

27 May 2020

Daniel Ryan

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Tēnā koe Daniel

Your Official Information Act request, reference: GOV-004761

Thank you for your email of 2 May 2020, asking for the following information under the Official Information Act 1982 (the Act) for the 2019/20 financial year:

1. *The total amount ACC paid for treatment costs.*
2. *The amount ACC paid for each of acupuncture, chiropractic, osteopathy, and physiotherapy services.*
3. *The total number of ACC claims.*
4. *The total number of ACC claims that involved each of acupuncture, chiropractic, osteopathy, and physiotherapy services*

You also requested that updates be provided for the 2018/19 financial year.

Some treatment cost information you requested is publicly available

For Question 1, the total treatment cost information we had previously provided was from figures contained in our annual reports. The totals were calculated by adding the following costs:

- Medical treatment
- Hospital treatment
- Public Health Acute Services
- Dental Treatment
- Conveyance for treatment

This particular cost information is contained in the *Underwriting result* within the Financial Statements section of ACC's annual reports. Based on this, ACC's total treatment cost for 2018/19 was \$1.892 million. The 2019 Annual Report is available on our website at www.acc.co.nz/assets/corporate-documents/acc8053-annual-report-2019.pdf.

The 2019/20 financial year is ongoing (until 30 June). End of year treatment cost information is therefore not yet available. Year to date information can be found in the *Claims costs* section of the quarterly reports by adding the following costs:

- Medical treatment
- Public Health Acute Services
- Elective surgery

ACC's 2019/20 quarterly reports are publicly available at on our website at www.acc.co.nz/resources. The third quarterly report for 2019/20 is due to be published at the above link by mid-June and end of year totals will be available in the annual report, expected to be published in October 2020.

Question 1 of your request is therefore declined as the information requested is publicly available. This decision is made under section 18(d) of the Act.

Please find the information for your remaining questions in the Tables 1 – 3 below. Please refer to the notes section when reviewing this information.

Table 1: Total spend on specified treatment services (ex GST)

Financial year	Acupuncture (\$)	Chiropractic (\$)	Osteopathy (\$)	Physiotherapy (\$)
Jul 2018 - Jun 2019	44,323,356	19,497,625	17,079,336	135,251,395
Jul 2019 – May 2020*	37,215,953	16,004,376	13,704,349	111,095,875

*to 10 May 2020

Table 2: Total number of new and active ACC claims

Financial year	New claims	Active claims
Jul 2018 - Jun 2019	2,025,127	2,446,186
Jul 2019 – May 2020*	1,566,373	2,076,201

*to 10 May 2020

Table 3: Number of claims that received specified services

Financial year	Acupuncture	Chiropractic	Osteopathy	Physiotherapy
Jul 2018 - Jun 2020	89,432	117,610	110,921	656,940
Jul 2019 – May 2020*	99,725	129,183	118,824	692,439

*to 10 May 2020

Notes on tables

- Data was extracted on 13 May 2020 and may differ if re-run at a later date.
- New claims (Table 2) is the count of claims that were registered with ACC and accepted for cover in the period. They are counted by the date they are lodged with ACC. A claim can be lodged immediately after an injury or at a later date.
- Active claims (Tables 2 and 3) are all claims which generated a payment in the period. This includes claims that were registered in previous years which have continued to receive ACC support. A claim can be active over many years and appear more than once in the data. The count of active claims includes new claims for which a payment has been made in the period.
- Financial years are from 1 July to 30 June.

Queries about our response

If you have any questions, you can email me at GovernmentServices@acc.co.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Nāku iti noa, nā

A handwritten signature in black ink, appearing to read 'Sasha Wood', written in a cursive style.

Sasha Wood

Manager Official Information Act Services
Government Engagement & Support