



- 1 NOV 2019

John Luke
fyi-request-11277-e0789105@requests.fyi.org.nz

Dear John

Thank you for your email of 23 September 2019 to the Ministry of Education requesting the following information:

I would like to know if there is any government form advisory group for international students? (e.g. to discuss the international students wellbeing etc) I understand there is a ENZ, but beside ENZ, are there any others? How government tracking the wellbeing of international students or satisfaction of international students given international student is a large export market.

Your request has been considered under the Official Information Act 1982 (the Act).

The Ministry has a collaborative working group for the wellbeing of international students which discusses funding for projects which improve wellbeing of international students. This group includes two representatives from the New Zealand International Students Association (NZISA) which is a representative body for a broad group of international students.

In addition, the Ministry works closely with the NZISA proactively to improve international student wellbeing and in response to pressing issues if they are raised.

The New Zealand Qualifications Authority, Education New Zealand (ENZ) and the Ministry also meet to discuss initiatives to improve international student wellbeing. An additional wellbeing mechanism is the Ministry's support to NZQA as they implement, monitor and enforce the Code of Practice for the pastoral care of international students (the Code of Practice).

Further information is available at the following link:
<https://www.education.govt.nz/assets/Documents/Ministry/Strategies-and-policies/internationalStudentWellbeingStrategyJune2017.pdf>

I suggest you make contact with ENZ if you wish to obtain information about the surveys it undertakes of international students regarding their wellbeing and satisfaction.

Please note, the Ministry now proactively publishes responses under the Act on our website. As such, we may publish this response on our website after five working days. Your name and contact details will be removed.

Thank you again for your email. You have the right to ask an Ombudsman to review this decision. You can do this by writing to info@ombudsman.parliament.nz or Office of the Ombudsman, PO Box 10152, Wellington 6143.

Yours sincerely



Grant Klinkum
Deputy Secretary
Graduate Achievement, Vocations and Careers

OIA: 1206552

National Office, Mātauranga House, 33 Bowen Street, Wellington 6011

PO Box 1666, Wellington 6140. Phone: +64 4 463 8000 Fax: +64 4 463 8001