

05 October 2020

Anthony Jordan

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Tēnā koe Anthony

Time Extension of your Official Information Act request, reference: GOV-006784

Thank you for your email of 9 September 2020, asking for the following information under the Official Information Act 1982 (the Act):

1. *Number of Personal Grievances, in bands per year from 2008, made against the ACC by Employees (Excluding any Board members)*
2. *Number of Personal Grievances, in bands per year from 2008, withdrawn by Employee/ex-Employee*
3. *Number of Personal Grievances, in bands per year from 2008, settled as the result of a Mediation Hearing*
4. *Number of Personal Grievances, in bands per year from 2008, settled as the result of a Court/Legal Hearing*
5. *Financial cost incl Legal Fees etc, in bands per year from 2008, settled as the result of a withdrawal by Employee/ex-Employee*
6. *Financial cost incl Legal Fees etc, in bands per year from 2008, settled as the result of a Mediation Hearing*
7. *Financial cost incl Legal Fees etc, in bands per year from 2008, settled as the result of a Court/Legal Hearing*
8. *Copy of ACC internal policy in processing and dealing with such Grievances*

ACC needs extra time

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 2 November 2020.

This extension is necessary because your request is for a large quantity of information and meeting the original time limit would unreasonably interfere with our operations.

How to contact us

Please contact me on Government.Services@acc.co.nz if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are not happy with this extension, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā

A handwritten signature in black ink, appearing to read 'Sasha Wood', enclosed in a thin black rectangular border.

Sasha Wood

Manager Official Information Act Services
Government Engagement & Support