

From: [Lizaan Foord \(AT\)](#)
To: [Laurence Jones \(AT\)](#)
Subject: FW: Traffic congestion in Glen Innes area and surrounds
Date: Wednesday, 22 May 2019 05:41:33

Good Morning

Please see below.

Regards

**Lizaan Foord | Corridor Access Coordinator -
Central
Road Corridor Access**
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20 Viaduct Harbour Avenue
Auckland Central
DDI [REDACTED] | P +64 9 355 3553 Ext [REDACTED]



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From: [REDACTED] <[REDACTED]@fultonhogan.com>
Sent: Tuesday, 21 May 2019 3:01 p.m.
To: Lizaan Foord (AT) <xxxxxx.xxxxx@xx.xxxx.xx>
Cc: [REDACTED] <k[REDACTED]@fultonhogan.com>; [REDACTED]
<[REDACTED]@fultonhogan.com>
Subject: RE: Traffic congestion in Glen Innes area and surrounds

Hi Liz,

Sorry for the delay, I've been busy with meetings and other tasks.

Here are two of the primary solutions that were tabled as alternative methods to manage traffic:

Temporary Traffic Lights

- When running Stop/Go on this roundabout significant compounding build-ups occurred. A turn based traffic system would not have the same free flow effect as the roundabout.
- The nature of the narrowed single lane means we would be limited to sending traffic from one point at a time (traffic flow would be significantly slower than a multi-flow traffic light operation).
- The temporary traffic lights don't have the same dynamic programmable capability that permanent lights with sensors in the ground.
- The potential for vandalism/damage to the lights and the chaos it would cause if any of them were compromised (which has been an ongoing feature of working in this area)

Tidal Flow (alternating the direction of through traffic morning and evening)

- During peak times traffic has been observed flowing fairly equally in both directions.
- Confusion from drivers around how the system works.
- There would be a significant challenge around effectively communicating this traffic operation to the public
- Apart from signs and cones there would be no effective way to 'enforce' the system; there would be a lane that always appears 'open'. This would likely lead to increased non-compliance from drivers.

What needs to be kept in mind is that none of these solutions would provide us with two open lanes which is effectively what the public wants. Having the road narrowed to one lane is always going to affect a subset of drivers no matter which way we do it. It merely changes which subset of drivers is affected. As long as the shaft remains on the carriageway a lane needs to be removed for construction.

Another idea:

Do you think it would be beneficial to get some of the key stakeholders together for us to do a short site tour? I'm thinking along the lines of appropriate representatives from Auckland transport, the council, the local board etc... (a small group of ~5 key players would be best).

They can meet the project team

We can explain the work that is being undertaken and some of the challenges we face
We can visibly demonstrate what the shaft on the roundabout will look like (we can show them one of the existing ones which has already been dug)

I feel that this would help them to get a better understanding of the work that is being undertaken and may open up discussion around ways to further minimise the effect of the project on the public (or at least some understanding around the disruption that is being caused).

Regards,

██████████ | **TTM Project Supervisor** | **Fulton Hogan Ltd** | Reliable Way, Mt Wellington, Auckland, 1060 | Private Bag 11900, Ellerslie, Auckland, 1542, New Zealand | **Mobile Phone** ██████████
██████████ | Web www.fultonhogan.com

From: Lizaan Foord (AT) <xxxxxx.xxxxx@xx.xxxx.xx>

Sent: Tuesday, 21 May 2019 12:19 PM

To: ██████████ <██████████@fultonhogan.com>

Subject: RE: Traffic congestion in Glen Innes area and surrounds

Hi ██████████

Thanks for the discussion.

I was wondering if you are able to send me a few bullet points about our chat and what you think will be best and some of points that we talked about that can't work (temp traffic lights).

I would like to send it to my Manager so he has all the details.

Thanks a million for all your help.

Will let you know if there is anything else.

Cheerio

Liz

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From: Laurence Jones (AT)

Sent: Tuesday, 21 May 2019 7:45 a.m.

To: Lizaan Foord (AT) <xxxxxx.xxxxx@xx.xxxx.xx>

Subject: FW: Traffic congestion in Glen Innes area and surrounds

Morning

Can you please speak to the Watercare project manager for this work and find out their opinion on the temporary road plus the number of complaints they have received from residents about delays.

If you can get that by today would be good.

Thanks

Laurence

From: Andrew Allen (AT)

Sent: Friday, 17 May 2019 2:37 p.m.

To: Randhir Karma (AT) <xxxxxx.xxxxx@xx.xxxx.xx>; Tom Kiddle (AT) <xxx.xxxxxx@xx.xxxx.xx>; Laurence Jones (AT) <xxxxxx.xxxxx@xx.xxxx.xx>

Cc: Krishna Nagisetty (AT) <xxxxxx.xxxxxxx@xx.xxxx.xx>; Amanda Miller (AT) <xxxxxx.xxxxxx@xx.xxxx.xx>

Subject: Fwd: Traffic congestion in Glen Innes area and surrounds

Hi guys, could you please work together to provide a response for Councillor Bartley, by

Wednesday next week if possible.
Greatly appreciated.

Thanks
Andrew

Sent from my iPad

Begin forwarded message:

From: "CustomerLiaison (AT)" <xxxxxxxxxxxxxxxx@xx.xxxx.xx>
Date: 17 May 2019 at 1:20:12 PM NZST
To: "Andrew Allen (AT)" <xxxxxx.xxxxx@xx.xxxx.xx>
Cc: "Randhir Karma (AT)" <xxxxxx.xxxxx@xx.xxxx.xx>, "Narelle Cooper (AT)" <xxxxxxxxxxxxxxxx@xx.xxxx.xx>, "Shane Ellison (AT)" <xxxxx.xxxxxxx@xx.xxxx.xx>
Subject: RE: Traffic congestion in Glen Innes area and surrounds

Hi Andrew,

A case has been logged for Councillor Bartley regarding the issue below – can you please ensure to cc us in the response for record.

Thank you.

Kind regards,

Nadia Najib |
Customer Liaison Team | Customer Experience
Level 4, 20 Viaduct Harbour Avenue, Auckland
CBD, 1010
Private Bag 92250, Auckland 1142

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Transport**
An Auckland Council Organisation



From: Shane Ellison (AT)
Sent: Friday, 17 May 2019 11:59 a.m.
To: Andrew Allen (AT) <xxxxxx.xxxxx@xx.xxxx.xx>
Cc: Randhir Karma (AT) <xxxxxx.xxxxx@xx.xxxx.xx>; CustomerLiaison (AT) <xxxxxxxxxxxxxxxx@xx.xxxx.xx>; Narelle Cooper (AT) <xxxxxxxxxxxxxxxx@xx.xxxx.xx>
Subject: FW: Traffic congestion in Glen Innes area and surrounds

Hi Andrew

Can your team please respond to Councillor Bartley?

Thanks, Shane

From: Councillor Josephine Bartley <xxxxxxxx.xxxxxx@xxxxxxxxxxxxxxxx.xxxx.xx >
Sent: Friday, 17 May 2019 11:56 a.m.
To: Shane Ellison (AT) <xxxxx.xxxxxx@xx.xxxx.xx >
Cc: Councillor Desley Simpson <xxxxxx.xxxxxx@xxxxxxxxxxxxxxxx.xxxx.xx >; Chris Makoare (Maungakiekie-Tamaki Local Board) <xxxxxx.xxxxxx@xxxxxxxxxxxxxxxx.xxxx.xx >; Rachel Kerr <xxxxxx.xxxx@xxxxxxxxxxxxxxxx.xxxx.xx >; Kelila Perry <xxxxxx.xxxx@xxxxxxxxxxxxxxxx.xxxx.xx >

Subject: Traffic congestion in Glen Innes area and surrounds

Kia ora Shane, im emailing to raise my concerns regarding the traffic congestion in our area as a result of the Watercare works in Elstree Ave. There are three main roads in Glen Innes, Line Road, Apirana Ave and Elstree Ave with Elstree Ave being used for waterworks, there has been traffic backed up affecting the whole area including parts of Orakei ward. The plan put in place by Watercare is not sufficient and as AT signed off on their plan we are raising that AT needs to do more to address the congestion that has resulted especially as this will be for the next two years. Chair Makoare has suggested a new temporary road be developed on the Ngati Whatua land leased by Watercare so I would like this suggestion explored by AT and Watercare and any other options for how congestion can be addressed here as the residents are unhappy with the current situation in place.

Thank you
Josephine

Josephine Bartley
Auckland Councillor | Maungakiekie-Tamaki ward
021 287 5599
Level 26, 135 Albert Street, Auckland
www.aucklandcouncil.govt.nz



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