



File No. DOIA 1920-1656

7 July 2020

Mr John Luke

Email: fyi-request-12725-976fb016@requests.fyi.org.nz

Dear Mr Luke

Thank you for your email of 25 May 2020 to the Ministry of Business, Innovation and Employment (MBIE) requesting the following information under the Official Information Act 1982 (the Act):

I noted on your website,

Identification, An adviser must upload one passport-sized and passport quality photograph, taken within the last six months, at least every third renewal. Advisers will have the option of updating their photograph at every renewal.

Can you please confirm if the following meets your requirements? If not please ask them to amend their photographs, as it is clearly breach of IAA's policy. Also, can you please kindly clarify what do you mean by passport size photographs, there are many shows online are clearly not passport size, unless I am misunderstood your meaning of passport size.

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=wellington&search=1&p=1&adviserNumber=201400550>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Wellington&search=1&p=1&adviserNumber=201800725>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Wellington&search=1&p=1&adviserNumber=201900137>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Wellington&search=1&p=1&adviserNumber=201900120>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Wellington&search=1&p=1&adviserNumber=201800990>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Lower+Hutt&search=1&p=1&adviserNumber=200902949>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Wellington&search=1&p=1&adviserNumber=201200459>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Lower+Hutt&search=1&p=1&adviserNumber=200800645>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Upper+Hutt&search=1&p=1&adviserNumber=201600623>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Auckland&search=1&p=1&adviserNumber=201401012>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Auckland&search=1&p=1&adviserNumber=201201074>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=Auckland&search=1&p=1&adviserNumber=201900410>

Thank you for raising these records for our attention. We will review these files and consider further action as appropriate to remedy any deficiencies.

As noted earlier in relation to your requests: DOIA 1920-0592 and DOIA 1920-1536, the procedure to check a Licensed Immigration Advisers photo is part of the receipt of an application. The process involves receiving and checking photos in accordance with the photo requirements set out on the website and application forms. Also, a photograph is not a legislative requirement for the public register under section 78 of the Immigration Advisers Licensing Act 2007.

For your convenience, photographs must meet the following criteria:

- Be taken within the last 6 months;
- A face, head and shoulders shot;
- You must be looking directly at the camera;
- Do not wear a hat, sunglasses or other accessories that obscure your face;
- Passport-sized 3:4 – width to height ratio; and
- In full colour, on a plain light background.

You have the right under section 28(3) of the Act to request a review by the Ombudsman. The relevant details can be found here: www.ombudsman.parliament.nz

Yours sincerely



Edgar Tulepu
Team Leader Ministerial Team Leader
Ministerial Services