

21 February 2014

L Alexander
fyi-request-1387-ef023550@requests.fyi.org.nz

Dear Mr/Ms Alexander,

Local Government Official Information and Meetings Act 1987

CAS-165635-P2K2L4

Thank you for contacting Auckland Transport on the 3rd of January 2014 requesting information about the number of vehicles towed from the Cook Street clearway and details of the number of submissions received specifying the reason for possible defence for fines and or tow fees.

A total of 1024 tow requests were carried out at the Cook Street clearway between Nelson Street and Hobson Street in the city bound lane since the introduction of the "Motorway" sign opposite 43 Cook Street. Ninety six submissions were made in relation to these.

Your request, in relation to determining how many submissions relate to inadequate or obscured signage, will be extended in terms of section 14 of the LGOIMA. We will reply to your request by the 5th March 2014. This is necessary because it will require a substantial amount of time to collate.

Auckland Transport's policy, is to charge for information that would take longer than five hours to collate. However, this will be provided free of charge, in this instance.

We trust this information has addressed the matters raised however you have the right in accordance with section 27(3) of the Local Government Official Information and Meetings Act 1987 (LGOIMA) to make a complaint to the Office of the Ombudsman if you are not satisfied with our response.

Kind regards,



Trevor Starr
Manager Parking and Enforcement