

31 October 2019

MR Jason

[XXXXXXXXXXXXXXXXXXXXXXXXXXXX@XXXXXXXX.XXX.XXX.XX](mailto:XXXXXXXXXXXXXXXXXXXXXXXXXXXX@XXXXXXXX.XXX.XXX.XX)

Kia ora MR Jason

### **The information you requested - CAS-1159731-S4W8Z5**

Thank you for your request dated 18 September regarding information on all contracts awarded over the last ten years to LeapThought NZ Ltd, FulcrumHQ Ltd and LeapThought Holdings NZ Ltd and fees paid over this period. Auckland Transport's response to your request for information is as follows.

Auckland Transport (AT) has only had commercial dealings with LeapThought NZ Ltd, with the first recorded transaction in 2012. We have no record of any transactions with LeapThought Holdings NZ Ltd or FulcrumHQ Ltd therefore your request for information regarding these entities is refused under Section 17(e) of the Local Government Official Information and Meeting Act 1987 (LGOIMA) as the information does not exist.

We have however, made the assumption that the detail you requested on FulcrumHQ Limited may in fact be regarding the Fulcrum Application which is a software package now owned by LeapThought NZ Limited.

You specifically requested the following:

- 1) Outline which of these contracts have been awarded through an open tender and which of them have been by direct award of sole-sourced.**
- 2) Value of each awarded contract**
- 3) Date of award for each contract**

### **Lastly, Total fee paid for goods, services and products over the past 10 years.**

All contracts and non-contract Purchase Orders are governed by a Master Services Agreement (MSA), which commenced 1 October 2012. However, there were some initial professional services agreements prior to the commencement of the MSA. The MSA has since been extended on two occasions, with a new validity period until 30 October 2020.

In 2014, AT identified the need for a capital project document management solution that enabled integrated correspondence tracking and collaboration across internal and external parties. After a market assessment and detailed cost comparison (based on Auckland Transport's capital program, the duration of that Capital program and comparative licensing costs), LeapThought NZ Ltd was engaged to work alongside AT in the design, development and implementation of such a solution, subsequently named "Fulcrum".

AT is not in the business of ongoing software development and consequently, in a commercially sensitive agreement in December 2017, AT 'sold' the Fulcrum Application to LeapThought with consideration reached for protection of ongoing licencing support.

A summary of key contracts, appointment dates, process notes and aggregated expenditure are outlined in the table below. The enclosure to this letter provides the detailed information on contracts you have requested.



Contract/Capability	Date of Appointment	Process	Expenditure
Master Services Agreement (MSA) contracted	10/2012		
SharePoint support services and application upgrades	10/2012	Exit of Incumbent vendor. Expressions of interest, direct appointment.	\$1,071,788.25
SharePoint related application development	12/2012	89 direct appointment's under MSA.	\$2,086,773.56
Identity Management support and application upgrades	06/2014	Closed tender, specialist skillsets direct appointment under MSA.	\$380,542.00
Contract Management and Operator Payments (CMOP)	04/2016	Expressions of interest, specialist requirement, direct appointment under MSA.	\$1,403,393.00
Property Acquisition	02/2014	Expressions of interest resulting in direct appointment under MSA.	\$481,740.00
Professional Services – CRM, consulting iterations 14 to 22, project management and business analysis skills	01/2012 onwards	Panel of resourcing providers. Expressions of interest by engagement 47 direct appointment's under MSA.	\$2,419,724.00
Fulcrum	10/2013	Expressions of interest, competitive benchmarking based on Capital programme, direct appointment under MSA.	\$5,282,867.00

The total fees paid for goods, services and products over the past ten years amounts to **\$14,897,367.95**, which is slightly higher than initial contract award values due to contract variations.

Should you believe that we have not responded appropriately to your request, you have the right in accordance with section 27(3) of the LGOIMA to make a complaint to the Office of the Ombudsman to seek an investigation and review in regard to this matter.

Yours sincerely

Mark Laing  
**Executive General Manager Finance**

Enc. – Contract details for LeapThought NZ Ltd

ENCLOSURE

AT Document Name	Validity Start Date	Sum of Award Value (\$)	Fulcrum	CMOP	Property Acquisition	Application Development	Application Support	Professional Services	Identity Management
LEAPTHOUGHT NZ POSITION HIRE	31/01/2012	\$205,045.00						\$205,045.00	
INOVATION ARCHITECT SERVICES	1/07/2012	\$180,000.00						\$180,000.00	
IT PROJECT MANAGER	14/08/2012	\$55,000.00						\$55,000.00	
CRM FUNCTION CONSULTANTS	21/09/2012	\$32,400.00						\$32,400.00	
SOFTWARE SUPPORT SERVICES	1/10/2012	\$202,494.00					\$202,494.00		
PARKING INFRINGEMENT AND PERMITS ONLINE PAYMENTS	1/10/2012	\$24,975.00				\$24,975.00			
LEAPTHOUGHT MASTER SERVICES AGREEMENT	1/10/2012	\$1.00						\$1.00	
PS CRM CONSULTANT	4/10/2012	\$36,000.00						\$36,000.00	
PS LEAPTHOUGHT AT HOP INITIATIVE	4/10/2012	\$111,206.25				\$111,206.25			
BUSINESS ANALYST	15/10/2012	\$136,000.00						\$136,000.00	
SHAREPOINT ENVIRONMENT REVIEW PROJECT	5/11/2012	\$71,820.00					\$71,820.00		
UPGRADE AT ONLINE INFRINGEMENT SYSTEM FROM FLO2CASH TO DPS	12/11/2012	\$38,880.00				\$38,880.00			
TRANSITION OF SUPPORT SERVICES	14/11/2012	\$13,635.00				\$13,635.00			
KNOWLEDGEBASE PHASE3	20/11/2012	\$38,880.00				\$38,880.00			
CSS CHANGES TO AT WEBSITES	17/12/2012	\$2,160.00				\$2,160.00			
CRM DEVELOPMENT RESOURCE	17/01/2013	\$54,720.00						\$54,720.00	
WEB DEVELOPMENT RESOURCE	17/01/2013	\$37,800.00						\$37,800.00	
TARGET WEB ARCHITECTURE	13/03/2013	\$20,000.00				\$20,000.00			
PARKING LEASES & INFRINGEMENT EXEMPTION ONLINE FORMS	14/03/2013	\$44,190.00				\$44,190.00			
RELIEF MANAGEMENT	20/03/2013	\$123,500.00						\$123,500.00	
AT HOP SITE ENHANCEMENTS	8/04/2013	\$19,170.00				\$19,170.00			
PARKING PERMITS ONLINE	10/04/2013	\$39,960.00				\$39,960.00			
TOTAL MOBILITY ONLINE FORM	21/05/2013	\$18,200.00				\$18,200.00			
AT ORGANISATION WIDE PROJECT	7/06/2013	\$10,950.00				\$10,950.00			
PARKING CUSTOMER REQUEST	19/07/2013	\$24,300.00				\$24,300.00			
FEEDBACK FORMS FROM RESOLVE DECOMMISSION	22/07/2013	\$29,700.00				\$29,700.00			
SP PORTAL - CAPITAL PROJECTS & LESSONS LEARNT	22/07/2013	\$26,500.00				\$26,500.00			
TAKE OVER SP SUPPORT SERVICES	1/08/2013	\$9,011.25					\$9,011.25		
FEEDBACK FORM DEVELOPMENT	19/09/2013	\$10,800.00				\$10,800.00			
PARKING PERMITS & INFRINGEMENT EXEMPT	19/09/2013	\$10,800.00				\$10,800.00			
SHAREPOINT 2013 - BUSINESS CASE	19/09/2013	\$6,500.00						\$6,500.00	
PARKING CUSTOMER REQ - VEHICLE TOW	19/09/2013	\$6,480.00				\$6,480.00			
INFRINGEMENT EXEMPTION - AT WEBSITE	19/09/2013	\$5,400.00				\$5,400.00			
SHAREPOINT 2013 - CRL EDMS DESIGN	1/10/2013	\$86,400.00	\$86,400.00						
CONTACT CENTEW WEBFORM ENHANCEMENTS	1/10/2013	\$5,400.00				\$5,400.00			
RISK AND AUDIT - TEAM SITE SP	2/10/2013	\$8,100.00				\$8,100.00			
TOTAL MOBILITY CSR WEB APPLICATION RPLACEMENT	2/10/2013	\$6,480.00				\$6,480.00			
RISK AND AUDIT - TEAM SITE SP V.01	2/10/2013	\$3,240.00				\$3,240.00			
SHAREPOINT AND APPLICATIONS SUPPORT AND MAINTENANCE AGREEMENT	4/10/2013	\$84,000.00					\$84,000.00		
ENTERPRISE SP 2013 DESIGN	8/10/2013	\$23,760.00						\$23,760.00	
SHAREPOINT 2013 PROJECT SITES	10/10/2013	\$50,760.00				\$50,760.00			
SP 2013 BUILD AND MIGRATION -INTRANET	8/11/2013	\$21,870.00				\$21,870.00			
CRM ITERATION 17	8/11/2013	\$10,800.00						\$10,800.00	
TRANS TO IDENTITY MGMT SOLUTION	12/11/2013	\$16,000.00				\$16,000.00			
SHAREPOINT 2013 - CRL EDMS - PHASE 1 BUILD, IMPLEMENTATION & ROLLOUT	1/12/2013	\$163,080.00	\$163,080.00						
IDM CHANGES	9/12/2013	\$8,640.00							\$8,640.00
ENTERPRISE SHAREPOINT 2013 BUILD	30/01/2014	\$21,600.00					\$21,600.00		
H & E CHANGES	17/02/2014	\$740.00				\$740.00			
PROPERTY ACQUISITION SOLUTION	25/02/2014	\$288,200.00				\$288,200.00			
CRM INTERATION 18	28/02/2014	\$21,600.00						\$21,600.00	
CRL AND AMETI EDMS PHASE 2	3/03/2014	\$162,000.00	\$162,000.00						
INFRINGEMENT PAYMENT DPS INTEGRATION	6/03/2014	\$9,720.00				\$9,720.00			
YAMMER APPLICATIONS INSTALL SP2013	25/03/2014	\$3,240.00				\$3,240.00			
CRM CONSULTANT	2/04/2014	\$27,400.00						\$27,400.00	
AUTOCAD STORAGE ANALYSIS	2/04/2014	\$13,500.00				\$13,500.00			
WEB ENHANCEMENT CRM IT20	2/04/2014	\$8,640.00						\$8,640.00	
VISUAL STUDIO FOUNDATION SERVER 2013 DEPLOYMENT	9/04/2014	\$18,360.00					\$18,360.00		
CONTACT CENTRE INFRASTRUCTURE ARCHITECTURE ENHANCEMENT	9/04/2014	\$2,160.00				\$2,160.00			
CARPARK LEASES WEB API ENHANCEMENT	14/04/2014	\$2,700.00				\$2,700.00			
DEVELOPMENT OF FLEET BOOKING INTEGRITY	16/04/2014	\$4,320.00				\$4,320.00			
CRM FUNCTIONAL SPECIALIST	1/05/2014	\$90,720.00						\$90,720.00	
IMPLEMENT DPS PAYMENT GATEWAY	6/05/2014	\$27,000.00				\$27,000.00			
RCO ENHANCEMENT CRM IT21	21/05/2014	\$10,800.00						\$10,800.00	
PROPERTY ACQUISITION IMPLEMENTATION	1/06/2014	\$98,400.00				\$98,400.00			
INFRINGEMENT PAYMENT EXTRACT CHANGES	6/06/2014	\$4,050.00				\$4,050.00			
AT-EDMS PHASE 3	9/06/2014	\$140,400.00	\$140,400.00						
AMS PORTAL	17/06/2014	\$32,400.00				\$32,400.00			
IDM CRM SUPPORT ISSUES	23/06/2014	\$5,400.00							\$5,400.00
VMS PROJECT MANAGER	1/07/2014	\$250,000.00						\$250,000.00	
AT SHAREPOINT CAPITAL SOLUTIONS	14/07/2014	\$459,000.00	\$459,000.00						
DEVELOPMENT AND IMPLEMENTATION OF FDD REQUEST FOR CRM IT19	7/08/2014	\$9,720.00						\$9,720.00	
DROPPBOX SOLUTION ALTERNATIVES	13/08/2014	\$10,800.00						\$10,800.00	
PARKING INFRINGEMENT AND PERMITS ONLINE PAYMENTS ENHANCEMENTS	8/09/2014	\$24,975.00				\$24,975.00			
PROVISION OF TESTING AND QA CAPABILITY	22/09/2014	\$41,600.00						\$41,600.00	
UPGRADE SHAREPOINT 2013 TO SP1	22/09/2014	\$27,000.00					\$27,000.00		
IDM CUSTOMER SUPPORT TOOL	22/09/2014	\$5,400.00							\$5,400.00
IDM CHANGES FOR CRM 2013 UPGRADE	22/09/2014	\$4,752.00							\$4,752.00
IDM VNEXT REQUIREMENTS DISCOVERY AND DESIGN	26/09/2014	\$29,700.00							\$29,700.00
AIM (AT INNOVATION MANAGEMENT)	6/10/2014	\$32,400.00						\$32,400.00	
SHAREPOINT SUPPORT	20/10/2014	\$89,100.00						\$89,100.00	
IDM ACCOUNT LOCKOUT	21/10/2014	\$3,240.00							\$3,240.00
VIEW CUSTOMER REQUEST CONSOLE APPLICATION	29/10/2014	\$1,350.00				\$1,350.00			
AT CONTACT CENTRE - PHASE 2 - WRAP CODE DEVELOPMENT	2/11/2014	\$8,640.00				\$8,640.00			
STAKEHOLDER AND CONSULTATION MANAGEMENT	13/11/2014	\$48,600.00				\$48,600.00			
AT INNOVATION PORTAL - BUILD	17/11/2014	\$54,000.00				\$54,000.00			
AT SHAREPOINT CAPITAL SOLUTIONS: EDMS AND PROPERTY ACQUISITION ENHANCEMENTS AND TRANSITION	1/12/2014	\$178,200.00	\$178,200.00						
AURECON DOCUMENT MIGRATION DISCOVERY	1/12/2014	\$40,500.00						\$40,500.00	
GAP ANALYSIS OF SHAREPOINT 2013	16/01/2015	\$16,200.00					\$16,200.00		
IDM VNEXT IMPLEMENTATION	1/02/2015	\$145,800.00							\$145,800.00
WEB APPS SP1 UPGRADE	16/02/2015	\$4,725.00					\$4,725.00		
IDM AND WEB-FORM CHANGES REQUIRED	6/03/2015	\$21,600.00						\$21,600.00	
UPDATE AT ENGINE ROOM STRUCTURE	9/03/2015	\$4,050.00				\$4,050.00			
AT-FULCRUM MANAGEMENT SYSTEM	16/03/2015	\$584,685.00	\$584,685.00						
IDM SYSTEM INTEGRATION CRM 2015	23/04/2015	\$10,800.00							\$10,800.00
PROCUREMENT WORKFLOW ENHANCEMENT	29/04/2015	\$1,080.00				\$1,080.00			
SCOPE INCREASE S/POINT MIGRATION & TFS DB MIGRATION	6/05/2015	\$11,880.00					\$11,880.00		
SHAREPOINT 2013 TO SQL 2012 MIGRATION-SPEC	6/05/2015	\$5,400.00					\$5,400.00		
PROJECT MANAGER	20/05/2015	\$28,800.00						\$28,800.00	
IDM ASSIST CRM 2015 GO LIVE	29/05/2015	\$15,727.50							\$15,727.50
FULCRUM DMS (PROJECT SITE)	16/06/2015	\$17,280.00	\$17,280.00						
SP WORKFLOW AUTHORISATION RECORDS RETENTION	22/06/2015	\$5,400.00				\$5,400.00			
PROJECT FULCRUM EXTENDED WARRANTY	1/07/2015	\$37,260.00	\$37,260.00						
TOTAL MOBILITY PAYMENT API EXT	10/07/2015	\$2,160.00				\$2,160.00			
ICX INTERFACE ONBOARD GE300 LICENSE	10/07/2015	\$699.81				\$699.81			
FULCRUM BIM INTERGRATION	15/07/2015	\$189,000.00	\$189,000.00						
AT - FULCRUM FILENAME CONVENTION CHANGE	6/08/2015	\$37,800.00	\$37,800.00						
SHAREPOINT 2013 RBS SOLUTION IMPLEMENTATION	6/08/2015	\$16,200.00					\$16,200.00		
PROJECT FULCRUM AUGUST SUPPORT	6/08/2015	\$11,340.00					\$11,340.00		
DEPLOYMENT OF FIXES FOR SPECIFIC ISSUES	21/08/2015	\$12,400.00					\$12,400.00		
ASSIST IN CMS SETUP-WATER CARE ON SP2013	21/08/2015	\$10,800.00					\$10,800.00		
FULCRUM SUPPORT SEPT 2015	9/09/2015	\$7,000.00					\$7,000.00		
FULCRUM PROJECT SITES REMEDIATION	28/09/2015	\$51,840.00					\$51,840.00		
CRM WEBFORM FIXES PARKING LEASE/PERMIT	16/10/2015	\$21,600.00				\$21,600.00			
IMPLEMENTATION OF WRAP CODES FOR CONTACT	16/10/2015	\$4,320.00				\$4,320.00			
AT Wrap Code	16/10/2015	\$540.00				\$540.00			
SQL CONSOLIDATION PROJECT	4/11/2015	\$6,480.00					\$6,480.00		
FULCRUM MIGRATION TO AZURE DESIGN SOW	9/11/2015	\$70,000.00	\$70,000.00						
FULCRUM PRODUCT SPECIALIST	9/11/2015	\$35,640.00						\$35,640.00	
PAY STAY INTEGRATION WITH IDM	12/11/2015	\$1,012.50							\$1,012.50
FULCRUM PROACTION ENHANCEMENTS	16/11/2015	\$45,360.00			\$45,360.00				
CONTACT CENTRE AND WEB SERVICES APIS MIGRATION	9/12/2015	\$5,400.00					\$5,400.00		
SHAREPOINT ISS PARKING INFRINGEMENT REV LIBRARY	15/12/2015	\$1,620.00				\$1,620.00			
IDM FOR SYNERGY POC	22/12/2015	\$4,320.00							\$4,320.00
PTOM CONTRACT MANAGEMENT DISCOVERY	21/01/2016	\$11,160.00				\$11,160.00			
PTOM CONTRACT MANAGEMENT DISCOVERY	21/01/2016	\$8,840.00				\$8,840.00			
IDM, WEB FORMS AND WEB API UPDATES FOR CRM 2015	22/02/2016	\$32,400.00							\$32,400.00
AT - FULCRUM STRUCTURED SEARCH SOLUTION	9/03/2016	\$48,600.00	\$48,600.00						
DATA MANAGEMENT ANALYST	16/03/2016	\$10,800.00						\$10,800.00	
PARKING PERMIT PAYMENT REMED	30/03/2016	\$3,240.00					\$3,240.00		
PTOM CONTRACT MANAGEMENT - DATA ANALYST	1/04/2016	\$46,440.00						\$46,440.00	
PTOM CONTRACT MANAGEMENT DISCOVERY CR	18/04/2016	\$14,310.00				\$14,310.00			
PTOM CONTRACT MANAGEMENT BUILD	2/05/2016	\$98,280.00				\$98,280.00			
ATPARK IDM VNEXT INITIAL ENGAGEMNT	17/05/2016	\$12,960.00							\$12,960.00
FULCRUM CRL ENHANCEMENTS	19/05/2016	\$113,940.00	\$113,940.00						
PROACTION ENHANCEMENTS	19/05/2016	\$53,460.00			\$53,460.00				
AT - PACE TOOL	23/05/2016	\$40,000.00				\$40,000.00			
EPIPHINI OFFICE 365 DEPLOYMENT	30/05/2016	\$20,000.00				\$20,000.00			
DIGITAL PERMITS CONFIGURATION & DEPLOYMENT	7/06/2016	\$1,620.00				\$1,620.00			
ENVIRONMENT BUILD & AUDIT INVESTIGATION	15/06/2016	\$19,500.00					\$19,500.00		
FULCRUM PMO Q3 2016 ENHANCEMENTS	4/07/2016	\$649,620.00	\$649,620.00						
AC FULCRUM PILOT SITES	11/07/2016	\$24,840.00	\$24,840.00						
AT ENGINE ROOM REBUILD	25/07/2016	\$153,900.00					\$153,900.00		

AT Document Name	Validity Start Date	Sum of Award Value (\$)	Fulcrum	CMOP	Property Acquisition	Application Development	Application Support	Professional Services	Identity Management
PHR SYSTEM ANALYSIS	26/07/2016	\$5,400.00						\$5,400.00	
FULCRUM MIGRATION TO AZURE	28/07/2016	\$130,275.00	\$130,275.00						
FULCRUM MIGRATION TO AZURE - PASS THROUGH COSTS	1/08/2016	\$114,787.00	\$114,787.00						
PHR NEW RENEWALS & MAINTENANCE REPORT	15/08/2016	\$70,200.00				\$70,200.00			
SUPP IDM CRM PROJECT UPGRADE & API INTEGRATION	25/08/2016	\$5,400.00							\$5,400.00
FULCRUM PRODUCT SPECIALIST GROUP	12/09/2016	\$99,000.00						\$99,000.00	
CRM TO CRMOL - API CHANGES	14/09/2016	\$56,160.00					\$56,160.00		
FULCRUM CRL MINOR ENHANCEMENTS	1/10/2016	\$60,000.00	\$60,000.00						
FULCRUM CRL BACKLOG ENHANCEMENTS FCE1	10/10/2016	\$34,560.00	\$34,560.00						
AT-PHR - WEB API AND UI AMENDMENTS	24/10/2016	\$37,800.00				\$37,800.00			
IPS ENHANCEMENT BUSINESS ANALYSIS ENGAGEMENT	26/10/2016	\$43,000.00						\$43,000.00	
PROJECT HIGHLIGHTS REPORT TRANSITION & INTERIM SUPPORT ENGAGEMENT	28/10/2016	\$34,560.00					\$34,560.00		
FULCRUM PRODUCT SPECIALIST GROUP	2/11/2016	\$118,800.00						\$118,800.00	
DEPLOYMENT OF IDMC RM PHASE 2	7/11/2016	\$5,400.00							\$5,400.00
FULCRUM PRODUCT SPECIALIST INFRASTRUCTURE DIVISION	6/12/2016	\$60,048.00						\$60,048.00	
PTOM CONTRACT MANAGEMENT	12/12/2016	\$48,600.00				\$48,600.00			
ENGINE ROOM REBUILD	2/02/2017	\$14,040.00					\$14,040.00		
FULCRUM PRODUCT SPECIALIST GROUP FEB TO APRIL 2017	7/02/2017	\$131,976.00						\$131,976.00	
TECH CONSULT-DESIGN AND DEVELOP AZURE LOGIC	10/02/2017	\$19,440.00						\$19,440.00	
FULCRUM CRL ENHANCEMENTS FCE2 DESIGN	10/02/2017	\$16,200.00	\$16,200.00						
TECHNICAL CONSULTING SERVICES	15/02/2017	\$16,200.00						\$16,200.00	
FULCRUM CRL ENHANCEMENTS FCE 2 DELIVERY	24/02/2017	\$97,200.00	\$97,200.00						
PRODUCE TECH DESIGN FOR BUILD	24/02/2017	\$13,162.50				\$13,162.50			
FULCRUM IPS GIS POC SUPPORT	1/03/2017	\$2,700.00	\$2,700.00						
IDM VNEXT CWP & CCWP AD FS CONFIGURATION	4/05/2017	\$4,050.00							\$4,050.00
FULCRUM PRODUCT SPECIALIST GROUP 1.2	8/05/2017	\$25,920.00						\$25,920.00	
CRL FCE3 DESIGN	17/05/2017	\$16,200.00	\$16,200.00						
FULCRUM PROACTION ENHANCEMENTS PHASE 2 Q4 2017	22/05/2017	\$60,000.00			\$60,000.00				
LEAPTHOUGHT TO CONFIG IDM\ADFS DEV ENVIRONMENT	22/05/2017	\$945.00							\$945.00
FULCRUM IPS SITE UPGRADES AND MIGRATIONS	23/05/2017	\$16,200.00	\$16,200.00						
CMOP INVOICE ENHANCEMENTS	20/06/2017	\$16,740.00		\$16,740.00					
FULCRUM INTERFACES RESOURCE AUGMENTATION	20/06/2017	\$5,400.00						\$5,400.00	
NETSKOPE AUDIT	21/06/2017	\$4,200.00					\$4,200.00		
CMOP AZURE MIGRATION & SHAREPOINT 2016 UPGRADE	26/06/2017	\$82,080.00		\$82,080.00					
CONTACT CENTRE CHANGES	26/06/2017	\$8,640.00				\$8,640.00			
FULCRUM PRODUCT SPECIALIST GROUP CRL	27/06/2017	\$20,000.00						\$20,000.00	
CDD DESK SIDE SUPPORT	27/06/2017	\$4,320.00					\$4,320.00		
IDM WEB API P3 HANDOVER	29/06/2017	\$12,960.00							\$12,960.00
PHR ENHANCEMENTS PHASE 3	10/07/2017	\$47,090.00				\$47,090.00			
CMOP OPERATOR PERFORMANCE ENHANCEMENTS ANALYSIS	10/07/2017	\$18,090.00		\$18,090.00					
AZURE MIGRATION ATPACE, PROACTION AND CMOP APPLICATION CHANGES	13/07/2017	\$34,560.00			\$34,560.00				
LEAPTHOUGHT - FULCRUM IMPLEMENTATION SERVICES PILOT	17/07/2017	\$108,120.00	\$108,120.00						
AT ENHANCEMENTS	21/07/2017	\$10,530.00				\$10,530.00			
AT 141 - REVIEW AT HOP APPLICATION	21/08/2017	\$20,798.00					\$20,798.00		
AT LMS USER INTERFACE DEVELOPMENT	23/08/2017	\$14,040.00				\$14,040.00			
AT 2017 1.75 AT HR FORMS DISCOVERY	12/09/2017	\$16,200.00				\$16,200.00			
LEAPTHOUGHT - FULCRUM	14/09/2017	\$91,800.00	\$91,800.00						
CMOP - SAP USER INTERFACE TESTING	19/09/2017	\$540.00		\$540.00					
ENGINE ROOM PAGE COMMENTS ACCESSIBILITY	21/09/2017	\$3,780.00				\$3,780.00			
T&M CRL TRANSITION SUPPORT	25/09/2017	\$6,400.00					\$6,400.00		
PHR INVESTIGATION AND IMPACT ANALYSIS	9/10/2017	\$10,800.00						\$10,800.00	
CMOP OPERATOR PERFORMANCE ENHANCEMENTS	11/10/2017	\$116,910.00		\$116,910.00					
MIGRATION OF IDM VNEXT TO AZURE	2/11/2017	\$8,640.00							\$8,640.00
ATPACE CONTRACT EVALUATION ENHANCEMENTS	8/11/2017	\$48,600.00				\$48,600.00			
PHR ENHANCEMENTS CONTRACTS (INS3.1)	27/11/2017	\$49,300.00						\$49,300.00	
PHR ENHANCEMENTS INS 1 - CLOSEOUT	27/11/2017	\$17,550.00						\$17,550.00	
LEAPTHOUGHT AT CONTACT CENTRE TASK CREATION CHANGE	1/12/2017	\$2,700.00				\$2,700.00			
LEAPTHOUGHT AT ENGINE ROOM ENHANCEMENTS	1/12/2017	\$2,160.00				\$2,160.00			
LEAPTHOUGHT ENGINE ROOM NEWS CAROUSEL	1/12/2017	\$2,160.00				\$2,160.00			
AT CMOP OPERATOR PERFORMANCE ENHANCEMENT EXTENSION	6/12/2017	\$53,933.00		\$53,933.00					
CMOP 2018 ENHANCEMENTS	22/01/2018	\$472,500.00		\$472,500.00					
AT NETWORK AND SECURITY MAINTENANCE RECORDS WORKSITE	30/01/2018	\$24,000.00				\$24,000.00			
FULCRUM - LICENSE AND MAINTENANCE	2/03/2018	\$1,500,000.00	\$1,500,000.00						
ENGINE ROOM VSTS AUTOMATED BUILD	12/03/2018	\$6,480.00					\$6,480.00		
NINTEX FORMS & WORKFLOW UPGRADE	12/03/2018	\$5,400.00					\$5,400.00		
CONTACT CENTRE 03.18 ENHANCE	12/03/2018	\$3,240.00				\$3,240.00			
PROFESSIONAL SERVICE	6/04/2018	\$21,600.00						\$21,600.00	
PROACTION ENHANCEMENTS 2018	30/04/2018	\$276,480.00			\$276,480.00				
MINOR WORKS	14/05/2018	\$40,000.00				\$40,000.00			
USER INTERFACE CRM INT MAORI CONTACT DETAILS	6/06/2018	\$24,700.00				\$24,700.00			
SHAREPOINT SERVER CUMULATIVE UPGRADE	2/07/2018	\$31,760.00					\$31,760.00		
NEW REPORTS OUT OF CMOP	4/07/2018	\$21,600.00		\$21,600.00					
SHAREPOINT SERVER2013 PRODUCTION AZURE MIGRATION	11/07/2018	\$16,200.00					\$16,200.00		
AT-CMOP 2018-CONTINUATION FY19	17/08/2018	\$604,800.00		\$604,800.00					
SHAREPOINT 2013 REMEDIATION AND CUMULATION	7/09/2018	\$21,000.00					\$21,000.00		
MIDDLEWARE	27/09/2018	\$6,210.00				\$6,210.00			
FULCRUM DESIGN	2/10/2018	\$9,720.00	\$9,720.00						
AMETI CONNECT PROGRAMME SITE ENHANCEMENT	2/10/2018	\$4,320.00				\$4,320.00			
METRO FACILITIES MANAGEMENT PROGRAMME SITE CONFIGURE	2/10/2018	\$2,320.00				\$2,320.00			
SOFTWARE DEVELOPMENT (POC) FOR GIS TRAFFIC	3/10/2018	\$24,900.00				\$24,900.00			
IDM - PASSWORD COMPLEXITY	5/10/2018	\$11,020.00							\$11,020.00
IDM UPDATE MEET FORM GUIDELINE	26/11/2018	\$23,895.00							\$23,895.00
AZURE OPEX REDUCTION PHASE 1	3/12/2018	\$28,000.00					\$28,000.00		
AT-CRM-UPDATES TO SUPPORT CRMV9 UPGRADE	10/12/2018	\$16,000.00						\$16,000.00	
FULCRUM EXTERNAL USER ON-BOARDING IMPLEMENTATION	9/01/2019	\$75,000.00	\$75,000.00						
EMA SOLUTION ARCHITECTURE AND DATA	11/03/2019	\$110,484.00						\$110,484.00	
TRAFFIC CONTROL RESOLUTION REPORT AUTOMATION	20/03/2019	\$45,900.00				\$45,900.00			
IDM DISCOVERY	22/03/2019	\$6,480.00							\$6,480.00
FULCRUM UPGRADE FOR AMETI EB1	1/04/2019	\$48,000.00	\$48,000.00						
PROJECT HAYSTACK SHAREPOINT 2016 INVESTIGATION	18/04/2019	\$16,200.00					\$16,200.00		
PRO ACTION DATA EXPORT SERVICE	18/04/2019	\$11,880.00			\$11,880.00				
ENGINE ROOM SEARCH ENHANCEMENTS	6/05/2019	\$16,200.00				\$16,200.00			
PROFESSIONAL SERVICES AND SUPPORT WORK	7/05/2019	\$21,600.00						\$21,600.00	
BT PROFESSIONAL SERVICES	17/06/2019	\$9,280.00					\$9,280.00		
SQL SERVER 2017 UPGRADE	4/07/2019	\$21,000.00					\$21,000.00		
PROFESSIONAL SERVICES-SA SYNERGI PROJECT	17/07/2019	\$13,920.00						\$13,920.00	
TRAFFIC CONTROLS TEAM SITE MIGRATION	23/07/2019	\$16,200.00				\$16,200.00			
CMOP RADIO REPLACEMENT SUPPORT	1/08/2019	\$16,200.00		\$16,200.00					
E-SCOOTERS DATA INTEGRATION DESIGN	7/08/2019	\$9,280.00				\$9,280.00			
DYNAMICS GREENFIELDS IMPLEMENTATION SUPPORT	16/08/2019	\$5,400.00					\$5,400.00		
E-SCOOTER REPORTING SOLUTION-DESIGN & PM	2/09/2019	\$3,480.00				\$3,480.00			
BTL to RTH	3/09/2019	\$5,800.00				\$5,800.00			
TECH CONSULTATION PUBLIC CONSULTATION PLATFORM & VOC	24/09/2019	\$23,200.00						\$23,200.00	
<b>TOTALS:</b>		<b>\$13,126,377.81</b>	<b>\$5,282,867.00</b>	<b>\$1,403,393.00</b>	<b>\$481,740.00</b>	<b>\$2,086,773.56</b>	<b>\$1,071,788.25</b>	<b>\$2,419,274.00</b>	<b>\$380,542.00</b>