

21 January 2021

Felix Lee

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Kia ora Felix,

**The information you requested - CAS-280117-B7Q9L3**

Thank you for your request for information dated 22 December 2020 about patronage data for the 739 bus service, Half Moon Bay and Pine Harbour ferry services for the period 15 October 2020 to 15 December 2020.

I've attached the reports that show the numbers per day for the total number of trips for both boarding (tag-on) and alighting (tag-off).

Route 739 contains multiple stops which shows HOP and paper tickets, for any customer that travelled along this route.

Half Moon Bay (HMB) and Pine Harbour (PH) are all ferry trips that contain boarding and alighting for HOP cards only as we don't keep paper ticket transactions for ferry.

Should you believe that we have not responded appropriately to your request, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the Local Government Official Information and Meetings Act 1987 (LGOIMA) and seek an investigation and review in regard to this matter.

Yours sincerely



Stacey Van Der Putten

**Group Manager Metro Services**