

17 July 2020

Amy S Van Wey Lovatt

Email: fyi-request-12922-4e5afdf5@requests.fyi.org.nz

Dear Ms Lovatt

Re: **Official Information Act** 

Private Bag 2016 New Plymouth 4620 New Zealand Telephone 06 753 6139 Fax: 06 753 7770 Email: corporate@tdhb.org.nz ww tahh ora nz

Taranaki District Health Board

Taranaki Base Hospital

Private Bag 2016 New Plymouth 4620 Phone: 06 753 6139 Fax: 06 753 7710

Hāwera Hospital Post Office Box 98 Hāwera New Zealand Phone: 06 278-9929 Fax: 06 278 9910

Stratford Health Centre Phone: 06 765 7189

Opunake Medical Centre (CoastalCare) Phone: 06 761 7324

Pātea Health Centre Phone: 06 273 8088

Waitara Health Centre

Mōkau Health Centre Phone: 06 752 9723

I am responding on behalf of Taranaki District Health Board (DHB) to your OIA request of 17 June 2020, which was partially transferred to Taranaki DHB on 23 June 2020. You have requested the following information:

"I also request a copy of all DHB policies in regards to reporting unsafe, harmful, criminal behavior, including the re-routing and interception of private communications, and policies on how they document such incidents and how they are to safeguard against such incidents, as the Operational Framework does indeed require every DHB to have such policies."

Enclosed please find copies of the following Taranaki DHB policies:

- **Code of Conduct**
- Incident Management Policy and Related Information
- Information Technology Security Policy
- MHAS Risk Assessment and Management Policy
- **Privacy Policy**
- Procedure and Guidelines for Monitoring IT Use
- **Restraint Minimisation Policy**
- **VIP Child Protection Policy**
- VIP Intimate Partner Violence Management Policy
- VIP Older Adults and Vulnerable Adults Abuse and Neglect Policy

I trust the above information answers your OIA request.

Yours sincerely

Gillian Campbell

**Chief Operating Officer** 

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