

21 June 2019

Richie White

fyi-request-10391-7e926241@requests.fyi.org.nz

Dear Richie

Your Official Information Act request, reference: 000072

Thank you for your email of 27 May 2019, asking for the following information under the Official Information Act 1982 (the Act):

I would be interested to find out how many claims have been made in Hamilton in total as a result of accidents on e-scooters.

Injury claims involving an e-scooter

Please find information on injuries involving e-scooters in the table below. This information is provided from 14 October 2018, the date that Lime Scooters were first introduced to New Zealand. When reviewing this information, refer to the notes section.

Accident Location	Oct-18	Nov-18	Dec-18	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Total:
Hamilton City	<4	<4	<4	<4	<4	<4	<4	<4	17
Rest of Waikato	<4	<4	<4	4	<4	<4	4	<4	20
Rest of New Zealand	83	293	299	431	407	307	271	227	2,318

Notes

- The claim has 'scooter' in the sport field or the accident description and has any of the following keywords in the accident description: 'electric', 'electronic', 'e-scooter', 'motorised', 'motorized', 'lime'.
- The data is based on the date of accident and includes only accepted claims. Some accidents may have occurred in the specified timeframe that have not yet lodged a claim, or for which a cover decision has not yet been made.
- ACC is reliant on the information a person provides on their ACC45 injury claim form which is completed when they seek medical treatment for their injury. There is a free-text accident description field on the form where a person can provide a brief description of how the accident happened. There is significant variation in the accuracy of information clients provide in this field. As such, the above should not be considered a definitive count of the number of claims for the specified criteria.
- The data was extracted on 25 May 2019 and may differ if rerun later.

Privacy

ACC does not disclose low value data. Accordingly, some entries in the table only indicate that the relevant number is less than four. This limits the potential for individuals or matters specific to certain individuals from being identified. Withholding in this way is necessary to protect the privacy of these individuals under section 9(2)(a) of the Act. In doing so, we have considered the public interest in making the information available and have determined that it does not outweigh the need to protect the privacy of these persons.

Queries or concerns

If you have any questions, you can email me at GovernmentServices@acc.co.nz.

If you are not happy with this decision, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Emma Coats', with a stylized flourish at the end.

Emma Coats
Manager Official Information Act Services
Government Engagement & Support