

7 December 2020

Sharon Burt
fyi-request-14249-3a56fa93@requests.fyi.org.nz

Dear Sharon,

Request for Information - Our Reference IR-02-20-5516

Thank you for your request for the transcript of a call to 111. The call you refer to was answered by the Ambulance service and therefore the information you have requested is not held by New Zealand Police.

I have elected to not transfer your request pursuant to section 43(3) of the Privacy Act 2020. This is due to the public nature of the FYI.org.nz forum through which you have made your request. As all correspondence with you through this forum is made public, I have determined it would not be appropriate for us to transfer your request to St John Ambulance and risk the inadvertent public release of a 111 call or transcript containing potentially sensitive personal information.

I advise you to contact St John New Zealand directly by emailing the Privacy Officer to request the information. Their email address is:
privacyofficer@stjohn.org.nz

If you are not satisfied with my response to your request, you have the right to complain to the Office of the Privacy Commissioner. More information about this process is available on their website www.privacy.org.nz

Yours sincerely



Nikki Anamani
Acting National Operations Manager
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