

17 April 2024

File Ref: IRC-6239

Nic Lane
fyi-request-26250-185639cb@requests.fyi.org.nz

Tēnā koe Nic

Thank you for your email of 27 March 2024 to Wellington City Council (the Council) requesting the following information:

- 1. Just wondering if you ever had any requests for your Accessibility Action Plan to be publically available in Government approved Alternative formats, such as Easy Read, NZSL, Braille, Oral, or Large Print, since it was published in 2019.*
- 2. If these weren't supplied, could you please the reasons as to why UN CRPD Article 21 was not met, and the responsibility would have fallen on.*
- 3. Could you please supply all communications with MSD translation services in regards to this policy/plan, and if and when these were actually requested.*

Your request has been considered under the Local Government Official Information and Meetings Act 1987 (LGOIMA). Your request has been partially granted, please see our response below.

Questions One and Two

We have not had any requests of this nature however when our refreshed Accessibility Action Plan is adopted by WCC in May we will be ensuring it is available in a range of accessible formats.

Question Three

This portion of the request is refused under section 17(e) as the information does not exist.

You have the right, by way of complaint under section 28(1) of the LGOIMA, to request an investigation and review of the Council's decision to withhold information by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you require further information, please contact assurance@wcc.govt.nz.

Nāku noa, nā

Chelsea McHugh
Senior Advisor Official Information
Complaints & Information Assurance
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