

24 January 2020

Isla Stewart

**By email:** [fyi-request-11849-bf2366f5@requests.fyi.org.nz](mailto:fyi-request-11849-bf2366f5@requests.fyi.org.nz)

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Dear Isla

**Local Government Official Information and Meetings Act 1987 (LGOIMA):  
Request for Information**

I refer to your email of 10 December 2019 requesting information on Passenger Statistics by Stop and Route, Provision of Facilities at Stops. Your request has been referred to me to reply.

Please find **attached** an excel spreadsheet showing the total number of passenger boardings at each given stop for the 2019 calendar year. The data includes all recorded passenger boardings for all Christchurch bus routes and the Diamond Harbour Ferry. It does not include data for school bus routes, as boardings at each bus stop are not recorded for these services. It also does not include any special events services. It should be noted that if the ticket machines experience any issues, location data can default to the first stop on the route, meaning that data for these locations is sometimes inflated.

We do not currently hold readily available data on passenger boardings at each given stop broken down by route, or statistics on passenger boardings on each given day in the last calendar year.

As advised by letter on 19 December 2019, your request for information showing which stops have seats, shelters, bus arrival boards, and trash cans (or other amenities) has been transferred to the relevant Territorial Authorities who administer this information.

You will be aware that if you are not satisfied with this response you are able to refer this matter to the Office of the Ombudsman under s27(3) of the LGOIMA.

Please be advised that we now put LGOIMA responses that are in the public interest onto our website. No personal details of the requester are given, but we do summarise the essence of the request alongside the response.

Should you require any further information or clarification, please do not hesitate to contact Lillian Sewell in the first instance ([lillian.sewell@ecan.govt.nz](mailto:lillian.sewell@ecan.govt.nz) or 033677340).

Yours sincerely,



**Nadeine Dommissie**  
Chief Operating Officer