



National Headquarters

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13 November 2019

Jack

By email: fyi-request-11465-f10a0956@requests.fyi.org.nz

Dear Jack,

Information Request – Incident reports for call outs to High Schools.

I refer to your official information request dated 15 October 2019 asking for copies of the incident reports for every time Fire and Emergency New Zealand attended Southland Boys High School, James Hargest College, Southland Girls High School, Aurora College and Verdon College in the past 3 years (2017 to present).

We have identified 86 incident reports in scope of your request. Please find *enclosed* copies of 14 SMS Incident reports for callouts attended by Fire and Emergency at the schools mentioned above. Some redactions have been applied to protect the identity of individuals identified in the reports.

There are 72 SMS Incident Reports for false alarm calls at the schools you have asked about. To process your full request would require each incident report to be assessed and redacted. Due to the substantial amount of work that would be required, we are refusing the part of your request for false alarm incident reports under section 18(f) of the Official Information Act 1982.

We have considered whether charging a fee or extending the timeframe for responding to your request would help, as required by section 18A of the OIA. However, the work required to process your request would require diversion of resources from core business, resulting in a substantial impact on impact on Fire and Emergency's other operations.

We have *enclosed* a document that shows all incidents attended at the schools in the past 3 years. There may be a specific incident of interest to you and, if so, we will be happy to consider a new request.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Jenny Stevens'.

Jenny Stevens
Manager, Executive and Ministerial Services
end