

10 December 2020

File Ref: OIAP-7-17020

Mr. Tony Randle

By email: [fyi-request-14117-09a6b3a5@requests.fyi.org.nz](mailto:fyi-request-14117-09a6b3a5@requests.fyi.org.nz)

Dear Mr Randle

### **Request for information 2020-184**

I refer to your request for information dated 12 November 2020, which was received by Greater Wellington Regional Council (Greater Wellington) on 12 November 2020. You have requested the following:

- “1) Can I please have a copy of the monthly rail fare revenue from July 2018?
- 2) Can I please have a copy of the rail ticket sales by ticket type and ticket type revenue from July 2018?
- 3) Can I please have a copy of the monthly rail operating cost paid to the rail operator from July 2018?
- 4) Can I please have a copy of the monthly fare revenue for each bus route and for each bus PTOM unit for each month from July 2018?
- 5) Can I please have a copy of the bus ticket sales by ticket type and ticket type revenue for each bus route for each month from July 2018?
- 6) Can I please have a copy of the monthly bus PTOM contract operating cost paid to bus operators for each PTOM bus unit for each month from July 2018?
- 7) Can I please have a copy of the monthly the total number of passenger boardings by rail line from July 2018?
- 8) Can I please have a copy of the monthly the total number of passenger boardings by bus route from July 2018?

9) Can I please have a copy of the monthly the total number of passenger transfers from July 2018?

10) Can I please have a copy of the monthly the total number of bus passenger journeys (passenger boardings less transfers) from July 2018?

11) Can I please have a copy of the monthly the total number of passenger boardings which began during Peak Times by rail route from July 2018?

12) Can I please have a copy of the monthly the total number of passenger boardings which began during Peak Times by bus route from July 2018?

13) Can I please have a copy of the monthly the total number of trips passenger boardings began during Off Peak Times by rail route from July 2018?

14) Can I please have a copy of the monthly the total number of passenger boardings which began during Off Peak Times by bus route from July 2018?

15) Can I please have a copy of the monthly the total passenger kilometres by rail route from July 2018?

16) Can I please have a copy of the monthly the total passenger kilometres by bus route from July 2018?

17) Can I please have a copy of the monthly the total passenger kilometres in respect of Peak Times trips by rail route from July 2018?

18) Can I please have a copy of the monthly the total passenger kilometres in respect of Peak Times trips by bus route from July 2018?

19) Can I please have a copy of the monthly the total passenger kilometres in respect of Off Peak trips by rail route from July 2018?

20) Can I please have a copy of the monthly the total passenger kilometres in respect of Off Peak trips by bus route from July 2018?"

**Greater Wellington's response follows:**

**1 Can I please have a copy of the monthly rail fare revenue from July 2018?**

The information requested is provided in Tab 1 on the attached Excel spreadsheet titled **1-Rail fare rev.**

**2 Can I please have a copy of the rail ticket sales by ticket type and ticket type revenue from July 2018?**

The information you have requested is provided in Tab 2 on the attached Excel spreadsheet titled **2-Rail ticket sales**

**3 Can I please have a copy of the monthly rail operating cost paid to the rail operator from July 2018?**

The information requested for the period 1 July 2018 to 30 June 2019 is refused under section 17(d) of the Local Government Official Information and Meetings Act 1987 as the information is publicly available at: <https://fyi.org.nz/request/9099-request-for-bus-and-rail-fare-revenue#incoming-40915>

The information requested for the period 1 July 2019 to 31 October 2020 is provided in Tab 3 on the attached Excel spreadsheet titled **3 – rail operator payments**

**4 Can I please have a copy of the monthly fare revenue for each bus route and for each bus PTOM unit for each month from July 2018?**

The information requested for each bus PTOM unit for the period mid-July 2018 (PTOM commenced mid-July 2018) to 31 October 2020 is provided in Tab 4 on the attached Excel spreadsheet titled **4 – Bus fare rev-unit.**

The information requested for each bus route for the period mid-July 2018 (PTOM commenced mid-July 2018) to 31 January 2020 is refused under section 17(g) of the Local Government Official Information and Meetings Act 1987 as Greater Wellington does not hold it. The reason we do not hold it is because we are unable to access detailed data that is more than nine months old.

The information requested for each bus route for the period 1 February 2020 to 31 October 2020 is provided in Tab 5 on the attached Excel spreadsheet titled **4-Bus fare rev-route.**

**5 Can I please have a copy of the bus ticket sales by ticket type and ticket type revenue for each bus route for each month from July 2018?**

The information requested for the period mid-July 2018 to 31 January 2020 is refused under section 17(g) of the Local Government Official Information and Meetings Act 1987 as Greater Wellington does not hold it. The reason we do not hold it is because we are unable to access detailed data that is more than nine months old.

The information requested for the period 1 February 2020 to 31 October 2020 is provided in Tab 6 on the attached Excel spreadsheet titled **5-Bus ticket sales.**

**6 Can I please have a copy of the monthly bus PTOM contract operating cost paid to bus operators for each PTOM bus unit for each month from July 2018?**

The information requested for the period 1 July 2018 to 30 June 2019 is refused under section 17(d) of the Local Government Official Information and Meetings Act 1987 as the information is publicly available at: <https://fyi.org.nz/request/9099-request-for-bus-and-rail-fare-revenue#incoming-40915>

The information requested for the period 1 July 2019 to 31 October 2020 is provided in Tab 7 on the attached Excel spreadsheet titled **6 – bus operator payments**.

**7 Can I please have a copy of the monthly the total number of passenger boardings by rail line from July 2018?**

The information requested is provided in Tab 8 on the attached Excel spreadsheet titled **7-11-13 Rail pax boardings**.

**8 Can I please have a copy of the monthly the total number of passenger boardings by bus route from July 2018?**

The information requested for the period mid-July 2018 to 31 January 2020 is refused under section 17(g) of the Local Government Official Information and Meetings Act 1987 as Greater Wellington does not hold it. The reason we do not hold it is because we are unable to access detailed data that is more than nine months old.

The information requested for the period 1 February 2020 to 31 October 2020 is provided in Tab 9 on the attached Excel spreadsheet titled **8-12-14 Bus pax by route**.

**9 Can I please have a copy of the monthly the total number of passenger transfers from July 2018?**

The information requested for the period mid-July 2018 to 31 July 2018 is refused under section 17(e) of the Local Government Official Information and Meetings Act 1987 as it does not exist. The reason that it does not exist is because full PTOM did not commence until mid-July 2018 when transfers first became applicable and this data was not recorded until 1 August 2018.

The information requested for the period 1 August 2018 to 31 October 2020 is provided in Tab 10 on the attached Excel spreadsheet titled **9-10 Bus transfers & journeys**.

**10 Can I please have a copy of the monthly the total number of bus passenger journeys (passenger boardings less transfers) from July 2018?**

The information requested for the period mid-July 2018 to 31 July 2018 is refused under section 17(e) of the Local Government Official Information and Meetings Act 1987 as it does not exist. The reason that it does not exist is because full PTOM did not commence until mid-July 2018 and this data was not recorded until 1 August 2018.

The information requested for the period 1 August 2018 to 31 October 2020 is provided in Tab 10 on the attached Excel spreadsheet titled **9-10 Bus transfers and journeys**.

- 11 Can I please have a copy of the monthly the total number of passenger boardings which began during Peak Times by rail route from July 2018?**

The information requested is provided in Tab 8 on the attached Excel spreadsheet titled **7-11-13 Rail pax boardings**.

- 12 Can I please have a copy of the monthly the total number of passenger boardings which began during Peak Times by bus route from July 2018?**

The information requested for the period mid-July 2018 to 31 January 2020 is refused under section 17(g) of the Local Government Official Information and Meetings Act 1987 as Greater Wellington does not hold it. The reason we do not hold it is because we are unable to access detailed data that is more than nine months old.

The information requested for the period 1 February 2020 to 31 October 2020 is provided in Tab 9 on the attached Excel spreadsheet titled **8-12-14 Bus pax by route**.

- 13 Can I please have a copy of the monthly the total number of trips passenger boardings began during Off Peak Times by rail route from July 2018?**

The information requested is provided in Tab 8 on the attached Excel spreadsheet titled **7-11-13 Rail pax boardings**.

- 14 Can I please have a copy of the monthly the total number of passenger boardings which began during Off Peak Times by bus route from July 2018?**

The information requested for the period mid-July 2018 to 31 January 2020 is refused under section 17(g) of the Local Government Official Information and Meetings Act 1987 as Greater Wellington does not hold it. The reason we do not hold it is because we are unable to access detailed data that is more than nine months old.

The information requested for the period 1 February 2020 to 31 October 2020 is provided in Tab 9 on the attached Excel spreadsheet titled **8-12-14 Bus pax by route**.

- 15 Can I please have a copy of the monthly the total passenger kilometres by rail route from July 2018?**

The information requested is provided in Tab 11 on the attached spreadsheet titled **15-17-29 Rail pax kms.**

- 16 Can I please have a copy of the monthly the total passenger kilometres by bus route from July 2018?**

The information requested for the period mid-July 2018 to 31 January 2020 is refused under section 17(g) of the Local Government Official Information and Meetings Act 1987 as Greater Wellington does not hold it. The reason we do not hold it is because we are unable to access detailed data that is more than nine months old.

The information requested for the period 1 February 2020 to 31 October 2020 is provided in Tab 12 titled **16-18-20 Bus pax kms.**

- 17 Can I please have a copy of the monthly the total passenger kilometres in respect of Peak Times trips by rail route from July 2018?**

The information requested is provided in Tab 11 on the attached spreadsheet titled **15-17-29 Rail pax kms.**

- 18 Can I please have a copy of the monthly the total passenger kilometres in respect of Peak Times trips by bus route from July 2018?**

The information requested for the period mid-July 2018 to 31 January 2020 is refused under section 17(g) of the Local Government Official Information and Meetings Act 1987 as Greater Wellington does not hold it. The reason we do not hold it is because we are unable to access detailed data that is more than nine months old.

The information requested for the period 1 February 2020 to 31 October 2020 is provided in Tab 12 titled **16-18-20 Bus pax kms.**

- 19 Can I please have a copy of the monthly the total passenger kilometres in respect of Off Peak trips by rail route from July 2018?**

The information requested is provided in Tab 11 on the attached spreadsheet titled **15-17-29 Rail pax kms.**

- 20 Can I please have a copy of the monthly the total passenger kilometres in respect of Off Peak trips by bus route from July 2018?**

The information requested for the period mid-July 2018 to 31 January 2020 is refused under section 17(g) of the Local Government Official Information and Meetings Act 1987 as Greater Wellington does not hold it. The reason we do not hold it is because we are unable to access detailed data that is more than nine months old.

The information requested for the period 1 February 2020 to 31 October 2020 is provided in Tab 12 titled **16-18-20 Bus pax kms**.

If you have any concerns with the decisions referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Yours sincerely



Scott Gallacher  
General Manager, Metlink