



National Headquarters
Level 12
80 The Terrace
PO Box 2133
Wellington
New Zealand

Phone +64 4 496 3600

31 May 2019

Alan Thompson
By email: fyi-request-10157-1250d042@requests.fyi.org.nz

Dear Alan

Information Request - Single Incident Management System

I refer to your official information request dated 16 April 2019 asking for the following information:

copies of the advice, information, policy, future plans or other written instructions as issued to FENZ staff with respect to what single management system is to be used for any/all FENZ responses to incidents of any size or complexity. This should include incidents where FENZ is the only responding agency as well as multi-agency responses (eg Police, Ambo or CD are in attendance).

The only document we are able to locate that is in scope of your request is a communication to staff which was included in Leaders' Update Issue 3: 15 March 2019, indicating our intent to introduce the Australasian Inter-Service Incident Management System (AIIMS) for Fire and Emergency incidents, while continuing to use the Coordinated Incident Management System (CIMS) for large multi-agency events. A copy of the relevant excerpt from that Leaders' Update is attached for your information. It is our plan to progress work on AIIMS later this year.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602. Note also that this response (with your personal details removed) may be published on the Fire and Emergency website.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Raewyn Bleakley'.

Raewyn Bleakley
Deputy Chief Executive, Office of the Chief Executive

encl

1. Emergency Management Systems - multi-agency or incident level

All Personnel

KEY POINTS

- In a large multi-agency event we will continue to use the Coordinated Incident Management System (CIMS)
- Fire and Emergency is now working on a system that we can use for managing our own large incidents.
- Australasian Inter-Service Incident Management System (AIIMS) has been chosen as the best option for our organisation.

In December 2018, Government agencies agreed that the Coordinated Incident Management System (CIMS) will remain the multi-agency emergency management system for New Zealand.

The CIMS system is suited as a wider emergency management system for coordinating Civil Defence and all government responses.

CIMS review

CIMS is currently under review with a view to release CIMS 3 in 2019. We are actively engaged with our agency partners to finalise CIMS 3.

AIIMS - the system identified for Fire and Emergency incidents

Fire and Emergency needs a system for managing the incidents we respond to. We have identified the Australasian Inter-Service Incident Management System (AIIMS) as the most appropriate Incident Command System (ICS) to effectively manage our incidents.

We will work with Australasian Fire and Emergency Service Authorities Council (AFAC) over the next few months to develop a modified AIIMS model that is more suited to the types of incidents we respond to in New Zealand.

The long-term goal is for AIIMS to be officially used across Australasia from the next review, which is planned for 2020.

As well as working with AFAC on AIIMS, we will:

- review, update, develop and implement the ICS changes for Fire and Emergency personnel, and
- map out how we remain interoperable in multi-agency incidents, plug into CIMS and the CIMS incident levels.