

15 May 2024



Maurice Gerbinald

By email: [fyi-request-26678-d27dd51d@requests.fyi.org.nz](mailto:fyi-request-26678-d27dd51d@requests.fyi.org.nz)

Tēnā koe Maurice

### INFORMATION REQUEST

On 9 May 2024 you asked for information about Pay My Park App. Here is our response to your questions:

**I kindly request details of any Pay My Park App coupon codes issued by TCC since the functionality was added to the app.**

To date, ten coupon codes have been created. These have all been created for testing purposes only. Council has only had the ability to create these codes since 9 May 2024. We have not created and are not in the position to create any codes for use by members of the public yet.

If you are not happy with this response you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

This response may be published on our website, all personal information will be removed.

If you have any questions about this letter, please contact me.

Ngā mihi

A handwritten signature in blue ink, appearing to read "Kath Norris".

Kath Norris  
**Team Leader**  
**Democracy Services**