MBIE is working on presumption that Budget Day will be, at the earliest, 20 May 2021. On that basis a briefing on the Estimates will be provided to you for approval and submission to the Minister of Finance in approximately the week of 12 Apr 2021.
- Following Budget Day, the Estimates Examination Hearings will be undertaken for various portfolio Ministers. MBIE will be in touch with your office about the preparations for this process – this will involve around 150 written questions for response and your appearance at a Select Committee in Jun 2021.

3.2 Policy Update

3.2.1 Extending MBIE funding for Air New Zealand aircrew self-isolation

- On 3 Feb 2021, we provided you, the Prime Minister and the Minister of Finance with advice on the funding arrangement for the self-isolation of Air New Zealand aircrew [briefing 2021-2009 refers], following your 15 December 2020 request to Air New Zealand that its aircrew returning from higher-risk routes self-isolate in a hotel.
- We recommended that MIQ cover the cost of Air New Zealand's contract with the hotel as an interim measure until 14 Mar 2021, and noted that we would provide further advice at the end of February/early March on a longer-term arrangement (once the public health position on aircrew self-isolation was clearer). You agreed to this approach on 10 Mar 2021.
- As the current interim arrangement was due to end this week, MBIE has extended the funding of Air New Zealand's self-isolation hotel to no later than 30 Apr 2021. This will allow the Ministry of Health to complete its work on Air New Zealand's self-isolation settings and higher-risk travel routes, and for Ministers to agree to a long-term arrangement; or for MIQ to explore alternative options for funding and operating a facility for aircrew (e.g. an aircrew MIF with dedicated appropriation).
- s9(2)(b)(ii), s9(2)(ba)(i)



- s9(2)(b)(ii), s9(2)(ba)(i)



- s9(2)(b)(ii), s9(2)(ba)(i)



3.3 Large Group Arrivals Update

Summary of approved group arrivals as at 9 Mar 2021

Group	Date of Arrival	Pax Numbers	Comments
RSE Workers	6 Mar 2021	2,000	The last group arrived from Vanuatu on 6 Mar 2021 and are scheduled to exit MIQ on 20 Mar 2021. A total of 2,012 of the initial 2,000 approved RSE workers have entered New Zealand as at 6 March. The total MIQ places utilised to facilitate entry of 2,012 workers was 2,025 MIAS vouchers issued. This total includes rooms unable to be re-allocated due to cancellation/no-show travellers on the day. The industry is still seeking additional allocation to make up for workers that did not travel at the last minute. A lessons learnt review will be completed once the final cohort has departed MIQ.
Cricket - Australian Women's	13 Mar 2021	29	Training exemption approved. Team scheduled to arrive 13 Mar 2021 via international charter flight direct into Christchurch.
Refugees quota re-start - Cohort 1B	16 - 20 Mar 2021	44	35 pax scheduled to arrive on 16 Mar 2021. An additional 9 pax are scheduled to arrive on 20 Mar 2021. Cohort to absorb additional 9 pax as emergency cases, accounting for delays from previous cohort.
Olympic Athletes	29 Mar - 25 Apr 2021	41	Returnees from Tokyo Olympic qualifying events. Various return dates.
Refugees quota re-start - Cohort 2	5 - 9 Apr 2021	70	Arrival and Cohort details to be confirmed.
Rocket Lab	Early May 2021	14	TBC
Refugees quota re-start - Cohort 3	24 - 28 Mar 2021	70	Arrival and Cohort details to be confirmed.

3.4 Upcoming Communications Issues and Activities

As at 8 Mar 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
Mar 2021	Pullman report	MoH	Reactive information	N
Mar 2021	CDHB survey of MIF workers underway January – to be released nationally	Canterbury District Health Board		N
Late Mar 2021	Nuie travel to NZ – TBC	MoH	Reactive material	

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
Late Mar 2021	Cohort and room allocation changes - TBC	MIQ	TBC	
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communication (i.e. welcome pack)	N
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC
25 Mar 2021	MIQ Fee increase implemented from 25 Mar 2021	MIQ/Ministry of Education	Proactive communications and engagement	N
1 Apr 2021	Emergency Allocation changes - TBC	MIQ	Proactive communications and engagement	N

3.5 Fees

3.5.1 Invoicing

- The table below shows the number of invoices issued up to 7 Mar 2021. These relate to people who arrived in managed isolation up to 21 Feb 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue
Maritime	1,018	196	0	0	196	101	\$339,506	70	25
Aircrew	1,959	153	0	67	86	32	\$281,295	49	5
All other arrivals	26,597	20,243	2,590	8,857	8,796	3,387	\$11,114,582	4,483	926
Total	29,574	20,592	2,590	8,924	9,078	3,520	\$11,735,383	4,602	956

3.5.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 7 Mar 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total undue financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	4,545	101	4,444	528	3,916	72	3,471	456	445

3.6 Emergency Allocation Applications

- 2,811 applications have been processed since 30 Oct 2020.
- 232 applications were received in the week ending 7 Mar 2021 and 199 applications were processed.
- From the applications processed in the week ending 7 Mar 2021, 73% of the applications were approved.

Emergency Allocation Applications	Weekly Totals	Year to Date Totals
	1 Mar 2021 to 7 Mar 2021	30 Oct 2020 to 7 Mar 2021
Approved	145	1,450
Declined	54	1,361
Applications processed*	199	2,811

*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

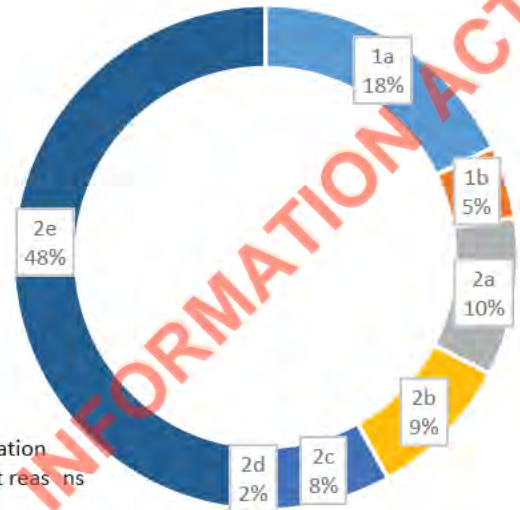
Total Rooms Approved	147
Rooms Allocated in MIAS	123
Cancelled by the applicant	0
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	24

Approvals by Category

- The below chart represents the weekly breakdown of approvals by different categories within the emergency allocation process from 14 Dec 2020 to 7 Mar 2021.

Chart 1: 66% of Applications were approved under 2e and 1a

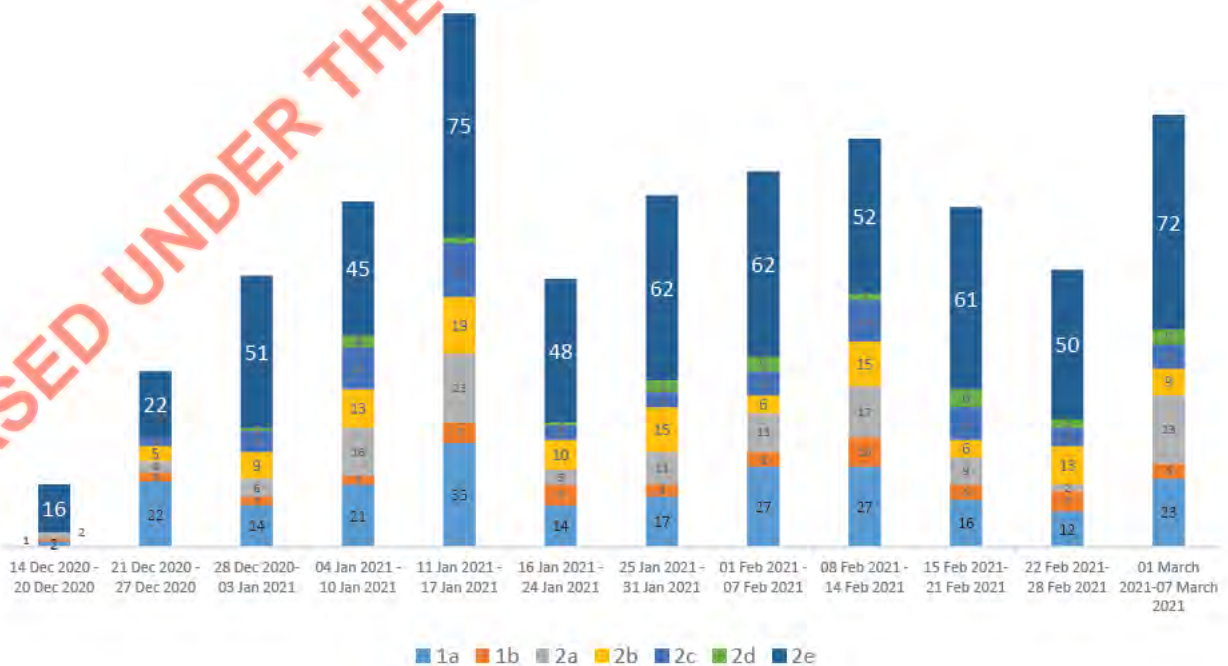
This pie chart represents the total breakdown of **approvals** by the different categories within emergency allocation from **14 December 2020 to 07 March 2021**. MIQ can provide information relating to categories for the time period after 14 December, as this is when reliable data reporting became possible.



Emergency allocation categories:

- 1a** - NZ citizen or resident with serious risk to health
- 1b** - To provide care and protection to a child
- 2a** - NZ citizen or resident to provide critical care for a dependant
- 2b** - Critical worker for delivering a critical public or health service
- 2c** - NZ citizen or resident unable to legally remain in their current location
- 2d** - Travel required for National security, interest or law enforcement reasons
- 2e** - NZ citizen or resident to visit a close relative who is dying

Chart2: Category 2e and 1a continue to be the most prevalent for applications and approvals.



3.7 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 2 Mar to 8 Mar 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
23 Feb 2021 – 1 Mar 2021					
Complaints	235	52	27	7	197
Improvements	1	0	0	0	1
Compliments	5	0	0	0	5
Total	241	52	27	7	203

- Average number of complaints received each week since the start of MIQ is 115. For the last 4 weeks the average is 156 per week.
- The oldest non ombudsman complaint in the system is from 25 Feb 2021 and all complaints outside of our 5 working day KPI are being actively worked on.
- This week we have received 235 new complaints and have resolved 197 complaints. 63% (148 out of 235) of these complaints were regarding MIAS/vouchers/special allocations. The complaints became increasingly aggressive after the issues with the MIAS system occurred on Friday.

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4. Border Executive Board Report



4.1 Key Issues Being Considered by the Executive Board

4.1.1 Border Executive Board Meeting

- The Border Executive Board will be hold its regular meeting on 11 March 2021. Topics on the agenda include:
 - Vaccination of the border workforce
 - Reconnection with the world
 - Update on 2021 strategic approach to the “Keep it Out” pillar
 - Overview of work on the Travel Health Pass work programme which focuses on the role of traveller health certificates in facilitating travel in and out of New Zealand
 - Digital declarations – outlining a proposed scope, work package, resourcing, and governance approach to oversee and deliver a Digital Border.

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5. New Zealand Customs Service Weekly Report



5.1 Items to Note/Updates

5.1.1 Pre-Departure Testing

- For the period 1 Mar 2021 to 7 Mar 2021, one infringement and one warning were issued:
 - 2 Mar – Passenger warned as no date of birth or passport number on PDT Certificate.
 - 3 Mar – s9(2)(a) was issued an infringement as they had no evidence of PDT on arrival. Passenger did produce a document at passport control that was in a foreign script. A Customs officer translated the document presented which showed it had no relevance to PDT. The passenger then claimed to have no knowledge of PDT requirements. Enquiries have been undertaken with Air New Zealand to follow up on the check-in process for this passenger in s9(2)(a).

Passengers:

	Date	1 Mar	2 Mar	3 Mar	4 Mar	5 Mar	6 Mar	7 Mar	Week Total	%
	Total Passengers	315	644	275	372	290	538	434	2868	
	Passengers subject to PDT	261	282	118	269	205	238	271	1644	63.2%
Primary Actions (Passport Control)	Test Certificate Verified	250	254	109	241	174	222	246	1496	91%
	Exemption Verified	9	13	3	12	8	6	10	61	3.7%
	Referred to Secondary Area	2	15	6	16	23	10	15	87	5.3%
Secondary Area Actions	Compliant	2	14	5	16	23	10	15	85	97.7%
	Warned	0	1	0	0	0	0	0	1	1.15%
	Infringement	0	0	1	0		0	0	1	1.15%
	Prosecution	0	0	0	0	0	0	0	0	0

Crew:

	Date	1 Mar	2 Mar	3 Mar	4 Mar	5 Mar	6 Mar	7 Mar	Week Total	%
	Total Crew	97	134	114	151	99	115	75	785	
	Crew subject to PDT	38	84	40	56	43	61	23	345	44%
Primary Actions (Passport Control)	Test Certificate Verified	38	84	40	56	43	61	23	345	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

6. Ministry of Foreign Affairs and Trade



6.1 Vaccines

6.1.1 EU vaccine export restrictions

- The EU last week chose not to override the Italian Government's decision to block the export of 250,000 AstraZeneca COVID-19 vaccines to Australia. The move will have limited practical impact given Australia plans to begin manufacturing the AstraZeneca vaccine locally this month. Nevertheless, while Australia's public response has to date been muted, we s6(a) Signs are that the export restriction will be extended until June. The restrictions have had no impact so far on New Zealand's supply of Pfizer, which is manufactured in Belgium, but officials continue to monitor the issue very closely.

6.1.2 Equitable access

- WTO Members continue to debate a proposed waiver of intellectual property (IP) rules in relation to COVID-19 vaccines and other medical products (TRIPS waiver). Civil society groups – notably Oxfam and its Peoples Vaccine Alliance – have been vocal supporters of the waiver as a solution to constrained global supply of COVID 19 vaccines. While the concerns raised by South Africa, India and others may be valid, the debate obfuscates other barriers to scale up, and equitable access more generally, which are being discussed and addressed in other fora. New Zealand has made clear it is ready to continue discussions on the proposal but we are concerned about the impacts it would have on innovation and investment and have questions about why existing TRIPS flexibilities to address public health emergencies are not being utilised. New Zealand remains open to engage in discussion on any proposals to ensure greater scale-up of manufacturing capacity. Consistent with this New Zealand has agreed to co-sponsor a Canadian proposal in the WTO that sets out an alternative approach to IP access issues whereby the WTO would coordinate with the WHO and industry to: identify unused production capacity; facilitate licensing arrangements; and identify any trade-related barriers to scale-up. We hope closer collaboration between the WTO and WHO will help us better understand how IP settings impact manufacturing scale-up and, as a consequence, equitable access to vaccines globally.

Advice received by the Minister for COVID-19 Response is available through the following link: [covid19.govt.nz/alert-levels-and-updates/proactive-releases/](https://www.covid19.govt.nz/alert-levels-and-updates/proactive-releases/) and www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

9. Cabinet Report Backs

Title	Agency	Date due to Minister's Office	Key Contact	Purpose of Paper	Agency Comment
MOH to report to the Minister of Finance and the Minister of COVID-19 Response by June 2021 on the costs of providing health services in MIQ and how these are tracking against available funding (report back to also include general update on MIQ appropriation spend)	MOH	30-Jun-21	Sue Gordon, DCE, MOH		

10. Official Information Act Requests

10.1 Ministry of Health

Date due	Requester	OIA Request	Status
13-Nov-20	s9(2)(a)	All records in the possession, custody or control of Hon Chris Hipkins describing the isolation of a SARS-COV-2 virus, directly from a sample taken from a diseased patient, where the patient sample was not first combined with any other source of genetic material (i.e. monkey kidney cells aka vero cells; lung cells from a lung cancer patient)	At Minister's office
11-Mar-21	s9(2)(a)	The advice given to the Minister and co correspondence around compulsory mask use, including on public transport and planes and the compulsory use of QR codes from 1 August until 15 December 2020	At Minister's office
16-Mar-21	s9(2)	Information about recent changes to WHO criteria for the PCR testing, and copies of any analysis and actions in response. Information about PCR testing methodology. Copies of information given to PCR test recipients Copies of protocol used for testing the Papatoetoe family of three who recently tested positive, their results, and all your email and other correspondence and advice received about options for managing these cases	In progress
22-Mar-21	s9(2)(a)	Documents regarding a national database to support the roll out of the COVID-19 vaccine, between 1 January 2020 and 15 February 2021	In progress
23-Mar-21	Chris Bishop	Copy of advice referenced in WPQ 197 (2021) and WPQ 198 (2021)	In progress
31-Mar-21	s9(2)(a)	All information in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19	In progress
6-Apr-21	Chris Bishop	Copy of advice referenced in WPQ 3483 (2021)	In progress

6-Apr-21	Chris Bishop	A copy of Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021	In progress
7-Apr-21	s9(2)(a) [redacted]	All correspondence relating to the tender process for saliva testing	In progress

10.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
1 Sep 20	s9(2)(a) [redacted]	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a) [redacted]	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc	Under review
10 Nov 20	s9(2)(a) [redacted]	All concerns / issues raised by MBIE regarding the proposed COVID-Card	Under review
14 Dec 20	s9(2)(a) [redacted]	Correspondence with INZ re applications by athlete/sporting organisations	Under review
23 Dec 20	s9(2)(a) [redacted]	Complaints lodged by residents of managed isolation facilities	Under review
25 Jan 21	Dr Shane Reti (MP)	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
1 Feb 21	s9(2)(a) [redacted]	Number gone through managed isolation and number of who have paid	Under review
1 Feb 21	s9(2)(a) [redacted]	Number gone through managed isolation and number of who have paid	Under review
5 Feb 21	s9(2)(a) [redacted]	Information on room upgrades at MIQ facilities	Drafting
16 Feb 21	s9(2)(a) [redacted]	Copy of any incident reports or their equivalent about MIQ bubble breaches	Minister's office
24 Feb 21	s9(2)(a) [redacted]	MIQ contracts re supplying buses/coaches for transport to/from MIQs	Under review
2 Mar 21	s9(2)(a) [redacted]	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Minister's office
9 Mar 21	s9(2)(a) [redacted]	Copy of application made by Stamford Plaza hotel to be MIQ facility	Gathering information

Date due	Requestor	OIA Request	Status
9 Mar 21	s9(2)(a)	Questions related to billing of MIQ spaces	Scoping
9 Mar 21	s9(2)(a)	MIQ data regards capacity/occupancy as well as special allocation requests	Minister's office
10 Mar 21	s9(2)(a)	Info relating to Ricardo Menéndez March and MIQ slot	Scoping
10 Mar 21	Chris Bishop	Green MP Mr Ricardo Menendez March MIQ application	Scoping
10 Mar 21	s9(2)(a)	MP's return to New Zealand through the MIQ system	Scoping
10 Mar 21	s9(2)(a)	Numbers of nurses, doctors and immigration staff working at MIQ facilities	Drafting
10 Mar 21	s9(2)(a)	Explanation of consultation with overseas residents re MIQ allocation	Gathering information
11 Mar 21	s9(2)(a)	Correspondence from Jan Logie to MBIE relating to Ricardo Menéndez March	Scoping
11 Mar 21	s9(2)	Info relating to the MIQ Allocation System	Gathering information
11 Mar 21	s9(2)(a)	Info relating to MIQ spots available over past 3 months	Gathering information
11 Mar 21	s9(2)(a)	List of amendments made to MIQ facilities/hotels paid for by Government	Scoping
11 Mar 21	s9(2)(a)	Information on the 'Who's on Location' MIQ System	Minister's office
12 Mar 21	s9(2)	Managed isolation requests handled personally by the CEO	Minister's office
12 Mar 21	s9(2)(a)	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Under review
12 Mar 21	s9(2)(a)	Analysis on MIQ decision to only open up spaces three months out	Minister's office
12 Mar 21	s9(2)(a)	MIQ for maritime arrivals; email communications	Under review
12 Mar 21	s9(2)(a)	How many complaints about MIAS system to MIQ	Under review
12 Mar 21	s9(2)(a)	MIQ - exemptions under Category Class 2C for returning NZ citizens	Gathering information
12 Mar 21	s9(2)(a)	Comms and information between Maritime and MBIE	Drafting

Date due	Requestor	OIA Request	Status
12 Mar 21	s9(2)(a)	MIQ - Exemptions for emergency allocations for citizens returning home	Gathering information
12 Mar 21	s9(2)(a)	Returning citizens that are seafarers to MIQ	Minister's office
12 Mar 21	s9(2)(a)	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Drafting
12 Mar 21	s9(2)(a)	Numbers regarding Emergency Allocation requests for MIQ	Minister's office
15 Mar 21	s9(2)(a)	Questions relating to MIQ exemptions between 01/03/20 and 03/01/21	Gathering information
16 Mar 21	s9(2)(a)	MP Menendez-March's application for MIQ and his partners visa application	Scoping
17 Mar 21	s9(2)	Decision makers decisions on complaint CAF-002761-G1C1	Gathering information
17 Mar 21	s9(2)(a)	Report describing the required modifications to the Pullman building	Scoping
18 Mar 21	s9(2)(a)	What qualifies for 'Seriously ill' & Waiver assessment & checklis form	Scoping
18 Mar 21	s9(2)(a)	Request for data and figures for no. of people working in MIQ facilities	Scoping
18 Mar 21	s9(2)(a)	Family and domestic violence incidents that has occurred at MIQ	Gathering information
18 Mar 21	s9(2)(a)	Process that guides the allocation of MIQ hotels to particular flights	Drafting
18 Mar 21	s9(2)	Reasons why Ms Lucinda Baulch is being unlawfully detained at MIQ	Gathering information
18 Mar 21	s9(2)(a)	Subsequent advice from meetings with iwi about MIQ facilities	Gathering information
19 Mar 21	s9(2)(a)	How many stayed in NZ MIQ & now in system w/ Aussie passports or are aussie	Gathering information
19 Mar 21	s9(2)(a)	Transcript of 7/01 21 Grand Millenium incident & corr etc ricardo march MIQ	Scoping
18 Mar 21	s9(2)	How many people entered MIQ and have not been released back into society	Scoping
19 Mar 21	s9(2)(a)	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	Scoping
19 Mar 21	s9(2)(a)	Information COVID quarantine patients transport from 13 July 2020	Drafting
22 Mar 21	s9(2)(a)	Confirmation letter of son's MIQ dates/hotel & destination once departed	Scoping

Date due	Requestor	OIA Request	Status
22 Mar 21	s9(2)(a)	No. of available, used/filled & not filled spaces in MIQ 1/11/20 to 22/01/21	Gathering information
23 Mar 21	s9(2)(a)	Cost of keeping Aussie woman in MIQ for 28 days due to refusal of test	Scoping
23 Mar 21	s9(2)(a)	MIQ info re extended stays due to refused test	Scoping
23 Mar 21	s9(2)(a)	Breakdown of MIQ paid vs not paid & comparison of cost vs. money collected	Scoping
24 Mar 21	s9(2)(a)	All Memos etc re advice to MIQ for controls around guest interactions	Scoping
24 Mar 21	s9(2)(a)	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Scoping
24 Mar 21	s9(2)(a)	Stamford Hotel occupancy rate as MIQ facility, and revenue	Drafting
25 Mar 21	s9(2)(a)	Complaint about Managed Isolation and Quarantine	Scoping
25 Mar 21	s9(2)(a)	Amount paid by returnees/amount owed/amount overdue for stays at MIQ	Scoping
25 Mar 21	s9(2)(a)	No. of returnees billed more than once for MIQ stays	Scoping
25 Mar 21	s9(2)(a)	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Scoping
28 Mar 21	s9(2)(a)	No. in MIQs, positive cases through MIQs, hospital/ICU admissions & deaths	Scoping
29 Mar 21	s9(2)(a)	Documents about the 7 January incident at the Grand Millennium MIQ	Minister's office
29 Mar 21	s9(2)(a)	Encounter between a hotel staff member at the Millenium Hotel & a guest	Minister's office
29 Mar 21	s9(2)(a)	Corr etc re 'Bedroom encounter' MIQ staff/returnee incident incl. notes	Minister's office
29 Mar 21	s9(2)(a)	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Under review
29 Mar 21	s9(2)(a)	Docs etc re face mask correspondence re MIQ staff 'Bedroom encounter'	Minister's office
29 Mar 21	s9(2)(a)	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Gathering information
30 Mar 21	s9(2)(a)	Why has MIQ costs for temporary visa holders been increased	Scoping
30 Mar 21	s9(2)(a)	A price breakdown of all services involved in the \$5520 fee for border MIQ	Scoping
30 Mar 21	s9(2)(a)	Number of workers currently under contract working in MIQ	Scoping

Date due	Requestor	OIA Request	Status
30 Mar 21	s9(2)(a)	Risk management programme for each and every premis used for MIQ	Scoping
30 Mar 21	s9(2)(a)	Pullman report: Govts plan to avoid hiding evidence of fixable problems	Scoping
30 Mar 21	@AllCultsAreBad	Correspondence relating to granting The Wiggles spots in MIQ	Drafting
31 Mar 21	s9(2)(a)	Covid 19 positive numbers for arrivals each month into NZ MIQ	Scoping
31 Mar 21	s9(2)(a)	Propaganda that returnees see inside MIQ facilities	Scoping
31 Mar 21	s9(2)(a)	Has this lady paid for all 28 days of the cost of her being in MIQ?	Scoping
31 Mar 21	s9(2)(a)	Correspondence to grant The Wiggles MIQ spots	Drafting
1 Apr 21	s9(2)(a)	Info relating to Christchurch Regional Isolation and Quarantine centre	Scoping
1 Apr 21	s9(2)(a)	Information regarding Australia lady who is MIQ Mecure Wellington	Scoping
1 Apr 21	Chris Bishop	All documents relating to Trev Pontings declined then accepted application	Drafting
6 Apr 21	s9(2)(a)	Documents about Tom Abercrombie and other families MIQ exemption request	Drafting
7 Apr 21	s9(2)(a)	all info re MIQ officials ministerials advice on 570 fishing crew exemption	Drafting
9 Apr 21	s9(2)(a)	Documents relating to the MIQ emerge cy application for Trevor Ponting	Drafting
12 Apr 21	s9(2)(a)	Info between the wiggles an event managers for entering MIQ	Drafting
20 Apr 21	s9(2)(a)	What advice was given/research conducted regards alternative MIQ options	Drafting
22 Apr 21	s9(2)(a)	All 2020 corr with SeaLord. Independent fisheries & Maruha Nichiro	Gathering information

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10.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
9 Mar 21	s9(2) ()	I'm making this enquiry to determine the differences between the Covid-19 Response Unit business unit established as a response to the Roche/Simpson report and the earlier Covid-19 Group business unit established 1 July 2020. If you could please help me understand: <ul style="list-style-type: none"> •The roles and responsibilities of the new unit compared to the old unit •Who the Deputy Chief Executive, COVID-19 Group (established 1 July) reports to and who the leader of the new business unit will report to, or if this will be the same •The terms of reference of the unit established 1 July •The terms of reference of the unit established in response to the Roche/Simpson report 	Drafting
10 Mar 21	s9(2)(a)	Re this DJ Macsen video (see link) - was it taxpayer funded? If so, please provide a breakdown of the costs. https://www.newshub.co.nz/home/entertainment/2020/12/ashley-bloomfield-safetymessage-remix-a-hit-at-rhythm-and-vines-festival.html	QA
10 Mar 21	s9(2) ()	All advice, briefings, reports, memos, and emails regarding the Unstoppable Summer: A COVID-19 Public Service Announcement video, between 20 November 2020 and 10 January 2021 · Cost breakdown of the video (including , but not limited to, total cost, production costs, and how much was spent on collaboration with DJ Macsen)	QA
11 Mar 21	s9(2)(a)	Please respond in your capacity as Prime Minister. I wish to know how many cycles are being applied to PCR tests in this country. For your assistance, I quote from the FDA of the USA. What exactly are the parameters being applied for testing here. Are they standardised, and if so, at how many cycles. Thank you. FDA: "...a specimen is considered positive for 2019-nCoV [virus] if all 2019-nCoV marker (N1, N2) cycle threshold growth curves cross the threshold line within 40.00 cycles ([less than] 40.00 Ct)."	Send
15 Mar 21	Unknown	One: The Cabinet paper and associated minute related to the decision to move the Auckland Region to COVID-19 Alert Level 3 and the rest of the country to Alert Level 2 on 14 February 2021. Two: A copy of Cabinet's National Resurgence Response Plan for COVID-19. Three: A copy of each of: -The COVID-19 Weekly Situation Update produced in the period 7-14 February 2021 -The COVID-19 Weekly Monitoring Report produced in the period 7-14 February 2021	Drafting
16 Mar 21	s9(2) ()	I would like to request, pursuant to the Official Information Act, all documents and communications, provided to and created by the Prime Minister's office, regarding variant or 'super-strains' of the Covid-19 virus since November 1, 2020 and the date of this request.	QA
19 Mar 21	s9(2)	I would separately like to ask for advice received by the Ministry, correspondence and reports within the Ministry, and advice provide by the ministry, including to the minister, on the question of allowing masks to be removed on urban public transport services, to allow consumption of onboard sold alcohol and refreshments.	Drafting

Date due	Requestor	OIA Request	Status
19 Mar 21	s9(2) ()	<ul style="list-style-type: none">- how many communications staff were employed by the the COVID-19 AoG Response Group since its establishment.- how many of these are employed on a contract basis?- how many of these staff are employed to deal with the media, how many with public engagement, and how many deal with internal comms?- what are the salary bands of communications staff ?- how many staff are tasked with handling and delivering OIA requests?	QA
19 Mar 21	Bishop	<p>Under the OIA I seek all briefings received by you since you obtained your Ministerial warrants relating to pre-departure testing for travellers to New Zealand.</p> <p>I also seek briefings relating to your announcements of "Extra (day zero or day one) tests" see https://www.beehive.govt.nz/release/additional-covid-19-tests-returnees-higher-risk-countries</p>	Drafting
23 Mar 21	s9(2)	<p>I am very interested in the government Covid-19 strategy</p> <p>Please could you provide the following information:</p> <ol style="list-style-type: none">1) information to show how the NZ Covid 19 response including strategy and messaging was developed and who was involved in this including messaging such as "stay home-stay safe" , and messaging that the Covid vaccine is "safe and effective"2) where expertise was sourced, including internal govt and external sources3) any international strategic, communications etc advice used to develop NZ Covid-19 strategy and messaging .4)the budget for external advice and actual expenditure to date.	Scoping
23 Mar 21	s9(2) ()	<p>Please disclose any advice and reports you have received concerning the possibility of undetected community transmission of Covid-19 in New Zealand since February 2020.</p>	Scoping
26 Mar 21	s9(2) ()	<p>This afternoon at her press briefing with Dr Ashley Bloomfield, the Prime Minister stated that "Covid kills people". The Prime Minister then stated that the lockdown measures were to save lives.</p> <p>Please provide copies of any documents providing a evidentiary foundation (and upon which the Prime Minister or her advisors relied) for the Prime Minister's implied assertion that lockdown measures save lives.</p> <p>Please also provide any documentation that identifies how many lives lockdown measures have saved/will save in New Zealand.</p> <p>Lockdown measure could be broadly defined as non-pharmaceutical interventions such as restricting movement and human-to-human interactions etc. I understand saving lives to mean preventing deaths that would not otherwise have occurred.</p> <p>Such documents might include (but would not be limited to):</p> <ul style="list-style-type: none">- advice and/or reports from the Ministry of Health in respect of the ability for lockdown measures to save lives; and- scientific studies/articles demonstrating the ability for lockdown measures to save lives. <p>Requests for official information must be processed within 20 working days of receipt of the request. In respect of this request the relevant period concludes on 29 March 2020.</p>	Drafting

Date due	Requestor	OIA Request	Status
29 Mar 21	s9(2) ()	...all documentation pertaining to the [COVID-19] response and recovery efforts that your organisation has been involved in 2020.	Drafting
29 Mar 21	s9(2)	Please could you provide the following information about responsibility for and funding of Covid 19, "safe and effective" experimental vaccines and related media strategies and campaigns. 1) How much has been budgeted for Covid strategy and communications? 2) the media report aloink below indicated \$21m has been spent on Covid communications strategy and advertising by 30 June 2020. Please provide information to show the basis of that figure and a Covid strategy, PR and advertising spending since then by the NZ government 3) please provide information to show the source of funds uses for the above, including any income, donations or loans to assist with any of the above 4) please provide information to show who in government is responsible for the accuracy of information provided by the government to the public of NZ whether via government publications, media or other methods. Please include the relevant government department/s and the officers who are responsible whether due to law, government policy or other basis. https://i.stuff.co.nz/business/industries/123212411/government-spends-20-million-on-covid19-advertising-campaign-delivered-at-breakneck-pace Thank you and kind regards	Drafting
31 Mar 21	s9(2) ()	This is a formal request for access to general records, made under the Official Information Act. Description of Requested Records: All studies and/or reports in the possession, custody or control of The Department of the Prime Minister and Cabinet describing the purification of "SARS-COV 2" said to have caused disease in humans (via maceration, filtration and use of an ultracentrifuge; also referred to at times by some people as "isolation"), directly from a sample taken from a diseased human, where the patient sample was not first combined with any other source of genetic material (i.e. monkey kidney cells aka Vero cells; fetal bovine serum). Please note that I am not requesting studies/reports where researchers failed to purify the suspected "virus" and instead: <ul style="list-style-type: none">•cultured an unpurified sample or other unpurified substance, and/or•performed an amplification test (i.e. a PCR test) on all the RNA from a patient sample or from a cell culture, or on genetic material from any unpurified substance, and/or•sequenced the total RNA from a patient sample or from a cell culture or from any unpurified substance, and/or•produced electron microscopy images of unpurified things. For further clarity, please note I am already aware that according to virus theory a "virus" requires host cells in order to replicate, and I am not requesting records describing the replication of a "virus" without host cells.	Scoping

Date due	Requestor	OIA Request	Status
		<p>Further, I am not requesting records that describe a suspected "virus" floating in a vacuum; I am simply requesting records that describe its purification (separation from everything else in the patient sample, as per standard laboratory practices for the purification of other small things).</p> <p>Please also note that my request is not limited to records that were authored by The Department of the Prime Minister and Cabinet or that pertain to work done at/by The Department of the Prime Minister and Cabinet. Rather, my request includes any record matching the above description, for example (but not limited to) any published peer-reviewed study authored by anyone, anywhere, ever that has been downloaded or printed by The Department of the Prime Minister and Cabinet and possibly (but not necessarily) relied on as evidence of a disease-causing "virus".</p> <p>If any records match the above description of requested records and are currently available to the public elsewhere, please provide enough information about each record so that I may identify and access each one with certainty (i.e. title, author(s), date, journal, where the public may access it). Please provide URLs where possible.</p> <p>Format: Pdf documents sent to me via email; I do not wish for anything to be shipped to me.</p> <p>Relevance PM Jacinda Ardern recently Spoke: "This virus can mean life or death, this is a virus that kills" Since PM Jacinda Ardern is claiming the viruses exist causes disease, and can kill, then this request MUST be responded to by her. She needs to substantiate her own claims.</p> <p>I have already sent these requests to other scientific organisations such as ESR so there is no need to forward this request. PM Jacinda should have access to this information as she has clearly made these bold claims on video. PM Jacinda is responsible for answering to her own claims.</p> <p>Complexity Please Note, this is not a complex request nor is it a request that will generate too many records to search through. I have already done a preliminary record search through Google Scholar and have read many scientific papers on this subject. I have not found any responsive publicly available scientific records including records referenced and published by the USA CDC. I already have a response (#20-02166-FOIA) from the CDC from November where no records were found. MOH/ESR responded back in August 2020 (REF: H202005599) with no records. So I would expect this request to be answered within the normal response time.</p>	
14 April 21	s9 (2)	<p>I am writing to request the following three items: One: Copies of all COVID-19 Weekly Situation Updates from August to October 2020 inclusive. Two: Copies of all COVID-19 Weekly Monitoring Reports from August to October 2020 inclusive. Three: Copies of these two Cabinet papers and their associated minutes: Cabinet paper #1: "Responding to new cases of COVID-19 in the community" from July 2020 Cabinet paper #2: "Implementing a rapid response to COVID-19 cases in the community and refinements of COVID-19 Alert Level settings" from August 2020</p>	Drafting

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10.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requester	OIA Request	Status
8 Mar 21	s9(2)	Requests the following: <ul style="list-style-type: none">• a copy of the Border Executive Board's Terms of Reference• a copy of the Venter Consulting report: "Review of COVID-19 Border Measures – Trenché One (Aviation)"• documents that explain Customs' strategies to mitigate and respond to "risk at the maritime border of the impending arrival of small craft during the yacht season".	Extended
8 Mar 21	s9(2)(a)	Requests the following: <ul style="list-style-type: none">• various questions regarding the number of private yachts and small craft arriving in New Zealand since the Maritime Border Order (No 2) came into effect• all communications between Customs and the company Xera Earth Observation Institute since the beginning of October 2020.	Extended
22 Mar 21	Simon O'Connor MP	Any and all reports, briefings, memos, analysis, advice, cabinet papers and any other information the New Zealand Customs Service has received in relation to the rapid Covid-19 immunity testing currently being developed by Orbis Diagnostics and IDEMIA.	In progress

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COVID-19 Chief Executives Board

COVID-19 Response Weekly Report

18 March 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency Responsible	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> Additional agreement with Pfizer for 8.5 million doses announced on Monday 8 March Discussions are underway regarding Pacific permissions and indemnities; a Cabinet paper is planned for April
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> Sequencing framework agreed at Cabinet on Monday 8 March. Public facing information about the sequencing framework was released on 10 March and additional materials are planned for release this week
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> The most recent delivery of Pfizer arrived on 16 March and is ready for distribution We continue to run dry-run distribution tests for new DHBs and sites as they come online Programme focus on developing processes and technology to scale to more sites
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> Training is live and learning packages are being sent to vaccinators and administrators As at Wednesday 17 March (data as at 11.59pm 16 March), there are 1,126 available vaccinators and 356 vaccinators have been active in the programme
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> Daily engagement with DHBs continues, with regional 'account managers' in place to work through DHB service delivery and logistics plans for vaccinations Engaging with DHBs on service delivery models for Tiers 2 and 3 and general population
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> COVID-19 Immunisation Register (CIR) went live as of 16 February 2021 and is working well Latest updates to CIR went live on 9 March to enable GP notifications, features to support planning for distribution and additional fields for medical events.
	Post event	●	●	MoH	<ul style="list-style-type: none"> Work continues for long-term pharmacovigilance solution uplift as programme scales
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> Workforce remains under significant pressure, work ongoing with DHBs to support Constant review required across border settings, as global context evolves Work underway to develop plans to support QFTZ
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Reviews and scenario planning conducted to support continuous improvement
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Technology program aligning to enhance contact tracing and support QFTZ
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated to broader programme Risks related to vaccine program outlined above

Focus Area	Sub-Focus Area	Last Week	This Week	Agency Responsible	Agency Comment on Status
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> The vaccination of the MIQ workforce continues to progress as expected There is still a large number of vaccination records not linked to an employer which means we are unable to determine the actual uptake across the MIQ workforce. We continue to work with MoH to help identify and link these people so we can ensure any remaining people are provided with the opportunity to book in Vaccination of workforce household close contacts has commenced More information is included in the report
	MIQ security personnel transition to MBIE security workforce	●	●	MBIE MIQ	<ul style="list-style-type: none"> As the transition to an MBIE security workforce continues against plan, reporting will shift to the body of the report by exception
Operations	Capacity	●	●	MBIE MIQ	<ul style="list-style-type: none"> As at 16 Mar 2021, we are projecting a peak usage of 4,440 rooms for the fortnight. More information on MIAS voucher release is included in the report Scheduled facility maintenance will reduce MIQ operational capacity over the next six months. More information included in the report
	Install enhanced security technologies	●	●	MBIE MIQ	<ul style="list-style-type: none"> 24 of 32 sites are complete (representing 68% of room capacity) and installation at all remaining sites are in-flight (2 additional sites expected to be complete this week) Remaining sites are currently on track for completion in Mar 2021. However an issue was discovered at the Novotel Auckland Airport hotel with the existing cameras not being compatible with the new Milestone CCTV system. This could delay the completion date for this site There may be issues with sourcing equipment from overseas. The risk is being managed by our vendor, s9(2)(b)(ii)
	Day 11/12 room restrictions	N/A	●	MBIE MIQ	<ul style="list-style-type: none"> Day 11/12 room restrictions were lifted this week. No issues raised We will report by exception in future
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> Initial contract discussions held with all 32 hotel providers and all have received their formal contract extension notices
Large Group Arrivals	Olympians/Paralympians	●	●	MBIE MIQ	<ul style="list-style-type: none"> Sport NZ is seeking confirmation of allocation for players going offshore for qualifiers and the team returning from the Games. They may also seek training while in MIQ, which cannot be confirmed until closer to the arrival Groups will return from the Games from late July through to early Sept 2021. In addition, groups will be returning from qualifiers in the lead up to the Games from April until June 2021 The proposal was considered at the Border Exceptions Meeting on 17 Mar 2021. The Group deferred a decision until the next meeting so that more work can be done on sequencing and scaling.

Focus	Sub-Focus Area	Last Week	This Week	Agency Responsible	Agency Comment on Status
Safe Travel Zones	Cook Islands travel bubble (two way)	●	●	MFAT	<ul style="list-style-type: none">• s7(b)(ii)• This was addressed in a Cabinet paper considered by the Cabinet Social Wellbeing Committee this week and which will be discussed by Cabinet on Monday 22 March. Cabinet will also soon be considering next steps towards vaccine rollout across Polynesia• Cook Islands Prime Minister Mark Brown will visit New Zealand next week, and his visit will provide an opportunity to discuss next steps towards commencement of two-way quarantine-free travel
	Niue travel bubble	●	●	MFAT	<ul style="list-style-type: none">• One-way QFT from Niue to New Zealand will commence from Friday 19 March 2021, with the first flight expected on 24 March• s7(b)(ii)
	Trans Tasman travel bubble	●	●	MFAT	<ul style="list-style-type: none">• A Cabinet paper was considered by the Cabinet Social Wellbeing Committee this week and will be discussed by Cabinet on Monday 22 March. It seeks Cabinet approval for officials to work towards commencing two-way QFT with Australia by 9 April through a unilateral decision by New Zealand and to complete the response framework for QFT with Australia

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2. Ministry of Health Weekly Report



2.1 Items to Note/Updates

2.1.1 COVID-19 Vaccine and Immunisation Programme

Phase 1 vaccine roll-out

As at 17 March 2021, 26,646 people received their first dose of the vaccine and 515 people have received their second dose. Of those vaccinated, eleven percent are Māori, ten percent are Pacific, and 20 percent are Asian. Vaccinations took place over a total of 56 sites across Northern, Midland, Central and Southern district health boards (DHBs) since the start of the vaccine and immunisation programme.

There was continued effort in the week commencing 15 March 2021 to increase vaccination capacity in South Auckland to vaccinate border workers, their household contacts, and healthcare workers more quickly. Two additional large-scale vaccination centres will open in West and Central Auckland in the coming weeks.

COVID-19 vaccination and immunisation programme team

There was continued engagement with District Health Boards (DHBs) in the week commencing 15 March 2021 on the service delivery models that are required to support Phase 2 of the immunisation programme, including primary care settings and new community vaccination centres.

Technology

The second release of the COVID-19 Immunisation Register (CIR) went live on 9 March 2021, enabling general practitioner notifications features to support planning for distribution, and additional fields for medical events. Future iterations of the CIR will include more customer facing features, so that people can access their personal information and vaccination status.

Work continues on ensuring that the national booking system and other supporting technology is ready for the Phase 2 rollout.

Provision of vaccines to Polynesia

Individual country planning is underway and a paper on the provision of COVID-19 vaccines to Polynesia is being prepared for April 2021. The paper will provide an update on country readiness for vaccine rollout, identify areas for further support from New Zealand, and seek direction on how the New Zealand Defence Force can support the rollout.

Dose sharing and donations

Officials are working with vaccine suppliers on an approach to donations to the Pacific and are also continuing discussions with Gavi on the possibility of donating doses to COVAX.

Next steps

We will provide you with a further update in the next Weekly Report.

2.2 Technical Advisory Group: Update

COVID-19 Vaccine Technical Advisory Group Meeting

The COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 9 March 2021 and agreed to amend its advice on immune checkpoint inhibitors to note that the previous advice of a precaution for patients on these medicines can now be removed.

CVTAG's advice was sought for an out of schedule topic on 12 March 2021. CVTAG provided advice on a briefing that went to the COVID-19 Vaccine and Immunisation Steering Group on 16 March 2021, in relation to the definitions of people with hypertension and obesity within the sequencing framework.

Technical Advisory Group Meeting

The Technical Advisory Group (TAG) did not meet in the last week. As a result, there are no recommendations or advice to report on this week. TAG is next scheduled to meet on 19 March 2021.

The Ministry of Health will provide you with further updates in the next Weekly Report.

2.3 Recent Communications Issues and Activities

As at 15 March 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
20 Mar 21	Pullman review (independent report into transmission events at MIQ facility)	Health	Comms plan has been drafted Information about the review will be included in stand-up and routine press release FAQs have been provided Report will be published to Ministry of Business, Innovation and Employment and Ministry of Health websites	Yes
Timing TBC (initially scheduled for 16 Mar 21)	Stakeholder communications to border sector in support of upcoming improvements to the COVID-19 Public Health Response (Required Testing) Order	Health	Key messages – about these specific changes and general key messages about testing orders Heads-up advance notice to DHBs / public health units (PHUs) Letter to DHBs/PHUs Letter to border Chief Executives Messages for workers (for the border companies to disseminate) Website edits Media/Minister back pocket talking points	Reactive only

3. Managed Isolation and Quarantine Weekly Report



3.1 Top Items to Note

3.1.1 Vaccinations update

- MIQ RIQ Leads continue to work closely with DHBs on logistics as the rollout progresses to ensure our workforce are receiving booking invites and are available to attend.
- We received excellent feedback from MIQ workers regarding the additional webinars that have been arranged and supported by health experts to encourage uptake. The first of these has been recorded and has been made available to employers across the border sector.
- System and process limitations are still preventing a large number of vaccination records being linked to an employer, so it is challenging to understand where uptake is low across the system – we are working with the Ministry of Health to get the records linked so we are able to identify our workforce uptake.
- The second round of doses commenced this week for MIQ workers. The vaccination of workforce close contacts has commenced as well. Ministry of Health has the lead.
- MBIE Employment Relations will undertake a consultation process with senior union leads on the proposed approach with staff who are unable, or choose not to be vaccinated - MBIE MIQ will share the approach with Private Sector Partners for feedback.
- The pack for employers to provide guidance on managing their relations with staff is under final review, with release planned for later this week.

3.1.2 Capacity update

Pullman update

- The Pullman was partially populated (96 returnees in 75 rooms) this week and will remain at no more than 50% capacity until the remedial work is complete.
- There are no issues to report.
- The ventilation remedial plan is on track. The plan has a completion date of 6 to 8 weeks.
- We are managing the loss in capacity between our operational and contingency stock.
- Further reporting on the Pullman will be provided by exception.

Scheduled facility maintenance will reduce MIQ operational capacity over the next six months

- Twelve properties, which we use as managed isolation and quarantine facilities (7 in Auckland, 2 in Hamilton, 1 in Rotorua and 2 in Christchurch), have been in continuous use for periods between six to eleven months and are now due or overdue for routine building maintenance and compliance checks. Over the next six months, as part of a rolling maintenance schedule, these facilities will each be taken offline for a period (either partially or fully) to enable the property owner or management group to carry out needed repairs, including building warrant of fitness work.
- The maintenance programme will begin in Apr 2021 and conclude by late Sep 2021. While it is being implemented a small reduction in MIQ operational capacity will result. The actual reduction will vary depending on the size of the facilities being taken offline at any point in time, but on average the reduction will equate to approximately 217 fewer rooms per fortnight to allocate.

- Scheduled maintenance considerations have already been factored into the most recent MIAS voucher releases for Apr, May, Jun and Jul 2021. Over the next 6 months, the average total number of rooms available in MIAS will reduce to 4,280 per cycle.
- The scheduled maintenance plan includes two quarantine facilities, Jet Park Auckland Airport and the Sudima, Christchurch. To minimise the impact on our quarantine capacity, Jet Park will only be taken off-line one accommodation block at a time, while in Christchurch a contingency plan for the Sudima outage will be developed, using other facilities which have a dual purpose.
- The maintenance programme does not take into account any work that might need to be undertaken as a result of the current Ventilation Review and where possible this work will be conducted concurrently. Following the outcome of the review more facilities may need to be added to the schedule at a later date. A maintenance programme for the period Sept 21 – Mar 22 will also need to be developed in due course.

3.1.3 Voucher release

- During the period 5-15 Mar 2021, 17,170 vouchers were released in MIAS for the period of Apr 2021 through to end Jul 2021.
- A total of 37,000 returnees booked 20,000 rooms to travel for this period. Room ratio is 1.84 returnees per room.
- Returnees from over 170 countries successfully secured a voucher to travel during this period.
- Further top-ups for Jun and Jul 2021 are underway.

3.1.4 Worksafe Engagement

- Deputy Secretary MIQ, Megan Main and GM Service Quality and Assurance, Shayne Gray, recently met with the CE Worksafe, Phil Parkes, to discuss general matters related to MIQ worker safety.
- It was a positive meeting with an agreement to continue to meet on a regular basis.

3.1.5 Auckland International Airport

- In preparation for potential quarantine free travel, Auckland International Airport have been trialling an inbound passenger/baggage processing system utilising relocated facility infrastructure and an off-site remote baggage facility (RBF).
- Numerous trials have been conducted thus far. MBIE and MoH have raised concerns around dwell times in buses and processing passenger baggage.
- Process development is on-going across agencies (i.e. Customs, MPI, MBIE) to reduce the extended processing time down to a mutually acceptable level.
Further discussions with all agencies involved will be held on Friday and next week.

3.2 Policy Update

Legislative Authority for Information Sharing (Legally privileged)

MBIE MIQ and MBIE Immigration New Zealand (INZ) are working with Customs to develop a proposal to include legislative provision for information sharing across select COVID-19 agencies in the COVID-19 Public Health Response Act 2020, to provide a more sound legal footing for sharing information for the purposes of administering the COVID-19 border control and managed isolation systems, and for administering the MIQ charging regime. In developing the advice we are engaging closely with the

Crown Law Office, other agencies, particularly the Ministry of Health and the Ministry of Justice, and the Office of the Privacy Commissioner.

s9(2)(h)



We are continuing to work with Crown Law, the Ministry of Justice, the Chief Government Privacy Officer and the Privacy Commissioner to clarify the extent of these legal risks and alternatives to resolving them, and will incorporate the outcome of these discussions into your upcoming briefing.

3.3 Large Group Arrivals Update

Summary of approved group arrivals as at 16 Mar 2021

Group	Date of Arrival	Pax Numbers	Comments
Cricket - Australian Women's	13 Mar 2021	28	Training exemption approved. Team arrived 13 Mar 2021 via international charter flight direct into Christchurch.
Refugees quota re-start - Cohort 1B	16 - 20 Mar 2021	44	35 pax scheduled to arrive on 16 Mar 2021. An additional 9 pax are scheduled to arrive on 20 Mar 2021. Cohort to absorb additional 9 pax as emergency cases, accounting for delays from previous cohort.
Olympic Athletes	29 Mar - 25 Apr 2021	19	Returnees from Tokyo Olympic qualifying events. Various return dates. Original numbers reduced from 41 due to cancelled events, vouchers secured via MIAS and athlete withdrawal.
Refugees quota re-start - Cohort 2	5 - 9 Apr 2021	70	Arrival and Cohort details to be confirmed.
Rocket Lab	Early May 2021	14	TBC
Refugees quota re-start - Cohort 3	24 - 28 May 2021	70	Arrival and Cohort details to be confirmed.

RSE workers

The last group of RSE workers will exit MIQ on 20 Mar 2021. No positive COVID-19 test results received. A total of 2,011 of 2,000 projected RSE workers have entered New Zealand for this project. RSE workers by country of origin: 1,166 from Vanuatu, 775 from Samoa, and 70 from Fiji. The total MIQ places utilised to facilitate entry of 2,011 workers equated to 2,025 MIAS vouchers. This total includes rooms unable to be re-allocated due to cancellation/no-show travellers on the day. Death of an RSE worker, understood not to be COVID-19 related, is under coronial investigation.

Refugees

Cohort 1A departed from MIQ this week. No positive COVID-19 test results received. They were reported as being extremely grateful to be in New Zealand. Experiences from Cohort 1A used to inform operations and interpreter support required for subsequent cohorts.

Tokyo 2020 Summer Olympic and Paralympic Games

Packages of necessary pre-Games qualification and competition, and overall post-Games delegation returns requiring MIQ places were submitted by Sport New Zealand into the border exemption Senior Officials and Ministerial group process on 8 Mar 2021. Refined at the request of the Minister for Sport and Recreation, the travel results in an expected delegation of 500-600 returning from the Olympics in August, and of 100 from the Paralympics in September. Options are also being explored to develop a phased approach to delegations returns from Japan, including potentially holding athletes in Japan after the Games to support this.

While packages have been submitted, COVID-19 continues to have a significant impact on pre-Games travel, lowering expected MIQ demand. As an example of this, of the 41 athletes needing to enter MIQ in March and April approved for urgent group allocation (Briefing 2021-2573 refers), 19 were ultimately submitted for allocation due to several event cancellations by international sporting federations (in addition some athletes secured places through the latest public release of MIAS vouchers).

3.4 Upcoming Communications Issues and Activities

As at 16 Mar 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
Mar 2021	Pullman report	MoH	Reactive information	N
Mar 2021	Desktop survey of all MIF ventilation	MoH	Reactive information	
Mar 2021	CDHB survey of MIF works underway January – to be released nationally	Canterbury District Health Board		N
16 Mar 2021	Jet Park second vaccine, Brigadier Bliss second vaccine	MIQ/MoH	2pm PR and visuals	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communication (i.e. welcome pack)	N
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC
25 Mar 2021	MIQ Fee increase implemented from 25 Mar 2021	MIQ/Ministry of Education	Proactive communications and engagement	N
1 Apr 2021	Emergency Allocation changes - TBC	MIQ	Proactive communications and engagement	N
TBC	MIQ Senior Leaders Forum	MIQ		Y

3.5 Fees

3.5.1 Invoicing

- The table below shows the number of invoices issued up to 14 Mar 2021. These relate to people who arrived in managed isolation up to 28 Feb 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.
- We will provide advice on debt recovery on 31 Mar 2021.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue
Groups	2,838	35	0	2	33	14	\$5,614,372	19	0
Maritime	1,051	217	0	0	217	124	\$513,867	82	11
Aircrew	1,991	157	0	70	87	34	\$283,067	49	4
All other arrivals	28,110	21,314	2,669	9,784	8,861	3,740	\$12,273,007	4,288	833
Total	33,990	21,723	2,669	9,856	9,198	3,912	\$18,684,313	4,438	848

3.5.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 14 Mar 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	4,798	272	4,526	546	3,980	74	3,512	472	468

3.6 Emergency Allocation Applications

- 2,957 applications have been processed since 30 Oct 2020.
- 186 applications were received in the week ending 14 Mar 2021 and 150 applications were processed.

- From the applications processed in the week ending 14 Mar 2021, 83% of the applications were approved.

Emergency Allocation Applications	Weekly Totals	Year to Date Totals
	8 Mar 2021 to 14 Mar 2021	30 Oct 2020 to 14 Mar 2021
Approved	125	1,575
Declined	25	1,382
Applications processed*	150	2,957

*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	132
Rooms Allocated in MIAS	109
Cancelled by the applicant	2
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	21

Approvals by Category

- The below chart represents the weekly breakdown of approvals by different categories within the emergency allocation process from 14 Dec 2020 to 14 Mar 2021.

Chart 1: 65% of Applications were approved under 2e and 1a

This pie chart represents the total breakdown of **approvals** by the different categories within emergency allocation from **14 Dec 2020 to 14 Mar 2021**. MIQ can provide information relating to categories for the time period after 14 December, as this is when reliable data reporting became possible.

Emergency allocation categories:

- 1a** - NZ citizen or resident with serious risk to health
- 1b** - To provide care and protection to a child
- 2a** - NZ citizen or resident to provide critical care for a dependant
- 2b** - Critical worker for delivering a critical public or health service
- 2c** - NZ citizen or resident unable to legally remain in their current location
- 2d** - Travel required for National security, interest or law enforcement reasons
- 2e** - NZ citizen or resident to visit a close relative who is dying

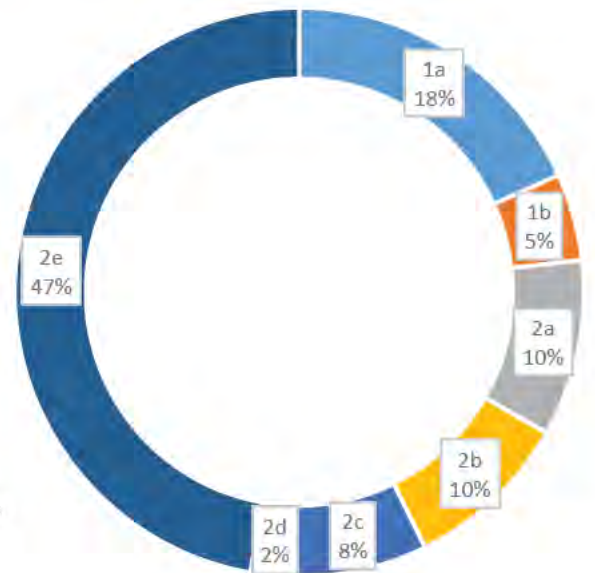
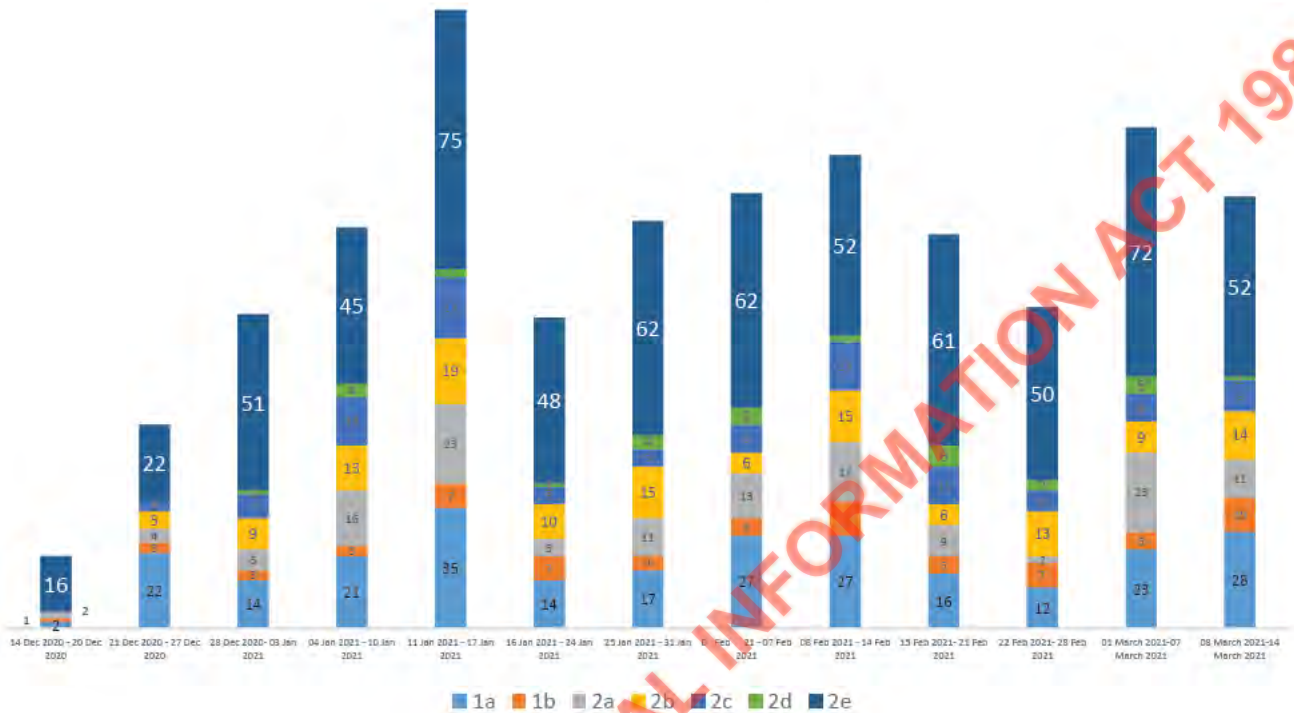


Chart 2: Category 2e and 1a continue to be the most prevalent for applications and approvals.



3.7 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 9 Mar to 15 Mar 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
9 Mar 2021 – 15 Mar 2021					
Complaints	135	36	25	0	168
Improvements	0	0	0	0	0
Compliments	4	0	0	0	4
Total	139	36	25	0	172

- Average number of complaints received each week since the start of MIQ is 115. For the last 4 weeks the average is 163 per week.
- This week we have received 135 new complaints and have resolved 168 complaints. 50% (67 out of 135) of these complaints were regarding MIAS/vouchers/special allocations. Complaints about MIAS decreased this week with the release and availability of vouchers.

4. COVID-19 Chief Executives Board Update

4.1 Key Issues Being Considered by the COVID-19 Chief Executives Board

COVID-19 Chief Executives Board meeting

- At its meeting on 16 March 2021, the COVID-19 Chief Executives Board considered:
 - COVID-19 System Assurance Framework – Matrix
 - COVID-19 Independent Continuous Review, Improvement and Advice Group
 - Vaccination Programme update
 - Programme implementation update
 - Public Communications update
 - Vaccine Programme system integration update
 - Elimination strategy work programme update
 - Communication Strategy Update

The COVID-19 Chief Executives Board is next scheduled to convene on 30 March 2021.

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5. Border Executive Board Report



5.1 Key Issues Being Considered by the Executive Board

Border Executive Board meeting

- At its meeting on 11 March 2021, the Border Executive Board considered:
 - Update on the vaccine rollout to border workers, noting positive uptake with three quarters of the required staff having received their first round of vaccination.
 - Reconnection with the world:
 - Strategic approach to the 'Keep it out' pillar
 - The Ministry of Transport provided an update on the Travel Health Pass work programme.
 - Delivering a digital border. Themes within this are:
 - Targeting and profiling
 - Leveraging real time tomography (RTT) x-ray capability
 - Digital declaration.

The Border Executive Board is next scheduled to convene on 18 March 2021.

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6. New Zealand Customs Service Weekly Report



6.1 Items to Note/Updates

Pre-Departure Testing

- For the period 8 Mar 2021 to 14 Mar 2021, one warning was issued:
 - 10 Mar – Passenger warned as no test type shown on PDT Certificate.

Passengers

	Date	8 Mar	9 Mar	10 Mar	11 Mar	12 Mar	13 Mar	14 Mar	Week Total	%
	Total Passengers	351	360	292	480	357	389	422	2651	
	Passengers subject to PDT	259	196	119	296	241	194	237	542	58.2%
Primary Actions (Passport Control)	Test Certificate Verified	241	181	111	284	225	178	207	1427	92.5%
	Exemption Verified	10	4	4	8	11	10	5	52	3.4%
	Referred to Secondary Area	8	11	4	4	5	6	25	63	4.1%
Secondary Area Actions	Compliant	8	11	3	4	5	6	25	62	98.5%
	Warned	0	0	1	0	0	0	0	1	1.5%
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Crew:

	Date	8 Mar	9 Mar	10 Mar	11 Mar	12 Mar	13 Mar	14 Mar	Week Total	%
	Total Crew	92	130	106	150	127	143	92	840	
	Crew subject to PDT	36	63	51	51	47	57	19	324	38.6%
Primary Actions (Passport Control)	Test Certificate Verified	36	63	51	51	47	57	19	324	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Advice received by the Minister for COVID-19 Response is available through the following link: covid19.govt.nz/alert-levels-and-updates/proactive-releases/ and www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

10. Official Information Act Requests

10.1 Ministry of Health

Date due	Requestor	OIA Request	Status
16-Mar-21	s9(2)	Information about recent changes to WHO criteria for the PCR testing, and copies of any analysis and actions in response. Information about PCR testing methodology. Copies of information given to PCR test recipients Copies of protocol used for testing the Papatoetoe family of three who recently tested positive, their results, and all your email and other correspondence and advice received about options for managing these cases	In progress
23-Mar-21	s9(2)(a)	Documents regarding a national database to support the roll out of the COVID-19 vaccine, between 1 January 2020 and 15 February 2021	In progress
23-Mar-21	Chris Bishop	Copy of advice referenced in WPQ 197 (2021) and WPQ 198 (2021)	In progress
31-Mar-21	s9(2)(a)	All information in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19	In progress
6-Apr-21	Chris Bishop	A copy of Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021	In progress
6-Apr-21	Chris Bishop	Copy of advice referenced in WPQ 3483 (2021)	In progress
7-Apr-21	s9(2)(a)	All correspondence relating to the tender process for saliva testing	In progress
12-Apr-21	s9(2)(a)	Advice to government officials and Cabinet about 14-day quarantine period for air arrivals to New Zealand. Credentials of advisors and all primary and secondary sources of recommendations relating to this	In progress

10.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
1 Sep 20	s9(2)(a)	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc	Minister's office
10 Nov 20	s9(2)(a)	All concerns / issues raised by MBIE regarding the proposed COVID-Card	Under review

Date due	Requestor	OIA Request	Status
14 Dec 20	s9(2)(a)	Correspondence with INZ re applications by athlete/sporting organisations	Under review
23 Dec 20	s9(2)(a)	Complaints lodged by residents of managed isolation facilities	Under review
25 Jan 21	Dr Shane Reti (MP)	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Under review
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Under review
2 Mar 21	s9(2)(a)	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Minister's office
9 Mar 21	s9(2)(a)	Copy of application made by Stamford Plaza hotel to be MIQ facility	Decision on request sent
10 Mar 21	s9(2)(a)	Numbers of nurses, doctors and immigration staff working at MIQ facilities	Minister's office
11 Mar 21	s9(2)(a)	Identity of certain NZDF staff at an MIQ facility	Scoping
11 Mar 21	s9(2)(a)	Information on the 'Who's on Location' MIQ System	Minister's office
12 Mar 21	s9(2)(a)	How many complaints about MIAS system to MIQ	Under review
12 Mar 21	s9(2)(a)	Returning citizens that are seafarers to MIQ	Minister's office
15 Mar 21	s9(2)(a)	Questions relating to MIQ exemptions between 01/03/20 and 03/01/21	Minister's office
16 Mar 21	s9(2)(a)	MP Menendez-March's application for MIQ and his partners visa application	Gathering information
17 Mar 21	s9(2)	Decision makers decisions on complaint CAF-002761-G1C1	Drafting
17 Mar 21	s9(2)(a)	Report describing the required modifications to the Pullman building	Scoping
18 Mar 21	s9(2)(a)	What qualifies for 'Seriously ill' & Waiver assessment & checklist form	Gathering information
18 Mar 21	s9(2)(a)	Family and domestic violence incidents that has occurred at MIQ	Gathering information
18 Mar 21	s9(2)(a)	Process that guides the allocation of MIQ hotels to particular flights	Minister's office
18 Mar 21	s9(2)(a)	Reasons why Ms Lucinda Baulch is being unlawfully detained at MIQ	Gathering information
18 Mar 21	s9(2)(a)	Subsequent advice from meetings with iwi about MIQ facilities	Gathering information

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Date due	Requestor	OIA Request	Status
19 Mar 21	s9(2)(a)	How many stayed in NZ MIQ & now in system w/ Aussie passports or are aussie	Gathering information
19 Mar 21	s9(2)(a)	Transcript of 7/01/21 Grand Millenium incident & corr etc ricardo march MIQ	Gathering information
19 Mar 21	s9(How many people entered MIQ and have not been released back into society	Gathering information
19 Mar 21	s9(2)(a)	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	New item
22 Mar 21	s9(2)(a)	Confirmation letter of son's MIQ dates/hotel & destination once departed	Gathering information
22 Mar 21	s9(2)(a)	Request for data and figures for no. of people working in MIQ facilities	Drafting
23 Mar 21	s9(2)(a)	Cost of keeping Aussie woman in MIQ for 28 days due to refusal of test	Gathering information
23 Mar 21	s9(2)(a)	MIQ info re extended stays due to refused test	Scoping
23 Mar 21	s9(2)(a)	Breakdown of MIQ paid vs not paid & comparison of cost vs. money collected	Gathering information
24 Mar 21	s9(2)(a)	All Memos etc re advice to MIQ for controls around guest interactions	Gathering information
24 Mar 21	s9(2)(a)	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Gathering information
24 Mar 21	s9(2)(a)	Explanation of consultation with overseas residents re MIQ allocation	Under review
24 Mar 21	s9(2)(a)	Stamford Hotel occupancy rate as MIQ facility, and revenue	Under review
25 Mar 21	s9(2)(a)	Complaint about Managed Isolation and Quarantine	Scoping
25 Mar 21	s9(2)(a)	Amount paid by returnees/amount owed/amount overdue for stays at MIQ	Gathering information
25 Mar 21	s9(2)(a)	No. of returnees billed more than once for MIQ stays	Gathering information
25 Mar 21	s9(2)(a)	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Gathering information
29 Mar 21	s9(2)(a)	Documents about the 7 January incident at the Grand Millennium MIQ	Minister's office
29 Mar 21	s9(2)(a)	Encounter between a hotel staff member at the Millenium Hotel & a guest	Minister's office
29 Mar 21	s9(2)(a)	Corr etc re 'Bedroom encounter' MIQ staff/returnee incident incl. notes	Minister's office
29 Mar 21	s9(2)(a)	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Under review

Date due	Requestor	OIA Request	Status
29 Mar 21	s9(2)(a)	Docs etc re face mask correspondence re MIQ staff 'Bedroom encounter'	Minister's office
29 Mar 21	s9(2)(a)	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Drafting
30 Mar 21	s9(2)(a)	Why has MIQ costs for temporary visa holders been increased	New item
30 Mar 21	s	A price breakdown of all services involved in the \$5520 fee for border MIQ	Gathering information
30 Mar 21	s9(2)(a)	Number of workers currently under contract working in MIQ	Drafting
30 Mar 21	s9(2)(a)	Risk management programme for each and every premis used for MIQ	New item
30 Mar 21	s9(2)(a)	Pullman report: Govts plan to avoid hiding evidence of fixable problems	New item
30 Mar 21	@AllCultsAreBad	Correspondence relating to granting The Wiggles spots in MIQ	Under review
31 Mar 21	s9(2)(a)	Covid 19 positive numbers for arrivals each month into NZ MIQ	Gathering information
31 Mar 21	s9(2)	Propaganda that returnees see inside MIQ facilities	Gathering information
31 Mar 21	s9(2)(a)	Has this lady paid for all 28 days of the cost of her being in MIQ?	Drafting
31 Mar 21	s9(2)(a)	Correspondence to grant The Wiggles MIQ spots	Under review
1 Apr 21	s9(2)(a)	Info relating to Christchurch Regional Isolation and Quarantine centre	New item
1 Apr 21	s9(2)(a)	Information regarding Australia lady who is MIQ Mecure Wellington	Gathering information
1 Apr 21	Chris Bishop	All documents relating to T ev Pontings declined then accepted application	Drafting
6 Apr 21	s9(2)(a)	query on MIQ welcome pack, non english guests, translated signage/translato	Scoping
6 Apr 21	s9(2)(a)	Documents about Tom Abercrombie and other families MIQ exemption request	Drafting
7 Apr 21	s9(2)(a)	Info re Emergency MIQ placement, escape attempts & stats	Gathering information
7 Apr 21	s9(2)(a)	Review of lack of high/low risk MIQ seperation & timeframe of public state?	New item
7 Apr 21	s9(2)(a)	Fees & payment records for MIQ, waivers & instalment plans	New item
7 Apr 21	s9(2)(a)	all info re MIQ officials ministerials advice on 570 fishing crew exemption	Drafting

Date due	Requestor	OIA Request	Status
8 Apr 21	s9(2)(a)	Info RE establishing purpose-built quarantine facility in New Zealand	Scoping
8 Apr 21	s9(2)	query on confirmation of free MIQ stay if leaving within the 90 day period	New item
8 Apr 21	s9(2)(a)	conseq of privacy breach of priv info with sent MIQ emails to wrong applica	Scoping
8 Apr 21	s9(2)(a)	corr. and query regarding COVID card trial in MIQ cost	Gathering information
8 Apr 21	s9(2)(a)	Questions related to billing of MIQ spaces	Gathering information
9 Apr 21	s9(2)(a)	RE DOIA 2021-0591 Has MBIE now established min NBS for MIQFs? etc	Scoping
9 Apr 21	s9(2)(a)	Info given by MIQ staff to Lucina Baulch during MIQ stay	Scoping
9 Apr 21	Chris Bishop	Green MP Mr Ricardo Menendez March MIQ application	Gathering information
9 Apr 21	s9(2)(a)	MP's return to New Zealand through the MIQ system	Gathering information
9 Apr 21	s9(2)(a)	Documents relating to the MIQ emergency application for Trevor Ponting	Drafting
12 Apr 21	s9(2)(a)	corr. reviews on MIQ to stop progrms from booking vouchers for other ppl	Scoping
12 Apr 21	s9(2)(a)	Info between the wiggles an event managers for entering MIQ	Under review
12 Apr 21	s9(2)(a)	Correspondence from Jan Logie to MBIE relating to Ricardo Menéndez March	Under review
13 Apr 21	s9(2)(a)	Request for no. of overseas scanners that arrived in 2020	Scoping
13 Apr 21	s9(2)(a)	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Under review
13 Apr 21	s9(2)(a)	MIQ - exemptions under Category Class 2C for returning NZ citizens	Gathering information
13 Apr 21	s9(2)(a)	Comms and info mation between Maritime and MBIE	Drafting
13 Apr 21	s9(2)(a)	MIQ - Exemp ions for emergency allocations for citizens returning home	Gathering information
20 Apr 21	s9(2)(a)	What advice was given/research conducted regards alternative MIQ options	Drafting
22 Apr 21	s9(2)(a)	All 2020 corr with SeaLord, Independent fisheries & Maruha Nichiro	Gathering information
11 May 21	s9(2)(a)	Info relating to the MIQ Allocation System	Gathering information

Date due	Requestor	OIA Request	Status
11 May 21	s9(2)(a)	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Drafting
11 May 21	s9(2)(a)	Info relating to MIQ spots available over past 3 months	Gathering information

10.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
16/03/2021	s9(2)	Information regarding 'super-strains' of the COVID-19 virus since November 2020 and the date of this request.	With Minister
19/03/2021	s9(2)	Information relating to the number, cost and salary banding of communications staff, as well as the number of staff involved in processing OIA requests.	QA
19/03/2021	s9(Information relating to the decision to allow consumption of food and beverage on public transport despite compulsory mask usage.	Drafting
19/03/2021	Bishop	Information relating to predeparture and day-zero/one testing	Sign Out
23/03/2021	s9(Information relating to development of the Government's COVID-19 strategy.	Drafting
23/03/2021	s9(Advice and reports concerning the possibility of undetected community transmission of Covid-19 in New Zealand since February 2020.	Scoping
26/03/2021	s9(Evidence that lockdown measures save lives	Drafting
29/03/2021	s9(2)	Documentation pertaining to the COVID-19 response and recovery efforts that your organisation has been involved in, in 2020.	Drafting
29/03/2021	s9(Documentation relating to the funding of a public communications strategy for COVID-19 vaccinations.	Closed
8/04/2021	s9(Information regarding the establishment, leadership and mandate of the COVID-19 Response Unit. Also the Terms of Reference of the Roche/Simpson Review.	QA
9/04/2021	s9(Documents and communications that have contributed to the recent policy decision for Auckland to be placed at Alert Level 3 and New Zealand at Alert Level 2.	Scoping
14/04/2021	s9	Copies of COVID-19 weekly update reporting and response related Cabinet papers.	Drafting
14/04/2021	Unknown	Cabinet paper relating to the February decision to change Alert Levels, Cabinet's resurgence response plan, and contemporaneous weekly reporting.	Drafting

10.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
8 Mar 21	s9(Requests the following: <ul style="list-style-type: none">• a copy of the Border Executive Board's Terms of Reference• a copy of the Venter Consulting report: "Review of COVID-19 Border Measures – Tranche One (Aviation)"• documents that explain Customs' strategies to mitigate and respond to "risk at the maritime border of the impending arrival of small craft during the yacht season".	Extended
8 Mar 21	s9(2)(a)	Requests the following: <ul style="list-style-type: none">• various questions regarding the number of private yachts and small craft arriving in New Zealand since the Maritime Border Order (No 2) came into effect• all communications between Customs and the company Xerra Earth Observation Institute since the beginning of October 2020.	Extended

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COVID-19 Response Weekly Report

25 March 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency Responsible	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> Vaccine rollout plan one pager illustration of volumes and timing of vaccine rollout, information booklet, and 'sequencing tool' published on the Ministry of Health's website Resourcing constraints are being worked through. The team is currently resourcing up to engage with upcoming cohorts in the sequencing framework
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> Programme focus on developing processes and technology to scale to more sites There are network and scalability challenges. Work is underway to build a more flexible distribution network to enable significant increase in sites and address scalability challenges for the second half of the year
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> At the end of 22 March 2021, 1,308 vaccinators have completed vaccine training nationally and 416 vaccinators have been active in the programme
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> Daily engagement with district health boards (DHBs) continues, with regional 'account managers' in place to work through DHB service delivery and logistics plans for vaccinations Engaging with DHBs on service delivery models for Tiers 2 and 3 and general population Contracting and funding arrangements are still to be finalised. The next step to progress this is pricing conversations which will be concluded shortly
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> Event design for Phase 2 continues Work continues on national booking system to enable general population onboarding and demand management.
	Post event	●	●	MoH	<ul style="list-style-type: none"> Work continues to strengthen and develop long-term pharmacovigilance solution uplift as programme scales
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> Workforce remains under significant pressure, work ongoing with DHBs to support Timeframes, scope and complexity of QFTZ has required extensive reallocation of resource
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Reviews, modelling and scenario planning conducted to support continuous improvement
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Technology program aligning to enhance contact tracing and support QFTZ
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated to broader programme Risks related to vaccine program outlined above

Focus Area	Sub-Focus Area	Last Week	This Week	Agency Responsible	Agency Comment on Status
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> The vaccination of the MIQ workforce continues to progress as expected, with the second round of doses for staff underway, having started last week It is difficult to determine who has not received a vaccination. Work is underway to determine how to measure un-vaccinated staff across the workforce Vaccination of workforce household close contacts has continued. More information is included in the report
	Staff testing	-	●	MBIE MIQ	<ul style="list-style-type: none"> We have identified issues with the quality of our staff testing data, either missing or having incorrect information recorded An internal review identified key areas, for both MBIE and MoH, in order to improve the staff testing data A dedicated team is being established to manage the issues with recruitment underway to fill these roles. We are expecting to have the team on board by 1 Apr 2021
Operations	Capacity	●	●	MBIE MIQ	<ul style="list-style-type: none"> As at 23 Mar 2021, we are projecting a peak usage of 4,296 rooms for the fortnight More information on MIAS voucher release is included in the report Scheduled facility maintenance will reduce MIQ operational capacity over the next six months, as previously reported
	Install enhanced security technologies	●	●	MBIE MIQ	<ul style="list-style-type: none"> 25 of 32 sites are complete (representing 72% of room capacity) and installation at all remaining sites are in-flight, with three of the seven remaining sites expected to be completed this week The 25 sites completed represent 78% of sites (two of the three largest sites are still to be completed) Remaining sites are currently on track for completion in Mar 2021 (subject to delivery of equipment from overseas and accessibility to sites)
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> Initial contract discussions held with all 32 hotel providers All providers have received their formal contract extension notices Vaccination clauses have been drafted for inclusion in the hotel amendment agreements and are currently with Crown Law for review
Large Group Arrivals	Olympians/Paralympians	●	●	MBIE MIQ	<ul style="list-style-type: none"> As previously reported, Sport NZ is seeking confirmation of allocation for players going offshore for qualifiers and the team returning from the Games The proposal will be considered at next Border Exceptions Minister's Meeting (Date TBD) Groups will return from the Games from late July through to early Sept 2021. In addition, groups will be returning from qualifiers in the lead up to the Games from April until June 2021
Future Planning	Quarantine Free Travel	-	●	MBIE MIQ	<ul style="list-style-type: none"> MIQ is contributing to an interagency process to enable Quarantine-Free Travel (QFT) to New Zealand from Australia (in addition to Cook Island and Niue). Timelines have been fluid, but officials have been advised to work to commence QFT in April 2021 More information is included in the report

Focus	Sub-Focus Area	Last Week	This Week	Agency Responsible	Agency Comment on Status
Safe Travel Zones	Cook Islands travel bubble (two way)	●	●	MFAT	<ul style="list-style-type: none"> s7(b)(ii) On 22 March, Cabinet instructed officials to continue to work towards two-way quarantine-free travel, to support the health-health work programme March to May, and report back to Cabinet in May on the feasibility of commencing two-way quarantine-free travel before the end of the second quarter of 2021. The switch from 'amber' to 'green' could occur towards the end of the health-health work programme (which will run March to May 2021) when the extent of progress can be assessed and further decisions have been taken on the timeline for the vaccine roll-out in the Cook Islands. Cook Islands Prime Minister Mark Brown is visiting New Zealand this week. The next steps towards commencement of two-way QFT, and the intersection with vaccine roll-out, are expected to be a major topic in his discussions with Prime Minister Ardern.
	Niue travel bubble (one-way)	●	●	MFAT	<ul style="list-style-type: none"> One way QFT from Niue to New Zealand commenced on Friday 19 March 2021, with the first flight taking place on 24 March.
	Niue travel bubble (two-way)	-	●	MFAT	<ul style="list-style-type: none"> s7(b)(ii) The timing of the switch from 'amber' to 'green' will be able to be better assessed following a technical visit to Niue by officials and further decisions have been taken on the timeline for the vaccine roll-out in Niue.
	Trans Tasman travel bubble	●	●	MFAT	<ul style="list-style-type: none"> On 22 March, Cabinet agreed in principle that two-way quarantine-free travel (QFT) with Australia could commence in April 2021. Commencement will be subject to the completion of necessary readiness work (including the finalisation of the response framework, engagement with airlines and airports, ensuring regulatory mechanisms are in place, and the resolution of technical issues such as transit passengers, MIQ fees, and contact-tracing of travellers from Australia) as well as a health assessment from the Director-General of Health. Officials will report back to Cabinet on readiness for commencement on 6 April. The switch from 'amber' to 'green' can occur after a) Cabinet considers officials' report on the readiness work-streams listed above on 6 April, and b) the Director-General of Health provides an assessment that it is safe to commence two-way QFT with Australia (expected to occur shortly before commencement). On 25 March, MoH officials will provide you with a Health Report on rapid antigen testing at airports

2. COVID-19 Insights

2.1 Insights of Note

2.1.1 Vaccination Progress by Nation

Vaccination roll out has begun for many countries around the world. The figures below show countries with the highest rates of vaccine doses administered per 100 people. This counts individual doses and does not equal the total number of people vaccinated as some vaccines require additional doses. The chart shows the top 10 nations, as well as Australia and New Zealand.¹ Future reporting could cover topics such as the number of people fully vaccinated by nation, the proportion of population vaccinated by nation, and the COVAX roll-out.

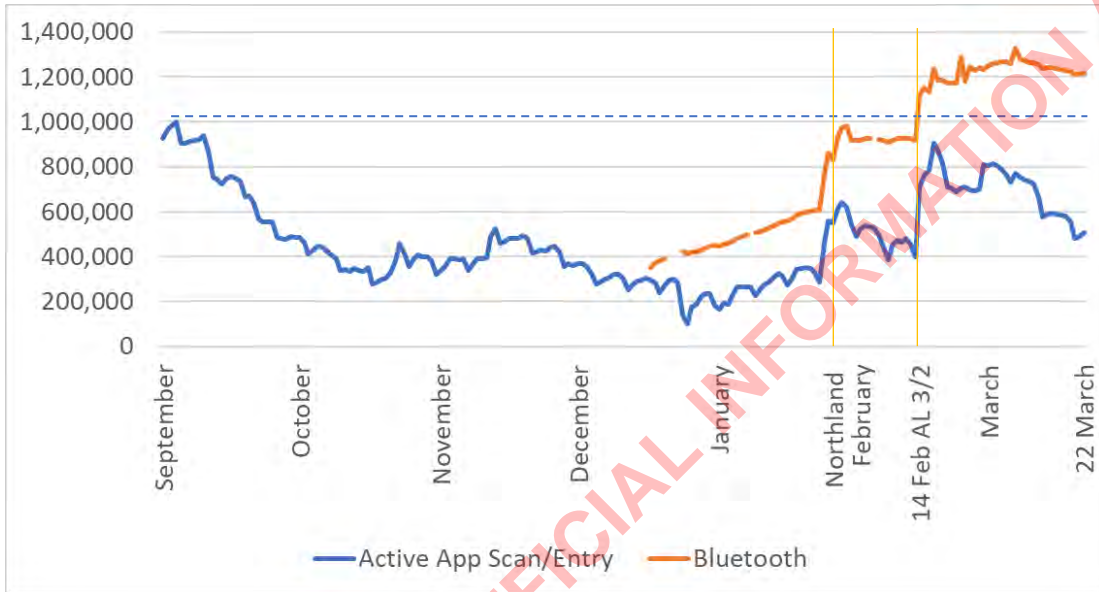


¹ Our World in Data. <https://ourworldindata.org/grapher/covid-vaccination-doses-per-capita?tab=chart&stackMode=absolute&time=2021-02-27..latest&country=BHR%7ECHL%7EDNK%7EFRA%7EISR%7ESRB%7ETUR%7EARE%7EUSA%7EGBR%7ENZL%7EAUS®ion=World> (Accessed 25 Mar 2021).

2.1.2 COVID Tracer App Usage

Active COVID Tracer app usage has declined since the start of the month, and peak app usage following community cases is lower than previous peaks following community cases. As at 22 March 2021, approximately 10% of the New Zealand population were active users of the app and approximately 24% were using the Bluetooth functionality.^{2 3} The number of active users of the app is fewer than the peak in September following the August Auckland resurgence, and there have been lower peaks following the Northland, and 14 February cases. Since then the number of active users has started to decline. Bluetooth use, whilst higher than active use, has plateaued.

Figure 3: COVID Tracer App Usage



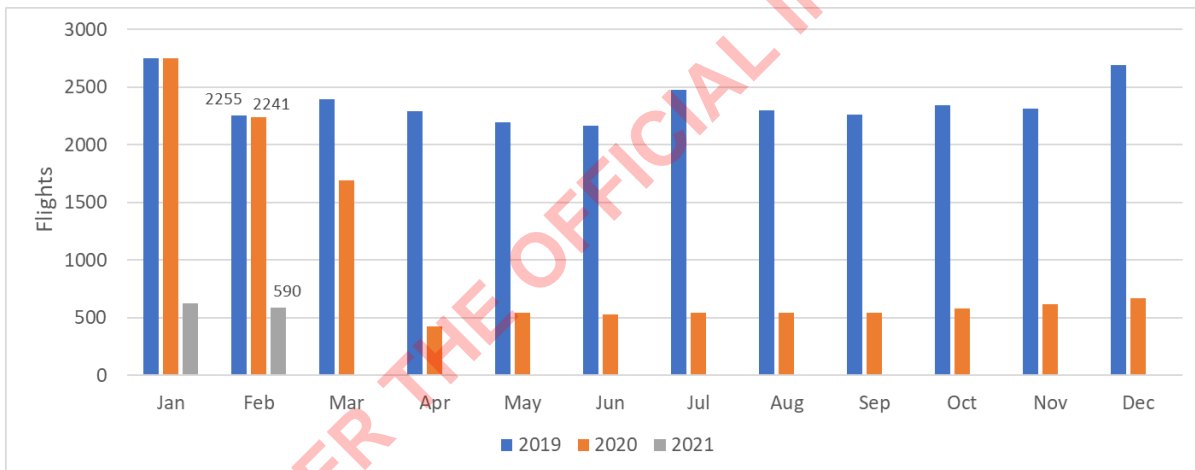
² Population. Stats NZ. Estimated resident population as at 31 December 2020. <https://www.stats.govt.nz/topics/population> (Accessed 23 March 2021).

³ NZ COVID Tracer usage 2021-03-25. Ministry of Health. <https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-data-and-statistics/covid-19-nz-covid-tracer-app-data> (Accessed 25 March 2021). Note that Bluetooth tracing numbers are a reflection of the number of devices checking for keys that have been uploaded, and some Android devices only check for keys when the app is started up either because the user opens it or because a location alert is issued. This is one of the reasons for sharp spikes in the Bluetooth tracing numbers.

2.1.3 International Flights

The number of international flights into New Zealand have significantly decreased since COVID-19 was detected. Analysis of international flights into Auckland in February shows a 74% decrease, from 2,241 in February 2020, to 590 in 2021.⁴ Moreover, most international flights were passenger flights, whereas now they are largely freight.

Figures 4 & 5: International Flights into Auckland



⁴ Most international flights into New Zealand prior to COVID-19 came through Auckland (approximately 70%). It is anticipated that national data will be available after Easter, as well as projections. Airways, personal communication (25 March 2021).

3. Ministry of Health Weekly Report

3.1 Items to Note/Updates

3.1.1 COVID-19 Vaccine and Immunisation Programme

Phase 1 vaccine rollout

As at 24 March 2021, 37,602 people have received their first dose of the vaccine and 7,358 are fully vaccinated, for a total of 44,960 immunisation events so far. Of those vaccinated, ten percent are Māori, nine percent are Pacific, and 19 percent are Asian. On 24 March 2021, 3,457 doses were administered at 44 vaccination sites operating.

Last week, DHBs provided their rollout plans to the end of March 2021, and this week are submitting plans to the end of April 2021 in line with the modelling to ramp up locations and move through the sequencing framework.

Technology

Work continues on ensuring that the national booking system and other supporting technology are ready for the Phase 2 rollout.

Workforce

The demand for vaccinators continues to grow as roll-out progresses. Several initiatives are underway to increase the size of this workforce, including:

- Reviewing how the workforce 'surge' database can be better utilised to better 'screen' those on the database and enable DHBs to more readily locate suitable candidates.
- Investigating further opportunities to generate new interest from potential vaccinators. The Ministry of Health is actively working with other organisations where staff are already able to vaccinate (such as ambulance services) and to also consider non-registered and non-regulated workforces (such as the New Zealand Defence Force).

Distribution and inventory management

The Ministry of Health is working to engage with DHBs to iterate the current distribution model and develop a flexible 'hub and spoke' model. The objective is to be able to respond quickly to variations in demand for the vaccine, service all vaccination site models, and maximise vaccine availability to support widespread uptake.

This model will involve establishing local hubs within DHBs that will manage flow and provide 'live' reporting. Contracts will be required for storage and transport in areas where no local hub can be established.

Next steps

We will provide you with a further update in the next Weekly Report.

3.2 Technical Advisory Group: Update

The Technical Advisory Group (TAG) met on 19 March 2021 and discussed the current progress with the vaccination roll out. No recommendations were made.

The COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 23 March 2021. We will provide the update next week as part of our scheduled reporting.

3.3 Recent Communications Issues and Activities

As at 23 March 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
23 Mar 21	Medical device recall (Dedicated Infusion Sets for BD Alaris™ Pumps (GP, VP, CC and SE, inclusive of the Nexus GP), and Non-Dedicated Infusion sets and accessories)	Health	Updates to sector supply chain personnel Key messages Reactive media lines FAQs	No
6 Apr 21	Trans-tasman quarantine free travel commencement date announcement	Prime Minister's Office (with input from Health)	Key messages, press release, Q&A and talking points will be provided once policy and operational details have been finalised	Yes

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4. Managed Isolation and Quarantine Weekly Report

4.1 Top Items to Note

4.1.1 Response to recent cases

- In relation to the recent cases in the Grand Millennium and Grand Mercure we are updating the office regularly on emerging developments and our response.

4.1.2 Quarantine Free Travel

- Critical work for MIQ to operationalise QFT is underway and is on track. Work includes
 - Advice on how to operationalise additional 500 MIQ rooms being set aside for QFT and respond to changing risk profile within MIFs.
 - Developing an MBIE incident management response in case risk increases within the Zone.
 - Developing a process to support travellers with vouchers that are no longer required or whose flights are changed due to the creation of the QFT.
 - Implementing regulation change to MIQ fees to support creation of QFT.
 - Supporting AOG communications process and FAQs for website.

4.1.3 Auckland International Airport

- MIQ remains in discussions with Auckland International Airport and border agency stakeholders regarding the Terminal B and off-site remote baggage facility (RBF).
- Numerous trials have been conducted thus far. MIQ and MoH have raised concerns around dwell times in buses and processing passenger baggage.
- NZ Customs Service is taking the lead on discussions to reduce the extended processing time down to a mutually acceptable level. All stakeholders committed to refining the process to a target of QFT from mid-April.

4.1.4 Vaccinations update

- The vaccination of the MIQ workforce continues to progress as expected.
- System and process limitations are still preventing a large number of vaccination records being linked to an employer, so it is challenging to understand where uptake is low across the system – we are working with the Ministry of Health to get the records linked so we are able to identify our workforce uptake.
- The second round of doses commenced last week for the MIQ workforce (MoH led). In addition, the vaccination of workforce close contacts is underway. For MIQ workers, there will be a focus at the second vaccination appointment on capturing household contacts information with a view to increasing uptake.
- The information pack for employers to provide guidance on managing their relations with staff has been released. Additional communications to support the Employment Relations work is under final review.

4.2 Operational update

4.2.1 Capacity update

- A total of 30,850 rooms have now been released for Apr-Jul 2021, over the past 8 weeks (since late Jan 2021).
- This equates to over 50,000 returnees across the period of Apr-Jul 2021.
- Returnees from 189 countries successfully secured a voucher to travel during this period.
- A further top-up of 1,996 rooms across 28 Mar-30 Apr 2021 were released on 23 Mar 2021.
- As at 25 Mar 2021, there were 465 rooms remaining for the period 28 Mar-30 Apr 2021.
- Last week we received a record low number of complaints with regards to the MIAS system due to the voucher releases.

4.2.2 MIQ Facilities Ventilation Review

- Work is underway to assess the ventilation system operations across the portfolio of hotels used as MIQ facilities.
- An onsite inspection programme began on 22 Feb 2021. It is estimated that the programme will take 2-3 months to complete, subject to accessibility to hotels, availability of assessors, etc.
- The review is being carried out in two stages:

Stage 1: Desktop assessments

- MoH led initiative to assess hotel ventilation systems based on system design specifications. The preliminary assessments are largely complete with a range of recommendations identified and being worked through (including some immediate mitigations implemented). One key recommendation was the need to undertake onsite assessments in order to gain a more accurate view of ventilation system operations.

Stage 2: Onsite assessments

- MBIE led initiative with the objective to assess ventilation systems within existing MIQ accommodation to understand the operation of the existing systems and the risks associated with them
- The ventilation review at the Pullman is complete and remedial work is underway.
- Work is underway at the M Social, with a report back due around 6 Apr 2021.
- The remaining hotels will be assessed in four batches. Information packs have gone out and all are at varying states of commencement.

4.2.3 Hotel negotiations

- We have met with all 32 hotel providers and 27 have indicated they will pay the living wage with the exceptions being s9(2)(b)(ii)
- The majority of hotels will directly pay the living wage and the remaining hotels will pay the existing remuneration rate plus a top up equivalent of the difference in the Living Wage to the staff for the duration of the MIQ contract.
- s9(2)(b)(ii) have agreed to pay their staff \$21.50.

- We can't determine what the hotels pay their staff beyond our contract expiry date, but will strongly encourage hotels to continue to pay the living wage.

4.2.4 Ombudsman visits

- This week the Ombudsman has visited two of the MIFs, the Ramada and Naumi.
- We have not been notified of any serious breaches or incidents and now await the formal report.

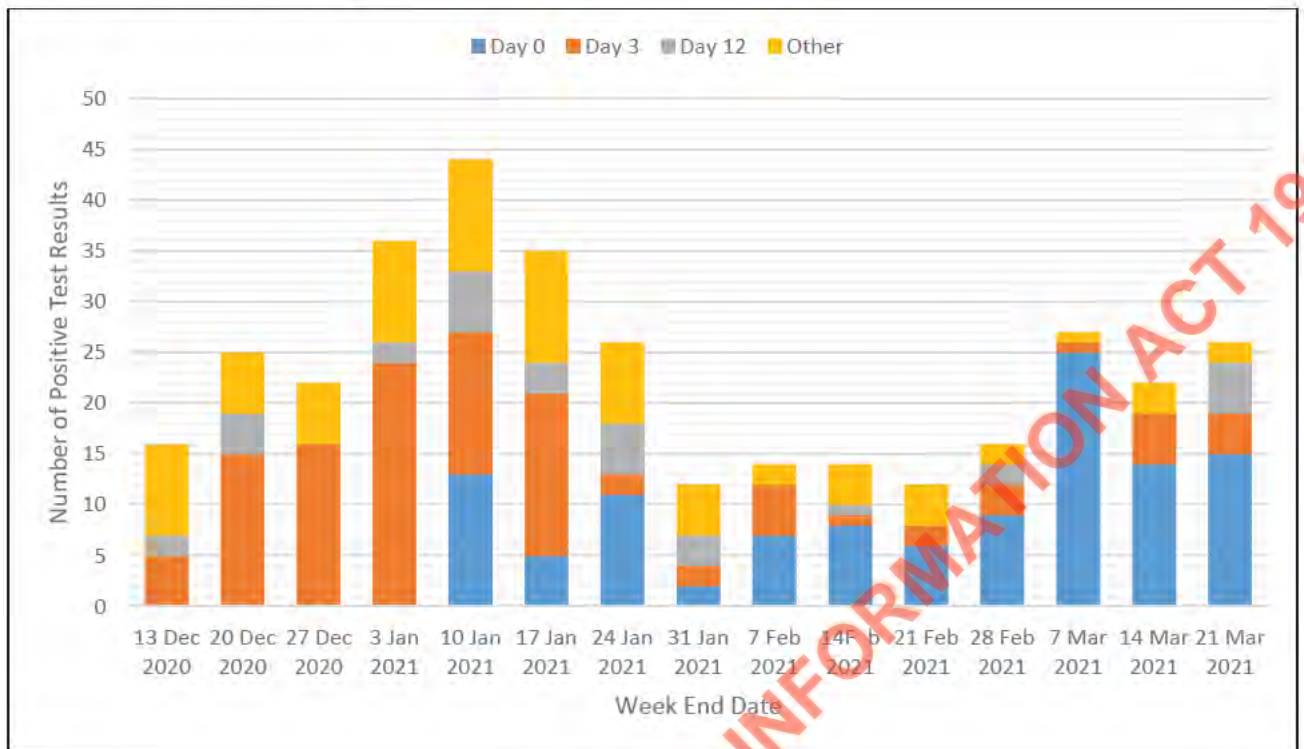
4.2.5 MIQ Facility Maintenance Plan

- The table below shows the maintenance schedule:

Facility	Start Date	End Date	Comments
Naumi Hotel Auckland Airport	1 Apr 2021	20 Jun 2021	Operational capacity reduced by 7 rooms per day over this period, managed internally in consultation with AKRIQ
Distinction Hamilton	8 Apr 2021	17 Apr 2021	
M Social Auckland	16 May 2021	27 Jun 2021	Completed in 3 stages. Each stage will see capacity reduced by approx. 56 rooms for a two week period.
Jet Park Hotel Hamilton	5 Jun 2021	14 Jun 2021	
Jet Park Hotel Auckland Airport	5 Jun 2021	29 Sep 2021	Completed in 4 stages. Each stage will see one block of units being unavailable for a two week period. A block varies between 40 or 74 rooms.
Rydges Auckland	3 Jul 2021	16 Jul 2021	
Four Points by Sheraton Auckland	31 Jul 2021	13 Aug 2021	
Distinction Christchurch	25 Aug 2021	31 Aug 2021	
Waipuna Hotel and Conference Centre	1 Sep 2021	7 Sep 2021	

- The Sudima Group have advised that maintenance and compliance can now be managed without taking the facility offline. Sudima Auckland, Rotorua and Christchurch have been removed from the above plan.

4.2.6 Returnee Testing



Source: Ministry of Health Data.

- With the introduction of Day 0 testing, we are able to identify positive cases earlier in the returnee journey.
- Identifying positive cases earlier allows for the removal of the viral load from the system, as returnees will be moved into quarantine, reducing the further risk of transmission.

4.3 Policy Update

Accommodation and charging arrangements for overseas-based aircrew

You recently agreed that separate, direct invoicing arrangements between overseas airlines and managed isolation facilities (MIFs) should be phased out, and that airlines would be required to pay the prescribed fee in the MIQ Charges Regulations for the accommodation of overseas aircrew [briefing 2021-2665 refers]. We will implement this decision by 30 Apr 2021.

We will also transition a MIF in Auckland to be used as a dedicated short-stay facility for overseas aircrew and maritime crew.

Overseas-based air crew laying over in New Zealand must stay in a MIF (usually 14 – 72 hours). Six airlines have separate, direct invoicing arrangements with MIFs reflecting arrangements that predated COVID-19.

Rather than continue to allow aircrew to be accommodated in different MIFs as now, we propose transitioning an Auckland MIF into a dedicated short-stay facility for overseas aircrew and maritime crew. There are advantages to this, including the more efficient use of existing capacity and reduced resource and wrap-around services. This facility would no longer accommodate returnees, but this should not adversely affect overall MIQ capacity.

This will result in a cost increase for airlines and will remove their ability to negotiate competitive rates with hotels and choose where their aircrew will stay. While airlines will be disappointed, our initial discussions with them suggests they can manage this transition.

Further work is also underway, led by the Ministry of Health, relating to isolation arrangements for New Zealand-based aircrew. This work includes assessing the level of risk associated with existing flight routes, as well as the existing arrangements for Air New Zealand crew operating those high-risk routes to self-isolate at the Grand Windsor self-isolation hotel. MBIE has agreed to continue to fund self-isolation arrangements for Air New Zealand aircrew on a temporary basis until 30 Apr 2021. Changes based on public health decisions could have operational implications for MIQ and we are working with the Ministry of Health to explore these.

4.4 Large Group Arrivals Update

Summary of approved group arrivals as at 22 Mar 2021

Group	Date of Arrival	Pax Numbers	Comments
Cricket - Australian Women's	13 Mar 2021	28	The Australian Women's Cricket team are currently completing MIQ in the Chateau on the Park. They have returned negative test results for both their day 0/1 and 3 tests, and are now training offsite. No issues have been raised to date. They are due to depart MIQ on 27 Mar 2021.
Refugees quota re-start - Cohort 1B	16 - 28 Mar 2021	44	The total pax who will arrive for Cohort 1B is 44 pax arriving over 16 - 28 Mar 2021. There were 33 pax who arrived on the 16 Mar 2021, as planned. Two brothers were delayed and are scheduled to arrive on 25 Mar 2021. The 9 pax from Ecuador were scheduled to arrive on the 20 Mar 2021 and are now scheduled to arrive on the 28 Mar 2021
Olympic Athletes	29 Mar - 25 Apr 2021	19	Returnees from Tokyo Olympic qualifying events. Various return dates. Original numbers reduced from 41 due to cancelled events, vouchers secured via MIAS and athlete withdrawal.
Refugees quota re-start - Cohort 2	5 - 9 Apr 2021	70	Arrival and Cohort details to be confirmed.
Rocket Lab	Early May 2021	14	TBC
Refugees quota re-start - Cohort 3	24 - 28 May 2021	70	Arrival and Cohort details to be confirmed.

RSE workers

The final group of RSE workers from Vanuatu departed MIQ on Saturday, 20 Mar 2021. A total of 2,012 workers have entered New Zealand to date. The RSE group was the largest group to enter MIQ to date. While they came from a low-risk country and completed regular MIQ, they presented significant operational challenges. This was primarily due to the scale and tempo of arrivals (approximately 156 individuals every 4 days), high levels of non-English speakers (almost the entire group), low levels of literacy even in their own languages, high proportion of smokers (approximately 80%), and continued last minute changes. These issues put increased pressure on MIF and DHB staff, as well as the planning staff in both the RIQ and MIQ Wellington. Their stay also coincided with the Pullman incident and a community outbreak in Auckland, placing further pressure on the system and our workforce.

MIQ Group Arrivals have commissioned an external lessons learned report to review how the group was managed within MIQ, whether MIQ processes and procedures for the planning and operational delivery can be improved, and what can be done to set us up for success for further groups of this size and complexity.

MPI are in the process of proposing an additional large cohort of RSE workers this year. Given the complexity of the first group, any consideration of subsequent groups should take on board suggested improvements from the review.

4.5 Upcoming Communications Issues and Activities

As at 23 Mar 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
Mar 2021	Pullman report on ventilation	MoH	Reactive information	N
Mar 2021	Desktop survey of all MIF ventilation	MoH	Reactive information	
Mar 2021	CDHB survey of MIF workers underway January – to be released nationally	Canterbury District Health Board		N
23 Mar 2021	Information pack sent to Border worker employers on approach to workers around vaccines	MBIE/MoT/Customs	Pack of information	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communication (i.e. welcome pack)	N
24 Feb – May 2021	Ruby Jones ‘Thanks from Iso’ exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC
24 – 25 Mar 2021	MIQ Fee increase implemented from 25 Mar 2021, changes to process announced 24 Mar 2021	MIQ	Proactive communications and engagement	N
1 Apr 2021	Emergency Allocation changes - TBC	MIQ	Proactive communications and engagement	N
12/13 May 2021	MIQ Senior Leaders Forum	MIQ		Y

4.6 Fees

4.6.1 Invoicing

- The table below shows the number of invoices issued up to 21 Mar 2021. These relate to people who arrived in managed isolation up to 7 Mar 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as ‘potentially liable’ will receive an invoice.
- The ‘Invoices to be confirmed’ column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent ‘per room’.
- We will provide advice on debt recovery on 31 Mar 2021.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	Overdue 90+ days
Groups	2,838	35	0	2	33	14	\$8,434,862	19	0	0
Maritime	1,086	222	0	0	222	126	\$538,957	85	11	6
Aircrew	2,022	159	0	2	157	47	\$434,050	106	4	0
All other arrivals	27,325	21,130	2,702	8,895	9,533	3,928	\$14,537,318	4,481	1,124	283
Total	33,271	21,546	2,702	8,899	9,945	4,115	\$23,945,187	4,691	1,139	289

Note: The 'Overdue 90+ days' column represents the number from the 'Overdue' column that have been outstanding for 90 days or more.

4.6.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 21 Mar 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	4,831	242	4,589	557	4,032	74	3,556	483	476

4.7 Emergency Allocation Applications

- 3,088 applications have been processed since 30 Oct 2020.
- 165 applications were received in the week ending 21 Mar 2021 and 132 applications were processed.
- From the applications processed in the week ending 21 Mar 2021, 81% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 15 Mar 2021 to 21 Mar 2021	Year to Date Totals 30 Oct 2020 to 21 Mar 2021
Approved	107	1,682
Declined	25	1,406
Applications processed*	132	3,088

*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

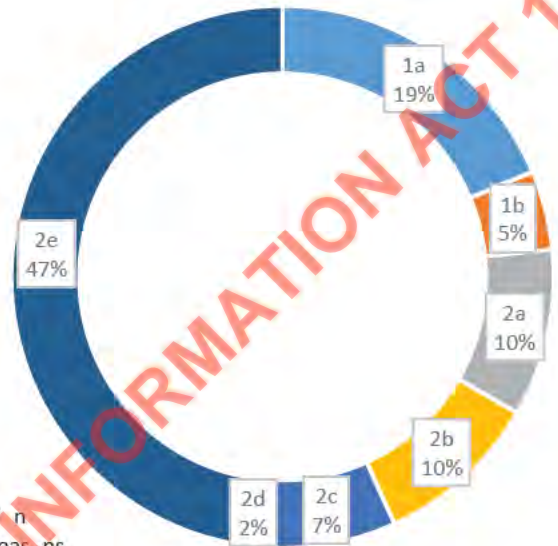
Total Rooms Approved	110
Rooms Allocated in MIAS	86
Cancelled by the applicant	1
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	23

Approvals by Category

- The below chart represents the weekly breakdown of approvals by different categories within the emergency allocation process from 14 Dec 2020 to 21 Mar 2021.

Chart 1: 66% of Applications were approved under 2e and 1a

This pie chart represents the total breakdown of **approvals** by the different categories within emergency allocation from **14 December 2020 to 21 March 2021**. MIQ can provide information relating to categories for the time period after 14 December, as this is when reliable data reporting became possible.



Emergency allocation categories:

- 1a** - NZ citizen or resident with serious risk to health
- 1b** - To provide care and protection to a child
- 2a** - NZ citizen or resident to provide critical care for a dependant
- 2b** - Critical worker for delivering a critical public or health service
- 2c** - NZ citizen or resident unable to legally remain in their current location
- 2d** - Travel required for National security, interest or law enforcement reasons
- 2e** - NZ citizen or resident to visit a close relative who is dying

Chart2: Category 2e and 1a continue to be the most prevalent for applications and approvals.



4.8 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 16 Mar to 22 Mar 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
16 Mar 2021 – 22 Mar 2021					
Complaints	81	13	22	0	112
Improvements	4	0	1	0	3
Compliments	6	0	0	0	6
Total	91	13	23	0	121

- Average number of complaints received each week since the start of MIQ is 115. For the last 4 weeks the average is 145 per week.
- This week we have received 81 new complaints and have resolved 112 complaints. 36% (29 out of 81) of these complaints were regarding MIQ facilities with MIAS/vouchers/special allocations at a record low of 33% (27 out of 81). Complaints about MIAS decreased this week with the release and availability of vouchers.

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5. Border Executive Board Report

5.1 Key Issues Being Considered by the Executive Board

5.1.1 Border Executive Board meeting

The Border Executive Board met on 18 March 2021 and is scheduled to meet next on 1 April 2021.

5.1.2 Other activity

Key activity concerning the Border Executive Board over the past week has been:

- Progress of vaccination of border workers and their household contacts
 - As at 23 Mar 21, 91% of border workers have received their first vaccination and 20% their second
 - Challenges include data management; ease of registering household contacts; expectation management of household contacts waiting for an appointment
 - Leadership provided by the Border Sector Vaccination Working Group, and the role of the Border Executive Board in providing governance was explicitly noted
 - The Border Executive Board is currently providing governance over the vaccination of border workers' household contacts however this will transition to the Ministry of Health at an appropriate time
- Considerations relating to stronger regulatory levers to support the COVID-19 vaccine rollout to border workers
- Trans-Tasman quarantine free travel – advice and preparations, including confirmation that DPMC COVID-19 Group is leading cross-agency communications
- Effectiveness of pre-departure testing – you have received separate advice on this
- An update on the process for developing a blueprint for unlocking the borders and challenges with managing uncertainty around how New Zealand may reconnect with the world
- Confirmation that significant work was underway in relation to the Recognised Seasonal Employer (RSE) scheme.

6. New Zealand Customs Service Weekly Report



6.1 Items to Note/Updates

6.1.1 Maritime Border – s6(c)

- s6(c) On 18 February 2021, the vessel was granted an exemption from the Director-General of Health which allowed it to come to New Zealand under the repair and refit category
- The vessel did not notify Customs of its proposed travel as legislatively required. s6(c)
- On 19 March 2021, s6(c) was escorted by the Customs' vessel *Araia* in to Opuia in the Bay of Islands with the two crew transferred to a Managed Isolation Facility in Auckland.
- The crew have now completed the remainder of their isolation period in a Managed Isolation Facility and were transported back to Opuia on 23 March 2021 to re-join their vessel
- Customs has no further concerns about the vessel's travel to New Zealand.

Pre-Departure Testing

- For the period 15 Mar 2021 to 21 Mar 2021, three warnings were issued:
 - 16 Mar – Three warnings were issued for passengers arriving without having undertaken Pre-Departure Testing. s9(2)(a)
- In each case, the remaining family members had complied with PDT requirements. Customs' interactions with the families indicated that the testing facilities had advised that PDT was not required. All passengers arrived on a flight that was not direct from their initial departure points.

Passengers

	Date	15 Mar	16 Mar	17 Mar	18 Mar	19 Mar	20 Mar	21 Mar	Week Total	%
	Total Passengers	338	459	329	611	403	437	495	3072	
	Passenger subject to PDT	280	279	148	425	268	223	275	1898	61.8%
Primary Actions (Passport Control)	Test Certificate Verified	262	251	136	387	254	206	247	1743	91.8%
	Exemption Verified	4	11	3	27	9	14	14	82	4.3%
	Referred to Secondary Area	14	17	9	11	5	3	14	73	3.9%
Secondary Area Actions	Compliant	14	14	9	11	5	3	14	70	96.0%
	Warned	0	3	0	0	0	0	0	3	4.0%
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Crew:

	Date	15 Mar	16 Mar	17 Mar	18 Mar	19 Mar	20 Mar	21 Mar	Week Total	%
	Total Crew	85	128	97	140	113	124	86	773	
	Crew subject to PDT	36	69	37	51	47	73	23	336	43.5%
Primary Actions (Passport Control)	Test Certificate Verified	36	69	37	51	47	73	23	336	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

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Advice received by the Minister for COVID-19 Response is available through the following link: covid19.govt.nz/alert-levels-and-updates/proactive-releases/ and www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

8. Official Information Act Requests

8.1 Ministry of Health

Date due	Requester	OIA Request	Status
11-Mar-21	s9(2)(a)	Documents regarding a national database to support the roll out of the Covid-19 vaccine, between 1 January 2020 and 15 February 2021	At Minister's office
23-Mar-21	s9(2)(a)	Documents regarding a national database to support the roll out of the COVID-19 vaccine, between 1 January 2020 and 15 February 2021	At Minister's office
23-Mar-21	Chris Bishop	Copy of advice referenced in WPQ 197 (2021) and WPQ 198 (2021)	In progress
31-Mar-21	s9(2)(a)	All information in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19	In progress
6-Apr-21	Chris Bishop	A copy of Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021	In progress
6-Apr-21	Chris Bishop	Copy of advice referenced in WPQ 3483 (2021)	In progress
7-Apr-21	s9(2)(a)	All correspondence relating to the tender process for saliva testing	In progress
12-Apr-21	s9(2)(a)	Advice to government officials and Cabinet about 14-day quarantine period for air arrivals to New Zealand. Credentials of advisors and all primary and secondary sources of recommendations relating to this	In progress
12-Apr-21	s9(2)(a)	All communication related to the use of the phrase "people who are pregnant" in the vaccine sequencing framework information, provided to media on 10 March	In progress
13-Apr-21	Chris Bishop	Specific list of documents related to COVID-19	In progress
21-Apr-21	s9(2)(a)	Purchase agreement signed by the government with Pfizer BioNTech as discussed in a specific parliament media release	In progress

8.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
1 Sep 20	s9(2)(a)	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc	Minister's office
10 Nov 20	s9(2)(a)	All concerns / issues raised by MBIE regarding the proposed COVID-Card	Approved

Date due	Requestor	OIA Request	Status
14 Dec 20	s9(2)(a)	Correspondence with INZ re applications by athlete/sporting organisations	Minister's office
23 Dec 20	s9(2)(a)	Complaints lodged by residents of managed isolation facilities	Under review
25 Jan 21	Dr Shane Reti (MP)	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Under review
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Under review
2 Mar 21	s9(2)(a)	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Approved
9 Mar 21	s9(2)(a)	Copy of application made by Stamford Plaza hotel to be MIQ facility	Decision on request sent
12 Mar 21	s9(2)(a)	How many complaints about MIAS system to MIQ	Minister's office
15 Mar 21	s9(2)(a)	Questions relating to MIQ exemptions between 01/03/20 and 03/01/21	Minister's office
18 Mar 21	s9(2)(a)	Subsequent advice from meetings with iwi about MIQ facilities	Decision on request sent
23 Mar 21	s9(2)(a)	Cost of keeping Aussie woman in MIQ for 28 days due to refusal of test	Under review
23 Mar 21	s9(2)(a)	MIQ info re extended stays due to refused test	Under review
23 Mar 21	s9(2)(a)	Breakdown of MIQ paid vs not paid & comparison of cost vs. money collected	Under review
24 Mar 21	s9(2)(a)	All Memos etc re advice to MIQ for controls around guest interactions	Gathering information
24 Mar 21	s9(2)(a)	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Gathering information
24 Mar 21	s9(2)(a)	Explanation of consultation with overseas residents re MIQ allocation	Under review
24 Mar 21	s9(2)(a)	Stamford Hotel occupancy rate as MIQ facility, and revenue	Under review
25 Mar 21	s9(2)(a)	Complaint about Managed Isolation and Quarantine	Scoping
25 Mar 21	s9(2)(a)	Amount paid by returnees/amount owed/amount overdue for stays at MIQ	Gathering information
25 Mar 21	s9(2)(a)	No. of returnees billed more than once for MIQ stays	Gathering information

Date due	Requestor	OIA Request	Status
25 Mar 21	s9(2)(a)	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Gathering information
29 Mar 21	s9(2)(a)	Documents about the 7 January incident at the Grand Millennium MIQ	Minister's office
29 Mar 21	s9(2)(a)	Encounter between a hotel staff member at the Millenium Hotel & a guest	Minister's office
29 Mar 21	s9(2)(a)	Corr etc re 'Bedroom encounter' MIQ staff/returnee incident incl. notes	Minister's office
29 Mar 21	s9(2)(a)	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Under review
29 Mar 21	s9(2)(a)	Docs etc re face mask correspondence re MIQ staff 'Bedroom encounter'	Minister's office
29 Mar 21	s9(2)(a)	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Drafting
30 Mar 21	s9(2)(a)	Why has MIQ costs for temporary visa holders been increased	Under review
30 Mar 21	s	A price breakdown of all services involved in the \$5520 fee for border MIQ	Under review
30 Mar 21	s9(2)(a)	Number of workers currently under contract working in MIQ	Under review
30 Mar 21	s9(2)(a)	Risk management programme for each and every premis used for MIQ	Scoping
30 Mar 21	s9(2)(a)	Pullman report: Govts plan to avoid hiding evidence of fixable problems	Scoping
30 Mar 21	@AllCultsAreBad	Correspondence relating to granting The Wiggles spots in MIQ	Under review
31 Mar 21	s9(2)(a)	Covid 19 positive numbers for arrivals each month into NZ MIQ	Gathering information
31 Mar 21	s9(2)	Propaganda that returnees see inside MIQ facilities	Gathering information
31 Mar 21	s9(2)(a)	Has this lady paid for all 28 days of the cost of her being in MIQ?	Drafting
31 Mar 21	s9(2)	Decision makers decisions on complaint CAF-002761-G1C1	Under review
31 Mar 21	s9(2)(a)	Correspondence to grant The Wiggles MIQ spots	Under review
1 Apr 21	s9(2)(a)	Info relating to Christchurch Regional Isolation and Quarantine centre	New item
1 Apr 21	s9(2)(a)	Information regarding Australia lady who is MIQ Mecure Wellington	Drafting
1 Apr 21	s9(2)(a)	Confirmation letter of son's MIQ dates/hotel & destination once departed	Gathering information

Date due	Requestor	OIA Request	Status
1 Apr 21	s9(How many people entered MIQ and have not been released back into society	Minister's office
1 Apr 21	s9(2)(a)	Family and domestic violence incidents that has occurred at MIQ	Under review
1 Apr 21	Chris Bishop	All documents relating to Trev Pontings declined then accepted application	Drafting
6 Apr 21	s9(2)(a)	query on MIQ welcome pack, non english guests, translated signage/translato	Gathering information
6 Apr 21	s9(2)(a)	Documents about Tom Abercrombie and other families MIQ exemption request	Drafting
7 Apr 21	s9(2)(a)	Info re Emergency MIQ placement, escape attempts & stats	Gathering information
7 Apr 21	s9(2)(a)	Review of lack of high/low risk MIQ seperation & timeframe of public state?	Scoping
7 Apr 21	s9(2)(a)	Fees & payment records for MIQ, waivers & instalment plans	New item
7 Apr 21	s9(2)(a)	all info re MIQ officials ministerials advice on 570 fishing crew exemption	Drafting
8 Apr 21	s9(2)(a)	Info RE establishing purpose-built quarantine facility in New Zealand	Drafting
8 Apr 21	s9(2)	query on confirmation of free MIQ stay if leaving with n t e 90 day period	New item
8 Apr 21	s9(2)(a)	conseq of privacy breach of priv info with sent M Q emails to wrong applica	Gathering information
8 Apr 21	s9(2)(a)	corr. and query regarding COVID card trial in MIQ cost	Gathering information
8 Apr 21	s9(2)(a)	Questions related to billing of MIQ spaces	Gathering information
9 Apr 21	s9(2)(a)	RE DOIA 2021-0591 Has MBIE now established min NBS for MIQs? etc	Under review
9 Apr 21	s9(2)(a)	Info given by MIQ staff to Lucina Baulch during MIQ stay	Scoping
9 Apr 21	Chris Bishop	Green MP Mr Ricard Menendez March MIQ application	Gathering information
9 Apr 21	s9(2)(a)	MP's return to Ne Zealand through the MIQ system	Gathering information
9 Apr 21	s9(2)(a)	Documents relating to the MIQ emergency application for Trevor Ponting	Drafting
12 Apr 21	s9(2)(a)	corr. eviews on MIQ to stop progrms from booking vouchers for other ppl	Gathering information
12 Apr 21	s9(2)(a)	Info between the wiggles an event managers for entering MIQ	Under review

Date due	Requestor	OIA Request	Status
12 Apr 21	s9(2)(a)	Correspondence from Jan Logie to MBIE relating to Ricardo Menéndez March	Under review
13 Apr 21	s9(2)(a)	NZers returning from Australia last 6 months who tested positive for COVID	Scoping
13 Apr 21	s9(2)(a)	Request for no. of overseas scanners that arrived in 2020	Scoping
13 Apr 21	s9(2)(a)	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Under review
13 Apr 21	s9(2)(a)	MIQ - exemptions under Category Class 2C for returning NZ citizens	Gathering information
13 Apr 21	s9(2)(a)	Comms and information between Maritime and MBIE	Drafting
13 Apr 21	s9(2)(a)	MIQ - Exemptions for emergency allocations for citizens returning home	Gathering information
14 Apr 21	s9(2)(a)	Maritime capacity as per MNZ maritime industry update #69	New item
14 Apr 21	s9(2)(a)	Criteria for MIQ waiver application	Scoping
14 Apr 21	s9(2)(a)	NZ citizen and resident seafarers and MIQ emergency allocations	Scoping
14 Apr 21	s9(2)(a)	Visa types/numbers coming into NZ via Managed Isolation Allocation System	Scoping
14 Apr 21	s9(2)(a)	Expansions of MIQ facilities for reports to officials, Ministers & studies	Scoping
16 Apr 21	s9(2)(a)	Data management plan for MIQ	Scoping
19 Apr 21	s9(2)(a)	Analysis on MIQ decision to only open up spaces three months out	Scoping
19 Apr 21	s9(2)(a)	What qualifies for 'Seriously ill' & Waiver assessment & checklist form	Drafting
20 Apr 21	s9(2)(a)	How many stayed in NZ MIQ & now in system w/ Aussie passports or are aussie	Gathering information
20 Apr 21	s9(2)(a)	Transcript of 7/01/21 Grand Millenium incident & corr etc ricardo march MIQ	Under review
20 Apr 21	s9(2)(a)	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	Drafting
20 Apr 21	s9(2)(a)	Reasons why Ms Lucinda Baulch is being unlawfully detained at MIQ	Drafting
20 Apr 21	s9(2)(a)	What advice was given/research conducted regards alternative MIQ options	Drafting
22 Apr 21	s9(2)(a)	All 2020 corr with SeaLord, Independent fisheries & Maruha Nichiro	Gathering information
3 May 21	s9(2)(a)	MP Menendez-March's application for MIQ and his partners visa application	Drafting
11 May 21	s9(2)(a)	Identity of certain NZDF staff at an MIQ facility	Scoping
11 May 21	s9(2)(a)	Info relating to the MIQ Allocation System	Gathering information
11 May 21	s9(2)(a)	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Drafting
11 May 21	s9(2)(a)	Info relating to MIQ spots available over past 3 months	Gathering information

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8.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
26 Mar 21	s9(Evidence that lockdown measures save lives.	Drafting
29 Mar 21	s9(2)	Documentation pertaining to the COVID-19 response and recovery efforts that your organisation has been involved in, in 2020.	Drafting
8 April 21	s9(Information regarding the establishment, leadership and mandate of the COVID-19 Response Unit. Also the Terms of Reference of the Roche/Simpson Review.	QA
8 April 21	s9(Advice and reports concerning the possibility of undetected community transmission of Covid-19 in New Zealand since February 2020.	Scoping
9 April 21	s9(Documents and communications that have contributed to the recent policy decision for Auckland to be placed at Alert Level 3 and New Zealand at Alert Level 2.	Scoping
13/04/2021	s9(2)	All advice that Cabinet received before 11 March 2021 about options and recommendation for prioritising groups and populations for the COVID-19 vaccine rollout	Scoping
14/04/2021	s9	Copies of COVID-19 weekly update reporting and response related Cabinet papers.	Drafting
14/04/2021	Unknown	Cabinet paper relating to the February decision to change Alert Levels, Cabinet's resurgence response plan, and contemporaneous weekly reporting.	Drafting
14/04/2021	s9(Advice given to government when Cabinet met on Friday March 12th pertaining to the decision to go from Level two to Level one.	Scoping
22/04/2021	s9(Information relating to development of the Government's COVID-19 strategy.	Drafting

8.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
8 Mar 21	s9(Requests the following: <ul style="list-style-type: none"> a copy of the Border Executive Board's Terms of Reference a copy of the Venter Consulting report: "Review of COVID-19 Border Measures – Tranche One (Aviation)" documents that explain Customs' strategies to mitigate and respond to "risk at the maritime border of the impending arrival of small craft during the yacht season". 	Drafting
8 Mar 21	s9(2)(a)	Requests the following: <ul style="list-style-type: none"> various questions regarding the number of private yachts and small craft arriving in New Zealand since the Maritime Border Order (No 2) came into effect all communications between Customs and the company Xerra Earth Observation Institute since the beginning of October 2020. 	Drafting
19 Apr 21	s9(Requests information regarding the vaccination of Customs staff and contractors against COVID-19.	In progress



COVID-19 Response Weekly Report

1 April 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency Responsible	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> Further engagement with healthcare group continued. Team resourcing up to engage with upcoming cohorts in the Sequencing Framework.
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> Co-design commenced with DHBs on hub and spoke model. Two-week sprint to deliver updated design. There are network and scalability challenges. Next steps include approval of an updated model to deliver a more flexible distribution network to enable large increase in sites and address scalability challenges for the second half of the year.
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> At the end of Tuesday 30 March 2021, 1,603 vaccinators have completed vaccine training and 646 vaccinators have been active in the programme so far.
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> Daily engagement with DHBs continues, with regional 'account managers' in place to work through DHB service delivery and logistics plans for vaccinations Engaging with DHBs on service delivery models for Tiers 2 and 3 and general population Contracting and funding is still to be finalised. Next steps include finalising pricing conversations in order to embed contracting and funding.
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> Event design for Phase 2 continues Work continues on national booking system to enable general population onboarding and demand management.
	Post event	●	●	MoH	<ul style="list-style-type: none"> Work continues for long-term pharmacovigilance solution uplift as programme scales Digitisation of CARM workflow now in place to improve initial workflow.
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> Workforce remains under significant pressure, work ongoing with DHBs to support Timeframes, scope and complexity of QFTZ has required extensive reallocation of resource
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Reviews, modelling and scenario planning conducted to support continuous improvement
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Technology programme aligning to enhance contact tracing and support QFTZ
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated to broader programme Risks related to vaccine programme outlined above

Focus Area	Sub-Focus Area	Last Week	This Week	Agency Responsible	Agency Comment on Status
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> The vaccination of the MIQ workforce continues with the second round of doses for staff underway. There are challenges determining who has not received a vaccination. We are working directly with the MIQ workforce employers to confirm which of their workers remain unvaccinated, and employers are working through their health and safety risk assessments. A second set of guidance is due to employers on 7 Apr 2021, which will discuss next steps for workers who are undertaking high risk work, and who remain unvaccinated. Further information about this outlined in the content of the weekly report.
	Staff testing	-	●	MBIE MIQ	<ul style="list-style-type: none"> As previously reported, following an internal review we have identified issues with the quality of our staff testing data, either missing or having incorrect information recorded. A dedicated team has been established to manage these issues, starting this week. Recruitment is underway for a Team Leader who we are expecting to have on board by the end of Apr 2021.
Operations	Capacity	●	●	MBIE MIQ	<ul style="list-style-type: none"> As at 31 Mar 2021, we are projecting a peak usage of 4,042 rooms for the fortnight. More information on MIAS voucher release is included in the report. Scheduled facility maintenance will reduce MIQ operational capacity over the next six months, as previously reported.
	Install enhanced security technologies	●	●	MBIE MIQ	<ul style="list-style-type: none"> 28 of 32 sites are fully complete with all security enhancements operational (representing 86% of room capacity). One further site (Holiday Inn Auckland) is expected to be fully complete this week with the remaining three sites the week following Easter. The CCTV component at these remaining sites is predominantly complete and operational with the outstanding security enhancements work relating to door alarming.
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> Initial contract discussions held with all 32 hotel providers. All providers have received their formal contract extension notices. Feedback received from the Crown Law Office on draft vaccination clauses is being worked into the draft hotel amendment and extension agreements.
	Reducing Transmission risk – Grand Mecure	-	●	MBIE MIQ	<ul style="list-style-type: none"> The MIQ rapid investigation is due to be completed this week. This is looking at how the positive returnee was allowed on the managed isolation walk (MIW) and concerns with management of the MIW bus. This rapid investigation will then feed into the joint MOH/MIQ incident review. The TAG met on Tuesday 30 Mar 2021 to consider the on-site assessment and determine next steps. Further information about this outlined in the content of the weekly report.
Future Planning	COVID-19 Amendment Bill	-	●	MBIE MIQ	<ul style="list-style-type: none"> MBIE and MOH are working together well to progress the amendment bill. Draft Cabinet paper went to the Minister's Office 31 Mar 2021 for Ministerial consultation. Anticipate Cabinet paper being lodged Friday 9 Apr 2021 for direct to Cabinet or Cabinet Committee week of 12 – 16 Apr 2021

Focus	Sub-Focus Area	Last Week	This Week	Agency Responsible	Agency Comment on Status
Quarantine Free Travel	Cook Islands quarantine-free travel (two way)			MFAT	<ul style="list-style-type: none"> On 22 March, Cabinet instructed officials to continue to work towards two-way quarantine-free travel, to support the health-health work programme March to May, and report back to Cabinet in May on the feasibility of commencing two-way quarantine-free travel before the end of the second quarter of 2021. The switch from 'amber' to 'green' could occur towards the end of the health-health work programme (which will run March to May 2021) when the extent of progress can be assessed and further decisions have been taken on the timeline for the vaccine roll-out in the Cook Islands. Two-way QFT has been a central topic during the visit of Prime Minister Brown this week, s7(b)(ii) The New Zealand Ministry of Health is working at pace to support the Cook Islands' health sector's readiness for the possible opening of QFT in May 2021. While vaccinations are not considered a prerequisite for QFT, officials are also working to support a vaccine rollout to the Cook Islands which will provide an additional layer of protection.
	Niue quarantine-free travel (one-way)			MFAT	<ul style="list-style-type: none"> COMPLETED: One way QFT from Niue to New Zealand commenced on Friday 19 March 2021, with the first flight taking place on 24 March, carrying 43 passengers.
	Niue quarantine-free travel (two-way)			MFAT	<ul style="list-style-type: none"> s7(b)(ii) The timing of the switch from 'amber' to 'green' will be able to be better assessed following a technical visit to Niue by officials and further decisions have been taken on the timeline for the vaccine roll-out in Niue.
	Trans-Tasman quarantine-free travel			MFAT	<ul style="list-style-type: none"> On 22 March, Cabinet agreed in principle that two-way quarantine-free travel (QFT) with Australia could commence in April 2021. Commencement will be subject to the completion of necessary readiness work (including the finalisation of the response framework, engagement with airlines and airports, ensuring regulatory mechanisms are in place, Australia's lifting of its outward travel ban, and the resolution of technical issues such as transit passengers, MIQ fees, and contact-tracing of travellers from Australia) as well as a health assessment from the Director-General of Health. Cabinet has directed officials to report back on readiness for commencement on 6 April. To this end, on 29 March we provided you with a draft Cabinet Paper that you may choose to take to Cabinet on 6 April. The paper seeks Cabinet's approval that, on the basis of work now completed on the eight conditions listed in the bullet point above, and subject to final health advice from the Director-General of Health, QFT from Australia to New Zealand may commence from 19 April 2021. It also seeks a Cabinet decision on whether, and in what circumstances, pre-departure testing will be required for passengers travelling from Australia to New Zealand. The switch from 'amber' to 'green' can occur after a) Cabinet considers officials' report on the readiness work-streams listed above on 6 April, and b) the Director-General of Health provides an assessment that it is safe to commence two-way QFT with Australia (expected to occur shortly before commencement).

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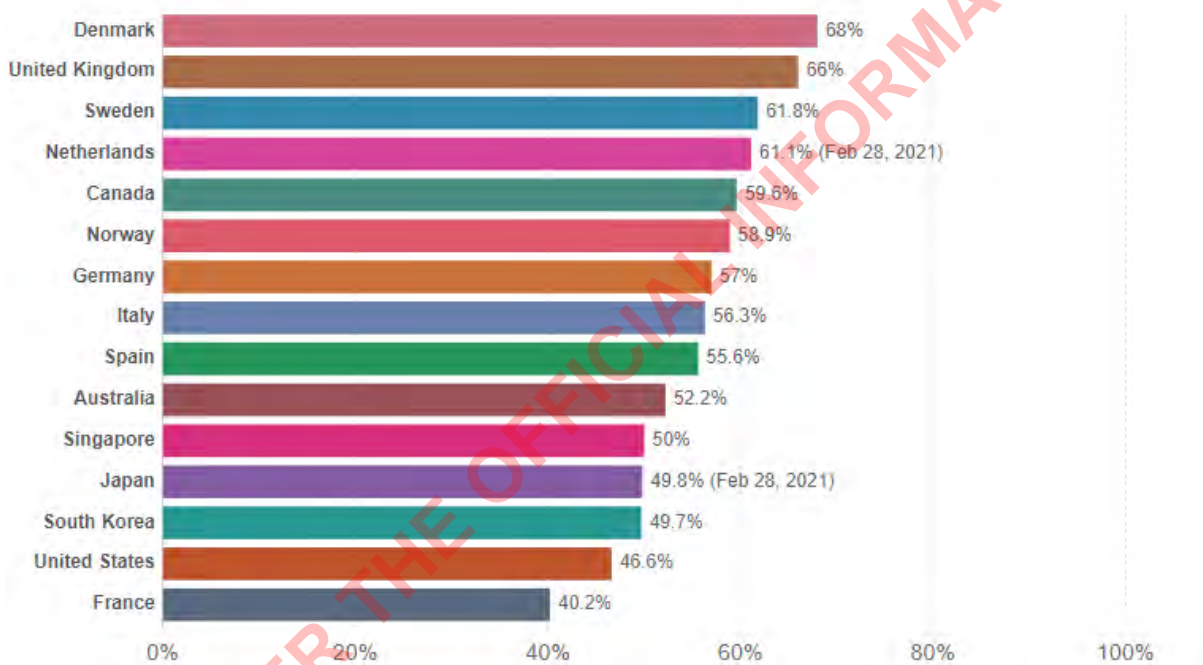
2. COVID-19 Insights

2.1 Insights of Note

2.1.1 Vaccination Willingness by Nation

The chart below shows the proportion of the population that would choose to get a COVID-19 vaccine if it was available to them, by nation.¹ This percentage represents the share of survey respondents who agree with the statement: “If a COVID-19 vaccine was made available to me this week, I would definitely get it.” Of the nations surveyed, the nation with the highest proportion of the population that were willing to get a COVID-19 vaccine was Denmark at 68%, followed by the United Kingdom at 66%, and Sweden at 61.8%. By comparison, a February Horizon Research survey of New Zealanders indicates that approximately 71% of New Zealanders are willing to have a COVID-19 vaccine.² Updated survey results are expected soon.

Figure 1: Vaccination Willingness by Nation as a Proportion of the Population



2.1.2 Fake COVID-19 Vaccination Certificates

Monitoring of the dark web by a private cybersecurity firm has identified discussion by New Zealanders of getting fake COVID-19 vaccine passports, although to date there is no evidence of any being obtained.³ Internationally, advertisements for fake COVID-19 vaccination documentation on the dark web have increased by approximately 300% since January (currently there are over 1,200).⁴ For

¹ Our World in Data. As at 31 March. <https://ourworldindata.org/covid-vaccinations#country-by-country-data-on-covid-19-vaccinations>. (Accessed 1 April 2021). Presenting data from: Imperial College London YouGov Covid 19 Behaviour Tracker Data Hub – Last updated 30 March 2021.

Respondents were presented with a 1 to 5 scale, ranging from “strongly agree” (1) to “strongly disagree” (5). Responses of 1 or 2 were considered to be in agreement with the statement.

² Horizon Research, COVID-19 Vaccines Survey, Attitudes and Tracking, February 2021, Produced for the Ministry of Health in association with the School of Population Health, University of Auckland, February 2021.

³ Covid19 coronavirus: Fake test results, vaccine passports easily available on dark web. 30 Mar 21. <https://www.nzherald.co.nz/nz/covid-19-coronavirus-fake-test-results-vaccine-passports-easily-available-on-dark-web/J7MC3HPUHLPZ5T2NNPMGZXS7NY/>. (Accessed 1 Apr 21).

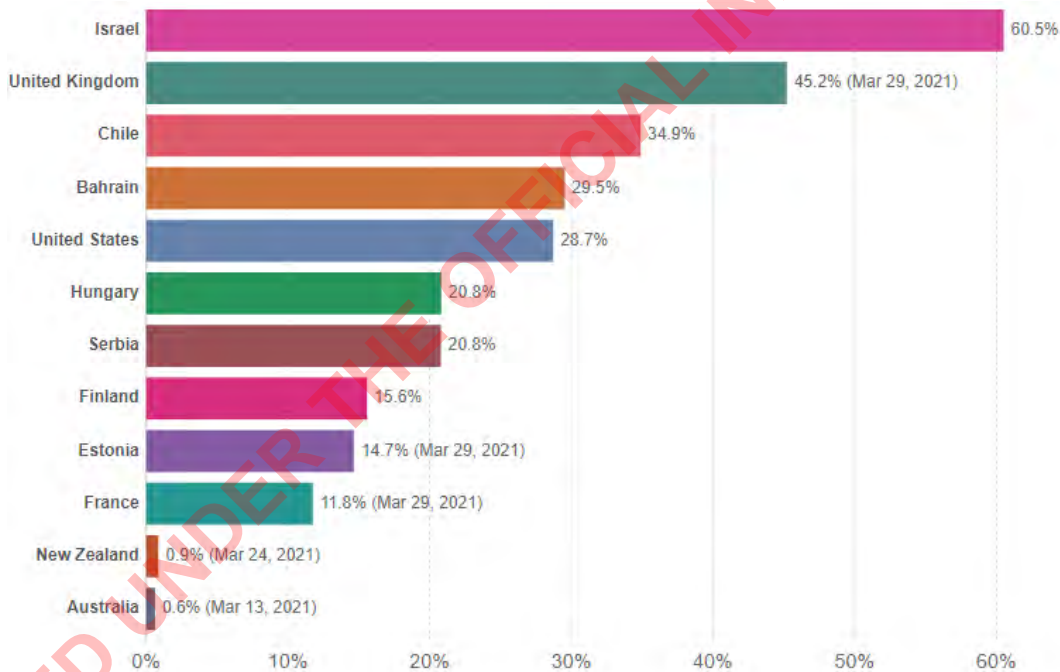
⁴ Cybercriminals are increasingly selling forged vaccination certificates on the darknet. 24 Mar 21. <https://fortune.com/2021/03/23/covid-vaccine-cards-fake-vaccination-certificates-darknet-cyber-criminals-selling/>. (Accessed 1 Apr 21).

example, fake vaccination cards from the Centers for Disease Control and Prevention (CDC) are available for purchase.⁵ There are various private sector vaccination certificate recording schemes in development (otherwise known as a travel health passes). However, due to the range of schemes and varying processes this may add further confusion to determining the reliability of a vaccine certificate. The International Air Transport Association (IATA) Travel Pass app is one example of a travel health pass, which Air New Zealand have indicated they will trial in April this year.⁶ The New Zealand government, as part of its Travel Health Pass work programme (the Programme), is working together with a group of government agencies, to develop verifiable vaccine certification to facilitate international travel. The Programme will consider the international context including possible existing solutions like the IATA Travel Pass. A detailed overview of the Programme is intended to be provided to you in the week of 5 April 2021.⁷

2.1.3 Vaccination Progress by Nation

The chart below shows the proportion of the population that have received at least one dose of COVID-19 vaccine, by nation.⁸ As the data does not distinguish between vaccines that require more than one dose, this may not represent the share of the population that are fully vaccinated. The chart shows the top 10 nations, as well as Australia and New Zealand.

Figure 2: Vaccination Progress by Nation as a Proportion of the Population



*Top 10 countries with a population of over 1 million people

⁵ Hackers offering forged "official" COVID vaccination certificates and negative test results on dark net. 24 Mar 21. <https://securitybrief.co.nz/story/hackers-offering-forged-official-covid-vaccination-certificates-and-negative-test-results-on-dark-net>. (Accessed 31 Mar 21).

⁶ Air New Zealand trials global digital travel pass. 22 Feb 21. <https://www.airnewzealand.co.nz/press-release-2021-airnz-trials-global-digital-travel-pass>. (Accessed 1 Apr 21).

⁷ Personal Communication from Ministry of Transport, 1 Apr 2021.

⁸ Our World in Data. As at 31 March. <https://ourworldindata.org/covid-vaccinations#country-by-country-data-on-covid-19-vaccinations>. (Accessed 1 April 2021).

3. Ministry of Health Weekly Report



3.1 Items to Note/Updates

3.1.1 Publication of Fortnightly COVID-19 Disease Indicator Summary Reports

The Ministry is planning to release the fortnightly COVID-19 disease indicator summary report (indicator report) on the Ministry's website for the period from 26 February 2021 to 11 March 2021.

These reports were developed based on the recommendations in the Rapid Audit of Contact Tracing for COVID-19 in New Zealand and provide an end-to-end view of the public health response to COVID-19 for cases and close contacts.

Key points of interest for this report are:

- This reporting period involves four additional community cases linked to the February South Auckland community outbreak (Cases L, M, N and O) and the March Auckland aircrew case, and their respective associated close contacts. Case O was already isolating and as a result has no associated close contacts.
- The indicators listed below are low due to the delayed identification of cases following symptom onset.
 - S001 - Time from exposure to contact isolation / quarantine
 - S002 - Time from case first symptom to contact isolation / quarantine
 - C001 - Time from first symptom to test sample taken for positive cases.
- While **S001, S002, C001** are below target **S003 - Time from test sample taken to close contact isolation / quarantine** shows that once a case has been identified the system performance is above target (80 percent by 48–72 hours) at 81 percent for this reporting period.
- The public health indicators **P002 - Time from case notification to isolation / quarantine of contact** and **P004 - Proportion of contacts traced in 48 hours** are very close to target (80 percent by 24–48 hours) at 79 percent. The context for this is that during this reporting period, the close contact category was applied to contacts at specific locations of interest which required individuals (who would normally have been classified as casual plus contacts) to self-identify. When contacts self-identify and call Healthline, they are provided the appropriate advice on testing and isolation requirements. However, the time of these inbound Healthline calls are not recorded in the National Contact Tracing Solution (NCTS), and so are not able to be recorded against this metric. A further outbound call is made from the NITC to these contacts to ensure they understand and will comply with the advice given; this call being recorded against the metric. Therefore, in this instance performance against **P002** and **P004** was in reality far better as contacts commenced isolating earlier upon receiving that initial advice.
- **P003 - Time from close contact identification to isolated / quarantine** demonstrates that once a close contact has been identified in the NCTS the system performance is above target, at 93 percent for this reporting period.
- There were 42 cases in MIQF during this period.

Next steps

The report will be released on the Ministry of Health's website in the week of 29 March 2021.

3.2 Policy/Programme Updates

3.2.1 Phase 1 Vaccine Roll-out

As at 30 March 2021, 66,296 vaccinations have been delivered, including 14,113 people who are fully vaccinated. 10 percent are Māori, 8 percent are Pacific, and 19 percent are Asian.

On 30 March 2021, 45 sites were live delivering vaccinations.

Technology

Work is continuing on ensuring the national booking system and other supporting technology is ready for the Phase 2 roll-out.

This week, features went live to increase digitisation of Centre for Adverse Reaction Management (CARM) reporting and workflow for adverse reactions. This will support improved workflow to enable volume as vaccinations scale.

Workforce

1,603 vaccinators have completed vaccine training and 646 vaccinators have been active in the programme so far.

The demand for vaccinators continues to grow as roll-out progresses. Several initiatives are underway to increase the size of this workforce, including:

- Reviewing how the workforce 'surge' database can be better utilised to better 'screen' those on the database and enable DHBs to more readily locate suitable candidates
- Investigating further opportunities to generate new interest from potential vaccinators. The Ministry is actively working with other organisations where staff are already able to vaccinate (such as ambulance services) and to also consider non-registered and non-regulated workforces (such as the New Zealand Defence Force).

Distribution and inventory management

Co-design has commenced with DHBs on an updated distribution network design to allow the network to scale using a hub and spoke model, increasing flexibility and local responsiveness. This design is expected to be finalised through the next two-week design sprint.

Equity

The Ministry of Health has identified an initial 54 Māori health providers for the \$11 million provider readiness and support funding. The Ministry of Health, with Tumu Whakarae, will confirm the providers and progress to rollout the funding by early April 2021, starting with Māori health providers in the Counties Manukau DHB region.

For Māori communications funding, progress has been made on allocating the \$2 million funding with a two-step process, funding to the Iwi Comms Collective and a grant funding process for all other Māori organisations and providers.

The Ministry has confirmed and allocated the \$4 million to Pacific health providers for provider readiness and support. Contracts have been sent out to providers.

This week \$2 million funding was approved for a disability communications campaign. Co-design will be targeted to specific cohorts within the disability sector to drive specific awareness and comfort campaigns, addressing equity or information and distribution so that all people, regardless of disability, will be well informed and prepared for their vaccination.

Next steps

We will provide you with a further update in the next Weekly Report.

3.3 Technical Advisory Group: Update

The COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 23 March 2021 to discuss the recommendations for vaccinating children, the revised VAANZ cohort study, and advice to inform guidance on symptoms and routine testing of vaccinated border workers 48 hours' post vaccination.

As the action from this meeting, the Ministry of Health will draft a guidance document for symptoms and testing 48 hours' post-vaccination and provide it to CVTAG for its review

CVTAG will next meet on 6 April 2021 and TAG will next meet on 16 April 2021.

3.4 Recent Communications Issues and Activities

As at 31 March 2021

Date	Activity	Lead agency	Comms material	Ministerial involvement
6 Apr 21	Trans-Tasman quarantine free travel commencement date announcement	Prime Minister's Office (with input from Health)	Key messages, PR, Q&A and talking points will be provided once policy and operational details have been finalised	Yes
8 Apr 21 – TBC pending testing	NZ COVID Tracer app release 6	Health	Key messages, PR, talking points being prepared	TBC
Timing TBC (initially scheduled for 16 Mar 21)	Stakeholder communications to border sector in support of upcoming improvements to the COVID 19 Public Health Response (Required Testing) Order	Health	Key messages – about these specific changes and general key messages about Testing Orders Heads-up advance notice to DHBs / Public Health Units Letter to DHBs / Public Health Units Letter to border Chief Executives Messages for workers (for the border companies to disseminate) Website edits Media / Minister back pocket talking points	Reactive only

4. Managed Isolation and Quarantine Weekly Report

4.1 Top Items to Note

4.1.1 Update on Grand Mercure

- In response to the COVID-19 positive returnee being allowed on the bus to a managed isolation walk, MIQ is undertaking an investigation into what occurred and if any changes should be made. The indications from this review are that the returnee should not have been on the bus and that adherence to infection prevention and control (IP&C) measures was inconsistent on the bus to the managed walk.
- Some operational changes have already been made including the introduction of two-door busses, to allow better spacing as returnees get on and off the bus, dedicated seating on the bus to and from the walk, as well as a more formal standardised verbal brief for each journey highlighting the need to adhere to IP&C measures. In addition, hard-plastic screens are now in place behind the driver's seat to separate the drivers and returnees and drivers are wearing N95 masks.
- This rapid investigation will feed into the joint MOH/MIQ incident review of what has occurred at the Grand Mercure MIF. Further changes are likely as a result of the rapid investigation and the wider incident review.
- The TAG were provided with an update on the initial findings from the preliminary on-site ventilation assessment of the rooms of interest at this facility .
- The assessment was undertaken by s9(2)(b)(ii) an independent ventilation specialist, on behalf of MBIE, on Monday 29 Mar 2021.
- Early indications are that there are variable air flows and pressure differences between these rooms. The TAG noted that aspects of the ventilation design and operation merit further investigation to confirm that performance is consistent with the intended design. The TAG noted that the hotel is scheduled for a more detailed onsite assessment on 6 Apr 2021, with testing expected to be completed within two weeks of this.
- The TAG will reconvene on 13 Apr 2021 to consider the early findings of the more detailed on-site assessment.

s9(2)(f)(iv)

- s9(2)(f)(iv)

- s9(2)(f)(iv)

4.1.3 Auckland International Airport

- MIQ, AIA and border agency stakeholders have an in-principle agreement on passenger processing at Terminal B for onward travel to Auckland, Rotorua and Hamilton MIQFs.
- The parties are also in discussions regarding the domestic charter transfer process at Terminal B for onward travel to Wellington and Christchurch MIQFs.
- Testing of both processes will continue ahead of the beginning of Quarantine Free Travel.

4.1.4 Vaccinations update

- The vaccination of the MIQ workforce continues to progress as expected.
- System and process limitations are still preventing a large number of vaccination records being linked to an employer, so it is challenging to understand where uptake is low across the system. We are working directly with employers to confirm unvaccinated employees, and employers are working through their health and safety risk assessments.
- The second round of doses for the MIQ workforce continues, as does the first round of doses for workforce close contacts.
- The information pack for employers to provide guidance on managing this with their staff has been released. Additional communications to support the Employment Relations work is under final review.

4.2 Operational update

4.2.1 Capacity update

- A total of 29,877 rooms have been released for Apr-Jul 2021 over the past 8 weeks (since late Jan 2021).
- 38,448 returnees are coming home across the period of Apr-Jul 2021.
- Returnees from over 180 countries successfully secured a voucher to travel during this period.
- A further top-up of 1,996 rooms across 28 Mar-30 Apr 2021 was released on 23 Mar 2021.
 - As at 30 Mar 2021, there were 334 rooms remaining for the period 31 Mar-30 Apr 2021.
 - As at 30 Mar 2021, there were 2,365 rooms available for the period Apr-Jul 2021
- Last week we received a record low number of complaints with regards to the MIAS system due to the voucher releases.

4.2.2 MIQ Facilities Ventilation Review

- Work is underway to assess the ventilation system operations across the portfolio of hotels.
- An onsite inspection programme began on 22 Feb 2021. It is estimated that the programme will take 2-3 months to complete, subject to accessibility to hotels, availability of assessors, etc.
- The review is being carried out in two stages:

Stage 1: Desktop assessments

- MoH-led initiative to assess hotel ventilation systems based on system design specifications. The preliminary assessments are largely complete with a range of recommendations

identified and being worked through (including some immediate mitigations implemented). One key recommendation was the need to undertake onsite assessments in order to gain a more accurate view of ventilation system operations.

Stage 2: Onsite assessments

- MBIE-led initiative to assess ventilation systems within existing MIQ accommodation to understand the operation of the existing systems and the risks associated with them.
- The focus for onsite testing is the remaining 31 of 32 sites (32nd site is the Pullman – the ventilation review is complete and remediation work is underway).
- 11 sites have requested extensions to the planned 10-day turnaround to provide provisional results back to MBIE.
- 2 of 31 sites have provided provisional results to MBIE for internal analysis (M-Social, Auckland and Novotel Christchurch Airport).
- A small number of hotels have indicated that they are having issues engaging an Independent Qualified Person (IQP) to complete the onsite testing.
- As assessments are received an analysis of results will be undertaken and then reviewed by a Technical Advisory Group.

4.3 Policy Update

s9(2)(f)(iv) [Redacted]

s9(2)(f)(iv) [Redacted]

[Redacted]

- s9(2)(f)(iv) [Redacted]
- s9(2)(f)(iv) [Redacted]

s9(2)(f)(iv) [Redacted]

s9(2)(h) [Redacted]

s9(2)(f)(iv) [Redacted]

- s9(2)(h) [Redacted]

- s9(2)(h) [Redacted]

s9(2)(f)(iv) [Redacted]

4.4 Large Group Arrivals Update

Summary of approved group arrivals as at 29 Mar 2021

Group	Date of Arrival	Pax Numbers	Comments
Refugees quota re-start - Cohort 1B	16 - 28 Mar 2021	44	The total pax who will arrive for Cohort 1B is 44 pax arriving over 16 – 28 Mar 2021. 33 pax arrived 16 Mar 2021, as planned. 2 pax arrived 25 Mar 2021. The final 9 pax from Ecuador arrived 28 Mar 2021. To date there have been no issues with refugees while in MI – all are super happy to finally be in NZ.
Olympic Athletes	29 Mar - 25 Apr 2021	19	Returnees from Tokyo Olympic qualifying events. Various return dates. Original numbers reduced from 41 due to cancelled events, vouchers secured via MIAS and athlete withdrawal.
Refugees quota re-start - Cohort 2	5 - 9 Apr 2021	69	RQP have advised the following schedule: 23 pax on 6 Apr 2021, 20 pax on 10 Apr 2021, 12 pax on 16 Apr 2021, 8 pax on 11 May 2021, and 6 pax on 12 May 2021. From Malaysia, Thailand and Ecuador.
Rocket Lab	Early May 2021	8	Arrival dates TBC. Request has reduced from 14 vouchers to 8 as many have secured vouchers via MIAS. They have also requested 3 short stays for charter flight crew.
Refugees quota re-start - Cohort 3	24 - 28 May 2021	70	Arrival schedule and Cohort details TBC – likely to slip right into late May/June. PGA are working with RQP on EOI for FY 21/22

4.5 Upcoming Communications Issues and Activities

As at 31 Mar 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
31 Mar 2021	Further information sent to Border worker employers on approach to workers around vaccines	MBIE/MoT/Customs	Pack of information	N
Apr 2021	Pullman report on ventilation	MoH	Reactive information	N
Apr 2021	Desktop survey of all MIF ventilation	MoH	Reactive information	
Apr 2021	CDHB survey of MIF workers – to be released nationally	Canterbury District Health Board		N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communication (i.e. welcome pack)	N
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC
1 Apr 2021	Emergency Allocation changes	MIQ	Proactive communications and engagement	N

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
9 Apr 2021	1 year MIQ anniversary – acknowledge our workers	MIQ	Comms plan with MoH/Customs etc	Y
Late Apr 2021	Overview of Grand Mercure issues	MIQ	Proactive communications and engagement	
12/13 May 2021	MIQ Senior Leaders Forum	MIQ		Y

4.6 Fees

4.6.1 Invoicing

- The table below shows the number of invoices issued up to 30 Mar 2021. These relate to people who arrived in managed isolation up to 14 Mar 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as ‘potentially liable’ will receive an invoice
- The ‘Invoices to be confirmed’ column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent ‘per room’.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	Overdue 90+ days
Groups	2,838	34	0	1	33	20	\$9,396,299	13	0	0
Maritime	1,114	222	0	0	222	130	\$553,600	82	10	3
Aircrew	2,076	167	0	10	157	47	\$434,050	106	4	0
All other arrivals	28,366	21,927	2,856	9,484	9,587	4,325	\$16,212,715	4,047	1,215	133
Total	34,394	22,350	2,856	9,495	9,999	4,522	\$26,596,664	4,248	1,229	136

Note: The ‘Overdue 90+ days’ column represents the number from the ‘Overdue’ column that have been outstanding for 90 days or more.

4.6.2 Waivers

The table below breaks down the waiver application information between 11 Aug 2020 and 30 Mar 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The ‘waivers approved’ in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	4,896	108	4,788	589	4,199	74	3,696	515	503

4.7 Emergency Allocation Applications

- 3,149 applications have been processed since 30 Oct 2020.
- 53 applications were received in the week ending 28 Mar 2021 and 64 applications were processed.
- From the applications processed in the week ending 28 Mar 2021, 72% of the applications were approved.

Emergency Allocation Applications	Weekly Totals	Year to Date Totals
	22 Mar 2021 to 28 Mar 2021	30 Oct 2020 to 28 Mar 2021
Approved	46	1,727
Declined	18	1,422
Applications processed*	64	3,149

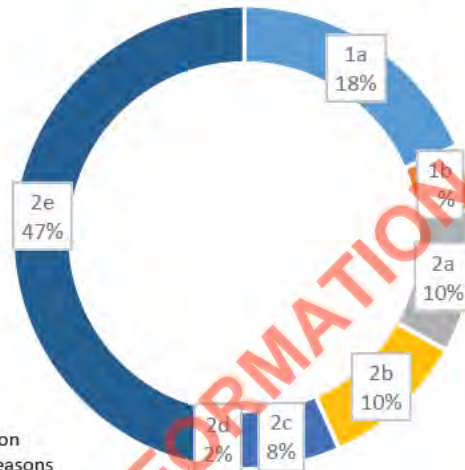
*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	48
Rooms Allocated in MIAS	38
Cancelled by the applicant	4
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	6

Approvals by Category

- The below chart represents the weekly breakdown of approvals by different categories within the emergency allocation process from 14 Dec 2020 to 28 Mar 2021.

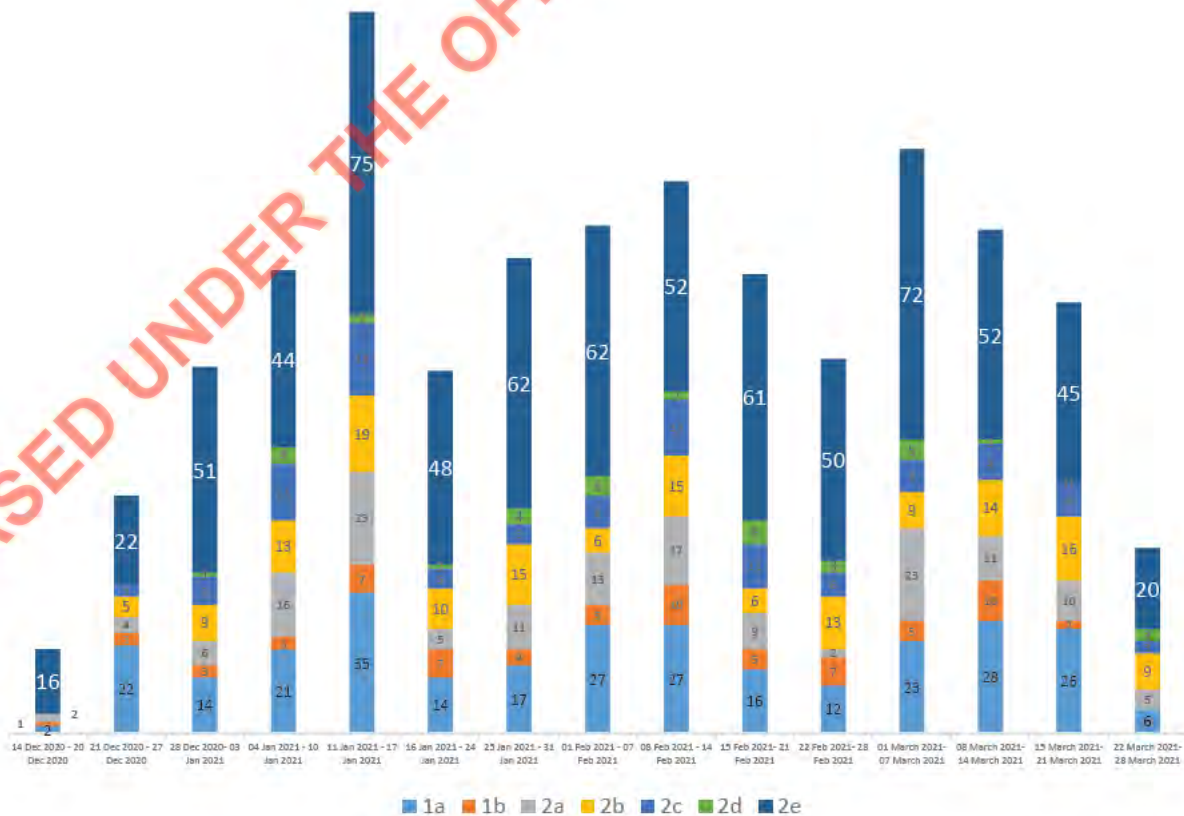
Chart 1: 65% of Applications were approved under 2e and 1a



Emergency allocation categories:

- 1a - NZ citizen or resident with serious risk to health
- 1b - To provide care and protection to a child
- 2a - NZ citizen or resident to provide critical care for a dependant
- 2b - Critical worker for delivering a critical public or health service
- 2c - NZ citizen or resident unable to legally remain in their current location
- 2d - Travel required for National security, interest or law enforcement reasons
- 2e - NZ citizen or resident to visit a close relative who is dying

Chart2: Category 2e and 1a continue to be the most prevalent for applications and approvals.



4.8 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 23 Mar to 29 Mar 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
23 Mar 2021 – 29 Mar 2021					
Complaints	90	16	7	3	101
Improvements	2	0	0	0	2
Compliments	1	0	0	0	1
Total	93	16	7	3	104

- Average number of complaints received each week since the start of MIQ is 114. For the last 4 weeks the average is 135 per week.
- This week we have received 90 new complaints and have resolved 101 complaints. 34% (31 out of 90) of these complaints were regarding MIQ facilities with MIAS/vouchers/special allocations at a record low of 14% (13 out of 90).

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5. Ministry of Foreign Affairs and Trade



5.1 Top Items to Note

5.1.1 Vaccines

The European Council has endorsed the expansion of the EU's "Transparency and Authorisation Mechanism", which gives Member States authority to restrict vaccine exports on the basis of importing countries' vaccine access, vaccination coverage and epidemiological situation. This sets a worrying precedent for unilateral assessment of pandemic impacts as "justification" for export restrictions. s6(a)

[REDACTED], Pfizer exports to New Zealand could also be affected. Officials are in regular contact with Pfizer to understand whether the measure will impact supply of the vaccine from Belgium. In s6(a)

[REDACTED]

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6. Border Executive Board Report

6.1 Key Issues Being Considered by the Executive Board

6.1.1 Border Executive Board meeting

The Border Executive Board is scheduled to meet on 1 April 2021.

6.1.2 Border Workforce

- Vaccination of border workers and their household contacts, including staff who may be required to supplement those currently working at the border (for example, should international flights increase following any commencement of quarantine-free travel)
- Addressing the unvaccinated border workers through the 'educate, expect, support' approach
- Improving the accuracy of data associated with vaccination numbers (challenges associated with this include limitations of the technology solutions, privacy legislation, incorrect and incomplete information provided by employers which resulted in individuals being unable to be matched with their National Health Indicator (NHI), inaccurate or omitted employer details and the nature of the evolving, rotating workforce who undertake roles at the border or in an MIQ)
- Exploring redeployment and other options for those who are unable or unwilling to be vaccinated
- Preparing advice on stronger regulatory levers to support the COVID-19 vaccine rollout to border workers

6.1.3 Quarantine-Free Travel

- Quarantine-free travel preparations
 - Airports and airlines readiness
 - Border agencies worker readiness

6.1.4 Travel Health Pass Work Programme – Update

- The Ministry of Transport, in conjunction with cross agency partners, has provided you with a short paper on the Travel Health Pass Work Programme (the Programme) which describes:
 - what the Programme is
 - the work underway including our engagements internationally; and
 - an indicative timeline for more substantive advice
- The Ministry intends to provide a more detailed overview of the Programme ahead of the inaugural meeting of the COVID-19 Ministerial Group on 15 April 2021.

6.1.5 Assurance

Following on from the Review of COVID-19 Aviation Border Measures (Tranche One) undertaken by Venter Consulting in August last year, the Border Executive Board has commissioned a separate review so that it has assurance that the required border measures are in place at our sea borders to ensure all people arriving in New Zealand are appropriately managed, minimising opportunities for the spread of COVID-19.

- The COVID-19 Maritime Border Measures (Tranche Two) will be led by Wendy Venter of Venter Consulting
- The scope of the review includes all activities relating to people arriving in New Zealand by sea: passengers and crew on commercial and private vessels. It includes any measures that

are in place throughout the journey to New Zealand, including transit and arrival processing in New Zealand

- The final report is expected to be presented to the Border Executive Board by 30 June 2021

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7. New Zealand Customs Service Weekly Report



7.1 Items to Note/Updates

7.1.1 Pre-Departure Testing

- For the period 22 Mar 2021 to 28 Mar 2021, no warnings or infringements were issued.

Passengers

	Date	22 Mar	23 Mar	24 Mar	25 Mar	26 Mar	27 Mar	28 Mar	Week Total	%
	Total Passengers	297	358	346	459	420	367	258	2505	
	Passengers subject to PDT	233	218	159	258	239	208	113	1428	57.0%
Primary Actions (Passport Control)	Test Certificate Verified	215	198	144	251	225	205	111	349	94.4%
	Exemption Verified	6	7	4	7	5	2	1	32	2.2%
	Referred to Secondary Area	12	13	11	0	9	1	1	47	3.4%
Secondary Area Actions	Compliant	12	13	11	0	9	1	1	47	100%
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Crew:

	Date	22 Mar	23 Mar	24 Mar	25 Mar	26 Mar	27 Mar	28 Mar	Week Total	%
	Total Crew	86	165	125	156	108	122	75	837	
	Crew subject to PDT	49	71	75	54	42	59	18	368	43.9%
Primary Actions (Passport Control)	Test Certificate Verified	49	71	75	54	42	59	18	368	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Advice received by the Minister for COVID-19 Response is available through the following link: covid19.govt.nz/alert-levels-and-updates/proactive-releases/ and www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

9. Official Information Act Requests

9.1 Ministry of Health

Date due	Requester	OIA Request	Status
6-Apr-21	Chris Bishop	A copy of Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021	In progress
6-Apr-21	Chris Bishop	Copy of advice referenced in WPQ 3483 (2021)	In progress
7-Apr-21	s9(2)(a) [REDACTED]	All correspondence relating to the tender process for saliva testing	In progress
12-Apr-21	s9(2)(a) [REDACTED]	Advice to government officials and Cabinet about 14-day quarantine period for air arrivals to New Zealand. Credentials of advisors and all primary and secondary sources of recommendations relating to this	In progress
12-Apr-21	s9(2)(a) [REDACTED]	All communication related to the use of the phrase "people who are pregnant" in the vaccine sequencing framework information, provided to media on 10 March	In progress
13-Apr-21	Chris Bishop	Specific list of documents related to COVID-19	In progress

19-Apr-21	s9(2)(a)	Documents relating to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19 from the last six months.	In progress
22-Apr-21	s9(2)(a)	Documents that include reference to the subject of undetected community transmission, particularly in relation to the "Valentine's Day" cluster	In progress
27-Apr-21	s9(2)(a)	Information about unnamed meeting.	In progress
27-Apr-21	s9(2)(a)	Documents relating to the practice of falsifying or sourcing counterfeit COVID-19 test results. The number of people who have been prevented from entering New Zealand due to having doctored COVID-19 test results.	In progress

9.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
1 Sep 20	s9(2)(a)	All docs etc. for MIQ charges policy incl. for treaty obligation & BORA	Overdue
23 Oct 20	s9(2)(a)	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc	Minister's office
10 Nov 20	s9(2)(a)	All concerns / issues raised by MBIE regarding the proposed COVID-Card	Minister's office
14 Dec 20	s9(2)(a)	Correspondence with INZ re applications by athlete/sporting organisations	Minister's office
23 Dec 20	s9(2)(a)	Complaints lodged by residents of managed isolation facilities	Under review
25 Jan 21	Dr Shane Reti (MP)	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Under review
1 Feb 21	s9(2)(a)	Number gone through managed isolation and number of who have paid	Under review
2 Mar 21	s9(2)(a)	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Approved
9 Mar 21	s9(2)(a)	Copy of application made by Stamford Plaza hotel to be MIQ facility	Decision on request sent
15 Mar 21	s9(2)(a)	Questions relating to MIQ exemptions between 01/03/20 and 03/01/21	Under review

Date due	Requestor	OIA Request	Status
18 Mar 21	s9(2)(a)	Subsequent advice from meetings with iwi about MIQ facilities	Decision on request sent
24 Mar 21	s9(2)(a)	Stamford Hotel occupancy rate as MIQ facility, and revenue	Decision on request sent
29 Mar 21	s9(2)(a)	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Under review
29 Mar 21	s9(2)(a)	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Under review
30 Mar 21	s9(2)(a)	Why has MIQ costs for temporary visa holders been increased	Minister's office
30 Mar 21	s9	A price breakdown of all services involved in the \$5520 fee for border MIQ	Minister's office
30 Mar 21	s9(2)(a)	Number of workers currently under contract working in MIQ	Minister's office
30 Mar 21	s9(2)(a)	Risk management programme for each and every premis used for MIQ	Gathering information
30 Mar 21	@AllCultsAreBad	Correspondence relating to granting The Wiggles spots in MIQ	Minister's office
31 Mar 21	s9(2)(a)	Covid 19 positive numbers for arrivals each month int - NZ MIQ	Drafting
31 Mar 21	s9(2)	Propaganda that returnees see inside MIQ facilities	Minister's office
31 Mar 21	s9(2)	Decision makers decisions on complaint CAF-002761-G1C1	Approved
31 Mar 21	s9(2)(a)	Correspondence to grant The Wiggles MIQ spots	Minister's office
1 Apr 21	s9(2)(a)	Info relating to Christchurch Regional Isolation and Quarantine centre	Scoping
1 Apr 21	s9(2)(a)	Information regarding Australia lady who is MIQ Mecure Wellington	Minister's office
1 Apr 21	s9(2)(a)	Confirmation letter of son's MIQ dates/hotel & destination once departed	Under review
1 Apr 21	s9(2)(a)	Family and domestic violence incidents that has occurred at MIQ	Minister's office
1 Apr 21	Chris Bishop	All documents relating to Trev Pontings declined then accepted application	Approved
6 Apr 21	s9(2)(a)	query on MIQ welcome pack, non english guests, translated signage/translato	Gathering information
6 Apr 21	s9(2)	query on confirmation of free MIQ stay if leaving within the 90 day period	Minister's office
6 Apr 21	s9(2)(a)	Documents about Tom Abercrombie and other families MIQ exemption request	Approved

Date due	Requestor	OIA Request	Status
7 Apr 21	s9(2)(a)	Info re Emergency MIQ placement, escape attempts & stats	Drafting
7 Apr 21	s9(2)(a)	Review of lack of high/low risk MIQ separation & timeframe of public state?	Drafting
7 Apr 21	s9(2)(a)	Fees & payment records for MIQ, waivers & instalment plans	Under review
7 Apr 21	s9(2)(a)	all info re MIQ officials ministerial advice on 570 fishing crew exemption	Minister's office
8 Apr 21	s9(2)(a)	Info RE establishing purpose-built quarantine facility in New Zealand	Drafting
8 Apr 21	s9(2)(a)	conseq of privacy breach of priv info with sent MIQ emails to wrong applica	Gathering information
8 Apr 21	s9(2)(a)	corr. and query regarding COVID card trial in MIQ cost	Drafting
8 Apr 21	s9(2)(a)	MIQ info re extended stays due to refused test	Approved
8 Apr 21	s9(2)(a)	Questions related to billing of MIQ spaces	Under review
9 Apr 21	s9(2)(a)	Info given by MIQ staff to Lucina Baulch during MIQ stay	Scoping
9 Apr 21	Chris Bishop	Green MP Mr Ricardo Menendez March MIQ application	Under review
9 Apr 21	s9(2)(a)	MP's return to New Zealand through the MIQ system	Under review
9 Apr 21	s9(2)(a)	Documents relating to the MIQ emergency application for Trevor Ponting	Drafting
12 Apr 21	s9(2)(a)	corr. reviews on MIQ to stop programs from booking vouchers for other ppl	Drafting
12 Apr 21	s9(2)(a)	Info between the wiggles an event managers for entering MIQ	Minister's office
12 Apr 21	s9(2)(a)	Correspondence from Jan Logie to MBIE relating to Ricardo Menéndez March	Under review
13 Apr 21	s9(2)(a)	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Under review
13 Apr 21	s9(2)(a)	MIQ - exemptions under Category Class 2C for returning NZ citizens	Gathering information
13 Apr 21	s9(2)(a)	Comms and information between Maritime and MBIE	Drafting
13 Apr 21	s9(2)(a)	MIQ - Exemptions for emergency allocations for citizens returning home	Gathering information

Date due	Requestor	OIA Request	Status
14 Apr 21	s9(2)(a)	Maritime capacity as per MNZ maritime industry update #69	Gathering information
14 Apr 21	s9(2)(a)	Criteria for MIQ waiver application	Scoping
14 Apr 21	s9(2)(a)	NZ citizen and resident seafarers and MIQ emergency allocations	Scoping
14 Apr 21	s9(2)(a)	Visa types/numbers coming into NZ via Managed Isolation Allocation System	Scoping
14 Apr 21	s9(2)(a)	Expansions of MIQ facilities for reports to officials, Ministers & studies	Scoping
16 Apr 21	s9(2)(a)	RE corr of transport to chch hosp from MIQ and back case on 15/03/2021	Scoping
16 Apr 21	s9(2)(a)	Data management plan for MIQ	Scoping
16 Apr 21	s9(2)(a)	Application documents for recent entertainment entrants into NZ	Scoping
19 Apr 21	s9(2)(a)	Analysis on MIQ decision to only open up spaces three months out	Gathering information
19 Apr 21	s9(2)(a)	What qualifies for 'Seriously ill' & Waiver assessment & checklist form	Drafting
20 Apr 21	s9(2)(a)	RE corr regarding building of purpose built MIQ facilities, incl non hotels	Scoping
20 Apr 21	s9(2)(a)	Reports and any other trials relating to Bluetooth contact tracing app	Scoping
20 Apr 21	s9(2)(a)	How many stayed in NZ MIQ & now in system w/ Aussie passports or are aussie	Gathering information
20 Apr 21	s9(2)(a)	Transcript of 7/01/21 Grand Millenium incident & corr etc ricardo march MIQ	Under review
20 Apr 21	s9(2)(a)	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	Drafting
20 Apr 21	s9(2)(a)	Reasons why Ms Lucinda Baulch is being unlawfully detained at MIQ	Drafting
20 Apr 21	s9(2)(a)	What advice was given research conducted regards alternative MIQ options	Drafting
21 Apr 21	s9(2)(a)	RE corr regarding costs of MIQ per person	Scoping
21 Apr 21	s9(2)(a)	RE request for MIQ facility improvement undertakings MBIE has made & costs	Scoping
22 Apr 21	s9(2)(a)	MIQ booking consequences on overseas job seekers and their applications	Scoping
22 Apr 21	s9(2)(a)	Breakdown of MIQ paid vs not paid & comparison of cost vs. money collected	Under review
22 Apr 21	s9(2)(a)	All 2020 corr with SeaLord, Independent fisheries & Maruha Nichiro	Gathering information
26 Apr 21	s9(2)(a)	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Gathering information
27 Apr 21	s9(2)(a)	Info/evidence re decisions to hold MIQ returnee & 6 month baby for test	Scoping

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Date due	Requestor	OIA Request	Status
27 Apr 21	s9(2)	Request for BR2021 0162 [COVID-19 response - opening of certain schemes...]	Scoping
27 Apr 21	s9(2)(a)	Complaint about Managed Isolation and Quarantine	Gathering information
27 Apr 21	s9(2)(a)	Amount paid by returnees/amount owed/amount overdue for stays at MIQ	Under review
29 Apr 21	s9(2)(a)	All Memos etc re advice to MIQ for controls around guest interactions	Gathering information
30 Apr 21	s9(2)(a)	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Gathering information
3 May 21	s9(2)(a)	MP Menendez-March's application for MIQ and his partners visa application	Under review
11 May 21	s9(2)(a)	Identity of certain NZDF staff at an MIQ facility	Scoping
11 May 21	s9(2)	Info relating to the MIQ Allocation System	Gathering information
11 May 21	s9(2)(a)	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Drafting
11 May 21	s9(2)(a)	Info relating to MIQ spots available over past 3 months	Gathering information

9.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
8 Apr 21	s9(2)	Information regarding the establishment, leadership and mandate of the COVID-19 Response Unit. Also the Terms of Reference of the Roche/Simpson Review.	QA
9 Apr 21	s9(2)	Documents and communications that have contributed to the recent policy decision for Auckland to be placed at Alert Level 3 and New Zealand at Alert Level 2.	Scoping
13 Apr 21	s9(2)	All advice that Cabinet received before 11 March 2021 about options and recommendations for prioritising groups and populations for the COVID-19 vaccine rollout	QA
13 Apr 21	Bishop	Specific Documents relating to Auckland Community Cluster.	Drafting
14 Apr 21	s9(2)	Copies of COVID-19 weekly update reporting and response related Cabinet papers.	Drafting
14 Apr 21	Unknown	Cabinet paper relating to the February decision to change Alert Levels, Cabinet's resurgence response plan, and contemporaneous weekly reporting.	Drafting
14 Apr 21	s9(2)	Advice given to government when Cabinet met on Friday March 12th pertaining to the decision to go from Level two to Level one.	QA
22 Apr 21	s9(2)	Information relating to development of the Government's COVID-19 strategy.	Drafting
23 Apr 21	s9(2)	All studies and/or reports in the possession, custody or control of Prime Minister Jacinda Ardern describing the purification of "SARS-COV-2" said to have caused disease in humans.	Scoping
23 Apr 21	s9(2)	Correspondence with the Chinese Embassy and Chinese Consulate in New Zealand about the potential distribution of Sinovac or Sinopharm or otherwise developed-in-China Covid-19 vaccines through embassies/consulates.	Drafting
27 Apr 21	s9(2)	All records, documents, emails, records of phonecalls/meetings, including who attended, video conferences etc relating to meetings with specific [named] business people.	Scoping

9.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
8 Mar 21	s9(Requests the following: <ul style="list-style-type: none">• a copy of the Border Executive Board's Terms of Reference• a copy of the Venter Consulting report: "Review of COVID-19 Border Measures – Tranche One (Aviation)"• documents that explain Customs' strategies to mitigate and respond to "risk at the maritime border of the impending arrival of small craft during the yacht season".	Customs sign out
8 Mar 21	s9(2)(a)	Requests the following: <ul style="list-style-type: none">• various questions regarding the number of private yachts and small craft arriving in New Zealand since the Maritime Border Order (No 2) came into effect• all communications between Customs and the company Xerra Earth Observation Institute since the beginning of October 2020.	Customs sign out
19 Apr 21	s9(Requests information regarding the vaccination of Customs staff and contractors against COVID-19.	In progress

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COVID-19 Response Weekly Report

8 April 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated Other vaccines likely to be considered in upcoming Medicines Assessment Advisory Committee sessions
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> The programme is increasing data and relationship management resourcing to engage with upcoming population cohorts
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> Programme focus on developing processes and technology to scale to more sites There are network and scalability challenges. Next steps include building a more flexible distribution network to enable large increase in sites and address scalability challenges for the second half of the year. This is currently under co-design with DHBs, but will remain amber until a design and implementation plan is finalised
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> At the end of 5 April 2021, 1,792 vaccinators have completed vaccine training nationally and 744 vaccinators have been active in the programme Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate non-regulated workforce
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> District health board (DHB) plans were received on 6 April 2021 outlining DHB by DHB plan out to June 2021. Programme reviewing plans and discussing support requirements with DHB Chief Executives and senior responsible owners Contracting and funding is still to be finalised. Next steps include finalising pricing conversations in order to embed contracting and funding
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> Work continues on a national booking system to enable general population onboarding and demand management. This is expected to go live in late May 2021
	Post event	●	●	MoH	<ul style="list-style-type: none"> A release in the week of 29 March (Centre for Adverse Reaction Management MVP) went live to allow for digitisation of the workflow, with all reports being collected into a single repository within the COVID-19 Immunisation Register. We are anticipating that this will help streamline the processing of AEFI data and allow insight into any potential bottlenecks
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> The workforce remains under significant pressure, work ongoing with DHBs to support Timeframes, scope and complexity of the quarantine-free travel zone (QFTZ) has required extensive reallocation of resource
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> No barriers are anticipated Reviews, modelling and scenario planning conducted to support continuous improvement
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> No barriers are anticipated Technology programme aligning to enhance contact tracing and support QFTZ
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated to broader programme Risks related to vaccine program outlined above

Focus Area	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> The vaccination of the MIQ workforce continues with the second round of doses for staff underway. Household contact vaccinations are underway. There are challenges determining who has not received a vaccination. We are working directly with the MIQ workforce employers to confirm which of their workers remain unvaccinated, and employers are working through their health and safety risk assessments. We will send out a second set of advice shortly to employers on next steps for workers who are undertaking high risk work, and who remain unvaccinated. MoH is gathering information from DHBs on their local processes for contacting staff who require vaccinations once the workplace vaccination sites close – once received we will share this with employers to ensure our workforce are made aware. Further information about this is outlined in the content of the weekly report.
	Staff testing	●	●	MBIE MIQ	<ul style="list-style-type: none"> As previously reported, we have identified issues with the quality of our staff testing data, either missing or having incorrect information recorded. These records have now been identified and an update has been provided to MoH to remove 2,882 duplicate and incorrect records from the Border Workforce Testing Register (BWTR). Next step is to run a full staff testing compliance report by 13 Apr 2021. Recruitment is underway for a Team Leader for workforce testing who we are expecting to have on board by the end of Apr 2021. In the interim, a dedicated project team has been established to assist with management of the reporting, work directly with MoH on improving processes and functions within BWTR and ensuring the workforce testing processes are fully documented and operationalised.
Operations	Capacity	●	●	MBIE MIQ	<ul style="list-style-type: none"> As at 7 Apr 2021 we are projecting a peak usage of 3,993 rooms for the fortnight. More information on MIAS voucher release is included in the report. Scheduled facility maintenance will reduce MIQ operational capacity over the next six months, as previously reported.
	Install enhanced security technologies	●	●	MBIE MIQ	<ul style="list-style-type: none"> 32 of 32 sites have operational CCTV systems. There are three sites with door alarms to be finished this week.
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> Negotiations are tracking well. We have advised all hotels that clauses on vaccinations will be included in the negotiations. These have been drafted and are with Crown Law for review. We will circulate to hotels once we have discussed at MIQ LT, which is expected to be this week.
	Reducing Transmission risk – Grand Mercure	●	●	MBIE MIQ	<ul style="list-style-type: none"> Investigations are underway into the Grand Mercure incident: MIQ rapid investigation; Auckland Regional Public Health Service investigation; and these will inform a broader Incident Review. The Incident review is expected to be complete within 2-3 weeks. Onsite testing of ventilation system has commenced this week. Technical Advisory Group to meet on 13 Apr 2021 to review preliminary findings and support an analysis of the onsite testing. Further information about this is outlined in the content of the weekly report.
Future Planning	COVID-19 Amendment Bill	●	●	MBIE MIQ	<ul style="list-style-type: none"> MBIE and MoH are working together well to progress the amendment bill. Draft Cabinet paper went to the Minister's Office 31 Mar 2021 for Ministerial consultation. Awaiting confirmation from office regarding timeframes for lodging.

Focus	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
Quarantine Free Travel	Cook Islands quarantine-free travel (two way)	●	●	MFAT	<ul style="list-style-type: none"> PM Ardern has publicly announced we are “working towards” a May commencement. s7(b)(ii) The New Zealand Ministry of Health is working at pace to support the Cook Islands’ health sector’s readiness for the possible opening of QFT in May 2021. The Prime Minister has requested that officials provide a detailed list of the conditions that must be met in order for the Cook Islands to achieve health readiness for two-way QFT. s7(b)(ii) While vaccinations are not considered a prerequisite for QFT, officials are also working to support vaccine rollout to the Cook Islands which will provide an additional layer of protection. At this stage, officials are working towards a mid-May commencement – however, this is yet to be confirmed.
	Niue quarantine-free travel (two-way)	●	●	MFAT	<ul style="list-style-type: none"> s7(b)(ii) The timing of the switch from ‘amber’ to ‘green’ will be able to be better assessed following a discussions between Niuean and New Zealand officials. Dates/times are TBC, however officials are exploring hosting Niuean officials for a joint planning session similar to what was undertaken with the Cook Islands.
	Trans-Tasman quarantine-free travel	●	●	MFAT	<ul style="list-style-type: none"> On 22 March, Cabinet directed officials to report back on readiness for commencement on 6 April. To this end, you took a paper on this subject to Cabinet on 6 April. Cabinet agreed that, on the basis of work now completed on the eight conditions that it had directed officials to work to fulfil, and subject to final health advice from the Director-General of Health, QFT from Australia to New Zealand may commence from 11.59pm on 18 April 2021. The Director-General of Health will provide an updated health assessment that it is safe to commence two-way QFT with Australia (expected to occur on 13 April 2021). This will include whether additional measure(s) (e.g. PDT) are recommended for QFT from Queensland. s6(a)

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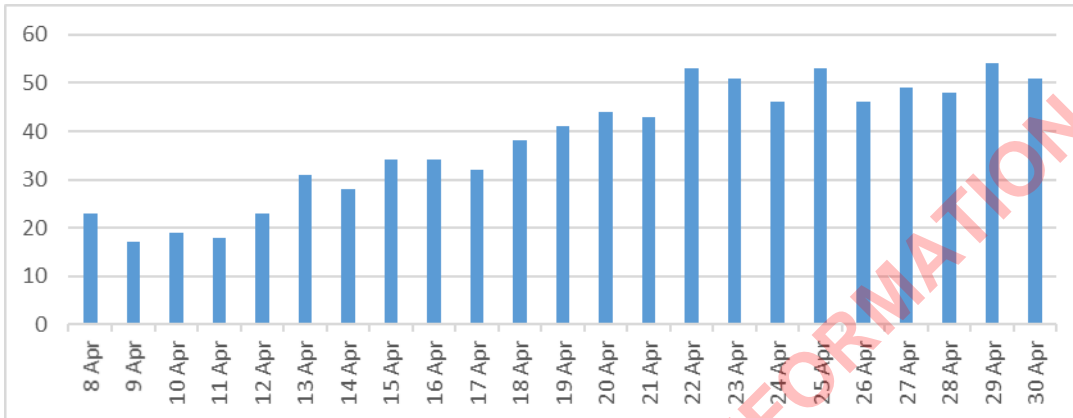
2. COVID-19 Insights

2.1 Insights of Note

2.1.1 Arriving Flights

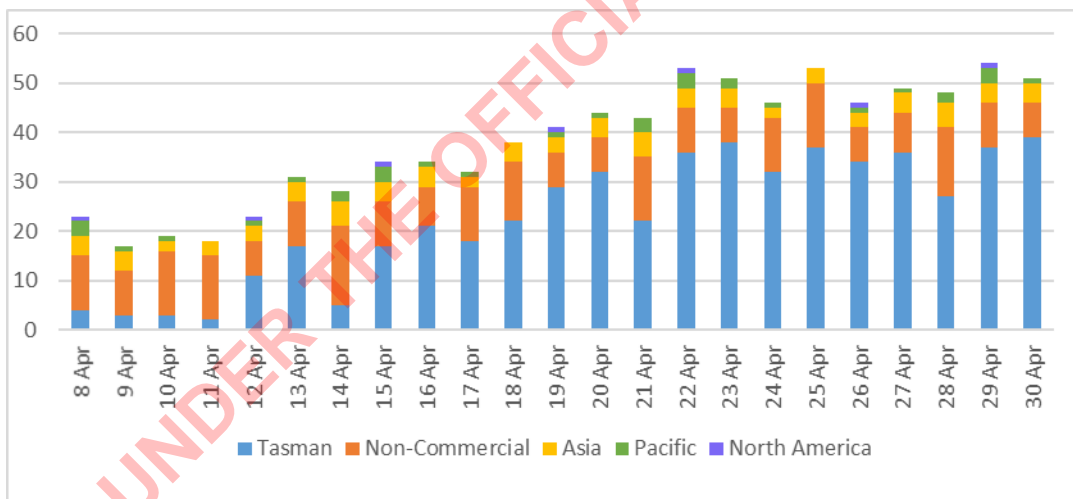
There are approximately 876 flights scheduled to arrive into New Zealand in the remainder of this month¹ as shown in figure 1 below which shows scheduled arriving flights.^{2 3}

Figure 1: Scheduled Arriving Flights



Tasman based scheduled flights are anticipated to increase throughout the month, as shown in figure 2 below which shows scheduled arriving flights by region of departure.

Figure 2: Scheduled Arriving Flights by Region of Departure



2.1.2 Arriving Passengers

An indication of the number of passengers anticipated to fly into New Zealand has been sought. Airlines were approached and have indicated that the information is market sensitive and they are unable to disclose it.⁴ As an alternative, the New Zealand Customs Service and the Ministry of Transport have indicated that the current best available indicator is anticipated arrivals into Auckland

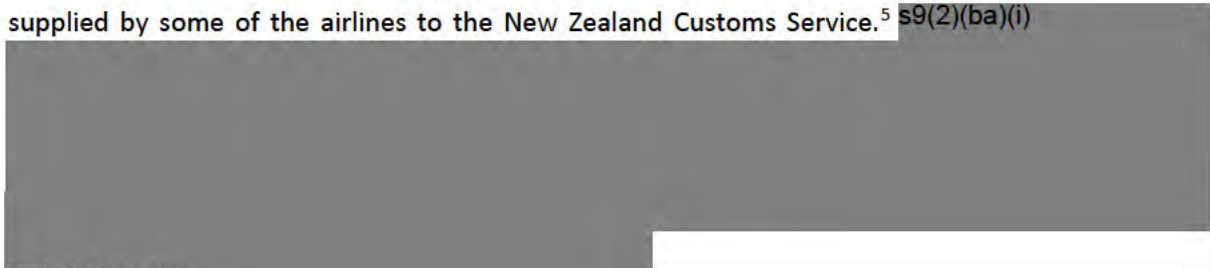
¹ From 8 April to 30 April 2021.

² As these are scheduled flights, the numbers are approximate.

³ Data obtained from New Zealand Custom Service, 7 April, 2021.

⁴ Personal Communication, Senior Advisor, Customs, 8 April 2021; Personal Communication, Ministry of Transport, 8 April 2021.

supplied by some of the airlines to the New Zealand Customs Service.⁵ s9(2)(ba)(i)



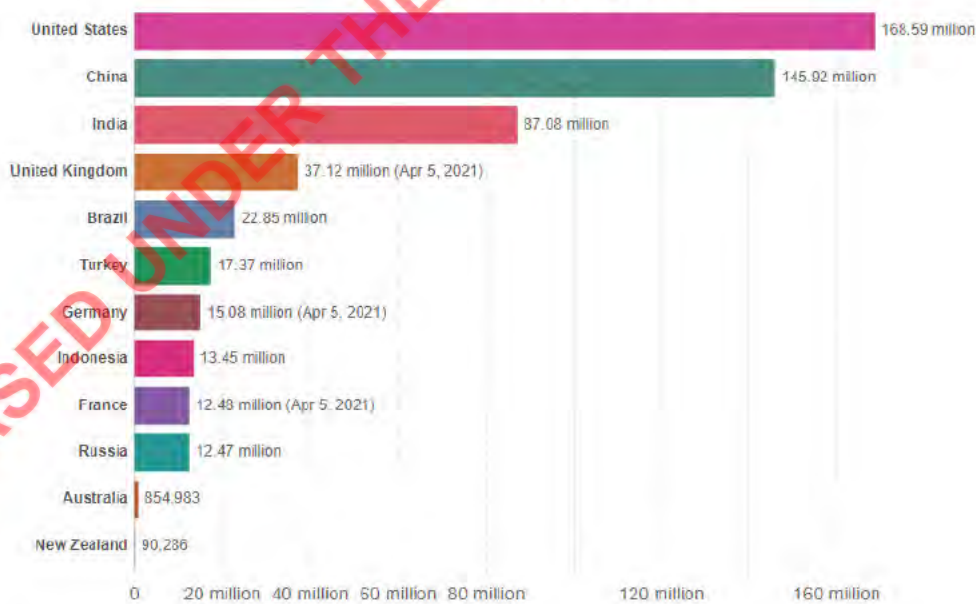
s9(2)(ba)(i)



2.1.3 Vaccination Progress by Nation

COVID-19 vaccination programmes are continuing internationally. Figure 4 below shows the countries with the highest number of vaccine doses administered, as well as Australia and New Zealand. This counts individual doses and does not equal the total number of people vaccinated as some vaccines require additional doses.⁶

Figure 4 Vaccination Progress by Nation



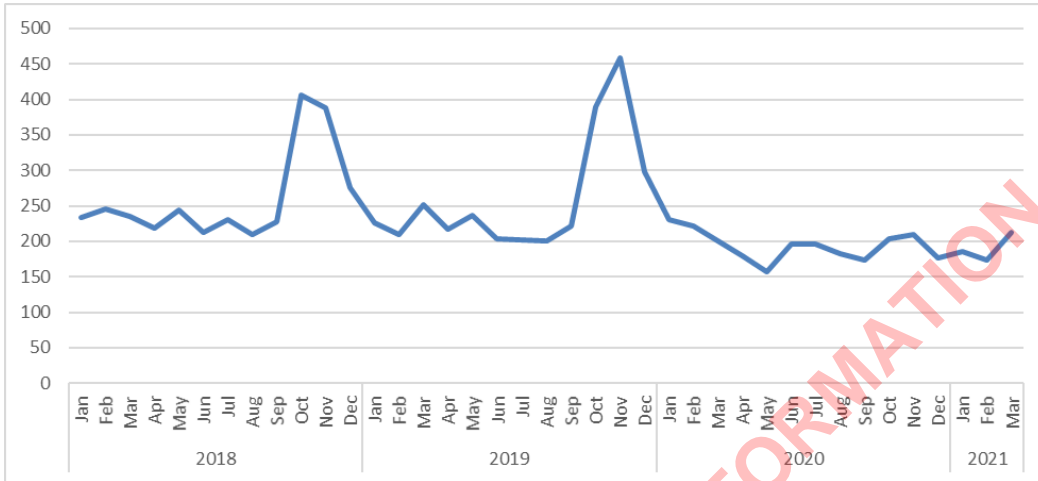
⁵ Data obtained from New Zealand Custom Service, 7 April, 2021. Personal Communication, Senior Advisor, Customs, 7 April 2021; Personal Communication, Ministry of Transport, 8 April 2021.

⁶ Our World in Data. <https://ourworldindata.org/covid-vaccinations> (Accessed 8 April 2021).

2.1.4 Arriving Maritime Craft

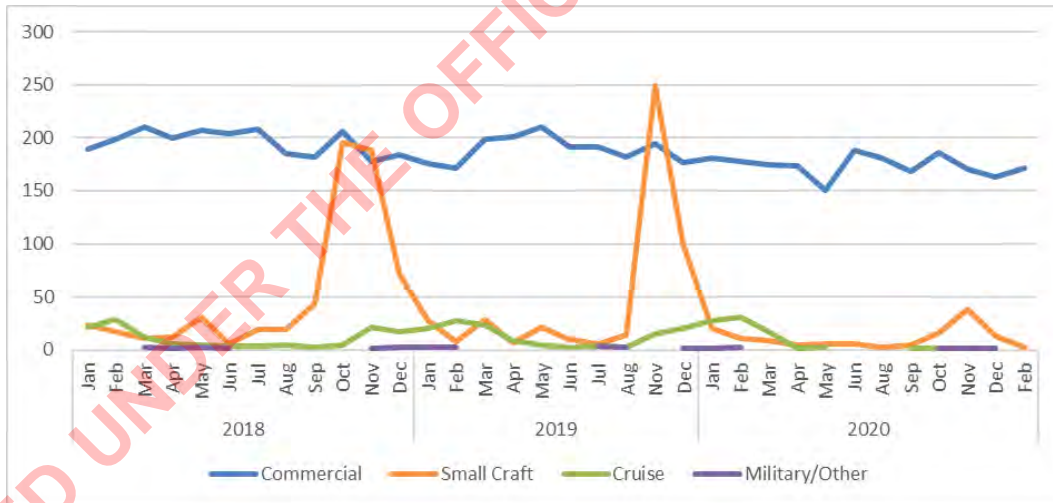
The number of maritime craft arriving into New Zealand has decreased since COVID-19 was detected, see figure 5 below. Analysis of arrivals in the past year shows a 25% decrease from 2019 to 2020 (783 less arriving craft, from 3,111 to 2,328).⁷

Figure 5: Arriving Maritime Craft



In particular, there were significantly less small maritime craft arrivals in 2020 due to COVID-19 restrictions (558 less small craft compared to 2019, from 693 to 135, a 81% decrease). The number of commercial craft arrivals has remained relatively stable, as shown in figure 6 below.

Figure 6: Arriving Maritime Craft By Type



⁷ Data obtained from New Zealand Custom Service, 6 April, 2021.

3. Ministry of Health Weekly Report



3.1 Items to Note/Updates

3.1.1 COVID-19 Origins Report and Wider Global Pandemic and Preparedness Response Issues: Update

This item updates you on the recent release of World Health Organization (WHO)-led COVID-19 origins report and wider global pandemic and preparedness response issues.

WHO-led COVID-19 origins report

On 25 March 2021, your office received a copy of the WHO-led COVID-19 origins report. This report stems from a WHO resolution adopted by consensus at the World Health Assembly (WHA) in May 2020, which called for a number of reviews and investigations into COVID-19. The Ministry of Health and the Ministry for Primary Industries (MPI) are analysing the report to identify whether the findings further our understanding of zoonotic diseases, whether the report identifies anything new about the origins of COVID-19, and whether there are any material gaps in the report.

COVID-19 reviews

The Independent Panel for Pandemic Preparedness (IPPR) and the Review Committee on the Functioning of the International Health Regulations (IHR Review Committee) are scheduled to present their final reports to the WHA in late May 2021, with Member States receiving advance copies (the IPPR report is due in the week of 10 May 2021). Both of these reviews also stem from the WHA in May 2020 resolution.

We understand that the IPPR will make recommendations on:

- the viability of a pandemic treaty
- solving the problems of speed and transparency in alert and response
- country preparedness
- the authority of and support for the WHO
- equitable access to diagnostics, therapeutics, and vaccines
- accountability internationally and in countries
- fit-for-purpose financing
- ensuring a whole-of-government approach to pandemics.

Pandemic treaty

On 30 March 2021, 25 heads of Government (including the United Kingdom, Germany, France, Fiji, South Korea, and Norway) and international agencies released a statement calling for a new pandemic treaty – a new legally binding international framework for pandemic preparedness and response. (New Zealand was not invited to join the statement). The two independent COVID-19 reviews that are already underway will offer recommendations in early May 2021, which may influence how this proposal evolves in the lead up to the WHA.

Next steps

Officials will provide you, the Prime Minister and the Minister of Foreign Affairs with joint advice on the WHO-led COVID-19 origins report in the week commencing 12 April 2021.

You will receive advice on the proposed pandemic treaty and the final recommendations of the IPPR and IHR Review Committee in the lead up to the WHA in May 2021. New Zealand will need to take a position on the proposed pandemic treaty.

3.2 Policy/Programme Updates

3.2.1 COVID-19 Vaccine and Immunisation Programme

As at 5 April 2021, 85,306 vaccinations have been delivered, including 17,813 people who are fully vaccinated. Nine percent are Māori, eight percent are Pacific, and 19 percent are Asian.

DHB plans for the period April to June 2021 were due for submission the evening of 6 April 2021. These are being reviewed by the Ministry of Health over the next couple of days, and will be discussed with the DHB Chief Executives and vaccine senior responsible owners over the next week to establish a level of confidence in the places, and to confirm any gaps or support needed by DHBs.

Technology

Work is continuing on ensuring the national booking system and other supporting technology is ready for the Phase 2 rollout and remains on track for release in late May 2021.

The COVID-19 Immunisation Register release in the week commencing 29 March 2021 was successful, with positive feedback from users on the improvements.

Workforce

1,792 vaccinators have completed vaccine training and 744 vaccinators have been active in the programme so far.

The demand for vaccinators continues to grow as rollout progresses. Several initiatives are underway to increase the size of this workforce, including:

- reviewing how the workforce 'surge' database can be better utilised to better 'screen' those on the database and enable DHBs to more readily locate suitable candidates. An initial prototype is expected later in the week commencing 5 April 2021
- procurement processes are underway to engage private occupational health services to provide 'bureau' (temporary) vaccinators while recruitment continues
- in the week commencing 5 April 2021 the Ministry is accelerating the process of developing and enabling a safe and appropriate non-regulated vaccinator programme, designed to significantly boost the workforce and increase the number of Māori and Pacific vaccinators.

Distribution and inventory management

Co-design with DHBs is continuing on an updated distribution network design to allow the network to scale using a hub and spoke model, increasing flexibility and local responsiveness. This design is expected to be finalised through the next two-week design sprint.

Next steps

We will provide you with a further update in the next Weekly Report.

3.2.2 COVID-19 Vaccination Booking System

This item updates you on the progress to establish a National COVID-19 Vaccination Booking System (NBS).

DHBs are responsible for booking and scheduling individuals to be vaccinated and are currently booking individuals for vaccinations using local services (systems and/or call centres). Some DHBs have implemented tactical short-term services specific to the vaccine.

These local booking services are not adequate for large scale vaccination events, and the Ministry of Health is developing the NBS to be used by DHBs and providers for booking vaccination appointments. The NBS is being collaboratively designed with Northern Region and Canterbury DHBs.

The system will continue to be developed iteratively, adjusting capability and features in response to provider and citizen requirements, through several releases. The initial rollout is being targeted for the end of May 2021, in advance of a substantial scale-up of vaccinations in early July 2021 (supported by mass advertising and key communication messages).

In some settings such as a general practice or aged residential care facility, existing systems will be preferred to the NBS, therefore it will not be mandatory in all circumstances.

The COVID-19 Immunisation Register (CIR) will be the system of record for all vaccination events.

Next steps

By 9 April 2021, the Ministry of Health will have developed a Minimum Viable Product (MVP) for co-design with two DHBs and business process design. The core MVP features are:

- site managers can create vaccination events and manage capacity
- providers able to manage bookings in call centres with limited web access
- the public can check eligibility and book for a vaccine. The system can also support recalls for second vaccine dose
- if they are not yet eligible, an invitation will be sent later, allowing them to book an available place, closer to the time.

By 27 April 2021, security and privacy assessments will be complete with initial training for Ministry, DHB and site staff. By 30 April 2021, the MVP will be in pilot use in Auckland and Christchurch, in a controlled fashion. By 29 May 2021, the NBS will be deployed nationally and available to all DHBs. By 11 June 2021, the NBS will have integration with the CIR. This will enable easier on-site check-in for vaccinating and will help reduce a potential bottleneck, resulting in queuing.

3.3 Technical Advisory Group: Update

The Technical Advisory Group (TAG) did not meet in the week commencing 29 March 2021. The next TAG meeting is scheduled for 16 April 2021.

The COVID-19 Vaccine Technical Advisory Group (CVTAG) did not meet in the week commencing 5 April 2021. The next CVTAG meeting is scheduled for 20 April 2021.

3.4 Recent Communications Issues and Activities

As at 8 April 2021

Date	Activity	Lead agency	Comms material	Ministerial Involvement
6 Apr 21	Trans-Tasman Quarantine Free Travel commencement date announcement	Prime Minister's office (with input from Health)	Key messages, press release, questions and answers and talking points will be provided once policy and operational details have been finalised	Yes
7 Apr 21	NZ COVID Tracer app Release 6	Health	Key messages provided for stand up on 7 April 2021, Ministry of Health press release (Thursday)	No
This week (TBC) as advised by Minister's office	Release of the report into COVID-19 transmission within the Pullman Hotel	Joint Health and MBIE	Frequently asked questions, key messages for use in media statement if desired	Possible

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4. Managed Isolation and Quarantine Weekly Report



4.1 Top Items to Note

4.1.1 Update on Grand Mercure

- There are three investigations occurring into the incident at the Grand Mercure:
 - MIQ led rapid investigation. This will inform the wider Incident Review
 - Auckland Regional Public Health Service led investigation. This is underway and will also inform the wider Incident Review.
 - The Incident Review. This is a joint MoH/MIQ investigation with the lead agency to be confirmed. This review is likely to take two to three weeks to complete. The following is within scope of the review:
 - in-facility transmission
 - the bus situation
 - ventilation system
 - the proposed review into buses to managed isolation walks (more broadly)
- Onsite testing of the ventilation system by Independent Qualified Person (IQP) has commenced this week with results expected around 12 Apr 2021.
- The next Technical Advisory Group (TAG) meeting is scheduled for 13 Apr 2021 and will further consider any Grand Mercure findings.

4.1.2 Airport processing

- MIQ continues to work with Auckland International Airport Limited (AIAL) and other NZ Government stakeholders at Auckland Airport in preparation for Quarantine Free Travel.
- The latest trial of Terminal B at Auckland International Airport (the intended 'red' health management zone) is scheduled for 8 Apr 2021. Three objectives will be tested;
 - A continuation of trialling the arrival systems and readiness of Terminal B (i.e. the red zone). MIQ's observation is that while the journey through the terminal may be different and some processes may take longer, AIAL and the supporting Airport systems are progressing positively towards two separate zones. i.e. green or safe travel zone, which will be used exclusively by quarantine-free arrivals and all departures, and a red or health management zone, which will be used for processing arrivals who are going on to managed isolation facilities and for arriving and departing transit passengers.
 - A domestic transfer flight using passengers from non-Air New Zealand service. This involves the use of a third party handling agent (Menzies) to support the baggage transfer between the international and domestic flights, and also through the mandatory border checks.
 - For passengers arriving for MIQ placement in Auckland, Hamilton or Rotorua; a baggage transfer to MIF trial will be conducted. Previous trials have resulted in significant 'dwell time' on coaches while passengers await Customs/MPI clearance of their bags. Under this trial passengers will leave for their MIF as soon as possible and their baggage will be transported separately.
- We are continuing to work with Auckland and Christchurch international airports to understand and test the impact of the Trans-Tasman QFTZ and the requirement for a hard

separation of red and green zones. There are also significant challenges with MIQ charter flights arriving at Wellington airport; that if not able to be resolved, will impact on Wellington's ongoing viability as an MIQ location. For example, until now domestic air charter transfers to Wellington airport have utilised the RNZAF Air Movements terminal due to Wellington Airport not allowing MIQ to access any of its facilities or terminals. The Air Movements terminal has capacity constraints and may become green flights only from 19 Apr 2021 in order to continue supporting NZDF flight movements. We will update you on this next week.

4.1.3 Vaccinations update

- The second round of doses for the MIQ workforce continues, as does the first round of doses for workforce close contacts.
- System and process limitations are still preventing a large number of vaccination records being linked to an employer, so it is challenging to understand where uptake is low across the system. We are working directly with employers to confirm unvaccinated employees.
- By 12 Apr 2021, employers will have used the initial employment relations process (sent on 23 Mar 2021 to agencies) to confirm that unvaccinated workers have been fully supported and will remain unvaccinated, as well as completed with unions/Health and Safety representatives their Health and Safety risk assessment of high-risk work.
- Employers will (from 12 Apr 2021) follow up with any worker who remains unvaccinated. This will mean completing an individual assessment of situations and developing options for those workers. In some cases this may involve a formal change proposal. This is designed to ensure only vaccinated workers undertake high risk work from 1 May 2021.
- These conversations and potential change processes are supported by further employment relations advice that will be released shortly.

4.1.4 MIQ Leadership Forum confirmed 12/13 May 2021

- The national COVID-19 response is very broad and involves multiple agencies working together. The scope of this leadership forum is specifically about managed isolation and quarantine (MIQ) facilities. The purpose of the forum is to bring together COVID-19 MIQ leaders to share learnings, celebrate progress and focus on future strategic matters for MIQ.
- The forum will be split into two sessions with different focuses for each.
 - The morning session 12 May 2021 will place our response in the global context, provide an opportunity to look at what other countries have achieved and document what the challenges are that may be awaiting us in the coming months.
 - The afternoon session 12 May 2021 and the day of 13 May 2021 will be focussed on looking internally and acknowledging what we have achieved together, what has been learnt over the past year and how our workforce has managed through this.
- We are pleased to have the commitment from the Minister to close the forum on 13 May 2021.

4.1.5 Select committee

- MBIE and MoH have been asked to jointly brief the Health Select Committee on 14 Apr 2021. The committee would like to explore the emerging science around COVID-19 and the

Government's current response, specifically around border protections and MIQ. Officials from both agencies are working together to develop this briefing. Further details have been provided to your office.

4.1.6 MIQ one year anniversary

- On 9 Apr 2020 managed isolation became mandatory for travellers arriving into New Zealand.
- Fifteen hotels were quickly contracted in Auckland in Mar 2020 and by 9 Apr 2020, when the Prime Minister announced managed isolation was compulsory, we had 18 hotels to house returnees. We now have 32 facilities, across 5 regions, with an operational capacity of 4,500 rooms, supporting up to 6,200 returnees over a 14 day period.
- Our hotel staff have demonstrated extraordinary ingenuity, and adaptability has been pivotal to our success. Defence Force, Police, Aviation Security, private security, health and wellbeing support staff round out a high performing, agile and responsive workforce of around 4,000 people on any given day.
- Over the past 12 months we've developed consistent, documented procedures and training, improved security systems like the CCTV upgrade, made ongoing enhancements of our infection, prevention and control protocols as well as designing a bespoke voucher booking system and developing exemption and emergency allocation processes.
- We have also established complex logistics and ground transport arrangements. These systems include surface movement via buses from Auckland to Rotorua and Hamilton, an air charter service via Air New Zealand down to Wellington and Christchurch along with the movement of maritime arrivals to and from the main ports, to the small craft arrivals into Opuha down to our facilities in Auckland.
- MIQ has grown into a massive logistical exercise which runs incredibly smoothly and supports our returnees. As a key part of our COVID response MIQ has served our country very well.

4.2 Operational update

4.2.1 Capacity update

- Following the Quarantine Free Travel announcement, we have seen a total of 278 rooms cancelled over Apr and May 2021.
- Between 7 and 18 Apr 2021, there is approximately a 15% reduction in rooms booked by people from Australia due to cancellation. After 19 Apr 2021, the reduction is much less with an average of 3%.
- The rooms cancelled are being held until the 500 rooms contingency is reached. Once this has been reached, MIQ will release rooms back into the general allocation.
- We are tracking the reductions daily.

4.2.2 MIQ Facilities Ventilation Review

- Work continues to assess ventilation system operations across the portfolio of hotels.
- Progress of onsite testing continues to rely on the availability of Independent Qualified Persons (IQPs) and access to hotels.

- The review is being carried out in two stages:

Stage 1: Desktop assessments

- Largely complete with selected recommendations implemented (e.g. changes to operational practices) and others being worked through.
- A key recommendation was the need to undertake onsite assessments (see Stage 2 below).

Stage 2: Onsite assessments

- MBIE-led initiative to commission onsite testing of ventilation systems to understand the operation of the existing systems against the design specifications, and the risks associated with them.
- Testing of the remaining 31 of 32 sites (the Pullman remediation work continues) to be completed by Independent Qualified Persons (IQPs).
- 9 of 31 sites have IQPs undertaking onsite testing.
- 5 of 31 sites have provided provisional results to MBIE – internal analysis of these results continues (M-Social & Jet Park in Auckland, Novotel & Chateau on the Park in Christchurch, IBIS in Hamilton).
- 13 sites have confirmed IQP testing dates.
- 4 remaining sites yet to confirm IQP testing dates.
- Inter-agency (MoH/MBIE) Technical Advisory Group being formed to review findings and recommendations from testing to identify appropriate responses.

4.3 Large Group Arrivals Update

Summary of approved group arrivals as at 6 Apr 2021

Group	Date of Arrival	Pax Numbers	Comments
Refugees quota re-start - Cohort 1B	16 - 28 Mar 2021	44	33 pax arrived 16 Mar 2021, as planned. 2 pax arrived 25 Mar 2021. The final 9 pax from Ecuador arrived 28 Mar 2021. To date there have been no issues with refugees while in MI – all are super happy to finally be in NZ.
Olympic Athletes	29 Mar - 25 Apr 2021	19	Returnees from Tokyo Olympic qualifying events. Various return dates. Original numbers reduced from 41 due to cancelled events, vouchers secured via MIAS and athlete withdrawal.
Refugees quota re-start - Cohort 2	5 - 9 Apr 2021	69	23 pax arrived on 6 Apr 2021. RQP have advised the following schedule: 20 pax on 10 Apr 2021, 12 pax on 16 Apr 2021, 8 pax on 11 May 2021, and 6 pax on 12 May 2021. From Malaysia, Thailand and Ecuador.
Refugees quota re-start - Cohort 3	24 - 28 May 2021	70	Arrival schedule and Cohort details TBC – likely to slip right into late May/June. PGA are working with RQP on EOI for FY 21/22.

4.4 Upcoming Communications Issues and Activities

As at 7 Apr 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
9 Apr 2021	One year of MIQ	MIQ	PR and internal comms	Y
14 Apr 2021	Health Select Committee	MoH/MIQ	Reactive communications	N
19 Apr 2021	Trans Tasman Quarantine free travel	MoH/MIQ/MoT	Communications on new airport arrangements	
Apr 2021	Pullman report on ventilation	MoH	Reactive information	N
Apr 2021	Desktop survey of all MIF ventilation	MoH	Reactive information	
Apr 2021	CDHB survey of MIF workers – to be released nationally	Canterbury District Health Board		N
Late Apr 2021	Overview of Grand Mercure issues	MIQ	Proactive communications and engagement	
12 May 2021	End of Ramadan – proactive media on Ramadan in MIQ	MIQ	Proactive communications and engagement	N
12/13 May 2021	MIQ Senior Leaders Forum	MIQ		Y
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Be poke group communication (e. welcome pack)	N
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	TBC

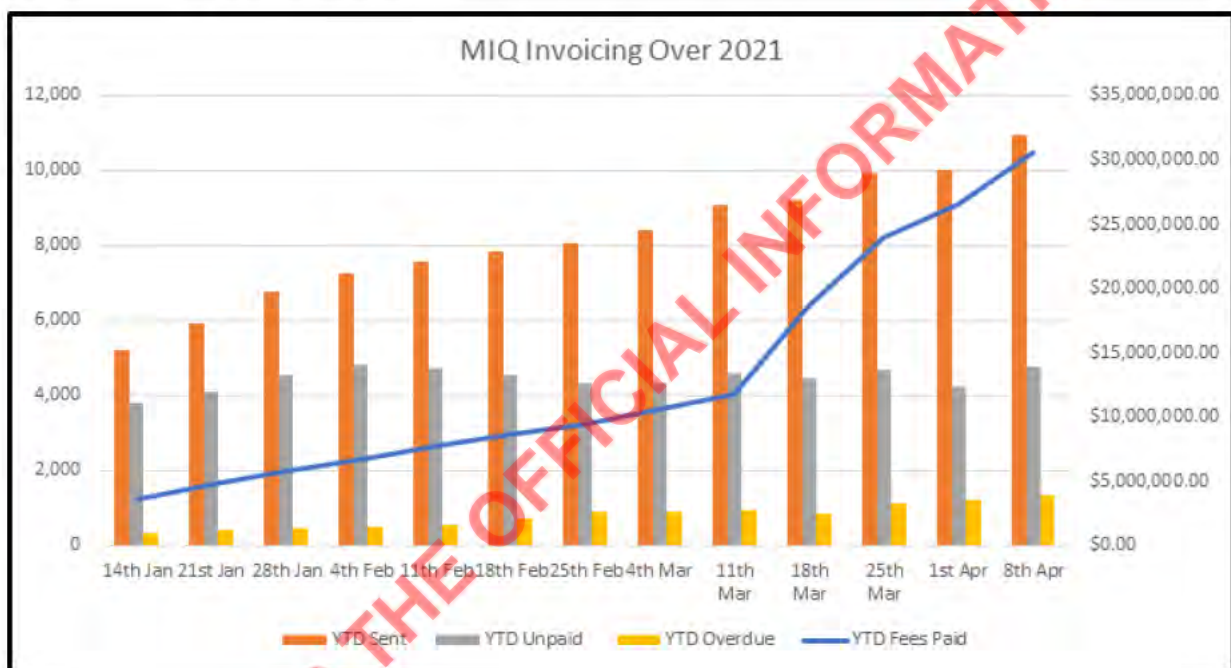
4.5 Fees

4.5.1 Invoicing

- The table below shows the number of invoices issued up to 4 Apr 2021. These relate to people who arrived in managed isolation up to 21 Mar 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	Overdue 90+ days
Groups	2,838	34	0	0	34	29	\$12,279,414	2	3	0
Maritime	1,179	236	0	14	222	138	\$574,139	72	12	3
Aircrew	2,113	171	0	14	157	60	\$540,037	93	4	0
All other arrivals	29,984	23,181	2,955	9,686	10,540	4,611	\$17,199,875	4,617	1,312	170
Total	36,114	23,622	2,955	9,714	10,953	4,838	\$30,593,465	4,784	1,331	173

Note: The 'Overdue 90+ days' column represents the number from the 'Overdue' column that have been outstanding for 90 days or more.



4.5.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 4 Apr 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	5,151	267	4,884	598	4,286	76	3,771	522	515

4.6 Emergency Allocation Applications

- 3,158 applications have been processed since 30 Oct 2020.
- 19 applications were received in the week ending 04 Apr 2021 and 8 applications were processed.
- From the applications processed in the week ending 04 Apr 2021, 88% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 29 Mar 2021 to 04 Apr 2021	Year to Date Totals 30 Oct 2020 to 04 Apr 2021
Approved	7	1,734
Declined	1	1,424
Applications processed*	8	3,158

*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	7
Rooms Allocated in MIAS	2
Cancelled by the applicant	4
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	1

Approvals by Category

- New categories came into force after the 1 Apr 2021:

1a - NZ citizen or resident with serious risk to health

1b - To provide care and protection to a child

2a - NZ citizen or resident to provide critical care for a dependant

2b - Critical worker for delivering a critical public or health service

2c - NZ citizen or resident unable to legally remain in their current location

2d - Travel required for National security, interest or law enforcement reasons

2e - NZ citizen or resident categories

- i) Entering New Zealand to visit a close relative living with a terminal illness or end-stage disease (with a life expectancy of six months or less) where timely travel is unlikely to be possible if the person books through MIAS; OR
- ii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) entering New Zealand to visit a close relative or to reside in New Zealand, where timely travel is unlikely to be possible if the person books through the MIAS system; OR
- iii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) who have travelled or are travelling to visit a close relative who reside overseas, where timely return is unlikely to be possible if the person books through the MIAS system; OR
- iv) Who have travelled or are travelling to visit a close relative who is living with a terminal illness or end stage disease (with a life expectancy of six months or less) and resides overseas where, timely return travel is unlikely to be possible if the person books through MIAS.

2f - Citizens or residents of Pacific countries requiring access under an official medical treatment scheme to time-critical medical treatment in New Zealand

Chart 1: Breakdown by different categories within emergency allocation.

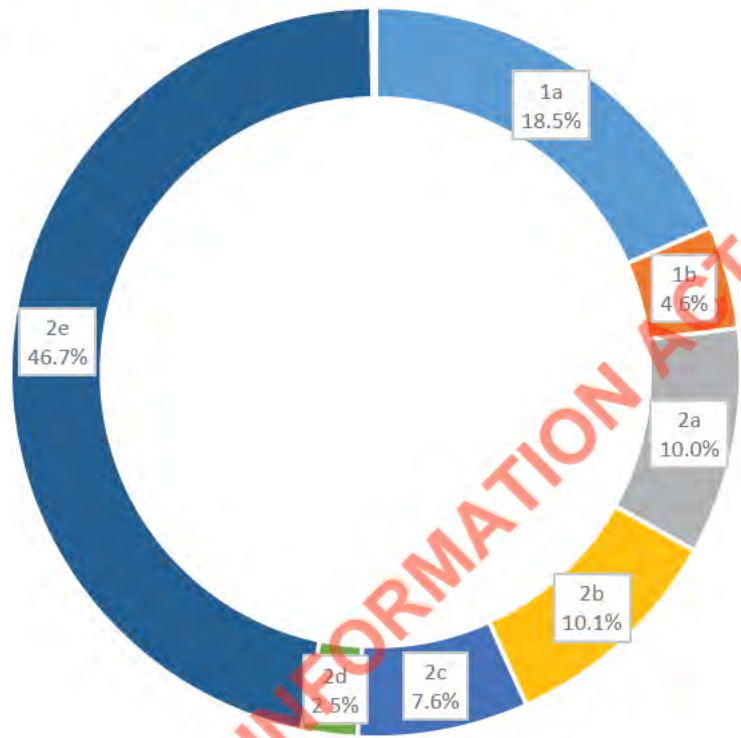
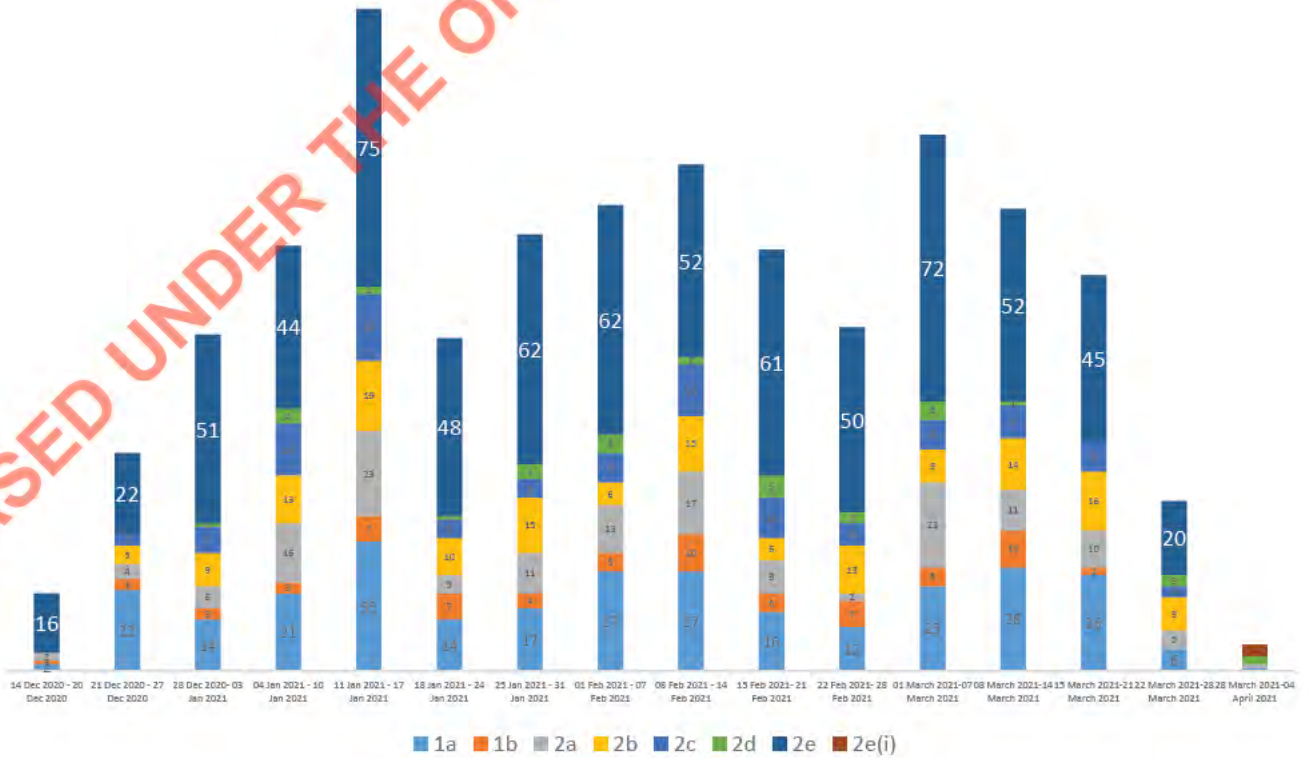


Chart2: Approval by Category across the period.



4.7 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 30 Mar to 5 Apr 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
30 Mar 2021 – 05 Apr 2021					
Complaints	63	11	12	0	67
Improvements	1	0	0	0	1
Compliments	3	0	0	0	3
Total	67	11	12	0	71

- Average number of complaints received each week since the start of MIQ is 112. For the last 4 weeks the average is 92 per week.
- This week we have received 63 new complaints and have resolved 67 complaints. 41% (26 out of 63) of these complaints were regarding MIQ facilities. MIAS/vouchers/special complaints remain low at 24% (15 out of 63).

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5. Border Executive Board Report



5.1 Key Issues Being Considered by the Executive Board

5.1.1 Border Executive Board Meeting

The Border Executive Board met on 1 April and is next scheduled to convene on 15 April 2021.

5.1.2 Border Workforce

- Vaccination of the border workforce continues, along with the 'educate, expect, support' approach, including individual conversations with those who have not yet been vaccinated.

5.1.3 Quarantine-Free Travel

- Quarantine-free travel preparations including airports and airline readiness, and border agencies' worker readiness
- The Infection Prevention & Control team from the Ministry of Health will undertake assurance walkthroughs of the following international airports this week:
 - Wellington - 6 April
 - Auckland - 7 April
 - Christchurch - 8 April
 - Queenstown – 9 April

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6. New Zealand Customs Service Weekly Report



6.1 Items to Note/Updates

6.1.1 Maritime Border – All of Government Compliance Group

- The New Zealand Police led All of Government group responsible for COVID-19 non-compliance has requested Customs’ representation on the Compliance Team Steering Group
- Further work is being undertaken between the Customs’ team overseeing the Maritime Border Order s6(c) and the Compliance Team Steering Group regarding future connectivity and ongoing managing and reporting of Maritime Border Order non-compliant activity
- Customs is preparing a high level framework of the current escalation process along with a compliance policy which outlines Customs’ approach to non-compliant events under the Maritime Border Order. Customs will continue to manage breaches through its s6(c) and Maritime New Zealand

6.2 Pre-Departure Testing

- For the period 29 Mar 2021 to 4 Apr 2021, six warnings were issued.
 - 29 Mar – Family of five warned as a translation of each family members’ PDT documentation showed that the test type had not been specified
 - 1 April – Passenger warned as their PDT documentation did not specify test type or the name and address of laboratory that undertook the PDT

Passengers

	Date	29 Mar	30 Mar	31 Mar	1 Apr	2 Apr	3 Apr	4 Apr	Week Total	%
	Total Passengers	236	218	194	397	427	398	405	2275	
	Passengers subject to PDT	190	104	84	257	255	238	155	1283	56.4%
Primary Actions (Passport Control)	Test Certificate Verified	173	102	71	235	234	211	145	1171	91.3
	Exemption Verified	7	0	5	14	8	12	4	50	3.9%
	Referred to Secondary Area	10	2	8	8	13	15	6	62	4.8%
Secondary Area Actions	Compliant	5	2	8	7	13	15	6	56	90.3%
	Warned	5	0	0	1	0	0	0	6	9.7%
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Crew:

	Date	29 Mar	30 Mar	31 Mar	1 Apr	2 Apr	3 Apr	4 Apr	Week Total	%
	Total Crew	96	122	134	141	99	141	97	830	
	Crew subject to PDT	55	48	66	34	44	60	18	325	39.1
Primary Actions (Passport Control)	Test Certificate Verified	55	48	66	34	44	60	18	325	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

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Advice received by the Minister for COVID-19 Response is available through the following link: covid19.govt.nz/alert-levels-and-updates/proactive-releases/ and www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

8. Official Information Act Requests

8.1 Ministry of Health

Date due	Requester	OIA Request	Status
1-Apr-21	s9(2)(a)	Any briefings, communications or other relevant documents relating to the schedule of the vaccine roll-out in New Zealand	Waiting Minister's Sign-off
6-Apr-21	Chris Bishop	A copy of Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021	In progress

Date due	Requester	OIA Request	Status
7-Apr-21	s9(2)(a)	All correspondent relating to the tender process for saliva testing	In progress
12-Apr-21	s9(2)(a)	All communication related to the use of the phrase "people who are pregnant" in the vaccine sequencing framework information, provided to media on 10 March	In progress
13-Apr-21	Chris Bishop	A range of briefings	In progress
16-Apr-21	s9(2)	Correspondence with the Chinese Embassy and Chinese Consulate in New Zealand about the potential distribution of Sinovac or Sinopharm or otherwise developed-in-China Covid-19 vaccines through embassies/consulates.	In progress
19-Apr-21	s9(2)(a)	Any and all briefings, reports, emails, or presentations prepared for or to the Minister, or presented by the Minister, in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19. I ask that information be included from the last six months	In progress
27-Apr-21	s9(2)	This news story states that the senior government members met with wealthy New Zealanders including Graeme Hart, Sir Stephen Tindall, Craig Heatley, Nick Mowbray and Sam Morgan and possibly Rob Fyfe and Anna Mowbray, to discuss and arrange for the import of PPE relating to COVID-19. https://www.newshub.co.nz/home/new-zealand/2020/04/coronavirus-protective-gear-being-sent-to-new-zealand-from-china.html Can I have a copy of all records, documents, emails, records of phonecalls/meetings, including who attended, video conferences etc relating to the meetings including emails from/to all of the persons mentioned in the emails including the arrangement of the meetings	In progress
27-Apr-21	s9(2)(a)	A copy of any and all communications, advice, briefings, reports, aides memoir and memos received by the Minister relating to the practice of falsifying or sourcing counterfeit Covid-19 test results. -the number of people who have been prevented from entering New Zealand due to having doctor'd COVID-19 test results	In progress
3-May-21	s9(2)(a)	CHOIA044: the advice given to the Minister/Cabinet on the vaccine rollout	In progress

8.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	Stuff/Dom Post	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc	Minister's office
10 Nov 20	s9(2)(a)	Stuff	All concerns / issues raised by MBIE regarding the proposed COVID-Card	Minister's office

Date due	Requestor	Media/Opposition	OIA Request	Status
14 Dec 20	s9(2)(a)	MediaWorks	Correspondence with INZ re applications by athlete/sporting organisations	Minister's office
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities	Under review
25 Jan 21	Dr Shane Reti (MP)	Opposition	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
1 Feb 21	s9(2)(a)	Not applicable	Number gone through managed isolation and number of who have paid	Minister's office
1 Feb 21	s9(2)(a)	Not applicable	Number gone through managed isolation and number of who have paid	Minister's office
2 Mar 21	s9(2)(a)	Chief Economist, The New Zealand Initiative	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Approved
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities	Decision on request sent
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Gathering information
29 Mar 21	s9(2)(a)	Not applicable	MIQ H&S policies and plans, hazard identification & H&S Reporting	Drafting
1 Apr 21	Chris Bishop	Opposition	All documents relating to Trev Pontings declined then accepted application	Minister's office
6 Apr 21	s9(2)(a)	Not applicable	query on MIQ welcome pack, non english guests, translated signage/translato	Under review
6 Apr 21	s9(2)(a)	Stuff	Documents about Tom Abercrombie and other families MIQ exemption request	Approved
7 Apr 21	s9(2)(a)	Scoop	Review of lack of high/low risk MIQ seperation & timeframe of public state?	Under review
7 Apr 21	s9(2)(a)	Newsroom	Fees & payment records for MIQ, waivers & instalment plans	Under review
7 Apr 21	s9(2)(a)	Stuff	al info re MIQ officials ministerials advice on 570 fishing crew exemption	Minister's office
8 Apr 21	s9(2)(a)	RNZ	Info RE establishing purpose-built quarantine facility in New Zealand	Drafting
8 Apr 21	s9(2)(a)	Newshub	conseq of privacy breach of priv info with sent MIQ emails to wrong applica	Gathering information
8 Apr 21	s9(2)(a)	Stuff	MIQ info re extended stays due to refused test	Under review
8 Apr 21	s9(2)(a)	RNZ	Questions related to billing of MIQ spaces	Minister's office

Date due	Requestor	Media/Opposition	OIA Request	Status
9 Apr 21	s9(2)(a)	The Spinoff	Info given by MIQ staff to Lucina Baulch during MIQ stay	Minister's office
9 Apr 21	Chris Bishop	Opposition	Green MP Mr Ricardo Menendez March MIQ application	Under review
9 Apr 21	s9(2)(a)	Stuff/Dom Post	MP's return to New Zealand through the MIQ system	Under review
9 Apr 21	s9(2)(a)	Stuff	Documents relating to the MIQ emergency application for Trevor Ponting	Drafting
12 Apr 21	s9(2)(a)	TVNZ	corr. reviews on MIQ to stop progrms from booking vouchers for other ppl	Under review
12 Apr 21	s9(2)(a)	RNZ	Correspondence from Jan Logie to MBIE relating to Ricardo Menéndez March	Under review
13 Apr 21	s9(2)(a)	Not applicable	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Under review
13 Apr 21	s9(2)(a)	Not applicable	MIQ - exemptions under Category Class 2C for returning NZ citizens	Gathering information
13 Apr 21	s9(2)(a)	Not applicable	Comms and information between Maritime and MBIE	Drafting
13 Apr 21	s9(2)(a)	Not applicable	MIQ - Exemptions for emergency allocations for citizens returning home	Gathering information
14 Apr 21	s9(2)(a)	Not applicable	Maritime capacity as per MNZ maritime industry update #69	Gathering information
14 Apr 21	s9(2)(a)	Not applicable	Criteria for MIQ waiver application	Scoping
14 Apr 21	s9(2)(a)	Not applicable	NZ citizen and resident seafarers and MIQ emergency allocations	Scoping
14 Apr 21	s9(2)(a)	Not applicable	Visa types/numbers coming into NZ via Managed Isolation Allocation System	Scoping
14 Apr 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies	Scoping
16 Apr 21	s9(2)(a)	RNZ	RE corr of transport to chch hosp from MIQ and back case on 15/03/2021	Scoping
16 Apr 21	s9(2)(a)	Not applicable	Data management plan for MIQ	Gathering information
19 Apr 21	s9(2)(a)	Not applicable	Analysis on MIQ decision to only open up spaces three months out	Gathering information
20 Apr 21	s9(2)(a)	Newshub	RE corr regarding building of purpose built MIQ facilities, incl non hotels	Scoping
20 Apr 21	s9(2)(a)	TVNZ	Reports and any other trials relating to Bluetooth contact tracing app	Scoping

Date due	Requestor	Media/Opposition	OIA Request	Status
20 Apr 21	s9(2)(a)	Not applicable	How many stayed in NZ MIQ & now in system w/ Aussie passports or are aussie	Drafting
20 Apr 21	s9(2)(a)	RNZ	Transcript of 7/01/21 Grand Millenium incident & corr etc ricardo march MIQ	Under review
20 Apr 21	s9(2)(a)	Not applicable	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	Drafting
20 Apr 21	s9(2)(a)	Not applicable	Reasons why Ms Lucinda Baulch is being unlawfully detained at MIQ	Drafting
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options	Drafting
21 Apr 21	s9(2)(a)	Not applicable	RE corr regarding costs of MIQ per person	Scoping
21 Apr 21	s9(2)(a)	NZ Herald	RE request for MIQ facility improvement undertakings MBIE has made & costs	Drafting
22 Apr 21	s9(2)(a)	Newshub	Breakdown of MIQ paid vs not paid & comparison of cost vs. money collected	Under review
22 Apr 21	s9(2)(a)	Stuff	All 2020 corr with SeaLord, Independent fisheries & Maruha Nichiro	Gathering information
23 Apr 21	s9(2)(a)	Not applicable	Covid 19 positive numbers for arrivals each month into NZ MIQ	Drafting
26 Apr 21	s9(2)(a)	Not applicable	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Gathering information
27 Apr 21	s9(2)	Not applicable	Info/evidence re decisions to hold MIQ returnee & 6 month baby for test	Scoping
27 Apr 21	s9(2)(a)	Not applicable	Complaint about Managed Isolation and Quarantine	Gathering information
27 Apr 21	s9(2)(a)	NZ Herald	Amount paid by returnees/amount owed/amount overdue for stays at MIQ	Under review
28 Apr 21	s9(2)(a)	Not applicable	All comms between MIQ & Stamford Auck (1996) re client	Scoping
28 Apr 21	s9(2)(a)	NZ Herald	Copies of the filled health matrixes for declined MIQ exemption request	Scoping
28 Apr 21	s9(2)(a)	TVNZ	Info re Emergency MIQ placement, escape attempts & stats	Drafting
29 Apr 21	s9(2)	Not applicable	Questions re: OIA 2021-1563 - Returnees not re-entering general population	Scoping
29 Apr 21	s9(2)(a)	NZ Herald	All Memos etc re advice to MIQ for controls around guest interactions	Gathering information
30 Apr 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date	New item
30 Apr 21	s9(2)(a)	Stuff	Questions regarding MIQ contracts negotiated by MBIE	New item

Date due	Requestor	Media/Opposition	OIA Request	Status
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premis used for MIQ	Gathering information
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Gathering information
3 May 21	s9(2)(a)	Newshub	MP Menendez-March's application for MIQ and his partners visa application	Under review
4 May 21	s9(2)(a)	Newshub	corr. and query regarding COVID card trial in MIQ cost	Drafting
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility	Scoping
11 May 21	s9(2)	Not applicable	Info relating to the MIQ Allocation System	Gathering information
11 May 21	s9(2)(a)	Not applicable	MIQ hotel(s) allocated to the passengers arriving off flight into Auckland	Drafting
11 May 21	s9(2)(a)	Not applicable	Info relating to MIQ spots available over past 3 months	Gathering information
1 Jun 21	s9(2)(a)	Stuff	Info relating to Christchurch Regional Isolation and Quarantine centre	Gathering information

8.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
29 Mar 21	s9(2)	...all documentation pertaining to the [COVID-19] response and recovery efforts that your organisation has been involved in 2020.	Drafting
8 Apr 21	s9(2)	Information regarding the establishment, leadership and mandate of the COVID-19 Response Unit. Also the Terms of Reference of the Roche/Simpson Review.	Sign Out
9 Apr 21	s9(2)	Documents and communications that have contributed to the recent policy decision for Auckland to be placed at Alert Level 3 and New Zealand at Alert Level 2.	Drafting
14 Apr 21	s9	Copies of COVID-19 weekly update reporting and response related Cabinet papers.	QA
14 Apr 21	Unknown	Cabinet paper relating to the February decision to change Alert Levels, Cabinet's resurgence response plan, and contemporaneous weekly reporting.	Drafting
19 April 21	s9(2)	Various details re vaccine administration.	Drafting
22 Apr 21	s9(2)	Information relating to development of the Government's COVID-19 strategy.	Drafting
23 Apr 21	s9(2)	All studies and/or reports in the possession, custody or control of Prime Minister Jacinda Ardern describing the purification of "SARS-COV-2" said to have caused disease in humans.	Scoping
23 Apr 21	s9(2)	Correspondence with the Chinese Embassy and Chinese Consulate in New Zealand about the potential distribution of Sinovac or Sinopharm or otherwise developed-in-China Covid-19 vaccines through embassies/consulates.	Drafting
27 Apr 21	s9(2)	All records, documents, emails, records of phonecalls/meetings, including who attended, video conferences etc relating to meetings with specific [named] business people.	Scoping
3 May 21	s9(2)	Various details about the 'Unite against Covid-19' tee-shirts.	Scoping
3 May 21	s9(2)	Documents received by the minister regarding Covid-19 measures, including alert levels and restrictions, and the public's response (including compliance), from January 1, 2021 to March 31, 2021.	Scoping

8.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
8 Mar 21	s9(2)(a)	Various questions regarding the number of private yachts and small craft arriving in New Zealand since the Maritime Border Order (No 2) came into effect. All communications between Customs and the company Xerra Earth Observation Institute since the beginning of October 2020.	Customs sign out
19 Apr 21	s9(Requests information regarding the vaccination of Customs staff and contractors against COVID-19.	In progress
19 Apr 21	s9(2)(a)	Requests information about PDT warnings and infringements	In progress

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COVID-19 Response Weekly Report

22 April 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
●	Green	On track, no roadblocks, no significant delays anticipated
●	Amber	Slow progression, some delays, some roadblocks present
●	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	→ This Week	Agency	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated.
	Population definition and sequencing	●	●	MoH	<ul style="list-style-type: none"> The programme is increasing data and relationship management resourcing to engage with upcoming population cohorts.
	Distribution and inventory management	●	●	MoH	<ul style="list-style-type: none"> Programme focus on developing processes and technology to scale to more sites. There are scalability challenges to building a more flexible network which are being addressed via co-design and implementation plan with DHBs. Issue will remain at Amber until plan is finalised (possible date).
	Health workforce	●	●	MoH	<ul style="list-style-type: none"> At the end of Tuesday 21 April, 2,762 vaccinators have completed vaccine training nationally and 1,194 vaccinators have been active in the programme. There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate non-regulated workforce. Actions above are ongoing to define, facilitate and enable the required workforce for scale in June.
	Provider engagement	●	●	MoH	<ul style="list-style-type: none"> Pricing agreed DHBs delivered against national plan for the first published weekly plan.
	Registration, appointment and immunisation	●	●	MoH	<ul style="list-style-type: none"> Work continues on national booking system to enable general population onboarding and demand management. An MVP version to support codesign with DHBs went live on 9 April; live version with all DHBs expected in late May.
	Post event	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated.
Elimination Strategy	Keep it out	●	●	MoH	<ul style="list-style-type: none"> Workforce remains under significant pressure, work ongoing with DHBs to support. QFTZ has gone live, thanks to tremendous efforts of teams across sectors. Teams remain at heightened readiness and planning has commenced for extension of QFTZ. Multiple reviews ongoing and in implementation related to in-Managed Isolation Facility transmission.
	Prepare for it	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated. Reviews, modelling and scenario planning conducted to support continuous improvement.
	Stamp it out	●	●	MoH	<ul style="list-style-type: none"> No barriers anticipated. Technology programme aligning to enhance contact tracing and support the quarantine-free travel zone.
	Manage the impact	●	●	MoH	<ul style="list-style-type: none"> No barriers are anticipated to the broader programme. Risks related to the vaccine programme are outlined above.

Focus Area	Sub-Focus Area	Last Week	This Week	Agency	
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> Due to improved reporting processes implemented recently, MIQ now has visibility of the vaccination status for all MIQ workers with 92% having received at least one Covid-19 vaccine dose. After 30 Apr 2021 all high-risk work in MIQ will only be completed by vaccinated workers. Further information is included in the report.
	Staff testing	●	●	MBIE MIQ	<ul style="list-style-type: none"> MIQ now has access to more reliable and regular reporting which outlines compliance across all MIQ employees. A team of 12 workforce advisors has been established and a new Team Leader will start 3 May 2021. The team will complete the follow up on non-compliance and NHI matching directly with employers and employees. MBIE are working with MoH and Worksafe on the development of the BWTR monitoring and compliance process. Changes to the Required Testing Order have been assessed, with communications sent to Employers about their obligations and updates to the MIQ Ops Framework scheduled to assist on site security staff.
Operations	Capacity	●	●	MBIE MIQ	<ul style="list-style-type: none"> As at 20 Apr 2021, we are currently projecting peak usage to reach 4,000 rooms in the next 1 to 2 weeks, subject to the terms on the lifting of the India travel ban. Scheduled facility maintenance will reduce MIQ operational capacity over the next six months, as previously reported, however MIQ is evaluating a fast-track maintenance option to progress maintenance and remediation work during the Apr-Jun 2021 period (previously April-September). Further information is included in the report.
	Managing QFT	-	●	MBIE MIQ	<ul style="list-style-type: none"> MIQ operational capacity has been reduced from 4,500 per fortnight to 4,000, as approved. Rooms continue to be available until the end of Jul 2021. The cancelling of vouchers held by Australians has started. They are being cancelled progressively due to the volume of vouchers. At Auckland Airport, the Terminal B arrival area and baggage process went live on schedule, 16 Apr 2021. AIAL, Border Agencies and MIQ recognise the need to monitor the system as there is currently a 4-8-hour delay post arrival in reuniting returnees with checked baggage.
	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> Further drafting of the vaccination clauses for the hotel contracts is currently on hold until we know the proposed wording in the Health Order that is currently being drafted. We held a video call with all hotel providers last week to discuss the impact of QFT and the suspended flights from India on occupancy levels as well as covering off the general contracting matters. No substantial feedback from the hotels on these matters. We continue to work through the remainder of the commercials with hotels.
	Reducing Transmission risk – Grand Mercure	●	●	MBIE MIQ	<ul style="list-style-type: none"> The standard joint MOH/MBIE incident reviews continue. The Grand Millennium Independent Qualified Persons (IQPs) results are expected this week. At its meeting on 19 Apr 2021, the TAG reconfirmed that no new returnees are to enter the Grand Mercure or the Grand Millennium at this time. Further information is included in the report.
Future Planning	COVID-19 Amendment Bill	●	●	MBIE MIQ	<ul style="list-style-type: none"> The draft Cabinet paper was provided to the Minister's Office 31 Mar 2021 for Ministerial consultation. We are waiting confirmation from your office regarding timeframes for lodging. Permission is being requested from the Attorney General to commence legislative drafting prior to policy decisions.

Focus	Sub-Focus Area	Last Week	This Week	Agency	
Quarantine Free Travel	Cook Islands quarantine-free travel (two way)	●	●	MFAT	<ul style="list-style-type: none">• Subject to your agreement, officials will provide on advice for Cabinet consideration on 3 May that two-way quarantine-free travel (QFT) with the Cook Islands could commence on May 17 subject to an assessment of the Cook Islands' health preparedness.• NZ and Cook Islands health and border officials met on 16 April to evaluate progress towards readiness. s7(b)(ii)• s7(b)(ii)• Health officials will travel to the Cook Islands this week to support development of contact tracing capability (including conducting training), further development of response and operational plans and observe and provide feedback on a scenario
	Niue quarantine-free travel (two-way)	●	●	MFAT	<ul style="list-style-type: none">• s7(b)(ii)• The timing of the switch from 'amber' to 'green' will be able to be better assessed following discussions between Niuean and New Zealand officials.• MoH to host Niue officials from 27-28 April on vaccine planning, which will inform discussions on QFT.
	Trans-Tasman quarantine-free travel	●	●	MFAT	<ul style="list-style-type: none">• QFT from Australia to New Zealand commenced at 11.59pm on 18 April 2021. Almost sixty QFT flights crossed the Tasman in both directions on the first day.• Officials are continuing to seek a solution for New Zealand travellers from parts of the Pacific who are now unable to transit through Australia due to a lack of "red" flights. Engagement with Australian officials on this issue is ongoing.

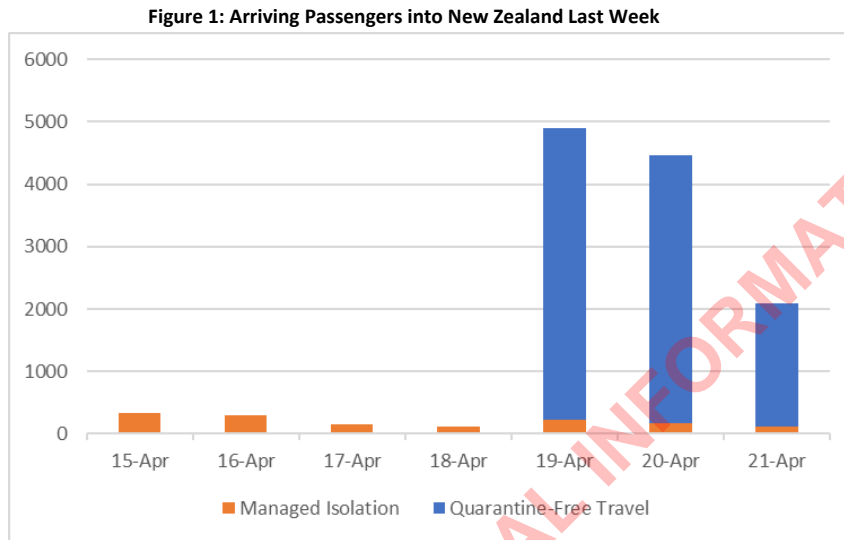
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2. COVID-19 Insights

2.1 Insights of Note

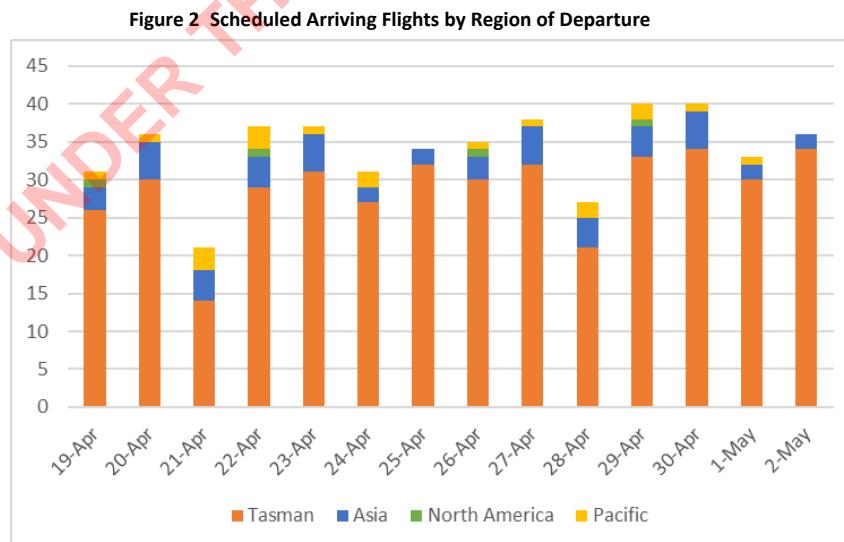
2.1.1 Arriving Airline Passengers Last Week

There were 12,356 passengers that flew into New Zealand last week,¹ of these, 10,994 passengers were Quarantine-Free Travel (“QFT”)² arrivals (89%) (an average of 3,648 QFT arrivals per day since 19 April, ranging from 1,975 to 4,678), as shown in figure 1 below.³



2.1.2 Arriving Flights

In the two weeks between 19 April and 2 May 2021, 476 flights^{4 5} are scheduled to arrive into New Zealand, 403 of these are Trans-Tasman flights (85%) as shown in figure 2. This is an average of 29 Trans-Tasman flights a day (ranging between 14 and 34 flights a day). Trans-Tasman flights are currently scheduled to be relatively stable into May, however this is likely to change as airlines adjust to demand, and anecdotally, there have already been some flight cancellations.



¹ From Thursday 15 April to Wednesday 21 April 2021.

² Quarantine-Free Travel includes flights from Australia and the Cook Islands.

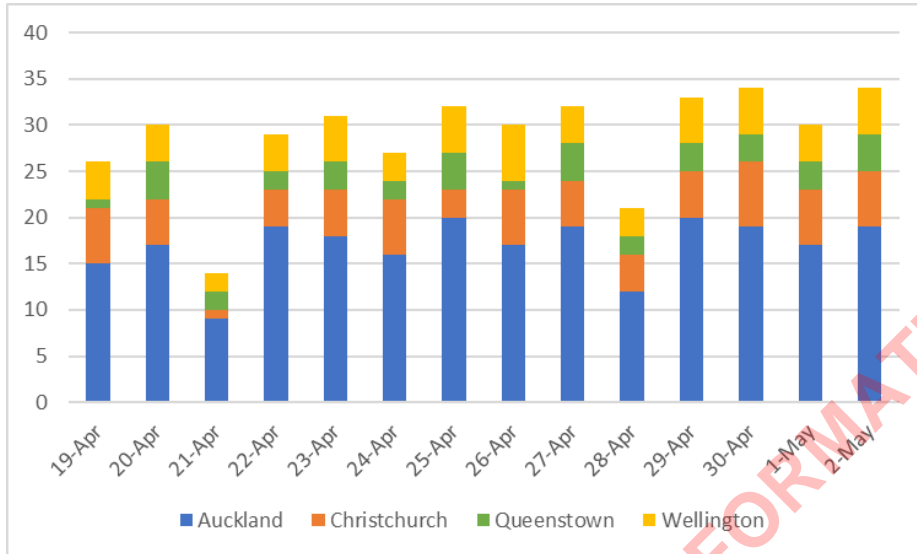
³ Personal communication, New Zealand Customs Service, Senior Advisor, 22 April 2021.

⁴ Personal communication, Ministry of Transport, Manager Analytics and Modelling, 21 April, 2021.

⁵ Commercial passenger flights. Cargo flights have been excluded.

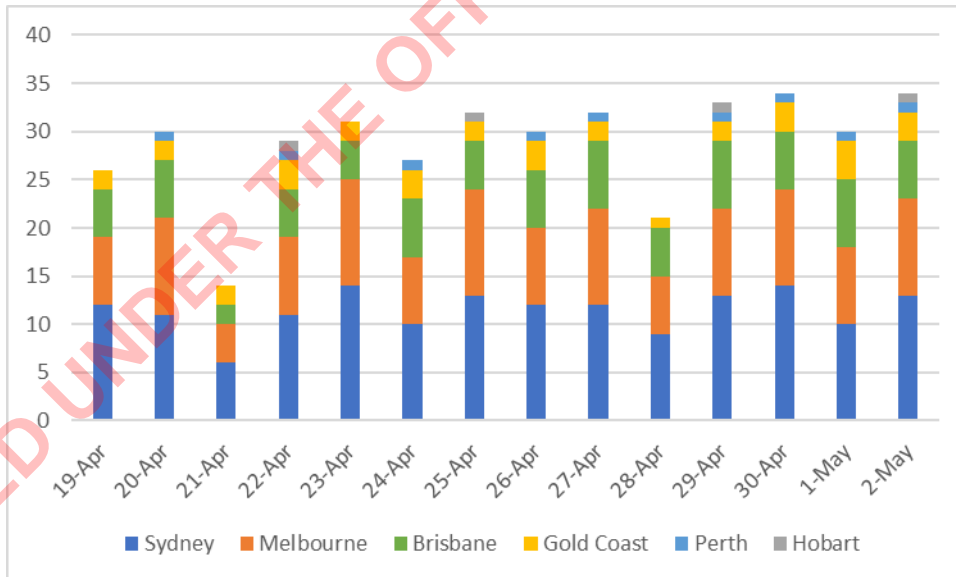
The majority of Trans-Tasman flights are scheduled to arrive into Auckland (an average of 17 a day, ranging from 9 to 20), followed by Christchurch (an average of 5 a day, ranging from 1 to 6) as shown in figure 3 below.

Figure 3: Scheduled Trans-Tasman Arriving Flights into New Zealand by Port



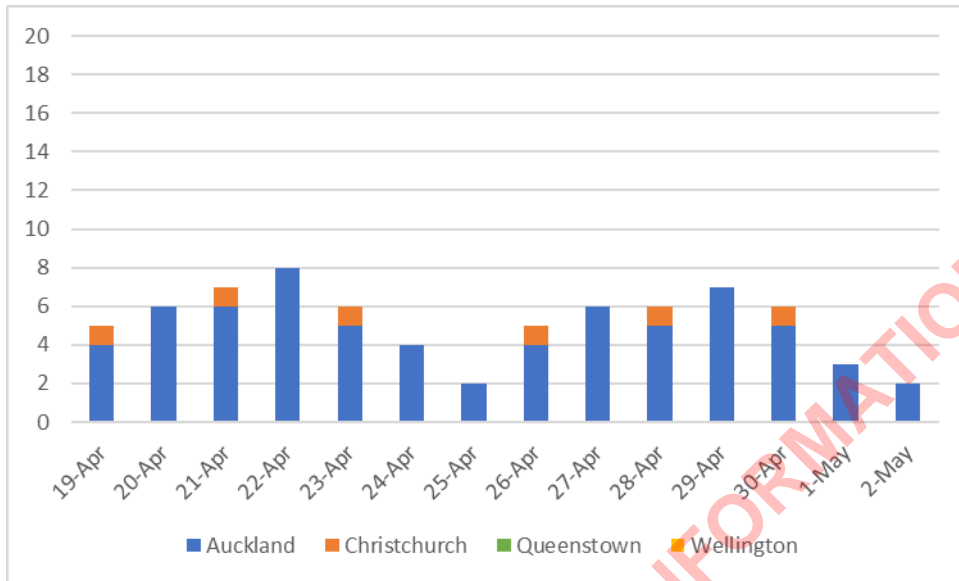
The majority of Trans-Tasman flights are scheduled to arrive from Sydney (an average of 11 flights a day, ranging from 6 to 14), followed by Melbourne (an average of 9 flights a day, ranging from 4 to 11), as shown in figure 4 below.

Figure 4: Scheduled Trans-Tasman Arriving Flights by Location of Departure



There are 73 scheduled flights from the rest of the world (outside-Australia) in the same two-week period from 19 April to 2 May 2021. The majority are anticipated to arrive into Auckland (an average of 5 a day, ranging from 2 to 8), with the remainder arriving into Christchurch as shown in figure 5.

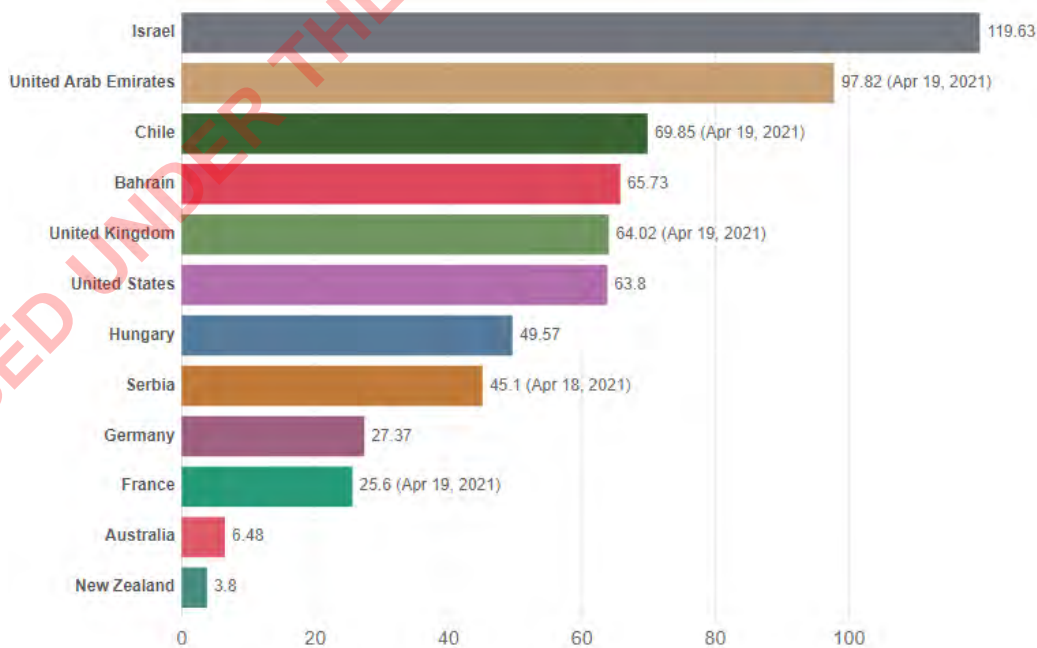
Figure 5: Scheduled Non-Australian Arriving Flights into New Zealand by Port



2.1.3 Vaccination Progress by Nation

The figure below shows the number of vaccine doses per 100 people in the total population by nation.⁶ As the data does not distinguish between vaccines that require more than one dose, this may not represent the share of the population that are fully vaccinated. The top 10 nations, and Australia and New Zealand are shown in figure 6.

Figure 6: Vaccine Doses per 100 People in the Total Population by Nation



*Top 10 countries with a population of over 1 million people

⁶ Our World in Data. As at 21 April. <https://ourworldindata.org/covid-vaccinations#country-by-country-data-on-covid-19-vaccinations>. (Accessed 22 April 2021).

3. Ministry of Health Weekly Report



3.1 Items to Note/Updates

3.1.1 Contact tracing: QR code alternatives

This item updates you on two alternatives to QR (quick response) codes – NFC (near field communication) tags and Bluetooth beacons. The Ministry of Health considers that NFC tags could be a useful addition to the New Zealand COVID Tracer app, but Bluetooth beacons cannot be used with the app.

A pilot implementation is underway to use “tap and go tags” (NFC tags) as an alternative to QR codes. NFC tags are used similarly to contactless credit cards. There is no requirement to open an app, the tag does not rely on the user’s phone camera focusing on the QR code, and the amount of time involved is minimal (one to three seconds). Users simply hold their phone briefly against a tag, which then checks in their location in the app.

The information that would be contained in the QR code is embedded in a tag (or sticker) that can be placed on tables in venues or other places. Evidence gathered from a trial conducted with students in Christchurch suggests that this would remove some of the social awkwardness of scanning, which is prevalent with younger adults and teenagers.

The Ministry of Health intends to work with public transport providers and hospitality venues in a student population centre to further test the logistics of a rollout and the benefits in terms of consumer acceptance and changes in scanning rates. Key elements that are to be confirmed are the pricing of the stickers, how they are printed and the information is loaded, and how this can be managed in a self-service way for businesses

The Ministry of Health has also been working with Wellington app developer s9(2)(ba)(ii), to investigate the potential of Bluetooth-enabled beacons. Beacons involve a type of battery-powered hardware transmitter that allows people to ‘auto record’ when they enter premises which have a beacon, instead of having to scan a QR code poster or manually make a note of their movements. Trials of beacons have shown that they accurately collect data, and could potentially be used with the Rippl app, which could be beneficial for contact tracing.

Bluetooth beacons cannot be used, however, to increase engagement with the COVID Tracer app, because we are prohibited from using Bluetooth beacons within the app by Apple and Google. They are concerned that beacons could be combined with their Exposure Notification Framework to potentially allow for surveillance of people’s movements. Google has confirmed NFC tags would meet its app store privacy requirements but that Bluetooth beacons would not. We are engaging with Apple to obtain similar confirmation.

Next steps

It is expected that the pilot of NFC tags will be completed before the end of May 2021, for a subsequent decision by Ministers about wider availability.

3.1.2 COVID-19 categories and management guidance for sector: update

To ensure national consistency in the clinical management of contacts of COVID-19 cases the Ministry of Health, with public health units (PHUs), has standardised terminology, defined categories of contacts, and detailed the associated actions for these groups. This item advises you that this guidance for the sector has been recently updated for COVID-19 contact categories and their management.

Existing guidance has been, and continues to be, updated and communicated to PHUs, district health boards (DHBs) and other sector partners as needed. Specifically:

- the provisional guidance on community contact categories and actions was first published in late January 2021 and has been updated to incorporate learnings from the Auckland outbreak in February
- in addition to the original contact category table, there is now an additional section detailing escalation and referral pathways for contacts who are symptomatic, cannot be contacted or who may require additional manaaki or support in order to test, stay at home or isolate
- clarity around the terminology of 'stay at home' versus 'isolation' has been included so that providers can standardise the language and advice that is given to the different contact categories
- at all times, there is a possibility that bespoke contact categorisation and/or management may be put in place for particular outbreaks, events or locations dependent on specific circumstances and/or risk. This will be agreed and communicated with PHUs outside of this guidance.

These documents provide guidance on how to categorise contacts and the various management plans. They also cover how to, and who to, escalate contacts to when there is a need for additional manaaki or support to ensure adherence to requirements for testing, staying at home or isolation/quarantine.

In addition, work has been undertaken to ensure that there is clear communication and public messaging of what individuals or groups are being asked to do. The Ministry of Health is working closely with the Department of the Prime Minister and Cabinet to ensure clear aligned messaging.

Next steps

The Ministry of Health continues to work with PHUs, DHBs and other sector partners on ensuring that all contacts are being managed consistently according to their public health risk and that escalation pathways for contacts who are in need of additional manaaki and support are clear and timely.

3.1.3 Quality control issue: post-managed isolation and quarantine wellness checks

This item informs you of a quality control issue identified in the National Contact Tracing Solution (NCTS) on 12 April 2021 by the National Investigation and Tracing Centre (NITC). The NITC have worked with s9(2)(ba)(ii) to address this, and the issue has since been resolved.

On 31 March 2021, a technology change was made in the NCTS to bring the dates of the post-managed isolation and quarantine (MIQ) wellness check email surveys forward. This survey is a

wellness check and includes questions on COVID-19 symptoms that may have developed in the days after they exited the facilities.

This change meant that people leaving a MIQ facility (MIQF) would receive an email survey on Day 2 after leaving a MIQF (previously Day 3), a reminder email to complete the survey on Day 3 (new) and a phone call on Day 4 if needed (previously Day 5).

This change resulted in approximately 2,300 (roughly half) of people who have left a MIQF between 1 to 14 April 2021, not receiving the wellness email survey or phone call.

The NITC became aware of the issue on 12 April 2021 when lower volumes of wellness check returns were noted in the system. On 13 April 2021, NITC requested that the vendor (s9(2)) investigate this further. On 14 April 2021, (b)(7)(ii) advised that an error occurred (despite following standard change protocols) when making the NCTS change and that the issue has since been fixed.

On 15 April 2021, the NITC monitored the number of returned wellness checks. These have now returned to expected levels, confirming that the issue has been resolved.

On the evening of 15 April 2021, the email wellness survey was sent to all people who left a MIQF between 1 to 14 April 2021 and were identified as not receiving a wellness survey. A reminder email was sent on 16 April 2021 and follow up phone calls were made over the weekend. As at 19 April 2021:

- the majority (1,667) of people have completed a wellness check (either by email or phone) confirming that they have not had any COVID-19 symptoms since leaving a MIQF
- 30 people reported that they had a COVID-19 symptom and were phoned to confirm standard advice to get a test and stay at home until receiving a negative result. Of these, nine people have returned a negative test result and the NITC will continue to monitor test results for this group
- there are approximately 620 people who have not yet been successfully contacted. The NITC will continue to phone this group and normal follow up processes will be implemented.

Next steps

The NITC will continue to follow up on any people from this cohort who have not completed a wellness check and will monitor test results from people who indicate that they have symptoms. The risks associated with this issue are considered to be low.

3.1 Policy/Programme Updates

3.1.1 COVID-19 Vaccine and Immunisation Programme

Phase 1 vaccine rollout

As at 20 April 2021, 183,351 vaccinations have been delivered, including 42,771 people who are fully vaccinated. Nine percent are Māori, seven percent are Pacific, and 19 percent are Asian. 63 sites were active on 20 April 2021.

The allocation plan for the next seven days is for 57,523 doses across New Zealand.

Vaccinations of staff and residents in aged residential care facilities are underway in some DHBs, and further DHBs will begin over the next few weeks.

DHB week by week plans are now available to the public on the COVID-19 website. The Ministry of Health will continue to monitor DHBs against these plans and support them to deliver to these.

Proactive vaccination of border work families

To increase vaccination uptake rates among border worker families, the Ministry of Health is actively seeking to remove barriers for border workers to register their household contacts. All border workers are being communicated with regarding how to register their household contacts for vaccination, including providing specific details on local booking systems that can be used to arrange vaccinations.

The process for a border worker to register their household contacts at the time they receive their own vaccination has also been made as accessible as possible. This has been done by providing border workers with three different methods for registering their household contacts when they present for vaccination: via QR code, by following an email link, or by completing a paper form.

Border workers who are coming to receive second doses are also being reminded and encouraged to register their household contacts if they have not already done so.

Vaccine portfolio

Medsafe has requested additional information from Janssen, ahead of making a decision on whether to approve its COVID-19 vaccine. An update on the Janssen approval process is expected from Medsafe in the next two to three weeks.

Technology

On 22 April 2021 the Ministry of Health expects to deliver an extension of the border worker testing register that adds vaccine status so that employers can ensure their workforces are vaccinated.

The first site using the national booking system is expected to go live before the end of April 2021, then its use will expand across vaccination sites during May and June 2021.

Workforce

2,762 vaccinators have completed vaccine training and 1,194 vaccinators have been active in the programme up to and including 20 April 2021.

Funding

A simple funding model has been agreed by DHB Chief Executives and the Ministry of Health to be used for non-government organisation providers. This is a single base price for each of general practice, pharmacy and occupational health providers to reflect the different costs in those settings. There is also an 'after hours/weekend' price for these settings to recognise and compensate for the higher costs of operating after-hours.

Distribution and inventory management

Following the update from Medsafe to allow the Pfizer vaccine to be stored at -20C for up to two weeks, the Ministry of Health is updating the operational guidelines and the freezer accreditation requirements to reflect the change. The programme expects these updates to be approved and communicated to DHBs in the week commencing 19 April 2021.

Communications

A national public information and communications campaign has commenced with content focusing on the information layer, providing basic information on the vaccine and rollout, as well as answering frequently asked questions. The emotive phase of the campaign has now also commenced highlighting that 'the stronger our immunity, the greater our possibilities'. Both aspects of the campaign will increase over the coming weeks.

Next steps

We will provide you with a further update in the next Weekly Report.

3.2 Technical Advisory Group: Update

The COVID-19 Vaccine Technical Advisory Group (CVTAG) met on 13 April 2021. The key actions were:

- Consider advising on vaccinating vulnerable children – CVTAG generally agreed with the Medsafe stance that there is currently insufficient information to make amendments to previous decisions on this matter, which was effectively that this is off-licence in New Zealand and that risk-based decisions on an individual practitioner-patient level should be the approach taken until further information is available.
- CVTAG ratified two 'between-meeting' decisions, one providing advice on post-vaccination symptoms to trigger the need for diagnostic testing and the other on 'what to do with patients who present after receiving a single dose of a non-Pfizer vaccine'.

Other items that were covered:

- Science and Technical Advisory science "deep dives" and summary documents on the portfolio were presented for review by CVTAG.
- Overlap with the influenza campaign was noted, acknowledging that some areas would start with COVID-19 vaccination first (mainly Auckland) while others would start with the influenza vaccinations first, with a gap of two weeks between either being recommended unless unavoidable.
- The risk of blood clots with the AstraZeneca vaccine was discussed, noting the recent changes in usage recommendations in Australia to have those under 50 receiving Pfizer only.

The Technical Advisory Group (TAG) met on 16 April 2021. It was informed about the setup of the Ministerial Advisory Group.

Feedback was given regarding the proposal from Professor Michael Baker regarding Alert Levels, noting that minor adjustments have been made to how we move in and out of Alert Levels, particularly around the step up and down between Levels 2 and 3 in response to this proposal.

3.3 Upcoming Communications Issues and Activities

As at 20/04/21

Date	Activity	Lead agency	Comms material	Ministerial involvement
23 Apr 21	Release of the report into COVID transmission within the Pullman Hotel	Joint Health and MBIE	Frequently asked questions, key messages, joint media statement	No
Week of 19 Apr 21	Daily media releases on numbers of COVID-19 cases	Health	Media releases	No
19 Apr 21	Temporary closure of Grand Millennium and Grand Mercure	MBIE	Media statement	No

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4. Managed Isolation and Quarantine Weekly Report



4.1 Top Items to Note

4.1.1 Staff testing update – Compliance statistics for 11 to 18 April 2021

- We have received the next set of statistics from BWTR for staff testing compliance for those working in MIQ. These show that 5,167 people undertook work in our facilities last week and of these:
 - 4,125 were compliant with their obligations;
 - 382 were overdue; and
 - 660 were still to have their NHI-matched (261 of these were new workers in MIQ).
- Of those that were NHI-matched, 92% were compliant and 8% were overdue
- Of the 382 who were overdue, 298 had a previous swab and 84 were recorded as not having had a swab.
- Please note, we do not actually believe that 84 people worked last week who did not have a swab. Through working with employees and employers over the past week, some staff who were listed as not having had a swab were able to produce evidence that they were being tested. We are working with the Ministry of Health to determine why these results are coming up and how to fix this.
- In addition, we are working with the respective employers to verify the “no swab” information and where it is confirmed that staff member has not had a swab:
 - Ensure a swab is undertaken with urgency;
 - Ensure they do not come back into a managed isolation or quarantine facility until they have returned a negative test; and
 - Outline why their staff are not being tested so we can make any necessary changes.
- We are working with urgency to ensure all workers have been tested in accordance with their obligations and now that we have access to the more reliable data and reporting (noting the comments above) we will get to a better position with staff testing compliance.

4.1.2 Vaccinations update

- Due to improved reporting processes implemented recently, MIQ now has visibility of the vaccination status for all MIQ workers with 93% having received at least one COVID-19 vaccine dose, and 3% booked in.
- The remaining unvaccinated workers are predominantly those who do not want to take the vaccine or cannot (for medical or health reasons), and their employers are working with them around options for redeployment, or altering their role so they can continue to work from a non-MIQ location (administration roles for example).
- All people who work in a Managed Isolation or Quarantine Facility will have received at least their first vaccination by 30 April.
- MIQ is currently assessing the impact on each of our facilities if some workers are redeployed due to remaining unvaccinated, to ensure operations are maintained.

- MIQ continues to provide advice and support to the cross-agency drafting of the Vaccination Order.

4.1.3 Update on investigations – Grand Mercure and Grand Millennium

Technical Advisory Group (TAG) Update

- The TAG met on Monday 19 Apr 2021 and reviewed the preliminary findings from the Grand Mercure onsite ventilation assessment.
- It was noted that the likelihood was low that the ventilation system was the transmission path
- The TAG advised that no new returnees be placed into these facilities until the remediation approach is reviewed resulting in 652 rooms going offline.

Grand Mercure

- A detailed report on the findings from the onsite assessment was received on 20 Apr 2021.
- The findings from this report confirm that the Grand Mercure ventilation system is not operating to its original design specification.
- The findings have been shared with the hotel to review the results and we now wait for a response.
- The detailed report on the findings along with an initial view of the hotel's response will be shared with the TAG.

Grand Millennium

- Results from the Independent Qualified Persons (IQP) assessment is expected this week.
- Once the IQP assessment is received, internal MBIE analysis will be undertaken and an HVAC Engineer will also review the findings.
- These findings with an initial view of the hotel's response will be presented to the TAG for review/consideration.

4.1.4 MIQ Facilities Ventilation Review

- The MBIE-led onsite testing of ventilation systems continues.
- 16 of 31 sites have provided full or provisional onsite test results to MBIE.
- MBIE has prepared written test results for 9 of 16 of the sites. These have been passed to the HVAC Engineer to prepare recommendation reports.
- Of the remaining 15 sites the on-site ventilation testing is underway for 7 and scheduled for 8.
- There has been some delays receiving assessment results, so TAG will convene week commencing of 27 Apr 2021 to review the findings.

4.1.5 The Victorian Government's COVID-19 Accommodation Advisory Board

- Megan Main has been asked to be a member of the Victorian Government's COVID-19 Accommodation Advisory Board as the sole out of State representative.

- Starting this week, this group will meet monthly to provide strategic advice for the Victorian COVID response to ensure the safe and successful delivery of their programme.
- This appointment has arisen from the fortnightly cross-Tasman meetings Megan established earlier in the pandemic. These meetings will also continue with attendance from most of the Australian states

4.2 Operational update

4.2.1 Capacity update

- As at 21 Apr 2021, a total of 32,000 rooms have been released for the period of April through to July 2021.
- Over 55,000 returnees from over 180 countries have secured a voucher to return home during the period of March through to July 2021.
- Returnees from over 180 countries have successfully secured a voucher to travel during this period.
- As at 8am 21 Apr 2021, there were 1,200 rooms available for the period of April through to July 2021, spread across all months.
- The QFT is now underway with Australia and with travel restrictions in place with India, the overall demand for rooms has slowed. There is a pocket of availability in late April 2021. May and Jun 2021 have limited availability, and July 2021 has enough rooms to satisfy demand.

4.2.2 Ombudsman visit

- This week the Ombudsman will visit the Jet Park and Distinction in Hamilton.

4.2.3 New Managed Isolation Walk (MIW) site in Auckland

- As previously reported, the Ministry of Housing and Urban Development (HUD) advised us that we would need to vacate site used for the MIW.
- HUD offered the use of the upper rugby fields at the same site to accommodate MIW.
- The MIW has successfully relocated to the new location and is now in use with effect from 17 Apr 2021.

4.2.4 Airport movements

- Zone B at Auckland International Airport went live from Friday 16 Apr 2021 in advance of Quarantine Free Travel. Currently low arrival numbers means that some aspects of the process haven't been fully stressed.
- Work continues with the Airport and Border Agencies for the movement of MIQ guests through Zone B to all MIF locations, including domestic transfers to Wellington and Christchurch. Timeline for resolution is 2-3 weeks as security screening machinery needs to be relocated within Zone B.
- The process of receiving baggage at MIFs and then delivering it to returnees continues to be refined and most issues are being managed at a local level. To date, no complaints have been escalated to MIQ HQ through the resolutions process.

4.2.5 Returnee survey

- Pending final internal approval MIQ will launch the MIQ experience survey on Friday 23 Apr 2021.
- The short survey aims to understand a returnee's experience at each stage of their journey home to NZ. The survey will capture information useful to a range of stakeholders.
- Responses will give us access to information that can be pulled together to give insights about what is working well, where we might like to target service improvement activity, and content which will help us tell positive stories about the MIQ experience from the returnee's perspective.

4.3 Policy update

4.3.1 Required Testing Order

- The amendments to the Required Testing Order (RTO) came into effect at midnight 20 Apr 2021. As part of expanding the scope of the order offsite third-party contractors that handle items from MIFs (e.g. laundry, rubbish removal) are subject to the testing order if they meet a two-stage requirement. A worker who handles items from a MIF and has 'close contact' for 15 minutes or more with another worker who is subject to the testing order is now subject to the RTO.
- We have previously advised that we are not able to identify this group. s9(2)(k)



- As MIQ will have no oversight of this group, it will not be possible for us to provide any information about uptake or compliance.
- In addition to this issue, to monitor the compliance of healthcare workers in MIQ who are now on a seven-day testing cycle, we will only be able to do this by their employer as opposed to by the specific role undertaken.
- This is because we do not capture information about an individual's role in WhosOnLocation only their employer. While this will capture the majority of healthcare workers, there may be some captured who should not be. We will continue to refine this process over the coming weeks where we can and make changes as required.

4.4 Large Group Arrivals Update

Summary of approved group arrivals as at 20 Apr 2021

Group	Date of Arrival	Pax Numbers	Comments
Olympic Athletes	29 Mar - 25 Apr 2021	12	Returnees from Tokyo Olympic qualifying events. Various return dates. Original numbers reduced from 41 due to cancelled events, vouchers secured via MIAS and athlete withdrawal.
Olympic Athletes	May – Jul 2021	157	Returnees from Tokyo Olympic qualifying events. Various return dates.
Refugees quota re-start - Cohort 2	Apr/May 2021	69	Still to arrive in this cohort are 4 pax on 22 Apr 2021, 8 pax on 11 May 2021, and 6 pax on 12 May 2021. All refugees for this cohort are from Malaysia, Thailand and Ecuador.
Refugees quota re-start - Cohort 3	May/Jun 2021	72	Cohort details have been received with arrivals scheduled from 26 May.

4.5 Upcoming Communications Issues and Activities

As at 21 Apr 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
23 Apr 2021	Cohort announcement	MIQ	PR from Minister	Y
23 Apr 2021	Pullman report on ventilation	MoH/MIQ	PR from MIQ	N
25 Apr 2021	ANZAC Day	NZDF/MIQ	Proactive communications and examples of commemoration in MIQ. PR on 22/23 from MIQ	TBC
26 Apr 2021	BWTR mandatory	MIQ/Custom	Reactive communications	
Apr 2021	CDHB survey of MIF workers – to be released nationally	Canterbury District Health Board		N
1 May 2021	All MIQ workers to have had their first vaccine	MIQ/MoH	Proactive communications	N
12 May 2021	End of Ramadan – proactive media on Ramadan in MIQ	MIQ	Proactive communications and engagement	N
12/13 May 2021	MIQ Senior Leaders Forum	MIQ	Internal communications and planning	Y
16 May 2021	Cohorts in operation across MIQ	MIQ	Reactive communications	
12 or 19 May 2021	Health Select Committee	MoH/MBIE	Preparation for questions	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communications (i.e. welcome pack)	N
Mid-May 2021	Overview of Grand Millenium issues	MIQ	Proactive communications and engagement	
May/Jun 2021	Onsite survey of all MIF ventilation	MoH	Reactive information	
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	Minister launched exhibition

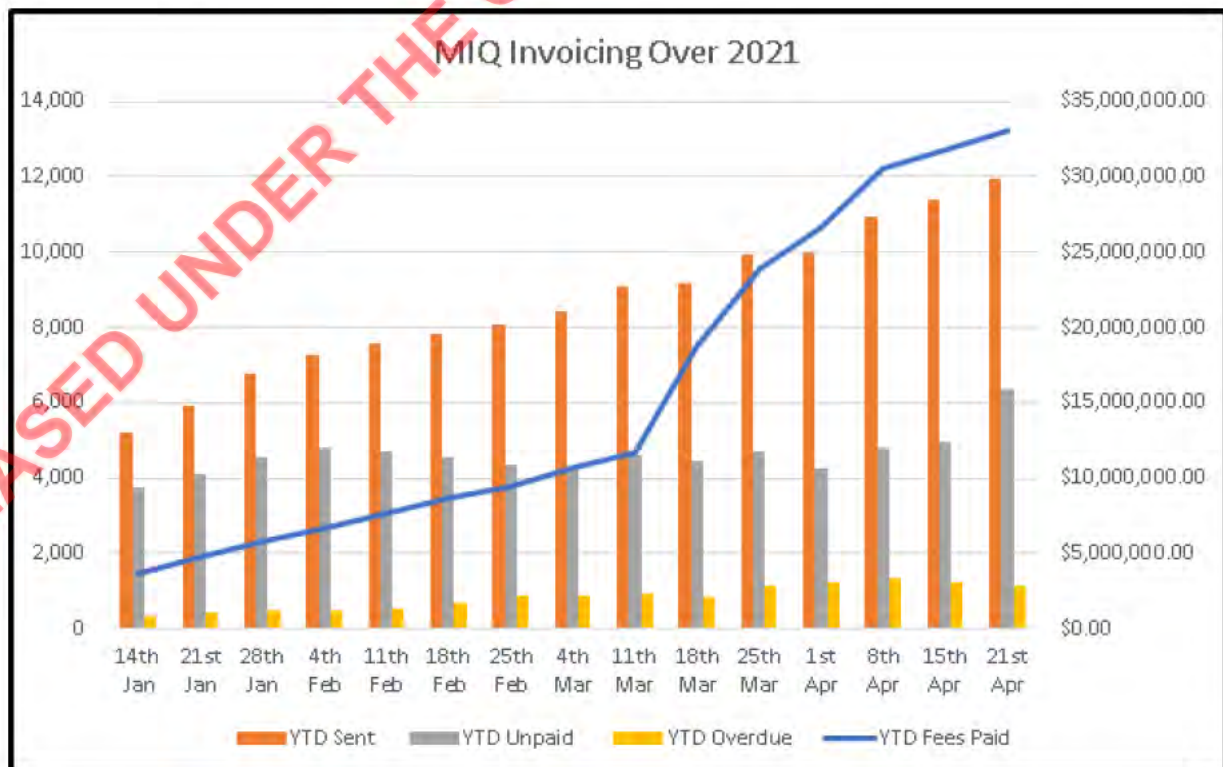
4.6 Fees

4.6.1 Invoicing

- The table below shows the number of invoices issued up to 18 Apr 2021. These relate to people who arrived in managed isolation up to 4 Apr 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	Overdue 90+ days
Groups	2,837	35	0	0	35	29	\$12,279,414	2	4	0
Maritime	1,192	268	0	0	268	146	\$602,261	103	19	6
Aircrew	2,187	170	0	0	170	73	\$588,751	93	4	0
All other arrivals	32,138	24,855	3,212	10,177	11,466	5,311	\$19,583,994	4,626	1,529	243
Total	38,354	25,328	3,212	10,177	11,939	5,559	\$33,054,420	4,824	1,556	249

Note: The 'Overdue 90+ days' column represents the number from the 'Overdue' column that have been outstanding for 90 days or more.



4.6.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 18 Apr 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	5,453	385	5,068	618	4,450	78	3,906	540	544

4.7 Emergency Allocation Applications

- 3,185 applications have been processed since 30 Oct 2020.
- 5 applications were received in the week ending 18 Apr 2021 and 4 applications were processed.
- From the applications processed in the week ending 18 Apr 2021, 50% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 05 Apr 2021 to 11 Apr 2021	Year to Date Totals 30 Oct 2020 to 11 Apr 2021
Approved	2	1,753
Declined	2	1,432
Applications processed*	4	3,185

*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	2
Rooms Allocated in MIAS	1
Cancelled by the applicant	1
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	0

Approvals by Category

- New categories came into force after the 1 Apr 2021:

1a - NZ citizen or resident with serious risk to health

1b - To provide care and protection to a child

2a - NZ citizen or resident to provide critical care for a dependant

2b - Critical worker for delivering a critical public or health service

2c - NZ citizen or resident unable to legally remain in their current location

2d - Travel required for National security, interest or law enforcement reasons

2e - NZ citizen or resident categories

- i) Entering New Zealand to visit a close relative living with a terminal illness or end-stage disease (with a life expectancy of six months or less) where timely travel is unlikely to be possible if the person books through MIAS; OR
- ii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) entering New Zealand to visit a close relative or to reside in New Zealand, where timely travel is unlikely to be possible if the person books through the MIAS system; OR
- iii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) who have travelled or are travelling to visit a close relative who reside overseas, where timely return is unlikely to be possible if the person books through the MIAS system; OR
- iv) Who have travelled or are travelling to visit a close relative who is living with a terminal illness or end stage disease (with a life expectancy of six months or less) and resides overseas where, timely return travel is unlikely to be possible if the person books through MIAS.

2f - Citizens or residents of Pacific countries requiring access under an official medical treatment scheme to time-critical medical treatment in New Zealand

Chart 1: Breakdown of approvals by the different categories within emergency allocation.

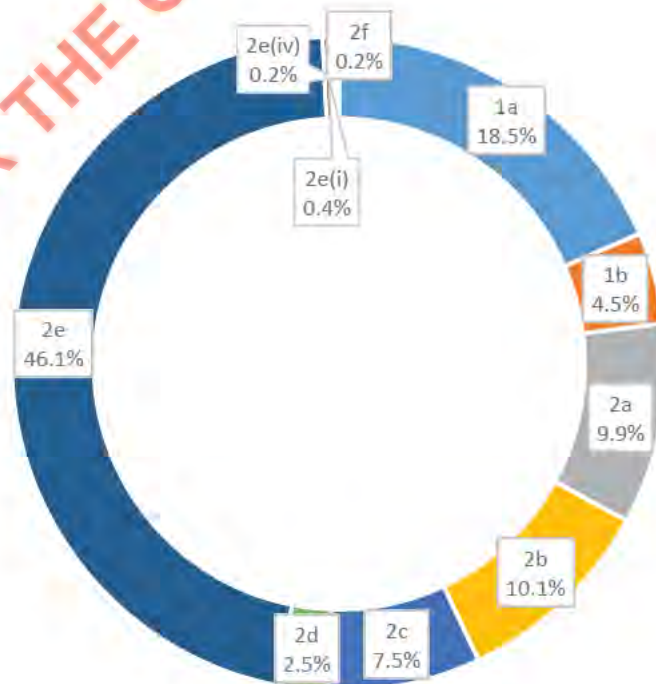
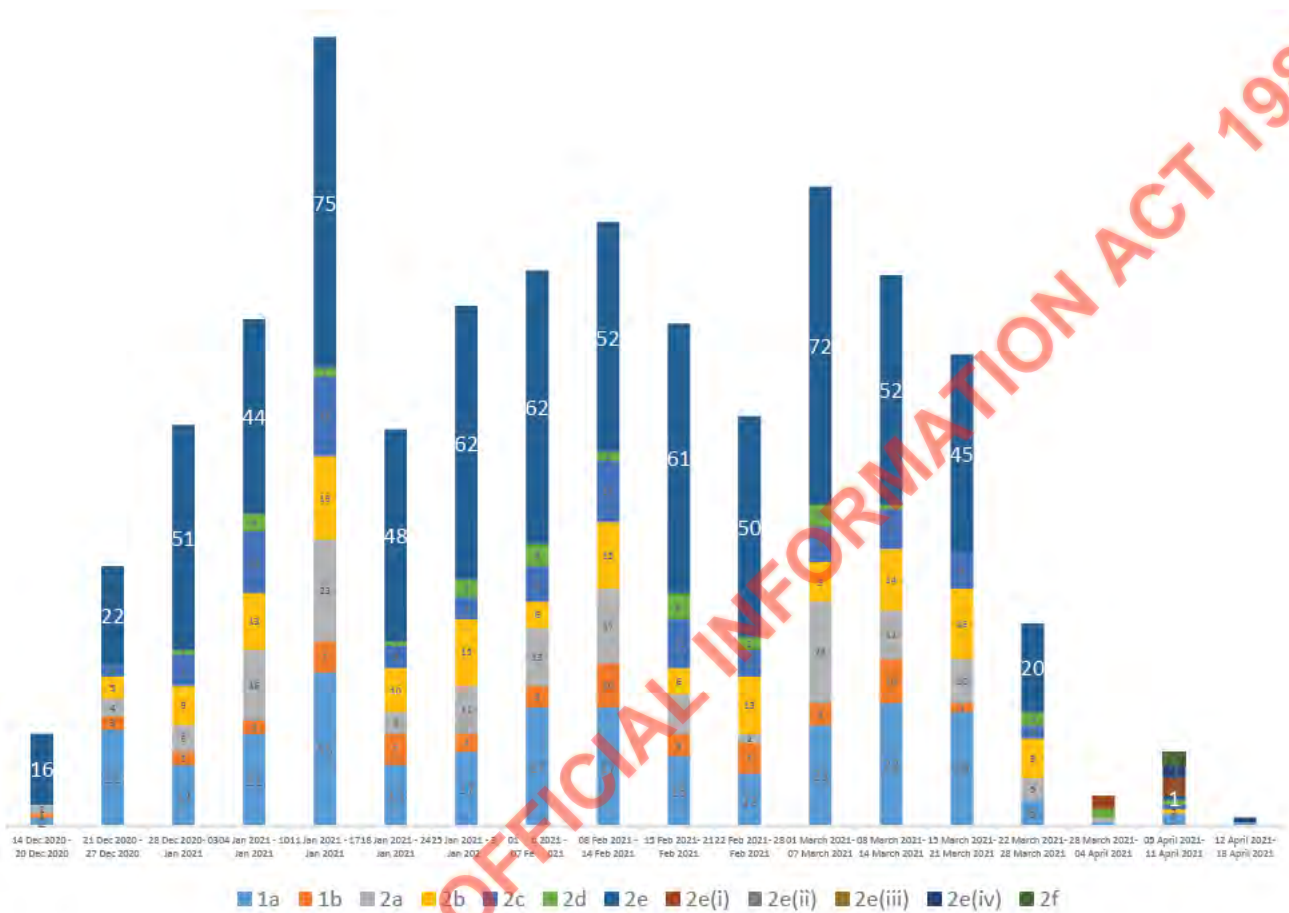


Chart2: Approval by Category across the period.



4.8 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 12 Apr to 19 Apr 2021 is as follows:

Week	Received	Awaiting more information	Processing	Unassigned	Resolved
12 Apr 2021 – 19 Apr 2021	58	29	12	0	57
Complaints	58	29	12	0	57
Improvements	1	0	0	0	1
Compliments	0	0	0	0	0
Total	59	29	12	0	58

- Average number of complaints received each week since the start of MIQ is 107. For the last 4 weeks the average is 69 per week.
- This week we have received 58 new complaints and have resolved 57 complaints. 57% (33 out of 58) of these complaints were regarding charges for managed isolation. MIAS/vouchers/special complaints remain low at 17% (10 out of 58).

5. Ministry of Foreign Affairs and Trade Report



5.1 Top Items to Note

5.1.1 Donation of COVID-19 vaccines

- The Prime Minister confirmed last week that New Zealand will share 1.668 million fully funded COVID-19 vaccine doses with COVAX for distribution to developing countries. The doses come from volumes of the AstraZeneca vaccine allocated to New Zealand through our self-financed participation in the COVAX Facility. WHO/Gavi has now confirmed that New Zealand may earmark the vaccines for distribution to Pacific island countries. Dose will go to countries in the Pacific with the lowest proportional vaccination coverage through COVAX, subject to their readiness and willingness to receive the vaccine. Officials are finalising details, including comms, with Gavi/COVAX.
- As one of the first countries to share vaccines with COVAX, New Zealand's decision aligns closely with calls made by WHO Director General Tedros at the United Nations this week for wealthy nations to free up surplus supply for distribution to developing countries. Dose donations increase the volume of vaccines available and contribute to accelerating vaccine access for developing countries globally.

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6. Border Executive Board Report



6.1 Key Issues Being Considered by the Executive Board

6.1.1 Border Executive Board meeting

The Border Executive Board next meets on 22 April 2021.

6.1.2 Border Workforce

- Agencies continue working closely together to ensure maximum uptake of the COVID-19 vaccination.
- A number of agencies are also verifying the immunisation status of employees with the Ministry of Health ahead of the 30 April deadline.

6.1.3 Border Sector Changes

- The border sector is implementing a number of changes in April. These include the commencement of quarantine free travel; restrictions on travellers from India and potentially other high risk countries; changes to required testing order including the border workforce testing register becoming mandatory from 27 April; and a move away from the educate-expect-support approach to border worker vaccination to the more formal requirements of the incoming Order.
- In addition, many employers are being asked to report vaccination data directly to MIQ or Ministry of Transport so a clearer picture of worker-vaccination status may be gained.

6.1.4 Rapid Review of Testing Arrangements for Border Workers

- The Border Executive Board has commissioned a rapid review to assess testing arrangements for workers at Managed Isolation and Quarantine facilities (MIQFs) and at the wider border in order to identify actions required to strengthen assurance that all “affected persons” are being tested for COVID-19, as required by law.
- Phase 1 of the rapid review will focus on MIQFs with a report due by mid-May 2021 while the timeframe for Phase 2, focussing on the wider border, is to be confirmed.

7. New Zealand Customs Service Weekly Report



7.1 Pre-Departure Testing

- For the period 12 Apr 2021 to 18 Apr 2021, three warnings were issued.
 - 15 Apr 21 – Two passengers travelling together were warned as their PDT documentation did not show Date of Birth and test results had been handwritten.
 - 15 Apr 21 – Passenger warned as their PDT documentation did not specify test type. Passenger, s9(2)(a), had been tested regularly and was able to confirm verbally type of test undertaken. s9(2)(a)

Passengers

	Date	12 Apr	13 Apr	14 Apr	15 Apr	16 Apr	17 Apr	18 Apr	Week Total	%
	Total Passengers	251	192	355	337	303	143	124	1705	
	Passengers subject to PDT	225	150	242	220	232	87	119	1275	74.7%
Primary Actions (Passport Control)	Test Certificate Verified	209	141	208	210	223	81	111	1183	92.8
	Exemption Verified	8	4	13	4	7	2	5	43	3.4%
	Referred to Secondary Area	8	5	21	6	2	4	3	49	3.8%
Secondary Area Actions	Compliant	8	5	21	3	2	4	3	46	94.0%
	Warned	0	0	0	3	0	0	0	3	6.0%
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Crew

	Date	12 Apr	13 Apr	14 Apr	15 Apr	16 Apr	17 Apr	18 Apr	Week Total	%
	Total Crew	114	139	164	127	148	114	87	893	
	Crew subject to PDT	38	63	85	34	72	43	3	338	37.8%
Primary Actions (Passport Control)	Test Certificate Verified	38	63	85	34	72	43	3	338	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	3	0
	Prosecution	0	0	0	0	0	0	0	0	0

Advice received by the Minister for COVID-19 Response is available through the following link: [covid19.govt.nz/alert-levels-and-updates/proactive-releases/](https://www.covid19.govt.nz/alert-levels-and-updates/proactive-releases/) and www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

9. Official Information Act Requests

9.1 Ministry of Health

Date due	Requester	OIA Request	Status
19-Apr-21	s9(2)(a)	Information relating to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19.	At Minister's office
27-Apr-21	s9(2)(a)	Information relating to the practice of falsifying or sourcing counterfeit COVID-19 test results and the number of people who have been prevented from entering New Zealand due to having doctored COVID-19 test results.	In progress
27-Apr-21	s9(2)(a)	Information relating to meetings mentioned in a linked news story.	At Minister's office

Date due	Requester	OIA Request	Status
3-May-21	s9(2)(a)	Information received by the Minister regarding COVID-19 measures, including alert levels and restrictions, and the public's response (including compliance), from 1 January 2021 to 31 March 2021.	In progress
3-May-21	s9(2)(a)	The advice given to the Minister/Cabinet on the vaccine rollout.	In progress
5-May-21	Chris Bishop	Information relating to the Trans-Tasman Bubble; safe-travel zones with Australia, quarantine free travel.	In progress
6-May-21	Chris Bishop	Talking points related to Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021	In progress
6-May-21	s9(2)(a)	Information about advice from medical or public health professionals about expanding the classifications for different COVID-19 contact categories to include "casual plus" and "close plus"	In progress
6-May-21	s9(2)(a)	All correspondence between Pfizer and the Minister's office between 1 October 2020 and 7 April 2021 relating to the Pfizer/BioNTech (Cominarty) vaccine.	In progress
6-May-21	Chris Bishop	Specific list of documents.	In progress
12-May-21	s9(2)(a)	Copies of Cabinet papers about vaccination proof/certificates	In progress
12-May-21	Chris Bishop	The full Ministry of Health paper dated 26 January 2021 referred to in the House; and any covering report or aides-mémoire from the Ministry relating to it; - The "several updated delivery schedules from Pfizer" referred to in the House - "the model" the government operates to which was referred to in the House.	In progress
12-May-21	Chris Bishop	Copies of all reports the Minister has received this year on the trial of the COVID card in Rotorua.	In progress
14-May-21	s9(2)(a)	Copies of the COVID-19 testing updates of the MIQ workforce the Minister has been receiving on a weekly basis for December 2020 - March 2021.	In progress

9.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	Stuff/Dom Post	MIQ infection prevention audit report, docs, etc. re staff testing, ops, etc	Minister's office
14 Dec 20	s9(2)(a)	MediaWorks	Correspondence with INZ re applications by athlete/sporting organisations	Minister's office
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities	Under review

Date due	Requestor	Media/Opposition	OIA Request	Status
25 Jan 21	Dr Shane Reti (MP)	Opposition	Pre-flight testing for returnees to NZ, specifically regards Russian seamen	Gathering Information
2 Mar 21	s9(2)(a)	Chief Economist, The New Zealand Initiative	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup	Approved
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities	Decision on request sent
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ	Gathering information
29 Mar 21	s9(2)(a)	Not applicable	MIQ H&S policies and plans, hazard Identification & H&S Reporting	Minister's office
7 Apr 21	s9(2)(a)	Stuff	All info re MIQ officials ministerial advice on 570 fishing crew exemption	Decision on request sent
13 Apr 21	s9(2)(a)	Not applicable	Arrivals at MIQ by country and number testing positive from 1/8/20 - 1/2/21	Approved
13 Apr 21	s9(2)(a)	Not applicable	Comms and information between Maritime and MBIE	Minister's office
19 Apr 21	s9(2)(a)	Not applicable	Analysis on MIQ decision to only open up spaces three months out	Gathering information
20 Apr 21	s9(2)(a)	Newshub	RE corr. regarding building of purpose built MIQ facilities, including non-hotels	Scoping
20 Apr 21	s9(2)(a)	TVNZ	Reports and any other trials relating to Bluetooth contact tracing app	Scoping
20 Apr 21	s9(2)(a)	Not applicable	How many stayed in NZ MIQ & now in system w/ Aussie passports or are Aussie	Drafting
20 Apr 21	s9(2)(a)	Not applicable	Recent audit of Bay Plaza Hotel for Fitness of Purpose for use as MIQ	Under review
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options	Drafting
21 Apr 21	s9(2)(a)	Not applicable	RE corr. regarding costs of MIQ per person	Gathering information
21 Apr 21	s9(2)(a)	NZ Herald	RE request for MIQ facility improvement undertakings MBIE has made & costs	Drafting
22 Apr 21	s9(2)(a)	Stuff	All 2020 corr. with SeaLord, Independent fisheries & Maruha Nichiro	Drafting
23 Apr 21	s9(2)(a)	Not applicable	COVID-19 positive numbers for arrivals each month into NZ MIQ	Drafting
26 Apr 21	s9(2)(a)	Not applicable	Over the past 12 months, how many people have arrived into MIQ from Aussie?	Gathering information

Date due	Requestor	Media/Opposition	OIA Request	Status
27 Apr 21	s9(2)(a)	Not applicable	Why seafarers are not classed as key workers w no allocation to secure MIQ	Gathering information
27 Apr 21	s9(2)	Not applicable	Info/evidence re decisions to hold MIQ returnee & 6 month baby for test	Gathering information
27 Apr 21	s9(2)(a)	Not applicable	Complaint about Managed Isolation and Quarantine	Gathering information
27 Apr 21	s9(2)(a)	NZ Herald	Amount paid by returnees/amount owed/amount overdue for stays at MIQ	Minister's office
28 Apr 21	s9(2)(a)	Not applicable	All comms between MIQ & Stamford Auckland (1996) re client	Drafting
28 Apr 21	s9(2)(a)	NZ Herald	Copies of the filled health matrixes for declined MIQ exemption request	Scoping
28 Apr 21	s9(2)(a)	TVNZ	Info re Emergency MIQ placement, escape attempt & stats	Drafting
29 Apr 21	s9(2)	Not applicable	Questions re: OIA 2021-1563 - Returnees not re-entering general population	Gathering information
29 Apr 21	s9(2)(a)	NZ Herald	All Memos etc re advice to MIQ for controls around guest interactions	Drafting
30 Apr 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date	Gathering information
30 Apr 21	s9(2)(a)	Stuff	Questions regarding MIQ contracts negotiated by MBIE	Drafting
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ	Gathering information
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20	Gathering information
3 May 21	s9(2)(a)	Newshub	MP Menendez March's application for MIQ and his partners visa application	Drafting
4 May 21	s9(2)(a)	Not applicable	RE all comms regarding prep of wiggles OIA response on 30/03/2021	Gathering information
4 May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost	Drafting
5 May 21	s9(2)(a)	Stuff	No. of MIQ guests caught smoking in smoke-free areas & punishments	Scoping
5 May 21	Christopher Bishop	Opposition	RE corr. regarding proposals for purpose built MIQ facilities since COVID	Scoping
5 May 21	s9(2)(a)	Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021	New item
5 May 21	s9(2)(a)	Not applicable	RE query on sending of invoices for MIQ	Drafting
5 May 21	s9(2)(a)	Not applicable	Query on MIQ welcome pack, non-English guests, translated signage/translator	Under review

Date due	Requestor	Media/Opposition	OIA Request	Status
6 May 21	s9(2)(a)	Scoop	Review of lack of high/low risk MIQ separation & timeframe of public state?	Minister's office
6 May 21	s9(2)(a)	Newsroom	Fees & payment records for MIQ, waivers & instalment plans	Minister's office
7 May 21	s9(2)(a)	NZ Herald	RE all corr. relating to DOIA 2021-1194	Gathering information
7 May 21	s9(2)(a)	RNZ	Info RE establishing purpose-built quarantine facility in New Zealand	Gathering information
11 May 21	s9(2)(a)	NZ Herald	Most recent audit on Grand Millennium MIQ hotel	Minister's office
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility	Scoping
11 May 21	s9(2)(a)	Not applicable	Info relating to the MIQ Allocation System	Gathering information
11 May 21	s9(2)(a)	Not applicable	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Drafting
11 May 21	s9(2)(a)	Not applicable	Info relating to MIQ spots available over past 3 months	Gathering information
13 May 21	s9(2)(a)	TVNZ	Communication between MBIE and security guard known as case 'b'	Scoping
13 May 21	s9(2)(a)	Not applicable	Maritime capacity as per MNZ maritime industry update #69	Gathering information
13 May 21	s9(2)(a)	Not applicable	Criteria for MIQ waiver application	Under review
14 May 21	Lobby Zealand ^{New}	Not applicable	Comms between Ap's Covid-19 cluster and MIQ security officer	Scoping
14 May 21	s9(2)(a)	Opposition	Surveys done by facilities and DHBs of people who stayed at MIQ	Scoping
16 May 21	s9(2)(a)	Not applicable	Data management plan for MIQ	Minister's office
18 May 21	s9(2)	Not applicable	Information on Security Staff and Service Workers hired for MIQ facilities	Scoping
21 May 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies	Scoping
21 May 21	s9(2)(a)	Newshub	Consequence of privacy breach of private info sent with MIQ emails to wrong applicant	Gathering information
1 Jun 21	s9(2)(a)	Stuff	Info relating to Christchurch Regional Isolation and Quarantine centre	Gathering information
10 Jun 21	s9(2)(a)	TVNZ	corr. reviews on MIQ to stop programmes from booking vouchers for other people	Gathering information

9.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
22/04/2021	s9(Information relating to development of the Government's COVID-19 strategy.	QA
22/04/2021	s9(2)	Provide all documents sent from the World Health Organisation (WHO) to Jacinda Ardern or the NZ government with Covid-19 directives.	Drafting
28/04/2021	s9	All documents that detail the agreement between you and the Minister of health regarding invoking section 5(1) of the Epidemic Preparedness Act 2006(with regard to COVID-19).	Scoping
3/05/2021	s9(2)	Various details about the 'Unite against Covid-19' tee-shirts.	Scoping
3/05/2021	s9(2)	Documents received by the minister regarding Covid-19 measures, including alert level and restrictions, and the public's response (including compliance), from January 1, 2021 to March 31, 2021.	Drafting
5/05/2021	s9(2)	Emails, reports or briefing documents which relate to posts on the Unite Against COVID-19 Facebook page concerning Case I, Case J and Case L.	Drafting
5/05/2021	s9(2)	Information relating to hiring of Topham Guerin.	Scoping
6/05/2021	s9(2)	All correspondence between Pfizer and the Department of Prime Minister and Cabinet between midnight October 1, 2020 and midnight April 7, 2021 on/about any and all matters relating to the Pfizer/BioNTech (Comirnaty) vaccine.	Scoping
10/05/2021	New Zealand	Advice given to Cabinet by any Ministry and/or public officials on the legitimacy of putting a temporary and/or permanent ban of New Zealand citizens and permanent residents from entering New Zealand from overseas based on the grounds of Covid-19	Scoping
10/05/2021	s9(2)	All information pertaining to advice received and decision making regarding the recent decision to temporarily suspend incoming arrivals to NZ who have been in India in the last 14 days.	Scoping
10/05/2021	s9(2)(a)	All advice, communications, materials, cabinet papers and other relevant official information, produced between 1 February 2020 and 31 January 2021 relating to the domestic human rights law implications of limiting and/or prohibiting return by New Zealand citizens and permanent residents abroad during the COVID-19 pandemic, both generally and on a case-by-case basis.	Scoping
10/05/2021	s9(2)	Modelling documents and email communications that have contributed to the recent policy decision for Auckland to be placed at Alert Level 3 and New Zealand at Alert Level 2.	QA
12/05/2021	s9(2)	Copies of the NZ government budget for Covid communications and advice.	Scoping

9.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
5 May 21	s9(2)(a)	Requests copies of Customs' policies on staff & COVID-19 injections and copies of any Ministerial directions or instructions from the Ministry of Health, the Director-General of Health or any other agency in respect to how Customs should handle employees who refuse the vaccination.	In progress



COVID-19 Response Weekly Report

29 April 2021

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1. Status Summary

Key		
Symbol	Colour	Meaning
	Green	On track, no roadblocks, no significant delays anticipated
	Amber	Slow progression, some delays, some roadblocks present
	Red	Not progressing, on hold, significant delays

Focus Area	Sub-Focus Area	Last Week	This Week	Agency	Agency Comment on Status
Vaccine and Immunisation Programme	Purchasing and approvals			MoH	<ul style="list-style-type: none"> No barriers anticipated.
	Population definition and sequencing			MoH	<ul style="list-style-type: none"> No barriers anticipated.
	Distribution and inventory management			MoH	<ul style="list-style-type: none"> Programme focus on developing processes and technology to scale to more sites. There are scalability challenges to building a more flexible network which are being addressed via co-design with DHBs. Some improvements have already been made, but area will remain at Amber until plan is finalised, with co-design wrapping up early May and any further technology and process solutions implemented following that.
	Health workforce			MoH	<ul style="list-style-type: none"> At the end of Monday 26 April, 2,990 vaccinators have completed vaccine training nationally and 1,328 vaccinators have been active in the programme. There are scalability challenges with the health work force. Work continues to scale this workforce through implementation of improvements to the surge workforce database and developing and enabling a safe and appropriate non regulated workforce. These actions are on track for scale in June.
	Provider engagement			MoH	<ul style="list-style-type: none"> Pricing agreed. DHBs delivered against national plan for the first published weekly plan.
	Registration, appointment and immunisation			MoH	<ul style="list-style-type: none"> Work continues on national booking system to enable general population onboarding and demand management. An MVP version to support codesign with DHBs went live on 9 April; live version with all DHBs expected in late May. First direct engagement on system and functions with Auckland and Christchurch week commencing 19 April.
	Post event			MoH	<ul style="list-style-type: none"> No barriers anticipated.
Elimination Strategy	Keep it out			MoH	<ul style="list-style-type: none"> Workforce remains under significant pressure, work ongoing to strengthen Border Workforce Testing Register implementation. QFTZ has gone with Australia, preparation is underway for further extensions. Multiple reviews ongoing and in implementation related to in-Managed Isolation Facility transmission.
	Prepare for it			MoH	<ul style="list-style-type: none"> No barriers anticipated. Reviews, modelling and scenario planning conducted to support continuous improvement.
	Stamp it out			MoH	<ul style="list-style-type: none"> No barriers anticipated. Technology programme aligning to enhance contact tracing and support the quarantine-free travel zone.
	Manage the impact			MoH	<ul style="list-style-type: none"> No barriers are anticipated to the broader programme. Risks related to the vaccine programme are outlined above.

Focus Area	Sub-Focus Area	Last Week	This Week	Agency	
MIQ Workforce	Administering vaccinations to MIQ frontline staff	●	●	MBIE MIQ	<ul style="list-style-type: none"> 95% of the MIQ workforce have received at least one Covid-19 vaccine dose. After 30 Apr 2021 all high-risk work in MIQ will only be completed by vaccinated workers. Further information is included in the report.
	Verification of frontline staff vaccination status onsite	-	●	MBIE MIQ	<ul style="list-style-type: none"> MBIE is working at pace to establish a process where evidence of worker vaccination status is verified by on-site security before site access can be granted. There are challenges due to the compressed timeframe for data sharing, but this is being worked through. Further information is included in the report.
	Staff testing	●	●	MBIE MIQ	<ul style="list-style-type: none"> Process for weekly reporting on compliance is in place. Compliance continues to be over 90% for the last three weeks with the majority of non-compliant workers overdue by 1-2 days. Workforce advisors continue to follow up on non-compliance with employers. MBIE are continuing to work with MoH and Worksafe on the development of the BWTR monitoring and compliance process. Changes to limit site access to vaccinated workers from 1 May 2021 are expected to further improve data capture.
Operations	Capacity	●	●	MBIE MIQ	<ul style="list-style-type: none"> Our adjusted capacity as at 27 Apr 2021 is 3,320 rooms. As at 28 Apr 2021, we are projecting peak usage to reach 3,300 rooms in the next 1 to 2 weeks, subject to the downturn in arrivals from India, Brazil, Pakistan, and Papua New Guinea due to the travel ban, combined with cancelled UAE flights to India. Outage of Grand Millenium and Grand Mercure in Auckland has reduced room inventory with 599 rooms now offline and subject to Ventilation review findings. The cancelling of vouchers held by Australians has started. They are being cancelled progressively due to the volume of vouchers. There is availability for the period of May through to July 2021. Further information is included in the report.

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	Renewing contracts	●	●	MBIE MIQ	<ul style="list-style-type: none"> Further drafting of the vaccination clauses for the hotel contracts is currently on hold until we know the proposed wording in the Health Order that is currently being drafted. As part of MBIE's PCBU responsibilities we have sought seismic rating assessments from all MIQF hotels, we have started to receive this information. We will have Beca (MBIE's nominated Seismic engineers) conduct desk top reviews to allow us to understand our risk profile. This information will be loaded into our seismic information tool Beacon, which will alert us post-earthquake, whether any of the properties require a level 2 rapid assessment by a seismic engineer. We continue to work through the remainder of the commercials with hotels.
	Reducing Transmission risk – Grand Mercure and Grand Millennium	●	●	MBIE MIQ	<ul style="list-style-type: none"> The standard joint MOH/MBIE incident reviews continue. We are still waiting on the Grand Millennium Independent Qualified Persons (IQPs) results due 30 April 2021. Returnees have now vacated both the Grand Mercure and the Grand Millennium and no further returnees are to be assigned to these hotels until the ventilation reviews are finalised. Further information is included in the report.
	Transition to cohorting	-	●	MBIE MIQ	<ul style="list-style-type: none"> The transition to cohorting has commenced and is on track. Seven facilities have implemented cohorting. Further information is included in the report.
	RSE workers	-	●		<ul style="list-style-type: none"> Planning work has commenced for the beginning of the on-going arrivals of RSE workers. The first group of RSE workers earlier in the year presented significant operational challenges, and planning will need to take this into account. Hamilton has been identified as the best option for RSE workers, based on the DHB capacity and capability, as well as other wraparound services (such as translators) and proximity to Auckland. The current planning horizons are tight and a significant amount of work will need to be undertaken quickly to ensure sufficient support is in place in time for arrival. Work is underway to understand how the industry will meet timeframes and ensure MIQ has sufficient information in time to plan appropriately.
	Fees collection / debt recovery	-	●	MBIE MIQ	<ul style="list-style-type: none"> A project has been set up to improve timeliness of invoicing. The project is in progress and we will provide an update to timeframes in the next fortnight. Further information is included in the report.
Future Planning	COVID-19 Amendment Bill	●	●	MOH/MBIE MIQ	<ul style="list-style-type: none"> The draft Cabinet paper was provided to the Minister's Office 31 Mar 2021 for Ministerial consultation. We are waiting confirmation from your office regarding timeframes for lodging. Next possible dates are lodging Thursday 29 Apr 2021 for SWC 5 May 2021 followed by CAB 10 May 2021. Permission is now not being sought from the Attorney General to commence legislative drafting prior to policy decisions.

Focus	Sub-Focus Area	Last Week	This Week	Agency	
Quarantine Free Travel	Cook Islands quarantine-free travel (two way)	●	●	MFAT	<ul style="list-style-type: none"> Subject to your agreement, officials will provide advice for Cabinet's consideration on 3 May that two-way quarantine-free travel (QFT) with the Cook Islands could commence on May 17 subject to a final assessment of the Cook Islands' health preparedness by the Director-General of Health on 13 May. s7(b)(ii) [Redacted] An update on health readiness will be provided in the paper you have indicated you will be taking to Cabinet on 3 May. s7(b)(ii) [Redacted] Health officials are in the Cook Islands this week to support development of contact tracing capability (including conducting training), further development of response and operational plans and observing and providing feedback on a scenario-planning exercise.
	Niue quarantine-free travel (two-way)	●	●	MFAT	<ul style="list-style-type: none"> s7(b)(ii) [Redacted] The timing of the switch from 'amber' to 'green' will be able to be better assessed following discussions between Niuean and New Zealand officials. MoH is hosting Niue officials from 27-28 April on vaccine planning, which will inform discussions on QFT.
	Trans-Tasman quarantine-free travel	●	●	MFAT	<ul style="list-style-type: none"> On Friday 23 April, New Zealand initiated a pause on flights from Western Australia following three positive community COVID-19 cases linked to a Perth Managed Isolation Facility. The decision to pause was in-line with other Australian states and territories, and has resulted in a number of direct flights to and from New Zealand and Perth being cancelled. Western Australia came out of lockdown on 12.01am Tuesday 27 April, with some restrictions remaining in place until 1 May. On 27 April, the New Zealand Government announced that quarantine-free travel between New Zealand and Western Australia would re-commence at midday on 28 April. Close contacts will still need to complete 14 days of self-isolation and provide evidence of a negative COVID-19 test before departure for New Zealand, while casual contacts will need to isolate for five days and return a negative test. They will also need to monitor their symptoms in place and will not be allowed to travel to New Zealand until 14 days after they were at the location of interest. Officials are continuing to seek a solution for New Zealand travellers from parts of the Pacific who are now unable to transit through Australia due to a lack of "red" flights. Engagement with Australian officials on this issue is ongoing.

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2. COVID-19 Insights

2.1 Insights of Note

2.1.1 Focus on International Passenger Capacity and Passenger Flows into New Zealand

This insight will focus on projected capacity of airlines to carry passengers into New Zealand for the period of 19 April to 16 May 2021, where passengers are coming from and to highlight a specific port of departure. Its purpose is to illustrate the potential to model risk factors in the event of full or partial suspension of QFT travel with Australia or any other QFT destination.

Based on the information provided it is possible to see the scheduled number of flights, the seating capacity of each flight and the flights last port of departure (as well as other data such as flight number and arrival time). However, it is important to note this data is a projection only and subject to change as airlines adjust to demand.

Who is doing the most carrying and what is their max carry capacity?

Unsurprisingly, Air New Zealand is the single largest carrier for air passengers into New Zealand with a total passenger capacity of approximately 117,000 for the period which is 51.3% of all inbound traffic from over 20 destinations across Australia, The Pacific, North America and Asia as shown in figure 1.

Figure 1: Air New Zealand Carry Capacity by International Regions

Region	Percentage	Seat Capacity
Australia	86.4%	101653
Pacific	6.3%	7453
Asia	5.4%	6342
North America	1.9%	2200
Totals	100%	117648

Qantas is second largest carrier with a capacity of 65,193 (28.4%) from three regions that are all inside Australia as can be seen in figure 2.

Figure 2: Qantas Carry Capacity by Internal Region

Region	Percentage	Seat Capacity
New South Wales	46.3%	30192
Victoria	28.9%	18846
Queensland	24.7%	16155
Totals	100%	65139

Between the two airlines their estimated carry capacity is nearly 80% (79.7%) for all incoming passengers into New Zealand.

Beyond this there is a range of airlines (Jetstar, Singapore Airlines and Emirates) that carry a further 14.5% totalling 33,310 potential passengers) and many numerous small airlines which carry passengers and cargo into New Zealand that make up the remainder.

City Focus: PERTH

With the recent lockdown in Perth and Western Australia we have focused on this city to illustrate the potential carry capacity on flights emanating directly from this region and how such data can be modelled for risk.

For the period there are 22 flights scheduled from Perth To New Zealand with a maximum capacity of 5775 seats. All flights will land at Auckland International Airport as shown in figure 3 and all flights are by Air New Zealand.

Figure 3: Flights from Perth to New Zealand

City	Flights scheduled	Seat capacity	Ports of entry
Perth	22	5775	Auckland

In this case the means to detect and identify passengers flows coming from this city is not too difficult as there is only one direct flight and a number of internal connector flights which could be tagged (for a 24 or 48 hour period if needed) to ensure that individuals are not seeking to evade border or quarantine controls.

However, as it is known that individuals have used internal connecting flights as a means to avoid any quarantine/lockdown measures, there is a need to obtain internal flight data from Australia to ensure that there is the full spectrum of coverage in the event of future events as it is not currently known.

For situations with more flights coming from more ports of departure the complexity would naturally increase but with the right data modelling should still be possible, especially as the current majority of flights and passengers into New Zealand emanate from Australia.

*Personal communication, Manager: Analytics & Modelling, Ministry of Transport, 21 April 2021

3. Ministry of Health Weekly Report

3.1 Items to note/updates

3.1.1 Publication of fortnightly COVID-19 Disease Indicator Summary Reports

The Ministry of Health is planning to release the two most recent fortnightly COVID-19 disease indicator summary reports (indicator reports) on the Ministry's website covering the period from 12 March 2021 to 8 April 2021.

These reports were developed based on the recommendations in the Rapid Audit of Contact Tracing for COVID-19 in New Zealand and provide an end-to-end view of the public health response to COVID-19 for cases and close contacts.

Key points of interest for these reports are:

- Within these reporting periods, there were two cases - Case A and Case B in the March Auckland managed isolation and quarantine facility (MIQF) cluster and their associated close contacts. As there were only two cases during these periods the metrics for indicators C001, L001, and P001 have either 0 or 100 percent performance. The metrics for all other indicators are impacted by the low number of close contacts associated with these community cases.
- While the system and community level indicators S001, S002, S003 and C001 are below target due to the delayed identification of cases following symptom onset, P001 shows that once a case has been identified, the case investigation system performance is above target at 100 percent for these reporting periods. The time between symptom onset and case identification depends on a number of factors, including the person recognising that they require a test as a result of their symptoms, and the availability and processing time for testing.
- During these reporting periods, additional exposure events involving household visits to relatives were identified several days following the initial case investigation. This has contributed to lower performance against the S001, S002, S003, and P002 metrics. However, indicator metrics P003 (80 percent by 0 to 24 hours) and P004 (80 percent by 24 to 28 hours) show that, once a contact has been identified in the National Contact Tracing Solution contact tracing system performance is above target at 100 percent and 94 percent, respectively, for these reporting periods.
- There were 55 cases in MIQF during the period from 12 March 2021 to 25 March and 79 cases during the period from 26 March 2021 to 8 April.

Next steps

The reports will be released on the Ministry of Health's website in the week of 26 April 2021.

3.1.2 Nurse COVID-19 vaccination concerns

The National Nurse Leaders group (NNLg) is a representative leadership group made up of the nursing organisations, educators, unions and regulated authorities in New Zealand. This item informs you that NNLg may raise some concerns via the media on the COVID-19 vaccine workforce.

The issues can be summarised as concerns about professional regulation of the workforce and the administration of vaccines.

Next steps

We will address the concerns that have been raised can be addressed through:

- improving engagement with the nursing organisations;
- providing accurate consistent information for specific workforces i.e. nursing non-APC, unregulated;
- working with the Immunisation Advisory Centre to improve vaccinator training.

3.2 Policy/Programme Updates

3.2.1 COVID-19 Vaccine and Immunisation Programme

Phase 1 vaccine rollout

As at 27 April 2021, 232,588 vaccinations have been delivered, including 60,024 people who are fully vaccinated. Of those fully vaccinated nine percent are Māori, seven percent are Pacific, and 19 percent are Asian. Seventy sites were active on 27 April 2021.

The allocation plan for the next seven days is for 69,171 doses across New Zealand.

District health board plans to end of June 2021

Last week the Ministry published the first set of actual weekly vaccinations administered per DHB against their plans. The release of this information coincided with the announcement of the health and disability sector, so we expect strong media and public interest when the next set of data is published this week.

Pacific border workers

This section responds to a request from the 27 April 2021 meeting with Ministers.

As at 27 April 2021 2,226 Pacific border workers had received their first dose of the vaccine and 1,521 have received the second dose and are fully vaccinated.

1,696 Pacific members of border worker households have received the first dose of the vaccine and 870 have received the second dose and are fully vaccinated.

Border workers are identified through the Border Worker Testing Register and also from vaccine recipients who have self-identified as border workers at the time of vaccination in the COVID 19 Immunisation Register.

We are unable to provide the number of border workers or household contacts yet to be vaccinated. New staff and new groups are being added over time, which means that the size of this group changes regularly. As a result, the number of household contacts also changes and we are unable to provide a definitive denominator¹.

Response to draft Office of the Auditor-General report

¹ Data is based across all DHBs and includes all doses administered and entered into CIR before 27 April 21 midnight.

Last week the programme received a draft of the Office of the Auditor-General Performance Audit of the Covid-19 Vaccination and Immunisation Programme report.

We are working with the Office of the Auditor-General through the consultation period to provide further accuracy and context prior to the report's expected publication in late May 2021.

Quarantine free travel

Vaccination sites have been established near Queenstown Airport and Wellington Airport to support the vaccination of eligible staff.

COVID-19 vaccine export restrictions

In a recent meeting with New Zealand officials Pfizer confirmed that the EU vaccine authorisation measure had not created any issues for Pfizer's exports to date. Pfizer will be in touch immediately should they encounter any export issues.

Technology

The National Booking System, with the base elements of site capacity and scheduling and appointment selection and confirmation, has been built. The solution is undergoing final testing and security prior to use by administrators at two DHBs and a call centre as a production pilot next week. The expectation is that five sites will use the National Booking System by mid-May 2021. Rollout will progress rapidly following a successful pilot.

Workforce

3,080 vaccinators have completed vaccine training and 1,369 vaccinators have been active in the programme up to and including 27 April 2021.

Programme resourcing

Programme recruitment remains a top priority. The Ministry continues to work closely with the Public Service Commission to identify and onboard candidates from across the public sector. Initial responses from the public sector were lower than expected, however expressions of interest have started to increase to fill the urgent vacancies.

Funding

A simple funding model has been agreed by DHB Chief Executives and the Ministry to be used for non-governmental organisation providers. This is a single base price for each of general practice, pharmacy and occupational health providers to reflect the different costs in those settings. There is also an 'after hours/weekend' price for these settings to recognise and compensate for the higher costs of operating after hours.

Distribution and inventory management

As at 27 April 2021, we have made 1,512 deliveries to sites across the country with zero failures. This equates to delivery of 42,820 vials or 256,920 doses.

The Ministry of Health has received approval to proceed with direct sourcing a second national distribution hub in Christchurch to supply South Island sites and to mitigate the risk of a single supply from Health Care Logistics in Auckland. The Christchurch hub is due to come online in July 2021.

Communications

This week, the campaign will have a greater focus on the concept of the Stronger our Immunity the Greater our Possibilities.

We are working with the Northern Region Health Co-ordination Centre to create a “launch event” to mark the vaccinations of over-65s living in the Counties Manukau DHB area. This will occur in early May 2021.

Rollout of the vaccine to Polynesia

Cook Islands

The Ministry of Health continues to meet weekly with the Cook Islands Ministry of Health to discuss progress against the jointly developed plan to support their vaccine rollout from mid May 2021.

This timeframe is subject to securing the operational lead for the rollout (conversations are underway with the New Zealand Defence Force), a final readiness assessment and sign-off, and decisions about usage of New Zealand Pfizer supply.

Next steps

We will provide you with a further update in the next Weekly Report.

3.3 Technical Advisory Group: Update

The Technical Advisory Group (TAG) did not meet in the week commencing 19 April 2021. The next TAG meeting is scheduled for 30 April 2021.

The COVID-19 Vaccine Technical Advisory Group (CVTAG) did not meet in the week commencing 19 April 2021. CVTAG met on 27 April 2021.

3.4 Upcoming Communications Issues and Activities

As at 28/04/21

Date	Activity	Lead agency	Comms material	Ministerial involvement
29 Apr 21	Creation of 'very high-risk country' category temporarily restricting arrivals from countries with more than 50 positive cases per 1,000. Comes into force from 11.59pm on 28 April 2021 .	DPMC	Website copy	Possible
Week commencing 10 May 21	Release of Grand Millennium review	Health	FAQs, key messages	Optional

4. Managed Isolation and Quarantine Weekly Report



4.1 Top Items to Note

4.1.1 Staff testing update – compliance statistics for 19-25 April 2021

- Reporting from BWTR shows that 4,469 people undertook work in our facilities last week and of these:
 - 3,760 were compliant with their obligations;
 - 383 were overdue; and
 - 326 were still to have their NHI-matched (70 of these were new workers in MIQ).
- Of those that were NHI-matched, 91% were compliant and 9% were overdue.
- Of the 383 who were overdue, 308 had a previous swab and 75 were recorded as not having had a swab.
- As outlined in last week's Weekly Report, we know that not all those listed as having not having had a swab, have not had a test. Some have had a test and it is not showing up in BWTR (due to NHI-matching issues), some may be duplicates or some may not actually be required to have a test.
- We are proactively contacting each of the employers who have staff listed as not having had a test to ensure compliance is achieved and staff are being tested in accordance with their obligation. This will be occurring every week by a dedicated team.

4.1.2 Vaccination of frontline staff update

- Due to improved reporting processes implemented recently, MIQ now has visibility of the vaccination status for all MIQ workers with 95% having received at least one COVID-19 vaccine dose, and 1% booked in.
- The remaining unvaccinated workers are predominantly those who do not want to take the vaccine or cannot (for medical or health reasons), and their employers are working with them around options for redeployment, or altering their role so they can continue to work from a non-MIQ location (administration roles for example).
- All people who work in a Managed Isolation or Quarantine Facility will have received at least their first vaccination by 30 April 2021, or will have been redeployed.
- MIQ is currently assessing the impact on each of our facilities if some workers are redeployed due to remaining unvaccinated, to ensure operations are maintained.
- MIQ provided advice and support to the cross-agency drafting of the Vaccination Order that was signed 28 April 2021.
- MBIE is working at pace to establish a process where evidence of worker vaccination status is verified by on-site security before site access can be granted. This process has three lines of defence:

- **Education and communication** – working with employers and employees so they understand their obligations under the Order from 1 May 2021, ensure they understand that no unvaccinated workers will be allowed on site and the process to work with MoH to get their workers prioritised for vaccination. In particular, working with hotels to ensure they have discussions with third party suppliers
- **Site conditions of entry check** – establishing processes and standard operating procedures to ensure workers provide evidence of identity and vaccination status to site security before they are allowed on site.
- **Reporting and Assurance** – working with MoH to ensure vaccination status is loaded into BWTR to ensure this can be reconciled against attendance on site daily, and identify any instances where an unvaccinated worker (without a valid exemption) has accessed the site, and ensure that worker cannot access the site moving forward. Implementing spot checks of site access checks to ensure standard operating procedures are being followed.
- MBIE are aware that not all the border workforce and employers have readily available access to evidence of their vaccination status. As such, we are working with MoH to generate a report of vaccination status from BWTR that can be used to issue an MIQ Vaccination Certificate, which can be produced by the worker as evidence of vaccination to meet the conditions of entry.

4.1.3 Update on investigations – Grand Mercure and Grand Millennium

Grand Mercure

- The findings of the Grand Mercure ventilation review are with the hotel and we are waiting on their formal response.
- The detailed report on the findings along with an initial view of the hotel's response are to be shared with the Technical Advisory Group (TAG).

Grand Millennium

- We are waiting on the results from the Independent Qualified Persons (IQP) assessment expected 30 April 2021.
- Once the IQP assessment is received, internal MBIE analysis will be undertaken and an HVAC Engineer will also review the findings.
- These findings with an initial view of the hotel's response will be presented to the TAG for review/consideration.

4.2 Operational update

4.2.1 Capacity update

- As at 28th April, a total of 33,400 rooms since late January, have been released for the period of April through to the end of July 2021.
- From early March to present, over 58,400 returnees have secured a date to return home during the period of March through to the end of July 2021.
- Returnees from over 180 countries have successfully secured a voucher to travel during this period.
- As at 7am 28th April 2021, there were over 700 rooms available for the period of May through to July 2021, spread across all months.
- Up until a release on 27 April 2021, capacity had been reduced to a number of days in July, and there did not appear to be too much demand for those dates. Overnight, a significant number of the new dates across May and June were selected, indicating demand for people trying to come to NZ during that period.
- Vouchers held by Australians are being proactively released. As at 28 April 2021, 2,997 rooms remain from 1 June through to 31 July 2021. This task is expected to be completed over the next few days.
- Availability remains across a spread of dates from May to July.

4.2.2 Airport movements

- Noting the Cabinet decision to allow Green/Red flights to operate from the NZDF Terminal at Rongotai, the MoH Quality Assurance and Safety team will conduct an audit scheduled for 29 April 2021 of the current system to see if any improvements or innovations could enhance IPC protocols.
- At Auckland Airport, the adjusted processes in Terminal B continues to be reviewed and adjusted. The next challenge is developing a processing area to increase the number of passengers that can be transferred to Wellington and Christchurch. The current process has a maximum limit of 70 passengers. AIAL, Border agencies and MIQ are finalising plans to reshape the flow pattern inside Terminal B, which will segregate an area that can support a 135 passenger transfer limit. The modification is expected to take 2-4 weeks.

4.2.3 MIQ Facilities Ventilation Review

- The MBIE-led onsite testing of ventilation systems continues.
- 20 of 31 sites have provided full or provisional onsite test results to MBIE.
- MBIE has prepared written test results for 12 of 20 of the sites. The HVAC Engineer has reviewed all 12 reports and has completed summary reports for 8 sites, with the remaining 4 partially complete pending additional testing detail / clarification from the IQP.
- Of the remaining 11 sites, the on-site ventilation testing is underway for 8 and scheduled for 3.
- While there has been some delays receiving assessment results, the aim is to convene a Ventilation Working Group to review the findings this week.

4.2.4 MIQ cohorting implementation update

- MBIE has commenced the transition to cohorting as planned across most hotels in the network (acknowledging that the Grand Millennium and Grand Mercure are currently unavailable). So far, seven facilities have transitioned to cohorting.
- The transition is on track and MBIE anticipates that the majority of arrivals will be cohorted by the planned date of 16 May 2021, unless unexpected events create additional demand on MIQ capacity. A small number of facilities / arrivals will not be cohorted, including those with special needs that are allocated to specific facilities, such as refugees.

4.2.5 Improving fees collection and debt recovery

- The invoicing function was transferred to MBIE Finance in February 2021. A project has been set up to improve timeliness of invoicing.
- The aim of the project is to invoice travellers more quickly (ideally within a week of leaving a MIQF), improve reporting and have an invoicing system which is more automated, flexible, reduces risk to MBIE, and has a clear plan for ongoing improvement.
- The project is underway with three key focus areas; the invoicing system, invoice backlog and reporting consolidation, and improved data acquisition. An update to the invoicing system and improvements to data acquisition are in progress. Tim frames for completing these focus areas will be confirmed in the next fortnight.

4.2.6 Update on Ramada

- With the introduction of the Quarantine Free Travel (QFT) with Australia, there is no longer a requirement for a dedicated facility for managing the deportees from Australia (Ramada MIF).
- As outlined in the Briefing *Impact of Quarantine Free Travel with Australia on MIQ* (2021-3193), we explored with NZDF and health staff if they could use this facility for additional accommodation for staff. Neither have indicated a need for this facility, therefore we will be decommissioning this facility.
- In line with the terms of the contract we will be able to terminate the agreement by giving 90 calendar days' notice in writing. However, we will seek an agreement with the management of this facility to be able to re-contract with them if QFT was to cease for a prolonged period of time and if we needed to stand-up a dedicated 'deportee' facility.

4.2.7 Interislander Ferry update

- The arrival of the Interislander Ferry has been delayed from 3 May 2021 and is now scheduled to arrive back in New Zealand on 9 May 2021.
- We have the 29 rooms booked out in the Grand Mercure Wellington.
- MoH are putting forward for a ministerial exemption to allow them to return to New Zealand without having to do quarantine. Even with the QFT with Australia the Maritime Border Order is unchanged, hence the need for the exemption. The proposal is being put forward on 2 May 2021 for consideration.

4.3 Policy update

4.3.1 Time sensitive allocation update

- MBIE is making good progress towards implementing the new 'time dependent allocation' process (previously the time-sensitive allocation). The development of all processes, guidelines and standard operating procedures is nearing completion.
- MBIE will commence industry engagement on Monday 3 May 2021 as scheduled and the window for accepting applications will now open on Monday 10 May 2021. This will allow for the process to be fully developed before applications open, and for agencies to consult with their sectors in advance of the go-live date. The window for applications will reduce by one week to allow for this, but the start-date for the first travel period remains the same from 1 July 2021.
- There is currently good availability in MIAS so people with time dependent travel between now and July 2021 should be able to secure a voucher through MIAS.
- Regular updates will be provided to you through the weekly report to track the first cycle of applications.

4.3.2 Fees review

- MBIE Policy is currently undertaking a review of the M Q fees regime to ensure the settings remain fit for purpose and align with government objectives. We provided you with some initial advice in February that looked at how well the system had operated to date and recommended an upfront change of reversing the liability settings in the COVID-19 Act so that the default position is that everyone is liable for fees unless they are exempt (currently only specified groups are liable). You agreed to address this recommendation as part of the COVID-19 Act Amendment Bill.
- As part of the next phase of the review we will provide you with advice by 5 May 2021 that will seek your direction on potential changes to:
 - Liability – namely whether all New Zealanders should now be liable for fees.
 - The level of government subsidy for different groups (currently some groups pay the lower fee and others pay the higher fee).
 - How the fees are structured (currently based on room allocation, but could look at a per adult/per child fee).
 - Terms of payment (including when invoices are issued) and waiver eligibility.
- Follow up advice in early/mid-May 2021 will provide recommendations on more minor and technical changes to the fees Regulations to ensure the smooth operation of current settings.
- s9(2)(f)(iv) [REDACTED]

4.4 Large Group Arrivals Update

Summary of approved group arrivals as at 27 Apr 2021

Group	Date of Arrival	Pax Numbers	Comments
Olympic Athletes	29 Mar - 25 Apr 2021	12	Returns from Tokyo Olympic qualifying events. Various return dates. Original numbers reduced from 41 due to cancelled events, vouchers secured via MIAS and athlete withdrawal.
Olympic Athletes	May – Jul 2021	157	Returns from Tokyo Olympic qualifying events. Various return dates.
Refugees quota re-start - Cohort 2	Apr/May 2021	63	One family of six is unable to travel for medical reasons (unrelated to COVID-19). This brings the total pax for this cohort down to 63. There are 8 pax left to arrive for this cohort on 12 May 2021. All refugees for this cohort are from Malaysia, Thailand and Ecuador.
Refugees quota re-start - Cohort 3	May/June 2021	72	Cohort details have been received with arrivals scheduled from 25 May – 1 June 2021. Refugees for this cohort will depart from Malaysia, Thailand, Ecuador, Indonesia, Iran, Afghanistan, Colombia, and Rwanda.
RSE – 150 rolling entry per 16 days	TBC 15 Jun 2021- Mar 2022	Approx. 2,550	Total number of workers will depend on agreed start and end dates, noting October reduction in numbers due to high demand for group allocations. These RSE arrivals will be accommodated in Hamilton for duration of the arrivals.

4.5 Upcoming Communications Issues and Activities

As at 27 Apr 2021

Date	Activity	Lead Agency	Comms Material	Ministerial Involvement Y/N
30 April/ 1 May 2021	All MIQ workers to have had their first vaccine by 1 May 2021.	MIQ/MoH	Proactive communications/ PR from MIQ on 30 Apr 2021	N
10 May 2021	Time critical travel – new MIQ application category	MIQ	Website material	N
12 May 2021	End of Ramadan – proactive media on Ramadan in MIQ	MIQ	Proactive communications and engagement	N
12/13 May 2021	MIQ Senior Leaders Forum	MIQ	Internal communications and planning – Minister may attend	Y
16 May 2021	Cohorts in operation across MIQ	MIQ	Proactive communications	
12 or 19 May 2021	Health Select Committee	MoH/MBIE	Preparation for questions/ media queries	N
16 Feb – 20 May 2021	Refugees arrive in New Zealand (4 groups arriving)	MIQ	Bespoke group communications (i.e. welcome pack)	N
Mid-May 2021	Overview of Grand Millennium issues	MIQ	Proactive communications and engagement	
May/June 2021	Onsite survey of all MIF ventilation	MoH	Reactive information	
24 Feb – May 2021	Ruby Jones 'Thanks from Iso' exhibition to be displayed in Beehive (followed by CH, HAM & ROT)	MIQ	Proactive communications and engagement	Minister launched exhibition

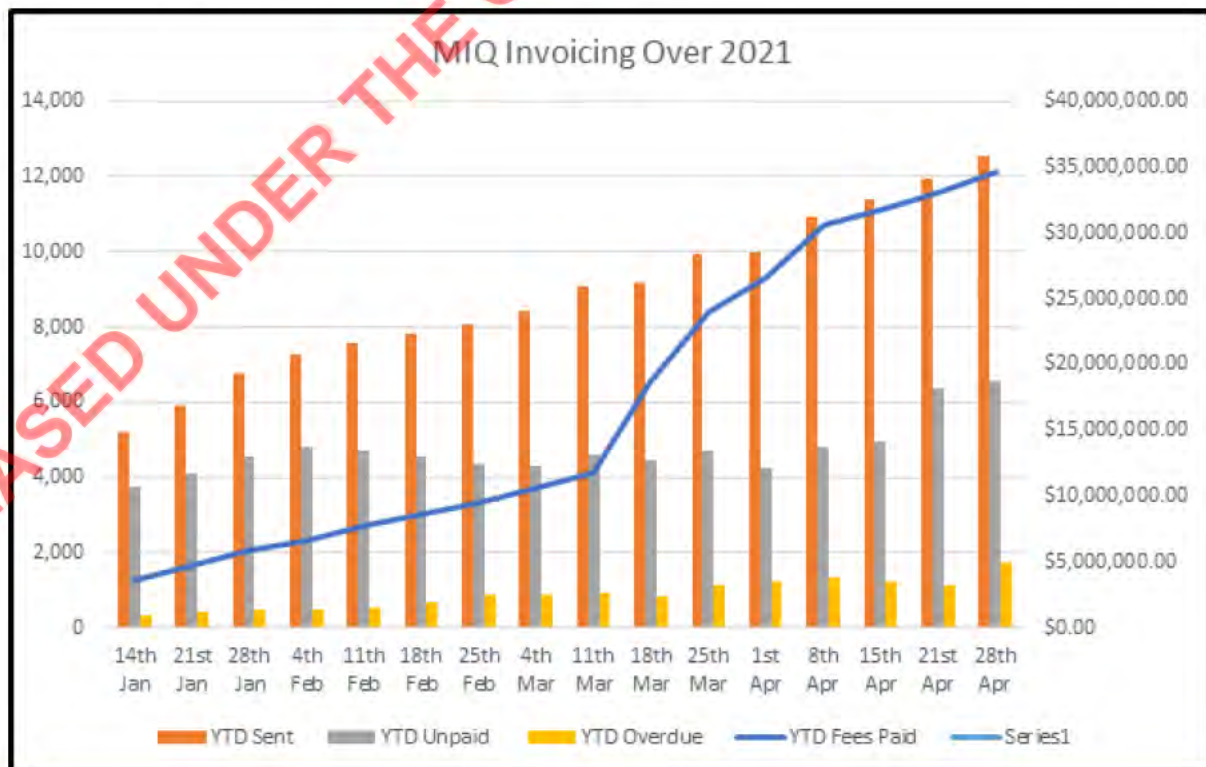
4.6 Fees

4.6.1 Invoicing

- The table below shows the number of invoices issued up to 25 Apr 2021. These relate to people who arrived in managed isolation up to 11 Apr 2021, noting that invoices are issued after the two-week stay.
- Not all of those identified as 'potentially liable' will receive an invoice.
- The 'Invoices to be confirmed' column includes temporary visa holders and others who require further contact to confirm their liability. It also includes people who are in contact with us about waivers. These people will not be invoiced until their enquiry or application has been resolved.
- Invoices are due 90 days from the date on the invoice and are sent 'per room'.

	People potentially liable for charges	Rooms potentially needing invoice	Waivers approved	Invoices to be confirmed	Invoices sent	Paid #	Paid (\$NZD)	Unpaid 0 – 90 days	Overdue	Overdue 90+ days
Groups	2,837	35	0	0	35	29	\$12,279,414	2	4	0
Maritime	1,215	268	0	0	268	150	\$626,840	89	29	6
Aircrew	2,824	196	0	26	170	83	\$662,709	83	4	0
All other arrivals	26,850	20,903	3,919	4,910	12,074	5,744	\$21,094,768	4,603	1,727	306
Total	33,726	21,402	3,919	4,936	12,547	6,006	\$34,663,731	4,777	1,764	312

Note: The 'Overdue 90+ days' column represents the number from the 'Overdue' column that have been outstanding for 90 days or more.



4.6.2 Waivers

- The table below breaks down the waiver application information between 11 Aug 2020 and 25 Apr 2021. The numbers below relate to all waiver applications; waivers can be applied for before, during and after an individual has stayed in managed isolation. The 'waivers approved' in the table above are a subset of the total waiver applications which have been approved; they relate to people who have left managed isolation and would otherwise have now been due to receive an invoice.

	Waiver applications received	In progress	Total completed	Total financial hardship applications	Total special circumstances applications	Approved waiver applications		Declined waiver applications	
						Financial Hardship	Special Circumstances	Financial Hardship	Special Circumstances
Total	5,840	682	5,158	636	4,522	78	3,962	558	560

4.7 Emergency Allocation Applications

- 3,191 applications have been processed since 30 Oct 2020.
- 15 applications were received in the week ending 25 Apr 2021 and 6 applications were processed.
- From the applications processed in the week ending 25 Apr 2021, 33% of the applications were approved.

Emergency Allocation Applications	Weekly Totals 19 Apr 2021 to 25 Apr 2021	Year to Date Totals 30 Oct 2020 to 25 Apr 2021
Approved	2	1,755
Declined	4	1,436
Applications processed*	6	3,191

*This number does not reflect applications declined at triage stage, rather incomplete applications, or applications not submitted within 14 days of intended departure.

Total Rooms Approved	2
Rooms Allocated in MIAS	1
Cancelled by the applicant	1
Awaiting flight details or MIAS registrations from the applicants to complete the room allocation process	0

Approvals by Category

- New categories came into force after the 1 Apr 2021:
 - 1a - NZ citizen or resident with serious risk to health
 - 1b - To provide care and protection to a child
 - 2a - NZ citizen or resident to provide critical care for a dependant
 - 2b - Critical worker for delivering a critical public or health service
 - 2c - NZ citizen or resident unable to legally remain in their current location

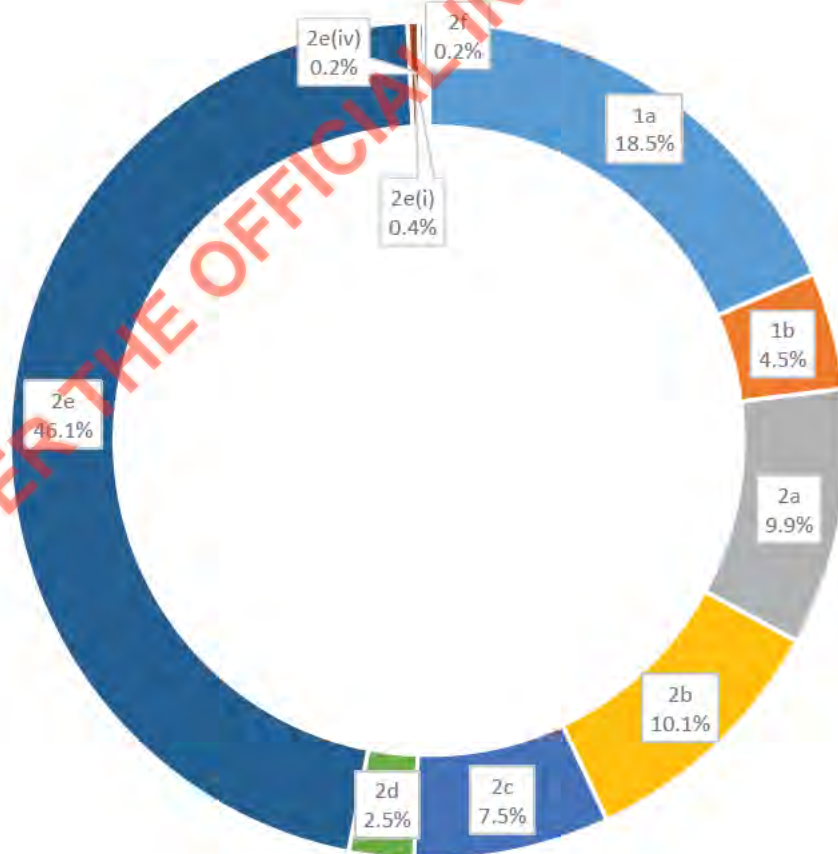
2d - Travel required for National security, interest or law enforcement reasons

2e - NZ citizen or resident categories

- i) Entering New Zealand to visit a close relative living with a terminal illness or end-stage disease (with a life expectancy of six months or less) where timely travel is unlikely to be possible if the person books through MIAS; OR
- ii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) entering New Zealand to visit a close relative or to reside in New Zealand, where timely travel is unlikely to be possible if the person books through the MIAS system; OR
- iii) Who are living with a terminal illness or end-stage disease (with a life expectancy of six months or less) who have travelled or are travelling to visit a close relative who reside overseas, where timely return is unlikely to be possible if the person books through the MIAS system; OR
- iv) Who have travelled or are travelling to visit a close relative who is living with a terminal illness or end stage disease (with a live expectancy of six months or less) and resides overseas where, timely return travel is unlikely to be possible if the person books through MIAS.

2f - Citizens or residents of Pacific countries requiring access under an official medical treatment scheme to time-critical medical treatment in New Zealand

Chart 1: Breakdown of approvals by the different categories within emergency allocation.



4.8 Resolutions Update

- Data from the Complaints and Feedback Customer Management System for the week 20 Apr to 26 Apr 2021 is as follows:

Week	Received	Active Cases	Resolved
20 Apr 2021 – 26 Apr 2021			
Complaints	47	40	35
Improvements	0	0	0
Compliments	0	0	0
Queries	2	0	2
Ombudsman	3	4	15
Parliamentary/OIA	0	0	0
Total	52	44	52

- Average number of complaints received each week since the start of MIQ is 106. For the last 4 weeks the average is 58 per week.
- This week we have received 52 new complaints and have resolved 52 complaints. 40% of these complaints were about facilities. MIAS/vouchers/special complaints remain low at 23%.

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5. Border Executive Board Report



5.1 Key Issues Being Considered by the Executive Board

5.1.1 Border Executive Board meeting

The Border Executive Board met on 22 April and will next meet on 6 May.

5.1.2 Border Workforce

- Agencies continue working closely together to ensure maximum uptake of the COVID-19 vaccination, including removing logistical impediments to accessing appointments.
- Significant work occurred across the entire border workforce (MIQ, government agencies and broader transport sector) to provide advice on vaccination requirements for the border workforce and to support the redeployment of staff who are unable or unwilling to be vaccinated (or to share their vaccination status with their employer).
- Under the COVID-19 Public Health Responses (Vaccinations) Order 2021, from 1 May, all affected persons must be vaccinated before carrying out work at certain places (in summary, this means MIQ workers, government agency border staff and certain domestic cabin crew).
- On 27 April it became mandatory for a Person Conducting a Business or Undertaking (PCBU) to utilise the Border Workforce Testing Register.

5.1.3 Risk mitigation for travellers from very high-risk countries

- Officials are working through the implementation of restrictions for travellers from very high-risk countries.
- The Ministry of Transport has provided updated guidance to stakeholders and will remain in contact with the Board of Airline Representatives of NZ as the new restrictions come online, and to understand any operational challenges that need resolution.
- The new requirements came into effect at 23.59hrs on 28 April.

5.1.4 Cooks Islands – Two Way Quarantine Free travel

- Officials will report to Cabinet on 3 May 2021 to seek approval for the commencement of two-way quarantine free travel with the Cook Islands with a view to commence two-way quarantine free travel on 17 May 2021.
- A Customs' information sharing agreement with the Cook Islands has been developed. The agreement will allow Customs to formally share details of potentially ineligible passengers at check-in in New Zealand with the Cook Islands to prevent them from boarding a quarantine free flight. The agreement was circulated to Cook Islands' agencies for their consideration and signature on 27 April 2021.
- Customs is currently working with New Zealand and Cook Islands agencies to ensure smooth implementation of two-way quarantine free travel. The Cook Islands has developed a comprehensive implementation plan and officials are working on underpinning that document.

5.1.5 Border System Improvement

- The Border Executive Board considered Auckland International Airport Limited's plans for redevelopment, in particular the space available for border agencies to process international passengers and baggage.

5.2 Upcoming Communication Activities

Date	Activity	Lead agency	Comms material	Ministerial involvement
7 May 21	Pro-active release of the Review of the COVID-19 Border Measures – Tranche One (Aviation)*	Border Executive Board	Key messages	N

*This review was commissioned by the Border Sector Governance Group (now replaced by the Border Executive Board) in July 2020, on the COVID-19 border measures in the aviation passenger pathway. The review sought to provide assurance to the Border Sector Governance Group that the required border measures are in place so that people arriving in New Zealand are appropriately managed, minimising the opportunities for the spread of COVID-19. It will be pro-actively released on the Border Executive Board webpage (hosted on the NZ Customs Service website).

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6. New Zealand Customs Service Weekly Report



6.1 s6(c)



6.2 Pre-Departure Testing

- For the period 19 Apr 2021 to 25 Apr 2021, no infringements or warnings were issued.

Passengers

	Date	19 Apr	20 Apr	21 Apr	22 Apr	23 Apr	24 Apr	25 Apr	Week Total	%
	Total Passengers	4750	4568	2083	3931	4106	2985	2057	24,480	
	Passengers subject to PDT	255	213	117	266	159	205	101	1316	5.4%
Primary Actions (Passport Control)	Test Certificate Verified	241	205	108	251	143	197	96	1241	94.3%
	Exemption Verified	6	4	3	5	6	6	1	31	2.3%
	Referred to Secondary Area	8	4	6	10	10	2	4	44	3.4%
Secondary Area Actions	Compl nt	8	4	6	10	10	2	4	44	100%
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Crew

	Date	19 Apr	20 Apr	21 Apr	22 Apr	23 Apr	24 Apr	25 Apr	Week Total	%
	Total Crew	275	337	194	279	311	260	261	1613	
	Crew subject to PDT	69	64	74	56	57	5	52	338	21.0%
Primary Actions (Passport Control)	Test Certificate Verified	69	64	74	56	57	5	52	338	100%
	Exemption Verified	0	0	0	0	0	0	0	0	0
	Referred to Secondary Area	0	0	0	0	0	0	0	0	0
Secondary Area Actions	Compliant	0	0	0	0	0	0	0	0	0
	Warned	0	0	0	0	0	0	0	0	0
	Infringement	0	0	0	0	0	0	0	0	0
	Prosecution	0	0	0	0	0	0	0	0	0

Advice received by the Minister for COVID-19 Response is available through the following link: covid19.govt.nz/alert-levels-and-updates/proactive-releases/ and www.health.govt.nz/about-ministry/information-releases/advice-provided-ministers

8. Official Information Act Requests

8.1 Ministry of Health

Date due	Requester	OIA Request	Status
27-Apr-21	s9(2)(a)	Information relating to the practice of falsifying or sourcing counterfeit COVID-19 test results and the number of people who have been prevented from entering New Zealand due to having doctored COVID-19 test results.	At Minister's office
3-May-21	s9(2)(a)	Information received by the Minister regarding COVID-19 measures, including alert levels and restrictions, and the public's response (including compliance), from 1 January 2021 to 31 March 2021.	In progress
3-May-21	s9(2)(a)	The advice given to the Minister/Cabinet on the vaccine rollout.	In progress
5-May-21	Chris Bishop	Information relating to the Trans-Tasman Bubble; safe-travel zones with Australia, quarantine-free travel.	In progress
6-May-21	Chris Bishop	Talking points related to Cabinet Paper "Additional Item: COVID-19 and MIQ: Update" on 26 January 2021.	In progress
6-May-21	s9(2)(a)	Information about advice from medical or public health professionals about expanding the classifications for different COVID-19 contact categories to include "casual plus" and "close plus".	In progress
6-May-21	s9(2)(a)	All correspondence between Pfizer and the Minister's office between 1 October 2020 and 7 April 2021 relating to the Pfizer/BioNTech (Cominarty) vaccine.	In progress
6-May-21	Chris Bishop	Specific list of documents.	In progress
12-May-21	s9(2)(a)	Copies of Cabinet papers about vaccination proof/certificates.	In progress
12-May-21	Chris Bishop	The full Ministry paper dated 26 January 2021 referred to in the House; and any covering report or aides-mémoire from the Ministry relating to it; The "several updated delivery schedules from Pfizer" referred to in the House "the model" the government operates on which was referred to in the House.	In progress
12-May-21	Chris Bishop	Copies of all reports the Minister has received this year on the trial of the COVID card in Rotorua.	In progress
24-May-21	Chris Bishop	Information relating to the decision to restrict entry to New Zealand from people from "very high-risk countries" that takes effect from 28 April.	In progress
25-May-21	s9(2)(a)	Information relating to the "very high-risk" category of overseas countries.	In progress

8.2 Managed Isolation and Quarantine

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	Media/Opposition	OIA Request	Status
1 Sep 20	s9(2)(a)	Not applicable	All docs etc. for MIQ charges policy incl. for treaty obligations & BORA	Overdue
23 Oct 20	s9(2)(a)	Stuff/Dom Post	MIQ infection prevention audit report, docs, etc. re staff testing, ops etc.	Minister's office
14 Dec 20	s9(2)(a)	MediaWorks	Correspondence with INZ re applications by athlete/sporting organisations.	Minister's office
23 Dec 20	s9(2)(a)	Stuff	Complaints lodged by residents of managed isolation facilities.	Under review
25 Jan 21	Dr Shane Reti (MP)	Opposition	Pre-flight testing for returnees to NZ, specifically regards Russian seamen.	Drafting
2 Mar 21	s9(2)(a)	s9(2)(a) The New Zealand Initiative	Further questions in response to 2021-2022 re: MIQ spaces for America's Cup.	Approved
18 Mar 21	s9(2)(a)	NZ Herald	Subsequent advice from meetings with iwi about MIQ facilities.	Decision on request sent
29 Mar 21	s9(2)(a)	Newshub	Complaints at MIQ - Workers who has been dismissed and reasons at MIQ.	Gathering information
19 Apr 21	s9(2)(a)	Not applicable	Analysis on MIQ decision to only open up spaces three months out.	Gathering information
20 Apr 21	s9(2)(a)	TVNZ	Reports and any other trials relating to Bluetooth contact tracing app.	Scoping
20 Apr 21	s9(2)(a)	Not applicable	How many stayed in NZ MIQ & now in system w/ Aussie passports or are Aussie.	Drafting
20 Apr 21	s9(2)(a)	Stuff	What advice was given/research conducted regards alternative MIQ options.	Under review
22 Apr 21	s9(2)(a)	Stuff	Al 2020 corr. with SeaLord, Independent fisheries & Maruha Nichiro.	Drafting
23 Apr 21	s9(2)(a)	Not applicable	COVID-19 positive numbers for arrivals each month into NZ MIQ.	Under review
26 Apr 21	s9(2)(a)	Not applicable	Over the past 12 months, how many people have arrived at MIQ from Aussie?	Under review
27 Apr 21	s9(2)(a)	Not applicable	Why seafarers are not classed as key workers w no allocation to secure MIQ.	Minister's office
27 Apr 21	s9(2)	Not applicable	Info/evidence re decisions to hold MIQ returnee & 6-month baby for test.	Under review

Date due	Requestor	Media/Opposition	OIA Request	Status
27 Apr 21	s9(2)(a)	Not applicable	Complaint about Managed Isolation and Quarantine.	Gathering information
28 Apr 21	s9(2)(a)	Not applicable	All comms between MIQ & Stamford Auckland (1996) re client.	Drafting
28 Apr 21	s9(2)(a)	NZ Herald	Copies of the filled health matrixes for declined MIQ exemption request.	Scoping
28 Apr 21	s9(2)(a)	TVNZ	Info re Emergency MIQ placement, escape attempts & stats.	Minister's office
29 Apr 21	s9(2)(a)	NZ Herald	All Memos etc re advice to MIQ for controls around guest interactions.	Under review
30 Apr 21	s9(2)(a)	RNZ	Correspondence relating to increase in MIQ fees & data on MIQ fees to date.	Gathering information
30 Apr 21	s9(2)(a)	Stuff	Questions regarding MIQ contracts negotiated by MBIE.	Approved
30 Apr 21	s9(2)(a)	Not applicable	Risk management programme for each and every premises used for MIQ.	Gathering information
30 Apr 21	s9(2)(a)	RNZ	All docs re COVID contact tracing card trial at Bay Plaza in Welly 7/12/20.	Drafting
3 May 21	s9(2)(a)	Newshub	MP Menendez-March's application for MIQ and his partners visa application.	Minister's office
4 May 21	s9(2)(a)	Not applicable	RE all comms regarding prep of wiggles OIA response on 30/03/2021.	Drafting
4 May 21	s9(2)(a)	Newshub	Corr. and query regarding COVID card trial in MIQ cost.	Drafting
5 May 21	s9(2)(a)	Stuff	No. of MIQ guests caught smoking in smoke-free areas & punishments.	Drafting
5 May 21	Christopher Bishop	Opposition	RE corr. regarding proposals for purpose built MIQ facilities since COVID.	Gathering information
5 May 21	s9(2)(a)	Newshub	All comms between MBIE and Pullman hotel management Jan 2021-Mar 2021.	New item
5 May 21	s9(2)(a)	Not applicable	RE query on sending of invoices for MIQ.	Under review
5 May 21	s9(2)(a)	Not applicable	Query on MIQ welcome pack, non-English guests, translated signage/translator.	Under review
6 May 21	s9(2)(a)	Newsroom	Fees & payment records for MIQ, waivers & instalment plans.	Minister's office
7 May 21	s9(2)(a)	NZ Herald	RE all corr. relating to DOIA 2021-1194.	Gathering information
7 May 21	s9(2)(a)	RNZ	Info RE establishing purpose-built quarantine facility in New Zealand.	Gathering information
11 May 21	s9(2)(a)	NZ Herald	Most recent audit on Grand Millennium MIQ hotel.	Minister's office

Date due	Requestor	Media/Opposition	OIA Request	Status
11 May 21	s9(2)(a)	Not applicable	Identity of certain NZDF staff at an MIQ facility.	Scoping
11 May 21	s9(2)	Not applicable	Info relating to the MIQ Allocation System.	Gathering information
11 May 21	s9(2)(a)	Not applicable	MIQ hotel(s) allocated to the passengers arriving off flights into Auckland	Drafting
11 May 21	s9(2)(a)	Not applicable	Info relating to MIQ spots available over past 3 months.	Gathering information
13 May 21	s9(2)(a)	TVNZ	Communication between MBIE and security guard known as case 'b'.	Drafting
13 May 21	s9(2)(a)	Not applicable	Maritime capacity as per MNZ maritime industry update #69.	Gathering information
13 May 21	s9(2)(a)	Not applicable	Criteria for MIQ waiver application.	Under review
14 May 21	Lobby Zealand ^{New}	Not applicable	Comms between Aprils Covid-19 cluster and MIQ security officer.	Drafting
14 May 21	Chris Bishop	Opposition	Surveys done by facilities and DHBs of people who stayed at MIQ.	Under review
18 May 21	s9(2)(a)	Not applicable	How many MIQ spots have been granted under 2c and under what conditions?	Scoping
18 May 21	s9(2)(a)	Not applicable	Percentage of MIQ entrants who have returned & who have paid their fees.	New item
18 May 21	s9(2)	Not applicable	Information on Security Staff and Service Workers hired for MIQ facilities.	Gathering information
19 May 21	s9(2)(a)	TVNZ	Correspondence relating to MIQ exemption applications.	Gathering information
19 May 21	s9(2)(a)	Stuff	Rough cost to the Government of each person's 14 day MIQ stay.	New item
19 May 21	s9(2)(a)	NZME	How many attempts there had been at absconding from MIQ facilities.	Gathering information
20 May 21	s9(2)(a)	RNZ	D tails on MIQ breaches from 14th of June 20 until the 21st of April 21.	New item
20 May 21	s9(2)(a)	Not applicable	RE corr. regarding costs of MIQ per person.	Gathering information
20 May 21	s9(2)(a)	NZ Herald	RE request for MIQ facility improvement undertakings MBIE has made & costs.	Drafting
21 May 21	s9(2)(a)	Not applicable	Expansions of MIQ facilities for reports to officials, Ministers & studies.	Scoping
21 May 21	s9(2)(a)	Newshub	Consequence of privacy breach of private info sent with MIQ emails to wrong applicant.	Gathering information
24 May 21	s9(2)	Not applicable	Information around Oriental Bay Plaza Wellington requesting no MIQ signs.	Scoping

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Date due	Requestor	Media/Opposition	OIA Request	Status
	s9(2)(a)			
1 Jun 21	s9(2)(a)	Stuff	Info relating to Christchurch Regional Isolation and Quarantine centre.	Drafting
2 Jun 21	s9(2)(a)	Newshub	RE corr. regarding building of purpose built MIQ facilities, including non hotels.	Under review
10 Jun 21	s9(2)(a)	TVNZ	corr. reviews on MIQ to stop programmes from booking vouchers for other people.	Gathering information

8.3 COVID-19 Group

Date due	Requestor	OIA Request	Status
29/03/2021	s9(2)	All documentation pertaining to the COVID-19 response and recovery efforts that your organisation has been involved in 2020.	Drafting
3/05/2021	s9(2)	Various details about the 'Unite against Covid-19' tee-shirts.	Scoping
3/05/2021	s9(2)	Documents received by the minister regarding Covid-19 measures including alert levels and restrictions, and the public's response (including compliance), from January 1, 2021 to March 31, 2021.	Drafting
5/05/2021	s9(2)	Emails, reports or briefing documents which relate to posts on the Unite Against COVID-19 Facebook page concerning Case I, Case J and Case L.	Drafting
5/05/2021	s9(2)	Information relating to the hiring of Topham Guerin.	Scoping
10/05/2021	s9(2)	Modelling documents and associated email communications that have contributed to the recent policy decision for Auckland to be placed at Alert Level 3 and New Zealand at Alert Level 2.	QA
10/05/2021	New Zealand	Advice given to Cabinet by any Ministry and/or public officials on the legitimacy of putting a temporary and/or permanent ban of New Zealand citizens and permanent residents from entering New Zealand from overseas, including from other Nations in the Realms of New Zealand, based on the grounds of Covid-19.	Scoping
10/05/2021	s9(2)	all information pertaining to advice received and decision making regarding the recent decision to temporarily suspend incoming arrivals to NZ who have been in India in the last 14 days.	Scoping
10/05/2021	s9(2)(a)	All advice, communications, materials, cabinet papers and other relevant official information produced between 1 February 2020 and 31 January 2021 relating to the domestic human rights law implications of limiting and/or prohibiting return by New Zealand citizens and permanent residents abroad during the COVID-19 pandemic, both generally and on a case-by-case basis.	Scoping
12/05/2021	s9(2)	Information relating to the development of the Governments COVID-19 strategy.	Scoping
12/05/2021	s9(2)	All documents that detail the agreement between you and the Minister of health regarding invoking section 5(1) of the Epidemic Preparedness Act 2006(with regard to COVID-19).	Scoping
13/05/2021	s9(2)	All correspondence between Pfizer and the Department of Prime Minister and Cabinet between midnight October 1, 2020 and midnight April 7, 2021 on/about any and all matters relating to the Pfizer/BioNTech (Comirnaty) vaccine.	Scoping
13/05/2021	s9(2)(a)	Details of the cost of the COVID-19 Easter Egg advertisement featuring the Director-General of Health, Dr Ashley Bloomfield.	Scoping

Date due	Requestor	OIA Request	Status
13/05/2021	s9(2)	Can the DPMC please provide any complaints that were received in regards to content that was produced by Topham Guerin.	Scoping
17/05/2021	s9(2) ()	'Any and all briefings, reports, emails, or presentations prepared for or to the Director-General, or presented by the Director General of Health Dr Ashley Bloomfield, in relation to conspiracy theories or misinformation in relation to New Zealand's response to COVID-19. I ask that information be included from the last six months.	Drafting
21/05/2021	s9(2) ()	Amount spent by the NZ government on advertising with all radio stations, all publications, all television channels, any and all advertising outlets in any form that used government funding to provide any type of information associated with Covid19 from January 2020 to date.	Scoping

8.4 New Zealand Customs Service

Note: Any OIA highlighted in **bold** is a new addition from the previous report.

Date due	Requestor	OIA Request	Status
5 May 21	s9(2)(a)	Requests copies of Customs' policies on staff & COVID-19 injections and copies of any Ministerial directions or instructions from the Ministry of Health, the Director-General of Health or any other agency in respect to how Customs should handle employees who refuse the vaccination.	In progress
18 May 21	s9(2)	Total number of people who have arrived in New Zealand from India since 28 March 2021.	Scoping