



24 April 2024

A KS

fyi-request-26086-d57402cc@requests.fyi.org.nz

DOIA 2324-1987

Tēnā koe A KS

Thank you for your correspondence of 13 March 2024 to the Ministry of Business, Innovation and Employment requesting, under the Official Information Act 1982 (the Act), the following:

1. Referring to the INZ website

<https://www.immigration.govt.nz/about-us/media-centre/common-topics/parent-resident-visa>

Please advise the reason why a lot of applications from November and December 2023 are in a queue while many applications that have been submitted in January are allocated (if the allocation is based on the lodgment/acceptance date).

2. Can you provide the count of application submitted in and November December 2023 which are in queue with another column as reason for them being in the queue . Format below

COLUMNS

*Month, Count of Applications Submitted in Month and in queue, Reason for being in the queue
Sample Rows Should be like below*

Row 1 - November, 50, Reason A for being in Queue

Row 2 - November, 100, Reason B for being in Queue

Row 3 - December, 200, Reason D for being in Queue

Row 4 - December, 15, Reason B for being in Queue

On 12 April 2024, we advised you that MBIE had decided to extend the period of time available to make a decision on your request under section 15A(1)(b) of the Act, as consultations necessary to make a decision on your request are such that a proper response to the request cannot reasonably be made within the original time limit.

Our Response

Parent Resident Visa applications will generally be processed in lodgement date order, as outlined in the following immigration instruction: [A16.1 General Instructions for the order of processing visa applications](#)

Following an application being allocated to an immigration office for assessment, it may go back into the queue if further information is required, including a third-party check, to make a decision on the application.

As at 22 April 2024, applications submitted on 15 February 2024 are currently being allocated for processing. Any applications submitted prior to this date would be showing as “in a queue” due to additional information required to make a decision.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss any aspect of your request or this response, please contact inzoias@mbie.govt.nz.

Nāku noa, nā

A handwritten signature in black ink that reads "SWatson". The signature is written in a cursive, flowing style.

Sarah Watson
Manager, Operations Support
Chief Operating Officer Immigration Branch
Immigration New Zealand
Ministry of Business, Innovation & Employment