

Title	Update
<p>Out of scope</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p>	<p>Out of scope</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p>
<p>Te Ara Manaaki</p> <p>Responsible DCE: Maria Robertson</p> <p>Contact: Jeff Montgomery 9(2)(a) [Redacted]</p>	<p><i>Immigration NZ API for clearing citizenship applications backlog</i></p> <p>The processing time for citizenship applications has increased, leading to the number of citizenship applications in progress rising to about 20,000 from around 7,500 in early 2020. This is because of a range of factors, including the impact of COVID-19 lockdowns and citizenship staff having to learn new systems, which has impacted productivity.</p> <p>We are responding to this by redeploying staff and extending the new interface with Immigration New Zealand (INZ). This interface automates the calculations to determine whether applicants meet status and presence criteria for citizenship. The automated calculator allocates applications into different queues based on their complexity.</p> <p>The INZ API will be run from late March 2021.</p> <p>Out of scope</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p> <p>[Redacted]</p>