

23 November 2020

Tony Randle

By email: fyi-request-14120-df466fda@requests.fyi.org.nz

Dear Tony

Customer Services
P. 03 353 9007 or 0800 324 636

200 Tuam Street

PO Box 345
Christchurch 8140

E. ecinfo@ecan.govt.nz

www.ecan.govt.nz

**Local Government Official Information and Meetings Act 1987 (LGOIMA)
Request for information**

I refer to your email of 12 November 2020 requesting information on public transport fare revenue, operating costs and monthly patronage since July 2018. Your request has been referred to me to reply.

Please be advised that we do not hold the information requested in parts 9 to 11 of your request set out below. We do not have "tag off" on our service so cannot calculate passenger distance travelled. This aspect is therefore refused under section 17 of the LGOIMA:

9. monthly total passenger kilometres by bus route from July 2018;
10. monthly total passenger kilometres in respect of Peak Times trips by bus route from July 2018;
11. monthly the total passenger kilometres in respect of Off-Peak trips by bus route from July 2018.

We are able to provide the information requested in part 1 to 8 of your request, though please note it will be subject to a 3% margin of error for patronage/revenue.

Environment Canterbury has decided to charge for this requested information under section 13(1A) of the LGOIMA. The charge will be \$608.00 incl. GST. This charge has been calculated based on the nine hours it is estimated to take for staff to collate the requested information. The first hour will be free and the other eight hours will be charged at \$38 per half hour. This charge is based on Ministry of Justice guidelines. Once you confirm you wish to proceed, we will issue an invoice to you.

You have the right to seek a review by an Ombudsman of the estimated charge.

Should you require any further information or would like to request a copy of the Charges Guideline, please do not hesitate to contact Lillian Sewell in the first instance lillian.sewell@ecan.govt.nz.

Yours sincerely,



Nadeine Dommissie
Chief Operating Officer