

26 November 2020

FYI

Russell Newton

fyi-request-14070-a2ea6c09@requests.fyi.org.nz

Dear Russell,

Request for Information - Our Reference IR-01-20-33138

Thank you for your request for information received 3 November 2020 requesting audio recordings of 111 calls allegedly made to Police. Specifically, you requested:

Can I please have a voice recorded copy of a 2 calls that were allegedly made to 111 at a time between 1815 and 1845 on 16th October 2020 from Puhoi, Auckland. The phone number using this service was 0212819278.

Your request has been considered in accordance with the Official Information Act 1982 ('the Act').


I have refused your request pursuant to section 9(2)(a) of the Act as the withholding of the information is necessary to "protect the privacy of natural persons, including that of deceased natural persons".

I have considered the public interest in making available the information requested against the factors requiring protection. I have concluded that the need to protect the privacy of the caller is not outweighed by the public interest in releasing the calls. These factors included the nature of your relationship to the incident, the expectation of privacy held by individuals when calling 111, and the need to protect the privacy of others whom Police spoke to throughout the duration of the call.

If you are not satisfied with my response to your request, you have the right

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under section 28(3) of the Act to ask the Office of the Ombudsman to seek an investigation and review of my decision.

Yours sincerely



Nikki Anamani
Acting National Operations Manager
Police Emergency Centres