

09 DEC 2019

Wendy Tahere
fyi-request-11620-400a55c7@requests.fyi.org.nz

Dear Ms Tahere

Thank you for your email of 7 November 2019 to Kāinga Ora – Homes and Communities, formerly Housing New Zealand, discussing maintenance concerns you have with your home and requesting compensation for the time you did not have a functioning oven. I was concerned after reading about the issues raised in your email and I contacted our local office to ask about your situation.

After reviewing your email, I have decided to respond to your query as correspondence, and not a request under the Official Information Act 1982. As Kāinga Ora also takes the privacy of our tenants seriously, I have chosen to send my response to you by post to your home address.

Thank you again for writing. If you have further questions about your tenancy, please feel free to contact us via the contact details provided in my letter.

Yours sincerely



Rachel Kelly
Manager Government Relations