

2 March 2021

OIA Reference #: OIA2021020102

PN

Email: [fyi-request-14592-cc749841@requests.fyi.org.nz](mailto:fyi-request-14592-cc749841@requests.fyi.org.nz)

Tēnā koe PN

**Official Information Act 1982 (OIA) – Extension – OIA2021020102**

I refer to your official information request regarding average outpatient appointment wait times, which was received by Capital & Coast District Health Board (CCDHB) on 1 February 2021.

The OIA requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 23 March 2021.

This extension is necessary because consultations necessary to make a decision on your request are such that a proper response cannot reasonably be made within the original time limit. There are at least three internal consultations that still need to take place before a response can be sent. Stretched human resource has also been taken into account when calculating the above timeframe.

If you have any queries, or if you wish to discuss any aspect of your request with us – including this decision – please feel free to contact CCDHB by return email or by emailing us at [OIArequest@ccdhb.org.nz](mailto:OIArequest@ccdhb.org.nz). If any additional factors come to light which are relevant to your request, please do not hesitate to contact us so that these can be taken into account.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or free phone 0800 802 602.

Nāku ite noa, nā



**Catherine Stewart**  
*Correspondence Officer*