

SMS Incident Report

29/09/2020 08:00:54

Summary

CAD Number F3073835 **Status** Closed

Station Invercargill Station

Incident Started 09/09/2020 21:22:02 **Incident Ended** 09/09/2020 23:20:53

Incident Type 2106: Overpressure, Overheating, Rupture, Explosives - No Fire

Common Name PAK N SAVE INVERCARGILL

Address 95 Tay Street Invercargill

Alarm Method Sprinkler PFA Call **Alarm Level** 1

PFA Number 620098

Zone 382101

Map Grid E 1242890 **Map Grid N** 4849440

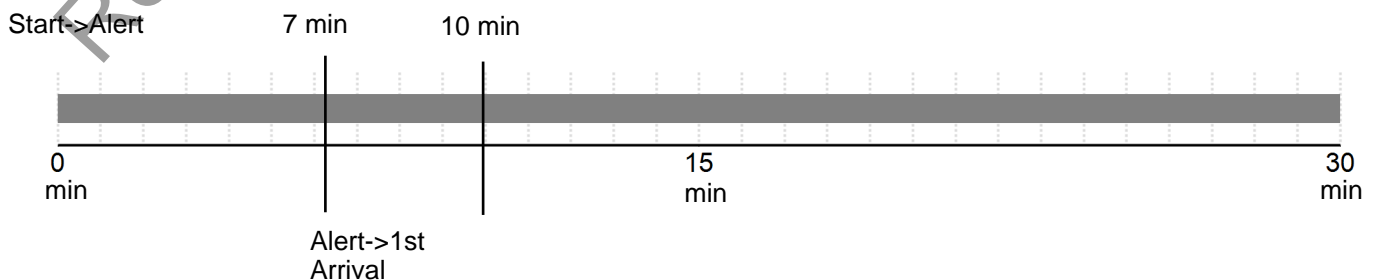
First Caller **First Caller Contact**

Incident Closed 10/09/2020 00:22:46

Report Completed 16:8, Fri 25 Sep 2020 [REDACTED]

Responses

Call Sign	Type	Station Alert	Enroute Time	Arrival Time	Departed
INVE211	P1	21:22:17 09 Sep 2020	21:23:40 09 Sep 2020	21:25:30 09 Sep 2020	23:20:40 09 Sep 2020
INVE214	PM	21:22:15 09 Sep 2020	21:23:13 09 Sep 2020	21:26:10 09 Sep 2020	23:02:42 09 Sep 2020
KING227	PR	21:40:11 09 Sep 2020	21:41:07 09 Sep 2020	21:46:56 09 Sep 2020	23:04:02 09 Sep 2020
INVE213	P3	22:10:41 09 Sep 2020	22:10:42 09 Sep 2020	22:18:41 09 Sep 2020	23:00:02 09 Sep 2020
FIOTAGO4	FSO	23:00:42 09 Sep 2020	23:00:43 09 Sep 2020	23:06:15 09 Sep 2020	00:19:22 10 Sep 2020
INVE212	P2	22:03:02 09 Sep 2020			22:17:28 09 Sep 2020



Elapsed Times

Call Sign	Start To Alert	Alert To Arrival	Start To Arrival	Start To Departed
INVE211	00:00:15	00:03:13	00:03:28	01:58:38
INVE214	00:00:13	00:03:55	00:04:08	01:40:40
KING227	00:18:09	00:06:45	00:24:54	01:42:00
INVE213	00:48:39	00:08:00	00:56:39	01:38:00
FIOTAGO4	01:38:40	00:05:33	01:44:13	02:57:20
INVE212	00:41:00			00:55:26

Notifications

Date	Time	Party Notified
09 Sep 2020	22:04:01	AREA SOUTHLAND PAGED RE AVAILABILITY
09 Sep 2020	22:07:11	ADT
09 Sep 2020	22:11:34	AREA SOUTHLAND () ACK PAGE
09 Sep 2020	22:42:39	FI REG 5 PAGED TO PHONE FIRECOMS
09 Sep 2020	22:49:01	FI PUT THRU TO INVE211 FIOTAGO4

Message Log

Time	Message
21:22:02	AL: 620098 21:22:01 INITIAL - ALARM
21:22:03	PANEL: LEFT OF MAIN DOORS
21:22:04	** LOI search completed at 09/09/20 21:22:04
21:22:09	** Recommended unit INVE211 for requirement PUMP (>0.5 km) ** Recommended unit
21:22:09	INVE214 for requirement PUMP (>0.5 km)
21:22:10	Access No: -21-1436
21:22:12	PA Selcal used to Initiate Alerting. (INVE211 at 3821 INVERCARGILL 196211)
21:22:13	MSU Selcal used to Initiate Alerting. (INVE214 D949F2)
21:22:15	ALERTING_COMPLETED INVE214
21:22:17	ALERTING_COMPLETED INVE211
21:23:13	Unit INVE214 [K1 : PROCEEDING TO INCIDENT]
21:23:21	Unit INVE214 [K1 : PROCEEDING TO INCIDENT]
21:23:29	Unit INVE214 [K1 : PROCEEDING TO INCIDENT]
21:23:40	Unit INVE211 [K1 : PROCEEDING TO INCIDENT]
21:24:28	Unit INVE214 [K1 : PROCEEDING TO INCIDENT]
21:24:36	Unit INVE214 [K1 : PROCEEDING TO INCIDENT]
21:25:30	Unit INVE211 [K77 : NOTHING SHOWING]
21:26:11	Unit INVE214 [K2 : IN ATTENDANCE AT INCIDENT]

21:31:04 Unit INVE211 [KC : UNIT CALLING]

21:32:41 Unit INVE211 [SITREP :] ██████████ IPS NSOF SPRINKLER HAS ACTIVATED CREWS
INVES

21:32:41 TIGATING FURTHER FULL EVAC TAKEN PLACE

21:39:09 Unit INVE211 [KC : UNIT CALLING]

21:39:55 Unit INVE211 [SITREP :] ATTACH KINGSWELL TO THIS CALL

21:40:09 PA Selcal used to Initiate Alerting. (KING227 at 3822 KINGSWELL 196221)

21:40:11 ALERTING_COMPLETED KING227

21:41:07 Unit KING227 [K1 : PROCEEDING TO INCIDENT]

21:41:13 Unit KING227 [K1 : PROCEEDING TO INCIDENT]

21:41:19 Unit KING227 [K1 : PROCEEDING TO INCIDENT]

21:46:56 Unit KING227 [K2 : IN ATTENDANCE AT INCIDENT]

21:53:04 Unit INVE211 [KC : UNIT CALLING]

21:54:22 Unit INVE211 [SITREP :] LOCATED ACTIVATED SPRINKLER HEAD IN THE FILTRATION
SYS

21:54:22 TEM SHUTTING OFF SPRINKLER SYSTEM NOW

22:01:43 Unit INVE211 [KC : UNIT CALLING]

22:02:17 Unit INVE211 [SITREP :] ██████████ MAKE AVAILABILITY

22:03:00 PA Selcal used to Initiate Alerting. (INVE212 at 3821 INVERCARGILL 196212)

22:03:02 ALERTING_COMPLETED INVE212

22:06:04 Unit KING227 [KC : UNIT CALLING]

22:06:45 Unit KING227 [SITREP :] ██████████ WE NEED AN ALARM AGENT ON SITE ASAP CAN WE
GET

22:06:45 AN ETA

22:08:20 ADT CALLING ALARM AGENT AND WILL PHONE FIRECOM BACK WITH ETA

22:10:42 Unit INVE213 [K1 : PROCEEDING TO INCIDENT]

22:10:44 Unit INVE212 [K7 : AT NORMAL STATION]

22:11:42 Unit INVE213 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

22:11:45 .

22:11:52 INVE213 MANNED AND AVAILABLE

22:12:53 Unit KING227 [KC : UNIT CALLING]

22:13:17 Unit KING227 [SITREP :] ALARM AGENT HAS ARRIVED

22:13:27 Alarm Timer Extended: 0

22:13:28 Alarm Timer Extended: 0

22:14:05 FROM INVERCARGILL STATION INVE212 IN MANNED AND AVAILABLE

22:14:06 .

22:15:16 Unit KING227 [KC : UNIT CALLING]

22:15:41 Unit KING227 [K22-1 : UNIT AVAILABLE FOR A FURTHER EVENT]

22:15:45 Unit KING227 [SITREP :] SEND AVAILABLE APPLIANCE TO PAK N SAVE

22:17:29 Unit INVE212 [K7 : AT NORMAL STATION]

22:17:43 Unit INVE213 [K1 : PROCEEDING TO INCIDENT]

22:18:41 Unit INVE213 [K2 : IN ATTENDANCE AT INCIDENT]

22:20:49 Unit KING227 [KC : UNIT CALLING]

22:21:26 Unit KING227 [SITREP :] [REDACTED] POWER AUTHORITY HAS ARRIVED ON SITE
COMMENC

22:21:26 ING SALVAGE

22:25:43 Unit INVE211 [KC : UNIT CALLING]

22:27:16 Unit INVE211 [SITREP :] [REDACTED] MULTIPLE CREWS WORKING ON SALVAGE ON
MULTIPL

22:27:16 E FLOORS WITH 2 RIDE ON SUCK TRUCKS IN USE

22:27:40 Preempt

22:35:05 Unit INVE211 [SITREP :] RESPOND 212 TO EVENT F3073850

22:41:33 Unit INVE211 [KC : UNIT CALLING]

22:41:56 Unit INVE211 [K11F : FIRE SAFETY REQUIRED]

22:46:19 Unit KING227 [K2 : IN ATTENDANCE AT INCIDENT]

22:46:41 Unit KING227 [K22-1 : UNIT AVAILABLE FOR A FURTHER EVENT]

22:56:57 .

22:57:18 INVE212 CREW STOOD DOWN BY [REDACTED]

22:57:21 .

23:00:02 Unit INVE213 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

23:00:43 Unit FIOTAGO4 [K1 : PROCEEDING TO INCIDENT]

23:02:43 Unit INVE214 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

23:04:02 Unit KING227 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

23:06:15 Unit FIOTAGO4 [K2 : IN ATTENDANCE AT INCIDENT]

23:20:02 Unit INVE211 [KC : UNIT CALLING]

23:20:40 Unit INVE211 [K4 : ON RT INSIDE NORMAL TURNOUT AREA]

23:20:53 Unit INVE211 [K47 : STOP MESSAGE: MESSAGE UNCHANGED FROM INFORMATIVE]
[REDACTED]

23:20:53 STRUCTURE FIRE WITH DAMAGE LEFT IN HANDS OF OWNER

23:48:03 Alarm Timer Extended: 0

00:16:25 Unit FIOTAGO4 [KC : UNIT CALLING]

00:17:42 Unit FIOTAGO4 [SITREP :] NOW CLEAR OF SCENE LEFT IN HANDS OF ON SITE
CONTRACTO

00:17:42 RS AND ALARM AGENT

00:19:22 Unit FIOTAGO4 [K6 : ON TELEPAGER]

00:22:45 UNIT 'INVE213' ALERT TIME '[NULL]' ADJUSTED TO '20200909221041NS' AT '10/09/2020

00:22:45 UNIT 'FIOTAGO4' ALERT TIME '[NULL]' ADJUSTED TO '20200909230042NS' AT '10/09/202

00:22:46 ** Assigned Result Code: SPRNKLR, Detailed Event Type: 1100

Incident

CAD Number F3073835

Incident Reporter [REDACTED]

Incident Controller
 Distance Travelled (km)
 Delay In Receiving Call

Property Details

Occupant
 Building Owner
 General Property Use Shop, Mall, Supermarket, Gas station, Sales, Other
 Special Property Use Supermarket: Over 1000 m2
 Purpose Group

Actions

Persons Reported Trapped
 Evacuation Status
 Action Prior 1
 Action Prior 2
 Action Taken Salvage only

Civilians

Civilians Rescued	0
Civilians Extricated	0
Civilians Assisted	0
Civilians Evacuated	0

Origin

Location
 Level

Equipment Used

Quantity	Equipment
1	Dry/Wet vacuum eg. Aquavac

Equipment Involved

Equipment Involved
 Year
 Make
 Model

Comments

9/25/2020 4:08:12 PM

Reporter Comments

Sprinkler in heat exchanger activated. Area flooded, crews assisted with water removal after sprinkler shut down.



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