

16 December 2020

Bridget Morison

[fyi-request-14048-23f158dd@requests.fyi.org.nz](mailto:fyi-request-14048-23f158dd@requests.fyi.org.nz)

Tēnā koe Bridget

**Your Official Information Act request, reference: GOV-007536**

Thank you for your email of 28 October 2020, asking for the following information under the Official Information Act 1982 (the Act):

*Within a claims summary file report a claim may result in more than 1 injury which has a diagnosis and other information assigned. In relation to these injury details, please provide policy, purpose, use, guidelines and other explanatory information that relates to how this data is assigned, and what it means. Please also include information relevant to input used where it relates to data transferred from previous systems and paper files.*

**1) Code type:**

*(a) what are the different values assigned to "type" and reasons why? (Types currently known of include "READ" and "Diagnosis")*

*(b) I'm assuming READ uses values (@5) and descriptions (@2) from the xls file available from ACC website? Is READ an acronym and if so for what?*

*(c) What is "Diagnosis" when was it used, is it still currently used?*

*(d) What "types" have been and/or are still currently used?*

**2) Description:**

*(a) I'm assuming this refers to Code value @5 (below)?*

**3) Outcome status: (Approved, Provisional etc)**

*(a) List all inputs that can be used including their meaning/use eg: What does "Provisional" mean, when is it used and how does it impact a claim for cover and entitlements.*

**4) Start date of injury code:**

*(a) What reasons would a start date not be defined where previous injury was accepted for cover and entitlements eg this may (or may not) be relevant to historic claims only*

**5) Code value:**

*(a) I'm assuming this relates to "Description" @2 as above. Please provide information on how the current ACC system deals with code values and descriptions assigned for historic claims under previous systems.*

**6) End date of injury code:**

*(a) When is an end date assigned and how does this impact claim for cover and entitlements? When and how is an end date defined including why the era of a claim would influence this (yet claimant still has accepted cover).*

**ACC's decision**

ACC has decided to provide you the information you have requested. However, ACC requires more time to make all of the information available for release. We will send you the information requested once we have completed our consultation with the necessary parties, which includes external providers.

**How to contact us**

If you have any questions, you can email me at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

If you are not happy with this decision, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Nāku iti noa, nā

A handwritten signature in black ink, appearing to read 'Sasha Wood', enclosed in a thin black rectangular border.

Sasha Wood

**Manager Official Information Act Services**

Government Engagement & Support