

## By Email

2 March 2020

File Ref: OIAP-7-14068

Stuart Yeates

By email: [fyi-request-12317-d09390a5@requests.fyi.org.nz](mailto:fyi-request-12317-d09390a5@requests.fyi.org.nz)

Dear Stuart

### Request for Information OIA 2020-033

I refer to your request for information dated 7 February 2020, which was received by Greater Wellington Regional Council (GWRC) on 7 February 2020. You have requested the following information:

“I request a copy of the tweet by @metlinkwgtm which was former at <https://twitter.com/metlinkwgtm/status/1232367925689905152> related to an accident in Johnsonville. If the WRC no longer has a copy of this tweet, I would like to know justification under the Public Records Act 2005 for deleting this Public Record.”

#### GWRC's response follows:

Our original Tweet was posted on the 26 February at 7:12am following a Service Update in response to delays being experienced in Johnsonville. The message that was published on <https://twitter.com/metlinkwgtm/status/1232367925689905152> was as follows;

*“Please be aware you may experience delays on this route due to an accident at the roundabout in Johnsonville”.*

Due to a comment posted by a customer via Twitter, it became evident that we needed to be a little more specific and clearer on the extent of the impact for passengers travelling throughout Johnsonville. The impact was affecting a number of bus routes and due to traffic build-up was being felt throughout Johnsonville rather than just one spot. We deleted and reposted the Tweet at 7:28am as follows;

*“Please be aware you may experience delays on bus routes throughout Johnsonville due to an accident at the roundabout”.*



I trust this provides the information that you are looking for and also context as to why the original tweet/post was deleted in the first instance

If you have any concerns with the decision(s) referred to in this letter, you have the right to request an investigation and review by the Ombudsman under section 27(3) of the Local Government Official Information and Meetings Act 1987.

Yours sincerely



**Nigel Corry**  
General Manager for People and Customer