

17 December 2013

D Lohr
Fyi-request-1342-49521a86@requests.fyi.org.nz

Dear D Lohr

Official Information Act Request

Thank you for your email of 2 December 2013 requesting information from ACC about the following:

- Details of changes made to the way ACC's Fraud Unit operates as a result of the "Review of the Accident Compensation Corporation Fraud Unit" report from July 2007,
- Information about the percentage of providers found by ACC to be fraudulent,
- The average time taken by ACC to investigate potentially fraudulent providers,
- Information about whether or not treatment providers incorrectly deemed fraudulent by ACC, subsequently received reparations for these allegations,
- An online link to the report produced from an inquiry conducted by Justice Lowell Goddard.

Please accept my apologies for the delay in acknowledging receipt of your request.

The Official Information Act states that ACC has a maximum of 20 working days to respond to your request. Section 2 of the Official Information Act notes that the days between 25 December and 15 January (inclusive) are not included in the definition of "working day". As your letter was received on 14 November 2013, ACC has until 21 January 2014 to respond. I can confirm that ACC is working on your request, and will be in touch with you as soon as possible, and certainly by 21 January 2014.

In the meantime, ACC is pleased to provide you with the following website link in which you can find a copy of the Goddard report:

<http://www.odt.co.nz/news/dunedin/23264/watchdog-slams-senior-dunedin-police-report>

This report was commissioned by the Independent Police Conduct Authority, following complaints lodged with them by an ACC client. It was not an ACC-commissioned report.

You can contact me at gabby.boag@acc.co.nz if you have any questions regarding this letter.

Yours sincerely



Gabby Boag
Senior Advisor