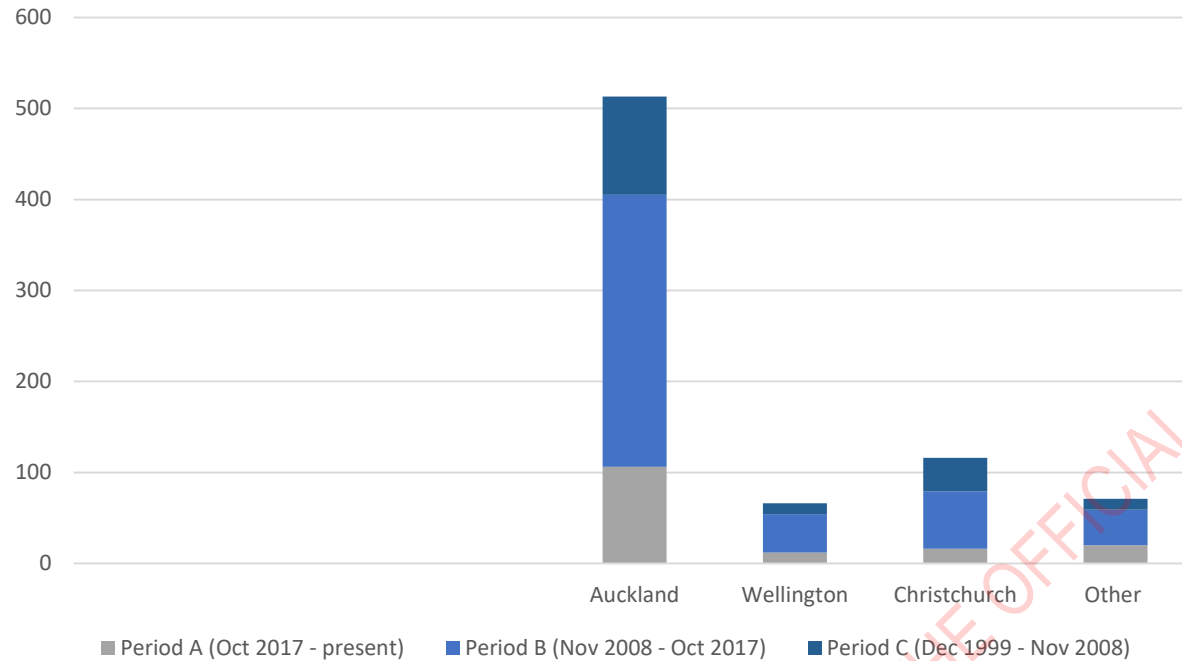


Intercultural Awareness



Commentary

- Since the course commenced in 2004 a total of 766 personnel have completed Cultural Awareness
- Of the total completions for all periods, 639 people who have completed are frontline Customs staff working in operational roles (83%)
- The remaining completions, 127 people are a mixture of corporate and other office-based staff (17%)
- By geographical region, 'other' locations include Queenstown and Dunedin International airports, Sea Port locations and off-shore personnel
- The Intercultural Awareness course is compulsory for all Customs Officers, and is included in all Trainee Customs Officer Induction training.

Note: There is no data available for Period D (Nov 1990 – Nov 1999) as this course was not run during that timeframe.

	Auckland	Wellington	Christchurch	Other	Total
Period A (Oct 2017 - present)	106	12	16	20	154
Period B (Nov 2008 - Oct 2017)	299	42	63	39	443
Period C (Dec 1999 - Nov 2008)	108	12	37	12	169
Period D - no data (course started 2004)					
TOTAL					766