

03 April 2020

David Lawson

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Tēnā koe David Lawson

**Time Extension of your Official Information Act request, reference: GOV-004164**

Thank you for your request of 11 March 2020, asking for the following information under the Official Information Act 1982 (the Act):

*OIA 1982 Request 1*

*Please confirm whether ACC accepts complex regional pain syndrome (CRPS) injuries for cover under the ACC Act 2001, and any of the ACC Act's previous versions.*

*OIA 1982 Request 2*

*If the answer to OIA 1982 Request 1 above is yes, please advise when ACC first accepted claims for CRPS.*

*OIA 1982 Request 3*

*If the answer to OIA 1982 Request 1 above is yes, please confirm what the ACC Read Code is for complex regional pain syndrome (CRPS) is and all variants further denoting such things as: (1) the area of of the body the CRPS applies to, (the type of CRPS that applies) \* Please refer to the CRPS ICD 10 Codes for CRPS sourced from <http://www.rsdhope.org/icd-10-codes-for-crps.html> included at the bottom of the page.*

*OIA 1982 Request 4*

*If the answer to request OIA 1982 Request 1 is yes, please advise if and when the ACC Read Codes that ACC treatment providers use to lodge specific injury code diagnoses with the Corporation were updated to include the injury diagnosis complex regional pain syndrome, and expanded to include all sub codes in line with the ICD classification diagnosis codes.*

*OIA 1982 Request 5*

*If ACC does not have comparative Read Codes for CRPS and all it's sub diagnosis codes in line with the ICD yearly diagnosis codes, how has a claimant's CRPS injury been registered as an injury on EOS on a claimant's claim file as a diagnosis code?....i.e. so what recognised diagnosis code or codes for CRPS are used to provide an updated diagnosis of complex regional pain syndrome on a claimants EOS claim file.*

*Does ACC record CRPS as CRPS on a clients claim records on EOS or does ACC use a different medical term to register a CRPS injury diagnosis on a claimants EOS claim file. If so please use the medical diagnosis term that ACC has previously and currently use for updating a claimants CRPS injury code on their EOS file.*

*Under s16(2) of the Official Information Act, my preferred way of receiving a response is by email to the address from which ACC received the original request, not by post.*

**ACC needs extra time**

The Act requires that we advise you of our decision on your request no later than 20 working days after the day we received your request. Unfortunately, it will not be possible to meet that time limit and we are therefore writing to notify you of an extension of the time to make our decision, to 30 April 2020.

This extension is necessary because your request necessitates a search through a large quantity of information and meeting the original time limit would unreasonably interfere with our operations. As such a proper response cannot reasonably be made within the original time limit.

**How to contact us**

Please contact me on [Government.Services@acc.co.nz](mailto:Government.Services@acc.co.nz) if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are not happy with our decision to extend the time frame to respond to your request, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or by phoning 0800 802 602.

Nāku iti noa, nā



Sasha Wood

**Manager Official Information Act Services**  
Government Engagement & Support