

# OPERATION WHAKAARI 2019 DEBRIEF

## A G E N D A

DATE/TIME: 20 December 2019  
 LOCATION: Whakatāne District Council, First Floor  
 FACILITATOR: Stuart Nightingale  
 MINUTE TAKER: Section 9(2)(a)

AGENDA ITEMS	
ACTION	LEAD
<p><b>1. Introduction (5 mins)</b></p> <p>The purpose of the debrief is that it is a simple, structured process where the participants in this operation examine their actions in a non-incriminating manner, extract learning points, and propose improvements through a constructive and participative group discussion. It allows the group to reflect on their activities so that next time, they and others can do better.</p> <p>Guidelines</p> <ol style="list-style-type: none"> <li>1. We are here to compare performance to policy, practice and procedures</li> <li>2. Not here to judge success/failure or assign blame.</li> <li>3. Identify what went wrong/what went well, so good performance can be repeated and sustained. Focus on the <b>WHAT</b>, not <b>WHO!</b></li> <li>4. Be open and honest - all viewpoints valued</li> <li>5. Be clear concise and come prepared. Action points and learning's will be recorded. Clarify any misunderstandings.</li> <li>6. At the conclusion, notes of the debrief will be typed up and copies distributed to those present.</li> <li>7. All information may be discoverable under OIA</li> <li>8. Focus on five W's:  <b>What actually happened?</b>  <b>What should have happened?</b>  <b>Why was there a difference?</b>  <b>What have we learned from this?</b>  <b>What will we do about it?</b></li> </ol>	

**Attendees/Role:**

Refer attached

District Commander acknowledged those that were involved on the day.

Debrief led by Acting Area Commander Stuart Nightingale

**What Happened:****Initial Action at the Wharf:**

On the 9<sup>th</sup> of December 2019 White Island erupted. Through Comms and text messages to people on land, Police learnt that boats were coming in with victims onto the main land.

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**Lessons Learnt:**

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Staff were acknowledged including the Police Staff at the wharf, the staff back in the station.

**Whakatane Base**

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**Health and Safety Concern**

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**Lessons Learnt:**

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White Island Plan:

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Victim and Missing Person:

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**ISSUES:**

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**Lesson Learnt**

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**EOC:**

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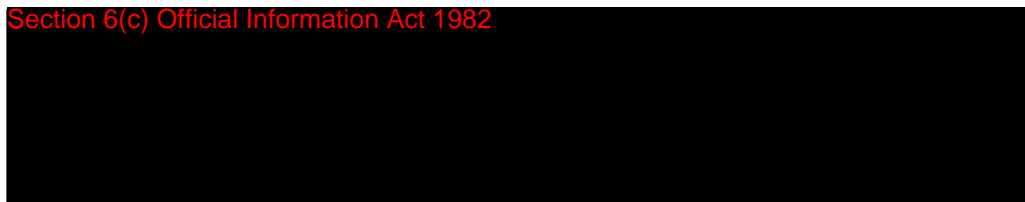


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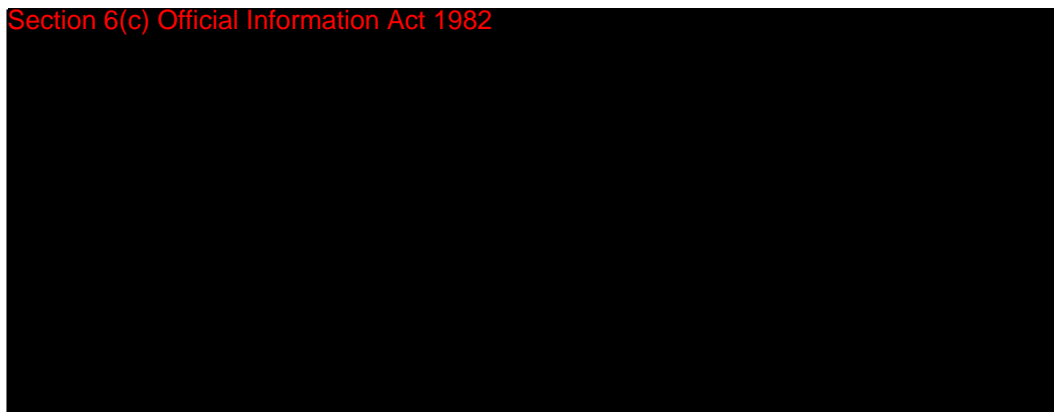
**Issues:**

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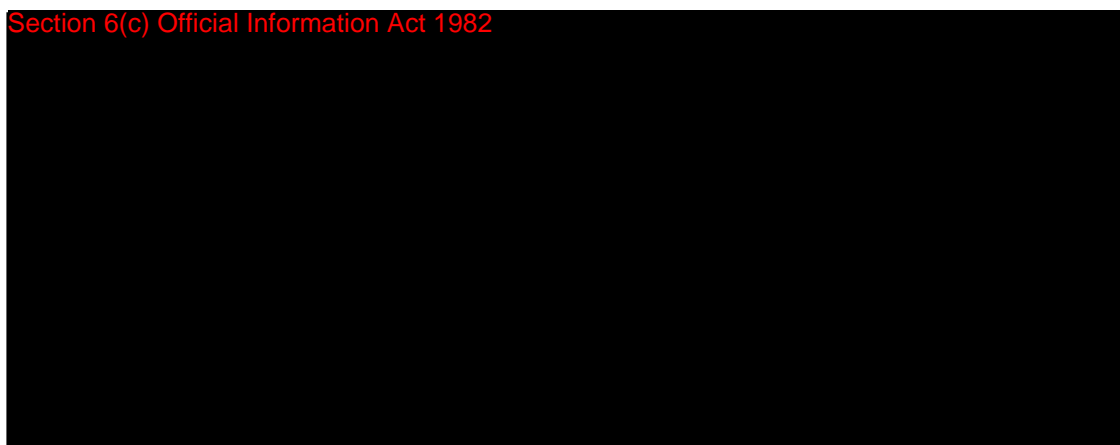
**Lessons Learnt:**

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SAR Response:

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**ACTION:** Willetts to be thanked.

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**Issues:**

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**Lessons Learnt:**

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Planning and Recovery:

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**Issues:**

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**Lessons Learnt:**

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Investigation Response:

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**Issues:**

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Welfare – Jenni-Lee REARDON:

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**Lessons Learnt:**

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Intel:

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Lesson Learnt:

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Superintendent Andy McGregor:

Wanted to pass on thanks to all staff for all work that was put in at the time.