

17 January 2014

Mr D Lohr
Fyi-request-1342-49521a86@requests.fyi.org.nz

Dear Mr Lohr

Official Information Act 1982 – Notification of Time Extension

On 2 December 2013 you asked ACC for the following information under the Official Information Act 1982 (Act):

- Details of changes made to the way ACC's Fraud Unit operates as a result of the "Review of the Accident Compensation Corporation Fraud Unit" report from July 2007,
- Information about the percentage of providers found by ACC to be fraudulent,
- The average time taken by ACC to investigate potentially fraudulent providers,
- Information about whether or not treatment providers incorrectly deemed fraudulent by ACC, subsequently received reparations for these allegations,
- An online link to the report produced from an inquiry conducted by Justice Lowell Goddard.

Further to ACC's acknowledgement of receipt letter dated 17 December 2013, the Corporation needs until 30 January 2014 to provide you with a full and final response. This extension complies with Section 15A of the Act. Please be advised that every effort will be made to provide you with the information you seek before this later date.

You can reach me at gabby.boag@acc.co.nz if you have any questions about this letter. I will be happy to answer your questions or if you have concerns, work with you to resolve these.

If you are still not happy, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely



Gabby Boag
Senior Advisor