

29 July 2020

Paul White

fyi-request-13212-3e4bb7ee@requests.fyi.org.nz

Tēnā koe Paul

Your Official Information Act request, reference: GOV-005567

Thank you for your email of 2 July 2020, asking for the following ACC policies under the Official Information Act 1982:

- *Transitional Provisions Policy*
- *Request for Access Log/Footprint Report Policy*
- *Advocate Communications Policy*
- *Client Legislative Rights and Responsibilities Policy*
- *Clients opting out of research Policy*
- *Personal and Property Orders for Clients Policy*
- *Service delivery expectations Policy*
- *Working with the Code of ACC Claimants Rights Policy*
- *Which Act to Use Policy*

Copies of these policies are attached

Please find copies of the policies you have requested in the attached file.

Further questions

If you have any questions, you can email me at GovernmentServices@acc.co.nz.

Nāku iti noa, nā



Sasha Wood

Manager Official Information Act Services

Government Engagement & Support