



20 May 2020

Ref: DOIA 1920-1536

John Luke

fyi-request-12725-976fb016@requests.fyi.org.nz

Dear John

Thank you for your email of 29 April 2020 to the Ministry of Business, Innovation and Employment (the Ministry) requesting, under the Official Information Act 1982 (the Act), the following information:

I would like to know since my last request what measure you have apply to ensure the photo is fit with the requirements? Have you check all the photos upload to the system? if yes, how come there are still many that didn't meet the requirements? After few easy search I can still find lots photo that did not meet with your requirements and still allow to be online. Some examples are below:

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=wellington&search=1&p=1&dviserNumber=200800970>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=wellington&search=1&p=1&dviserNumber=200800674>

<http://iaa.ewr.govt.nz/PublicRegister/View.aspx?Location=wellington&search=1&p=1&dviserNumber=201400550>

The Immigration Advisers Authority prioritises its resource and effort allocation to ensure that we deliver our legislative requirements as effectively and efficiently as we are able. There are presently over 2,000 current and former Advisers shown on the public register, many of whom have not held a licence for several years.

Whilst we do not intend to undertake an audit of every Adviser's photograph currently on the public register due to the time and resources required, and also noting that a photograph is not a legislative requirement for the public register under section 78 of the Immigration Advisers Licensing Act 2007, we do have a number of measures in place to ensure that Adviser records have fit for purpose photographs. All new licensing applications include a vetting of the photograph for display on the public register to ensure it is fit for purpose, and verification that the photograph is a true likeness of the Adviser. Any time we identify an Adviser's photograph requires correction, we undertake to correct that photograph or obtain a new photograph as soon as practical.

Thank you for raising these three records for our attention, they have now been rectified.

I trust you find this information helpful. You have the right to seek an investigation and review by the Ombudsman of my response to your request. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Simon van Weeghel', written in a cursive style with a long horizontal stroke underneath.

Simon van Weeghel

Acting Registrar of Immigration Advisers