

8 April 2022

Nic Lane

fyi-request-18762-e2dddf80@requests.fyi.org.nz

Tēnā koe Nic

I refer to your request received on 3 March 2022, which has been considered under the Official Information Act 1982 (OIA), for the following information:

“Are you able to supply your current Design Personas for users of your contestable funds/grant management system?”

We have decided to refuse your request under section 18(d) of the OIA – the information requested is publicly available.

Draft User Personas were used in the initial design of the Innovation Fund. These documents were provided to you in response to an OIA request relating to Te Urungi: Innovating Aotearoa Fund design development on Wednesday 9 February 2022. The OIA request, and related User Personas document, is available online at: fyi.org.nz/request/17714.

While Manatū Taonga is dedicated to making the grants and funds it administers accessible to as wide an audience as possible, no new current Design Personas have been used in the development or implementation of any grants or funding through the Arts and Culture COVID Recovery Programme.

In setting up the grants and funds it administers, Manatū Taonga consulted widely across the arts and culture sector to assess the needs of people and organisations which work in the sector. This consultation included organisations that work closely with accessibility issues and could provide expertise on how the support funds could meet the needs of a wide range of New Zealanders engaged in the arts and culture sector.

Manatū Taonga is dedicated to continuous improvement in the way it delivers funding, and is consistently looking for ways to make its funding more accessible and fit-for-purpose.

If you wish to discuss this decision with us, please feel free to contact OIA@mch.govt.nz.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

Nāku noa, nā

A handwritten signature in black ink, appearing to read 'Joe Fowler', written over a thin horizontal line.

Joe Fowler

DCE Te Aka Tūhono Investment & Outcomes