

Service request	Date	Comments
21213	16/03/2001	<p>Berm tree was cut down. Want to know when a replacement will be planted please.</p> <p>20/3/01 - 12:00 - left a message for caller to contact us.</p> <p>Advised [REDACTED] that there is a change in the council policy with regards to tree planting. With the new policy one tree is provided for every two houses.</p>
21566	6/04/2001	<p>Very big berm trees are making a terrible mess with leaves. Plse phone [REDACTED].</p> <p>6/4/01 - PHONED SEVERAL TIMES - PHONE NUMBER GIVEN DOES NOT APPPEAR TO BE CORRECT. LEFT A NOTE IN [REDACTED] LETTER BOX TO CONTACT US.</p> <p>6/4/01 - PHONED AND ADVISED [REDACTED] THAT COUNCIL IS NOT PREPARED TO PRUNE OR THIN THE TREE AT THIS STAGE.</p>
21689	17/04/2001	<p>Berm tree is badly overhanging [REDACTED] property. Can it be given a good prune please?</p> <p>Reffered to Treescape Ltd- Inspected the tree with [REDACTED] from Treescape. Advised [REDACTED] that Treescape will prune the trees in two weeks.</p>
21784	24/04/2001	<p>Berm tree branch hanging over [REDACTED] garden. Other branches are hanging down too low over footpath. Would like the tree attended to please.</p> <p>24/4/01 - contractor faxed</p>
22332	31/05/2001	<p>Caller requests that the berm tree outside [REDACTED] property be pruned to admit more sunlight to [REDACTED] home please.</p> <p>Faxed to treescape.</p> <p>1/6/01 - The elm tree outside [REDACTED] mcleod Stree, in my opinion, has been heavily pruned in the past leaving only 30% of the crown. To thin the tree would be detrimental to the tree's longevity ([REDACTED])</p> <p>[REDACTED] - please advise what you want to do.</p>
22480	11/06/2001	<p>The berm trees in mcleod Street are blocking out the light from the street lights.</p> <p>Faxed to Treescape.</p> <p>Programmed for 18/6/01.</p>
22740	22/06/2001	<p>The tree on berm outside [REDACTED] place is full of dead wood - if we get storm its likely to come down - can you ring [REDACTED].</p> <p>27/6/01 - referred to treescape ltd on 22/6/01. Tree pruned by</p>

		treescape ltd.
24923	19/11/2001	Large branch snapped off berm tree .Caller has moved it to one side . Faxed to Treescape
24941	20/11/2001	"Sick of cleaning up the twiggy mess in [REDACTED] garden" from the huge berm tree. [REDACTED] [REDACTED] and she wants someone to clean it up!!!! 20/11/01 - MET [REDACTED] ON SITE AND EXPLAINED TO THEM THAT COUNCIL UNDER NORMAL CIRCUMSTANCES IS NOT RESPONSIBLE FOR THE REMOVAL OF SUCH DEBRIS AND WILL NOT REMOVE THIS TIME EITHER.
24952	20/11/2001	There is a branch hanging down into [REDACTED] place - can you deal with it please - faxed. 21/11/01 - completed
25269	7/12/2001	Big branch has fallen off a berm tree outside above address. He has moved it out of the way but it needs to be picked up please. Faxed to Treescape.
25671	7/01/2002	Wants berm tree pruned as the branches are lying on garage roof
25840	15/01/2002	Large tree growing through power and phone lines. States has reported it before. Will be actioned soon as all trees on this side of the road will be done this month.
26002	23/01/2002	Berm tree is growing through the power lines.
26444	14/02/2002	Comments: Berm tree opposite has created a bulge in the road and [REDACTED] is fed up with it filling [REDACTED] house guttering up with debris.
26851	6/03/2002	Three large branches have fallen off the berm tree this week. [REDACTED] is concerned about more of them possibly falling on [REDACTED] children. Can the tree please be checked for health and [REDACTED] would also prefer the branches overhanging [REDACTED] property to be cut back please and the lower branches removed over the footpath.
27567	9/04/2002	Still wants the big Elm tree on the berm pruned. Last time [REDACTED] asked about it the contractor said it couldn't be pruned any more. See copy of old ims attached. Can you phone [REDACTED] please.
27700	17/04/2002	Has been trying for a couple of years to get the big berm trees trimmed down because they block the sun. Each time [REDACTED] is told they cannot be topped because it will ruin them.

This is [REDACTED] last call [REDACTED] says ,before [REDACTED] takes the matter to [REDACTED] lawyer.

Wants to speak with you plse Brett.

27767	22/04/2002	Tree overhanging the gate to the croquet park - can it be trimmed back please as people are having to walk around it.
28999	11/07/2002	Big branches keep falling off the berm tree into her property. Can the tree be pruned plse.
29260	25/07/2002	There is a large branch hanging down off tree [REDACTED] - it wacked the buses this morning
30705	1/11/2002	Berm tree is inferfering with his telephone lines
30804	5/11/2002	Berm tree blown over onto front lawn
30943	11/11/2002	Wants council to look at tree consider removal if possible. The tree affecting the stormwater drain from the property
31176	26/11/2002	Tree outside is hanging over [REDACTED] property and needs trimming - [REDACTED] says its also in power lines - please ring [REDACTED]
31477	13/12/2002	Requests the planting of a berm tree please on [REDACTED] frontage [REDACTED] hopes to prevent vehicles from being parked on the berm.
32174	24/01/2003	Branches down off the berm tree - plse remove branches
32611	18/02/2003	Several small branches are down on the berms along mcleod Street.
33570	7/04/2003	The berm tree is interffering with [REDACTED] telephone and power lines to the house.
34628	11/06/2003	Large branch fallen onto roadway. Has moved it to side.
34878	30/06/2003	Berm tree overhanging footpath and private property.
35264	28/07/2003	Berm tree branch has a big split in it- caller thinks it will fall.
38195	13/01/2004	Berm tree is interfering with the growth of the trees in [REDACTED] own garden.Wants berm tree trimmed plse.
38354	20/01/2004	Berm tree in front of property it needs trimming concerned about [REDACTED] garage & power lines
38392	21/01/2004	Branches from berm tree hit [REDACTED] car when [REDACTED] exits [REDACTED] driveway. Can the branches be cut back plse? Caller phoned again ,said tree not trimmed??
38396	21/01/2004	Large tree branch has fallen onto the footpath and is blocking it. Please remove.
38420	22/01/2004	Tree branchbroken and caught in v of tree. Worried it will fall on a pedestrian. Urgent please
38438	23/01/2004	Berm tree is growing thru the powerlines
38544	28/01/2004	Resident wants branches from the berm tree crown lifted .Branches overhang [REDACTED] property and almost touch the fence in wet weather.
38606	30/01/2004	Dead branches from berm tree are lying on the berm. May be some others further along the street also.
38789	11/02/2004	Tree is overhanging footpath and the callers property
38817	12/02/2004	Large tree needs pruning. Branch fallen down and is hanging over front lawn.
38904	16/02/2004	Wants something done about the berm tree [REDACTED] is sick of cleaning up the debris and [REDACTED] doesn't want to have to bother the mayor and councillors [REDACTED] knows over this matter [REDACTED]

39227	23/02/2004	Large tree down
39318	24/02/2004	Branches down off tree
39436	26/02/2004	Wind damaged berm tree. Some work was done over the weekend but more work is needed please. Some branches are still on the ground and there is another branch hanging high in the tree.
39754	12/03/2004	Broken branch hanging in berm tree.
40723	6/05/2004	Tree branches on the ground have been there for more than a week.
41853	28/07/2004	Report the berm tree outside [REDACTED] property is quite a serious matter as it is bending the phone lines & in this wind several branches are laying over
42497	9/09/2004	Would like the large berm tree outside [REDACTED] property trimmed please - in particular the large branch that is overhanging [REDACTED] property and the broken pieces from the two large branches that landed on [REDACTED] fence some time ago.
42504	9/09/2004	Says there is a berm tree that became very unstable in the february storm. Has spoken to someone regarding this, and it was to be pruned. Caller says no further action has been taken. Please phone.
42505	9/09/2004	Initially rang to complain about noise from this property but also mentioned that the residents had nailed a piece of wood onto the berm tree to enable the children to climb the tree. The caller is [REDACTED] frightened of [REDACTED] neighbours so would appreciate discretion in dealing with this matter
43112	26/10/2004	Is still unhappy with this tree in front of [REDACTED] property. Says that the branches are growing through the power lines again and [REDACTED] is not happy about having to clean up the debris that is drops.
43297	10/11/2004	Called into the office and said outside [REDACTED] mcleod street a broken branch is hanging down (reasonably large). [REDACTED] is worried that it may fall down and hurt someone.
43583	29/11/2004	Broken tree branch hanging over the road at [REDACTED] mcleod street.
43603	1/12/2004	Berm tree outside property is starting to grow into power lines, and is generally getting very overgrown. Needs trimming back please.
44131	7/01/2005	Berm tree outside [REDACTED] property is half dead. Would like it replaced please.
45051	12/02/2005	The branches of these trees are so low they hit the car as it drives into property. Can they be trimmed please
45292	24/02/2005	Trees outside - branch blew down and hit [REDACTED] on the leg and left a big hole in it.
45334	28/02/2005	Berm tree overgrown into powerlines.
45491	7/03/2005	Berm tree outside [REDACTED] mcleod street is very overgrown. Blocks [REDACTED] view when coming out of his driveway and people have to duck to miss the overhanging branches.
46068	13/04/2005	Branch has snapped and is causing obstruction to pedestrians. Needs removing please.
47069	22/06/2005	Came in to report that the berm tree outside [REDACTED] mcleod street needs trimming as it is growing through the wires. Says that [REDACTED] has reported it three times before and if not dealt with this time will write to the mayor.
47099	24/06/2005	Branches on the berm tree outside [REDACTED] property are starting to dry out and need removing please. Would like to know if the tree could also be topped. Please phone to discuss.

47965	26/08/2005	Would like the berm tree cut down, or something done. Problems with the roots getting into pipes. Please phone.
48530	6/10/2005	Please prune tree away from footpath and berm as the resident is having trouble mowing underneath
49080	9/11/2005	A branch is laying on the berm - broken off in the wind
49156	14/11/2005	Berm tree with broken branch down blocking traffic sight.
49161	14/11/2005	Berm tree branches are growing to low and are getting in the way of the driveway and coming over the fence. Please trim.
49317	22/11/2005	Prune tree from wires
49686	14/12/2005	Large branch broken off from berm tree.
49904	4/01/2006	The large trees on the berm outside this and four other properties on the same side of the street are growing through the power lines and need trimming. Some of them have untidy branches that are hanging down and in danger of falling.
49932	4/01/2006	Tree branch down and blocking footpath
50057	11/01/2006	Tree over mcleod
50196	17/01/2006	Please inspect tree and prune away from property as necessary, resident concerned for safety
50759	13/02/2006	There are several dead branches and the resident is concerned that tree is unsafe.
50760	13/02/2006	Overhanging trees, please trim
50761	13/02/2006	Overhanging trees, please trim
51153	2/03/2006	Overhanging trees, please trim
51228	6/03/2006	Urgent please large hanger in tree that appears dangerous
51596	30/03/2006	Wants berm tree trimmed radically as the telecom wire that services her property is located across the road at this address and [REDACTED] phone line was wiped out by it on friday - did not get reconnected until sunday
51712	7/04/2006	Needs to look at trees getting onto power lines, please call [REDACTED] back to let [REDACTED] know what's going to be done.
51751	11/04/2006	Caller is concerned that this large berm tree will drop one of it's large branches and damaged [REDACTED] properties during a storm, wants to know if this tree can have a major prune done please.
51760	11/04/2006	The Problem is: Excel are cutting down the trees in mcleod St Why? Some are large I will grant you that, the one outside our house was lovely now it is just barren, I suppose the stump will be removed in due course. Why take down trees that are not too large but leave the really big ones on the other side or are they going too. You can contact them on [REDACTED]
51789	13/04/2006	Would like someone please ring me about the trees in mcleod st. One side of the street is always trimmed, whilst the other side is left to grow to an enormous ugly size and i find quite dangerous.
52367	18/05/2006	Just wondered why the berm tree was removed completely outside [REDACTED] mcleod, when all the other trees have been trimmed, is a bus shelter going to be built there. Please ring me on [REDACTED]

██████████ from 1-00pm onwards

55027	31/10/2006	Please inspect this tree and advise on its condition. Looks like removal should be considered.
55922	19/12/2006	The berm tree outside has several dead branches in it and one had nearly fell on callers head recently, please can someone come and remove the rest of the dead branches before they fall too. Also the berm tree outside next door could do with a good prune as well it's very over grown. (referred to bl)
56718	8/02/2007	To remove excess growth from trees in the vicinity of nos ██████████ ██████████ mcleod Street. The trees are in the power lines and a branch of one tree hangs over the driveway of ██████████ as shown in the attached photograph.
57071	28/02/2007	Lower branches of berm tree need trimming please.
57833	16/04/2007	RE: I received an enquiry from a resident about berm tree branches across the road opposite mcleod Park and I think the number is ██████████ mcleod Street. Could you please, inspect and rectify as required.
58377	24/05/2007	Wants something done about the trees in mcleod street - has been on this issue for 18 months
60777	16/11/2007	Berm tree needs trimming please.
61025	30/11/2007	Is concerned that the berm tree outside ██████████ property is touching the power lines. Needs a trim please
61697	22/01/2008	The berm tree outside their house has large dead branches which need to be removed in order to maintain public safety.
62091	12/02/2008	Left hand side of mcleod street is overgrown and need attention.
62974	4/04/2008	Tree on berm overgrown blockign vision when driving out of property. Some large dead branches.
63049	9/04/2008	The tree from is growing into the powerlines would like to know where the responsibility lies for trimming these? Does ██████████ need to approach the neighbour or the power company. Would like to discuss this with someone, please phone.
63928	5/06/2008	Foliage is very dense and thick and all over the footpath. Can this be trimmed please?
65054	11/08/2008	Wants to discuss the berm tree outside ██████████ property. Caller very unhappy with the mess it causes with the rather large leaves dropping all over ██████████ property. Has just spent 4 hours tidying it up and is not happy. Rings every year
67216	14/01/2009	Concerned the council has butchered the trees in mcleod street and now the wood pigeons have nowhere to go.
67550	2/02/2009	Caller has reported a large branch from a berm tree has grown across the road and is leaning on another tree. Feels it is a potential hazard.
67885	25/02/2009	Caller said the branches have got very low on the berm tree obstructing driver visibility.
67946	2/03/2009	There is a large branch from the council berm tree that is resting on ██████████ garage. Would like it trimmed back please
68726	22/04/2009	The berm tree outside has a broken branch.
68760	24/04/2009	The berm tree is growing into their service wires.
69425	5/06/2009	The berm tree are growing into the overhead wires.
69436	5/06/2009	6 weeks ago called re tree branches in powerlines at ██████████

		mcleod street [REDACTED].
69563	17/06/2009	Email received - Following on from our incident yesterday with a tree branch in [REDACTED], my driver has given me a list of streets where urgent attention is needed with regards overhanging tree branches.
69830	13/07/2009	Rang again. Previous call was 24/4/09. The caller says that the tree is a fast growing flowering cherry and [REDACTED] does not consider the action taken has cleared the branches from the power lines. The caller wants the tree removed completely. Please call [REDACTED] back.
72186	5/01/2010	Please call [REDACTED] back asap. [REDACTED] is concerned about the work that the contractors are doing in mcleod street
72246	8/01/2010	While [REDACTED] was away a large branch from the berm tree came down and smashed [REDACTED] fence breaking the palings. A friend removed the branch and left it on the berm. Could my fence be mended.
72850	13/02/2010	A large branch from the tree on the berm came down on the road last night and someone dragged it to the side, it is too heavy for me to move, could the council help
73322	15/03/2010	Street tree down, partially blocking one lane in the narrow street, opposite mcurdy Street.
		Duty Officer Contacted: Spoke to Officer
		Name/Number: Dews Construction [REDACTED]
73386	18/03/2010	The berm tree needs trimming and is almost touching the power lines
73592	30/03/2010	Clearing of leaves and rubbish outside [REDACTED].
73816	13/04/2010	The berm tree outside [REDACTED] mcleod street is so overgrown that it is overhanging caller's [REDACTED] and garden. Can this please be pruned back.
74949	28/06/2010	Would like some of the silver birch branches cut back from over [REDACTED] section.
74984	30/06/2010	Is concerned that the contractor trimming trees in mcleod street is taking up a whole lane and there is insufficient signage. Would like to be called back please
77096	16/11/2010	Would like the berm trees outside [REDACTED] mcleod street pruned hard as they are touching the roof of [REDACTED] house. [REDACTED] has been asking for this to be done for the last 5 years. [REDACTED] feels the trees in this area of the street have 'passed their use by date'.
77586	15/12/2010	The berm tre outside [REDACTED] mcleod street is constantly losing branches. [REDACTED] feels it could do with a good prune. Could someone please call [REDACTED] so [REDACTED] can be there when the pruning is done?
77763	28/12/2010	The berm tree outside [REDACTED] mcleod street is becoming a nuisance with dropping leaves and branches etc. Can something be done about it please?
77769	28/12/2010	Customer wants someone from the council to call [REDACTED] ASAP, as when [REDACTED] was driving down the road, a tree branch fell and smashed into [REDACTED] car. It has dented [REDACTED] roof. [REDACTED] wants to talk to someone about making a claim.

		Thanks
77770	28/12/2010	█████ phoned to say a council tree has fallen into this property
77771	28/12/2010	█████ has phoned to say a council tree has fallen into this property causing a bit of damage
77778	28/12/2010	█████ has phoned to say a council tree has fallen into this property
77856	4/01/2011	Leading up towards the round about on Pine Ave and mcleod Street there are trees all over the road and trees that have large branches are flexing right over make it dangerous to drive. 80 meters after the round about, trees all over the road, tree through someones fence.
		Problem Type: Tree Blocking Road
77911	7/01/2011	Advising tree on berm sustained damage in recent storm and some broken branches still in the tree need attention thanks (directly over drive and a hazard if another storm comes through)
78037	16/01/2011	A berm tree was removed from outside █████ mcleod street and now the berm is sinking.
78899	4/03/2011	Tree lying down over the callers driveway - has taken out a phone line as well but caller is contacting telecom separately for this
79461	12/04/2011	The large berm tree is shedding branches again. █████ has just removed a 3 metre one from the trampoline. The caller has rung before about this tree and would be really happy for it to come down. █████ would also like the wood if cut into manageable pieces
101035	14/10/2011	Rang to advise that the berm tree outside this property is hanging very low over the roadway. █████ and had to bend low to get under it.
101127	20/10/2011	Would like to know when the council are coming back to grind down the berm tree that was cut about 3 weeks ago.
101774	30/11/2011	The berm tree (thinks it's an elm) appears to be dead
101869	7/12/2011	The berm tree outside █████ mcleod street is growing onto caller's property and strangling █████ tree.
102026	19/12/2011	The berm tree outside █████ mcleod street has branches that grow over the road which the council has pruned. more branches sprout from these cut areas and caller wants to know if some sort of paint can be painted on the cut areas to stop it happening?
102428	17/01/2012	The branches from the berm tree outside █████ mcleod street are hanging over callers house and hitting the roof in the wind.
102831	15/02/2012	The berm tree branches are growing through the power lines outside █████ mcleod street. also caller wants to know if this tree can be pruned back as █████ is concerned about the tree/branches falling onto the property during high winds.
103125	3/03/2012	Berm tree outside █████ mcleod Street is hanging over into their property bending one of their trees. Can it be trimmed please.
103383	22/03/2012	There is a tree down outside this address on the road blocking one of the lanes. There are several branches and some are too large to be lifted by a person.
103693	12/04/2012	Rang again about the berm tree overhanging █████ property. said █████ was rung back in a survey last week and █████ said that the knocking had stopped but █████ still wanted the branches cut back so that debris would not be dropped in █████ property. had not

		been called. will be home after 1:30 pm.
105594	10/09/2012	The berm tree outside [REDACTED] mcleod street has grown so big call is finding it difficult to back out of [REDACTED] driveway safely.
105619	11/09/2012	Is concerned out the debris from the silver birch tree outside [REDACTED] property falling on [REDACTED] car. would like it trimmed right back please
106135	23/10/2012	Wants something done about the berm trees outside [REDACTED] property. [REDACTED] has a lot of tree debris around the house and on the roof. was worried [REDACTED] would lose a window. please call.
106757	10/12/2012	Wants to discuss the very large berm tree outside [REDACTED] property which is causing concern. recently a lrage branch fell off it and dented [REDACTED] car
106758	10/12/2012	The road berm trees in mcleod Street are again becoming entangled in power lines. In particular I am referring to the trees adjacent to [REDACTED] mcleod Street. Council's urgent pruning action is requested.
106996	31/12/2012	Since moving here in [REDACTED] the tree has progressively got bigger and has encroached further onto my section and driveway, but more importantly it has caused the footpath to lift and crack. I used to be able to mow the berm around it quite easily but now the mower has to be tipped on its side to get past the tree, such has its size increased. I have also noticed that branches from this tree are interfering with the telephone wires, in fact one is resting on the wire, causing it to become tight. It can only be a matter of time before the wire breaks.>The properties on both sides used to have the same trees outside but both have now gone, I feel that eventually this tree will follow, sooner than later would be ideal, but it definitely requires some urgent remedial work.
107071	7/01/2013	There is a large broken branch on the berm tree outside [REDACTED] mcleod street. It is still attached at the moment but the caller feels another big gust of wind or heavy rains will cause the branch to break off and cause some damage to [REDACTED] house.
107638	8/02/2013	The berm tree at the intersection [REDACTED] mcleod street is very overgrown and motorist visibility is very poor. Needs to be trimmed back as it is unsafe for vehicles to see oncoming traffic when exiting [REDACTED] all the trees along mcleod street in the vicinity [REDACTED] shed large branches in heavy winds and caller would like to have the trees checked for any loose branches that could be break off in the next lot of heavy winds. [REDACTED] is frustrated that they always blow into [REDACTED] yard and gutters.
109513	14/06/2013	Wants the berm tree branches cut back as they are overhanging [REDACTED] property almost to the house. the branches are also growing through [REDACTED] power lines to the pole and the lines from the pole across the road. Same problem with [REDACTED] neighbour's property
110372	20/08/2013	Wants tree in front of [REDACTED] property trimmed as it is growing through the power lines and in fact damaged the cable attached to the pole. caller had to call power compasny out last weekend when the cable was detached from pole by tree branches.

111124	16/10/2013	Caller has a huge berm tree in front of [REDACTED] property and would like it pruned heavily as [REDACTED] is concerned it will hit the house in an earthquake. The tree is only about 2m from the house and is constantly losing branches. It was pruned out of the power lines recently and [REDACTED] asked the contractors to take more off it but they wouldn't. Can this please be checked out?
111209	22/10/2013	The berm tree outside [REDACTED] mcleod constantly has branches breaking off it - not just on windy days. Can something be done about this tree please?
111943	16/12/2013	Overgrown trees on footpath obscures vision up [REDACTED]
112271	14/01/2014	The berm trees outside [REDACTED] mcleod street are constantly losing branches and hang over callers roof. [REDACTED] spoke with the contractors who were pruning the trees in the street and they thought the 2 trees were just about dead.
114676	11/07/2014	The large berm tree outside there property needs the recent grow at the base of it trimmed back as it is impeding their vision when exiting the property
115952	16/10/2014	Would like to know if the berm tree outside the flats on the corner of mcleod [REDACTED] can be trimmed back as it is overhanging the property? The tree is on the mcleod street-side.
117162	19/01/2015	Some time ago the berm tree was cut down outside [REDACTED] mcleod street. Caller spoke to council about it at the time as [REDACTED] was upset that the tree was gone. [REDACTED] has now come home to find a new tree on [REDACTED] berm and is absolutely delighted. Can someone please call [REDACTED] and tell her what kind of tree it is.
118630	14/04/2015	Caller has advised council previously about a large tree on the berm that is touching the callers lines to the house and needs trimming back. Not sure if they are power or data lines but caller can hear it making noise. They are following up about this as they have not been contacted back yet and would like a phone call to let them know what is happening with this issue
118766	21/04/2015	There is a broken branch in the berm tree outside [REDACTED] mcleod street which is hanging down.
118842	28/04/2015	All the berm trees in the area have recently been trimmed but the tree out side [REDACTED] mcleod st seems to have been missed. It is causing a visability problem.
118843	28/04/2015	Customers [REDACTED] called to advise the tree on the berm outside [REDACTED] address is touching the power lines and the branches are looking awfully dodgy as well.
118972	7/05/2015	Customer advised the trees are again overgrown and dangerous and would like them to have a really good trim please.
121291	19/10/2015	Customer advised that a branch from the tree outside [REDACTED] property has broken off and is over [REDACTED] fence.
121907	20/11/2015	Large branch has fallen onto road and is blocking it outside above location, duty officer [REDACTED] was contacted at 12.13
122091	1/12/2015	Customer advises there are 2 trees on the berm outside [REDACTED] property that need maintainance, they need trimming back as they are touching the power lines.
122859	26/01/2016	Large tree outside property growing over driveway, tangled up with power/telecommunication line. Broke the water main about a month ago, the roots on two sides have been cut through to enable

		temporary repairs, and the fill around in the hole that was dug has since subsided during the last heavy rains. I consider the tree has become a danger to anyone in the vicinity, and I would like to know what are the councils plans to deal with this issue.
122988	29/01/2016	There is a branch hanging off the tree and the risk of this falling on someone is high according to the customer.
122989	29/01/2016	The berm tree outside [REDACTED] mcleod street is very bushy and caller has limited visibility when exiting the property. can this please be pruned?
123624	9/03/2016	Tree on the berm outside [REDACTED] address has branches growing from the bottom of the trunk, cust advises this is getting dangerous.
123645	10/03/2016	There is a lot of secondary growth low down on the berm tree outside [REDACTED] mcleod street and caller said it obstructs visibility for oncoming traffic. can this please be trimmed back?
123662	11/03/2016	Berm tree needs a really good trim.
123789	21/03/2016	Please provide further details here ...This is the third time I have contacted the council about the tree that is outside my property at [REDACTED] mcleod St. Since my last attempt at some action, the berm has been fixed? But the problem of the branches interfering with communication wires still exists and now the branch over the driveway has gotten to the stage where it is becoming an access problem. If the tree was on my property I would be expected to have rectified the problem months ago, obviously the same rules don't apply when the tree is not mine. This issue is becoming rather tiresome and I would hope that some reasonable outcome could be attained for myself and several people in the immediate area who also are becoming concerned about the tree.
123794	21/03/2016	A BERM TREE OUTSIDE THIS [REDACTED] HOUSE IS OVER HANGING [REDACTED] FENCE & GARAGE & ALSO GETTING CLOSE TO THE POWER LINES.
124062	7/04/2016	Cust advises the tree branches are falling off and cust is concerned that a branch will fall onto [REDACTED] car, please can this be looked asap.
124624	12/05/2016	The berm tree outside [REDACTED] mcleod street is a menace! it is starting to grow into the power lines, blocks out the sun and light and hangs very low over the front lawn and roof (so low you can touch it). needs to be trimmed brutally or better still, removed.
124663	13/05/2016	A BRANCH FROM A BERM TREE OUTSIDE THIS PROPERTY HAS COME DOWN AND IS LAYING ACROSS THE FOOTPATH.
124668	13/05/2016	The berm tree needs trimming it is covering the front yard of [REDACTED] mcleod st
124694	16/05/2016	Berm tree needs removal dead in the middle outside [REDACTED] mcleod street
124720	17/05/2016	<p>THE BERM TREE OUTSIDE THIS PROPERTY IS VERY LARGE. IT HAS CAUSED PROBLEMS TO [REDACTED] PIPES & DRAINAGE & COST A LOT OF MONEY IN REPAIRS.</p><p>[REDACTED] WOULD LIKE TO TALK TO SOMEONE ABOUT HAVING THE TREE REMOVED . [REDACTED] IS RETURNING TO [REDACTED] ON 27/05/16 SO NEEDS TO BE CONTACTED BEFORE THEN PLEASE.</p>
124788	19/05/2016	The Trees yes they are council trees and they are on the berm One is on the berm of [REDACTED] Mcleod street and the others are [REDACTED] Mcleod

		Street. They are too far on to mine and the neighbours property, we both talk about them all the time and it'S getting to the stage we will copy our insurance company into all letters to the council. It is dangerous and with the wind the other night way to close to our houses.
124871	25/05/2016	THE BERM TREE OUTSIDE THIS ██████ PROPERTY IS HUGE & THE BRANCHES REACH OVER ██████ FRONT YARD & ARE ONLY A METER AWAY FROM ██████ HOUSE, SHADING THE FRONT BEDROOMS. THE ROOTS ARE LIFTING THE FOOTPATH & THE TREE IS PUSHING ON ██████ FENCE. ██████ HAS ASKED SEVERAL TIMES APARENTLY FOR SOMETHING TO BE DONE ABOUT THE TREE BUT NO ONE HAS EVER CONTACTED ██████. I INFORMED ██████ TREE TRIMMING WAS HAPPENING IN MCLEOD ST AT THE MOMENT BUT ██████ SAID THIS HAPPENS EVERY YEAR & THEY NEVER TAKE ENOUGH OFF.
125859	29/07/2016	On behalf of residents of ██████ mcleod Street could council please have tree maintenance contractor do some pruning of the two trees shown in the photograph. In ██████ there is a person with ██████ and in ██████ there is a person who ██████. It is therefore that the integrity of power and communications is maintained as best as possible. Your early attention would be appreciated.
127331	15/11/2016	<p>There is a large tree outside ██████ place which has branches that fall and is a health and safety issue.</p><p> </p><p>Can this please be passed on as ██████ is concerned about it.</p><p> </p>
127572	28/11/2016	There is a big branch hanging over the wires between ██████ mcleod street, we were going to take the tree down in june but have not done so
127915	19/12/2016	Large dead branch on ██████ tree from roundabout, quiet high up!
127917	19/12/2016	Council tree on the corner outside my property have an overhanging section of the tree that has excess branches and leaves that keep falling on my property and leaving a mess. Please either cut it down or trim/tidy the tree enough so that i wont be left with a mess. I would like to be contacted regarding this please
128142	5/01/2017	Council Tree on the corner outside my property has an overhanging section of the tree that where excess branches and leaves that keep falling on my property and leaving a mess. Please either cut it down or trim/tidy the tree enough so that I won't be left with a mess. Have you contacted us about this before? </p>
128699	7/02/2017	2 very large branches have fallen onto the road outside ██████ Mcleod street this gentleman has moved them to the curb. Can they be removed please.
128821	13/02/2017	There is a large tree in front of our house by the side of the mcleod Street. This tree poses many risks those are as follows 1. ;Injury or Property Damage Large branches are hanging over our garden and drive way, and we fear these may fall down during strong winds those are now quite frequent. We think these can cause injury to us as these may fall down once we are either in the garden or driveway. Further we park our caravan and one car on the driveway directly under the branches, hence has a greater risk of being damaged by falling branches.Once a small branch was fallen

fortunately not on to a vehicle or person. 2. Electricity Cables These branches can fall on to the Electricity cables running over our garden and this can cause very dangerous situation to us or to people use the footpath. 3. Obstruction of the view These trees obstruct the view when we move the cars out of the driveway hence difficult to judge oncoming traffic 4. Obstruct the Sunlight to the garden Due to these reasons we request you to remove the tree right in front of our house, or at the least trim it as same as the trees of the other side of the street. By removing the tree/trees these dangerous hazards will be removed and being rate paying residents we can have peace of mind.

128866	14/02/2017	There is a very large branch loose and it has snapped but not down yet outside [REDACTED] - the tree is high in the power lines too please have a look today thanks
128998	21/02/2017	Growth on the bottom of the tree makes it hard to see traffic coming when backing out. Please can it be trimmed.
129311	13/03/2017	The berm tree outside this property has branches that have got long and straggly and are hanging very low. Could do with a prune.
130311	25/05/2017	[REDACTED] called to say there is a large tree blocking the road and footpath. Too big for [REDACTED] to move. Corner of [REDACTED] [REDACTED] Have left a message for [REDACTED] - Bark LTD
130806	6/07/2017	The berm tree outside [REDACTED] mcleod street is very close to the driveway making visibility hard when exiting the driveway, customer would like to widen [REDACTED] driveway as [REDACTED] has a large vehicle and wonders if the tree could be taken out please
131616	7/09/2017	Contractors have trimmed the trees and left a large amount of the trimmings on the berms.
133350	20/12/2017	Branches have come off this tree and landed on [REDACTED] house. A branch hit [REDACTED] on the head [REDACTED] The tree is rotting, and [REDACTED] would like it taken out before it does any more damage. [REDACTED] will be home this afternoon if you would like to pop around and discuss the issue.
133609	9/01/2018	The berm tree branches have snapped in the wind and require removal. The tree also needs a trim. There is a large branch hanging off what caller said is the telephone lines
133989	30/01/2018	Caller has advised that the berm tree outside [REDACTED] house is interfering with the power lines.
134041	1/02/2018	The berm tree outside [REDACTED] mcleod st needs a good prune please
134925	9/03/2018	Branches falling on the road, would like tree taken out as concerned about it. Always braches falling off it.
135163	21/03/2018	Caller is concerned that the branches coming down are so large they could hurt a child or person on footpath or going by. Please call to discuss removal plan.