



NEW ZEALAND
POLICE
Ngā Pirihimana o Aotearoa

26 August 2019

REF NUMBER: IR-01-19-22449

Mr Hugh Davenport
fyi-request-10234-ab8cf2e6@requests.fyi.org.nz

Dear Mr Davenport

I refer to your Official Information Act request of 15 August 2019 for information relating to 1U traffic complaints and Community Roadwatch.

You requested:

- 1. I've been told that the Police issue WTW's for reports coming in via the Community Road Watch form, and also official complaints made in person via a 1U form. In the situation where the driver's identity is not known, and only the vehicle registration, what process do the Police follow? Ie, do the Police contact the registered owner of the vehicle to determine who the driver at the time was, or do the Police simply do nothing?*
- 2. If they contact the registered owner of the vehicle, where is the information of that contact stored? If there is no response from the registered owner of the vehicle, what are the Police's next steps to attempt to determine the driver of the vehicle at the time?*

New Zealand Police does not issue written traffic warnings for reports made via the Community Roadwatch form. There is no "1U form" that you refer to. Formal complaints that are made in person at a Police station are investigated in the same manner as other formal complaints of alleged offending.

On receipt of a Community Roadwatch report with an identifiable vehicle, Police will send a letter to the registered owner of the vehicle suggesting, for example, that the driver be more mindful of their following distances or speed. There is no expectation that the registered owner responds to Police's letter. There is no requirement to identify who was driving the vehicle nor any action taken to do so.

- 3. If there is some record of contact with registered owners of vehicles in relation to a community road watch form or an official 1U complaint, then I request the number of times the following registered owners have been contacted for that reason: - Tranzurban – NZBus....I'm happy for this to be limited to only the Wellington district, and only the year 2018. Please split this into months.*
- 4. I would also be interested in the number of complaints made against buses owned by the above companies that resulted in the Police contacting the driver directly, rather than just the corporate office of the company (ie, the person who committed any alleged offence is actually told and warned).*

Community Roadwatch reports and copies of the letters sent to registered owners of the vehicles are stored in the Police Infringement Processing System (PIPS).

Police National Headquarters

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This information cannot be obtained without substantial research as Community Roadwatch reports are only able to be retrieved by individually querying a vehicle's registration number in PIPS. There is no searchable database of Community Roadwatch reports.

Furthermore, as mentioned previously to you in our response on 20 May 2019 to IR-01-19-12638, it is not possible to identify complaints that are specific to buses from individual organisations without reviewing all traffic events as Police does not hold any records of complaints listed by organisation. Therefore, this part of your request is refused pursuant to section 18(f) of the Official Information Act 1982, in that the information requested cannot be made without substantial collation or research.

In accordance with section 18A(1) of the Act, I have considered whether fixing a charge or extending the time limit would enable your request to be granted. I am of the view that neither would do so. Further, in accordance with section 18B of the Act, I have considered whether consulting with you would assist you to make the request in a form that would remove the reason for refusal. I am of the view that it would not do so.

You have the right, under section 28 (3) of the Official Information Act 1982, to ask the Ombudsman to review my decision if you are not satisfied with the way I have responded to your request.

Yours sincerely



Superintendent Steve Greally
National Manager Road Policing