

**Response: OIA2019.56**

6 November 2019

To Josh Thompson

Via FYI.org

Dear Josh,

**Information request for annual passenger numbers**

I refer to your official information request dated 5 October 2019, asking:

*“Please provide the annual ridership figures for each of the Great Journeys of New Zealand lines individually, for the last five years. Namely: The Northern Explorer, the Capital Connection, the Coastal Pacific and the TranzAlpine.”*

Please find the information requested in the table below.

**Table one: Passenger numbers for Great Journeys of New Zealand**

Calendar Year	Service Name	Passenger numbers
2014	Costal Pacific	39,077
	Northern Explorer	37,553
	TranzAlpine	118,307
	Capital Connection	131,261
<b>2014 Total</b>		<b>326,198</b>
2015	Costal Pacific	42,574
	Northern Explorer	42,642
	TranzAlpine	128,889
	Capital Connection	122,873
<b>2015 Total</b>		<b>336,978</b>
2016	Costal Pacific	33,874
	Northern Explorer	45,289
	TranzAlpine	151,345
	Capital Connection	125,151
<b>2016 Total</b>		<b>355,659</b>
2017	Costal Pacific	Impacted by Earthquake
	Northern Explorer	44,392
	TranzAlpine	113,557
	Capital Connection	124,116
<b>2017 Total</b>		<b>282,065</b>
2018	Costal Pacific	6,154
	Northern Explorer	46,901
	TranzAlpine	157,131
	Capital Connection	124,046
<b>2018 Total</b>		<b>334,232</b>

2019	Costal Pacific	30,127
	Northern Explorer	33,264
	TranzAlpine	110,811
	Capital Connection	122,680
<b>2019 Total*</b>		<b>296,882</b>

\* Passenger numbers up until 6 October 2019.

We trust this answers your query.

You have the right to seek an investigation and review by the Ombudsman of this decision.

Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz)

or by calling free-phone 0800 802 602.

Yours sincerely

Dave

**KiwiRail  
Official Correspondence Unit**