

11 September 2020

Marcus
fyi-request-13526-25d27df5@requests.fyi.org.nz

Dear Marcus

Thank you for your request made under the Official Information Act 1982 (OIA), received on 15 August 2020. You requested the following:

...copies of any correspondence and attachments relating to the following OIAs;

- 19OIA1052 Hacking attempts*
- 19OIA1081 Cryptolocker attack*
- 20OIA1039 Information on phone calls being disconnected*
- 20OIA1075 Call center metrics*
- 20OIA1132 IRD communications with Uber 2018*
- 20OIA1111 Attempted access to blocked websites*
- 20OIA1183 Hold Music Playlist*
- 20OIA1337 IRD hold music playlist*
- 20OIA1440 Monitoring and productivity software*
- 21OIA1074 Cryptocurrency as property*

Information being released

I have interpreted your request to be for the responses Inland Revenue sent out to the requestors for each of the requests identified above. The tables below outline the decisions I have made for each of your requests.

Information for release (enclosed):

Item	Date	Document description	Decision
1.	17 June 2019	19OIA1052 Hacking attempts	Released in part
2.	18 July 2019	19OIA1081 Cryptolocker attack	Released in part
3.	18 July 2019	19OIA1081 Attachment	Released in full
4.	2 September 2019	20OIA1039 Information on phone calls being disconnected	Released in part
5.	7 October 2019	20OIA1075 Call center metrics	Released in part
6.	7 October 2019	20OIA1075 Attachment (Excel Worksheet)	Released in full
7.	6 December 2019	20OIA1132 IRD communications with Uber 2018	Released in part
8.	16 December 2020	20OIA1111 Attempted access to blocked websites	Released in part

9.	30 June 2020	20OIA1440 Monitoring and productivity software	Released in part
10.	30 June 2020	20OIA1440 Attachment 1 – Our Code of Conduct	Released in full
11.	30 June 2020	20OIA1440 Attachment 2 – Use of Business Tools Policy	Released in full
12.	27 August 2020	21OIA1074 Cryptocurrency as property	Released in part
13.	27 August 2020	21OIA1074 Attachment	Released in full

I have decided to withhold the name and contact details of the requestor of each of these OIA requests under section 9(2)(a), to protect the privacy of individuals.

Each of the enclosed response letters detail Inland Revenue's consideration of each requests. Where information has been withheld, this is specified in each letter, along with the relevant withholding ground.

Information publicly available

The information in the table below is publicly available on the FYI website (fyi.org.nz). I have therefore decided to refuse this information under section 18(d) of the OIA. These documents are linked below.

Item	Date	Document description	Website address
14.	9 January 2020	20OIA1183 Hold Music Playlist	https://fyi.org.nz/request/11856/response/44887/attach/3/20OIA1183%20Signed%20response%20Nick.pdf
15.	1 May 2020	20 OIA1337 IRD hold music playlist	https://fyi.org.nz/request/12736/response/47890/attach/3/OIA%20Response%20Nagaretnam.pdf

Right of Review

If you disagree with my decision on your OIA request, you can ask an Inland Revenue review officer to review my decision. To ask for an internal review, please email the Commissioner of Inland Revenue at: CommissionersCorrespondence@ird.govt.nz.

Alternatively, under section 28(3) of the OIA, you have the right to ask the Ombudsman to investigate and review my decision. You can contact the office of the Ombudsman by email at: info@ombudsman.parliament.nz.

Thank you for your request.

Yours sincerely



Josh Green
Manager, Government & Executive Services (Acting)