

4 July 2019

OIA: 2019/106

Sophie Dixon

fyi-request-10356-2d77a7c9@requests.fyi.org.nz

Official information Request:

Dear Sophie,

Thank you for your request for official information, received on 10 June 2019 by way of transfer from the Ministry of Health. This response is coming from the Mental Health, Addictions & Intellectual Disability Service (MHAIDS 3DHB).

Question:

As of March 2019, how many people under 24 are on a waiting list to access services at the Wellington and Kapiti district mental health and addictions service?

Response:

We are unable to capture the data requested due to the complexities and types of individual referrals. We can, however, provide information about figures for active referrals for people aged under 24.

Scenarios of clients recorded as active referrals include:

- Liaison referrals where advice and consultation is sought from other medical professionals, but the client concerned will not meet with mental health services.
- Child & Youth referrals where the focus of the treatment is on working with family/whānau
- Referrals being triaged through our point of entry services (e.g. Te Haika and Court Liaison). At this time the referrals may not fulfil criteria for a face to face appointment with mental health services, or further information may be required to complete a triage process.

MHAIDS does not operate a "waiting list". If a referral is accepted then the person is booked onto the next available "choice" appointment at the time. As at 1 March 2019, the mean length of time referrals had been open was 33 days for people under 24.

We trust the information we have provided meets your needs however you have the right, by way of complaint under section 28(3) of the Official Information Act 1982 to the Office of the Ombudsman, to seek an investigation and review of our refusal to disclose information to you as set out above. Further information about making a complaint can be found at <http://www.ombudsman.parliament.nz/make-a-complaint>.

Regards,



Nigel Fairley

General Manager

www.mh aids.health.nz

MHAIDS is the mental health, addictions and intellectual disability service for the Wairarapa, Hutt Valley and Capital & Coast District Health Boards