

10 July 2020

**Our Ref: C37069**

By FYI.org.nz:

Tēnā koe, John,

**Official Information Act: Request for information regarding the members of the Complaints Assessment Committee (CAC) at the Real Estate Authority**

I refer to your request made via FYI.org.nz of 30 April 2020, received by the REA on 15 June 2020 via the Office of the Ombudsman, in which you request the following:

*"I would like to know the current member of Complaints Assessment Committee and their bio and current term of appointment. Are there any lay member sit within the Complaints Assessment Committee? Also how is the Complaints Assessment Committee call for express of interest from the public, what is the member's salary or pro rata rate per day, any other benefit they received?"*

We have considered your request under the Official Information Act 1982 (**OIA**).

**Information being released**

- **Current CAC members;**  
Please find attached a table of our current CAC members, including name, whether they are a lay member, position and when their 5-year term of appointment ends, as of 10 July 2020.
- **CAC Members Salary;**  
Please find attached a table of the CAC wage band. REA follows the guidance of the State Services Commission (SSC) Cabinet Fees Framework to determine and reassess fees paid to CAC members. You can also find more information on the SSC website or by using this link <https://ssc.govt.nz/our-work/fees/>. CAC members do not receive any other benefits.
- **Calls for expressions of interest from the public;**  
REA advertises for CAC members publicly by advertising on our website (REA.govt.nz), jobs.govt.nz, Seek, TradeMe, Law Society (specifically for lawyers, the Chair) and word of mouth (staff and other CAC members).

**Information not being released**

Your request for the bio of each CAC member of REA is refused under section 18(g) of the OIA, on the basis that this information is not held by REA. REA does not require members

bios. Therefore, the REA cannot provide the information you have requested.


**Next steps**

If you wish to discuss this response with us, please contact me by phone on 04 815 8585, or by email at [Charlotte.Mackenzie@rea.govt.nz](mailto:Charlotte.Mackenzie@rea.govt.nz).

You have the right to make a complaint, in respect of this response, to the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz). You may make the complaint online at that web address, by email at [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz), or in writing to the following address:

The Ombudsman  
PO Box 10 152  
WELLINGTON 6143

Nāku iti noa, nā



Charlotte Mackenzie

**Regulatory Services Administrator**

### Current List of CAC Members as of 10 July 2020

Name	Lay Member		Term Ends
Rachael Schmidt-McCleave		Chair	31/08/2022
Noel Cooper		Deputy Chair	13/01/2024
Barbara Mackenzie	X	Member	20/10/2020
Gayatri Jaduram		Chair	28/02/2024
Craig Edwards		Deputy Chair	6/03/2021
Jim Lindsay	X	Member	28/02/2024
Maria McElwee		Chair	31/08/2022
Amanda Elliot	X	Deputy Chair	30/11/2024
Paul Biddington		Chair	30/11/2024
William Acton		Deputy Chair	30/11/2024
Rachel Palu		Chair	28/02/2024
Julian Twiss		Member	30/11/2024
Andrew Hayes	X	Chair	30/11/2024
Peter Brock		Deputy Chair	20/10/2020
Ian Keightley		Member	28/02/2024

### Current CAC Wage Band as of 10 July 2020

Role	Per Hour	Daily Rate
Chair	85.36	682.89
Deputy Chair	65.66	525.30
Panel Member	52.53	420.24